

SETTING UP DIRECT DEPOSIT IN THE PUA PORTAL

Direct Deposit is the quickest way to receive Pandemic Unemployment Assistance (PUA) benefits. However, entering your account information incorrectly in the PUA portal will result in a delay in receiving benefits.

HERE'S HOW TO ACCURATELY SIGN UP FOR DIRECT DEPOSIT IN THE PUA PORTAL:

SELECT THE OPTION TO UPDATE BANKING INFORMATION



[Update Banking Information](#)

Change your Unemployment Insurance payment method.

SELECT "DIRECT DEPOSIT"

*What type of benefit payment would you like to receive?

- Direct Deposit (Start or Modify)
Select this option to start using direct deposit or to modify your existing direct deposit information

ENTER YOUR BANK INFORMATION

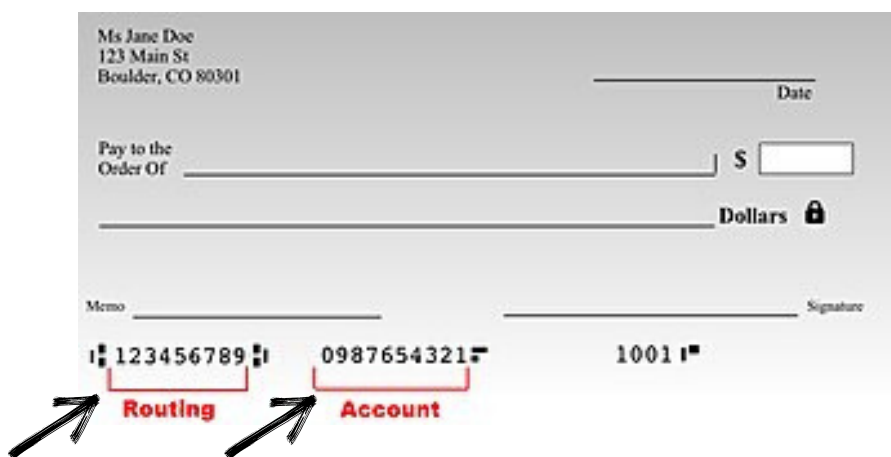
Routing Transit Numbers (aka Routing Numbers) are the first set of numbers listed on the bottom left-hand corner of a check

- Accounts created in the U.S. generally have 9-digit routing numbers

Account Type (i.e., checking or savings account) refers to the account in which you'd like your PUA funds to be deposited

Account Numbers are the second set of numbers listed on a check and:

- vary in length depending on which institution with whom you bank with and how long your account has been opened
- are generally 9-14 digits long
- may lead with zeros



If you bank with:

- Arizona Federal Credit Union** Accounts numbers will always have 14 digits
- Bank of America** Account numbers are between 8 and 12 digits
- BBVA** Account numbers are 10 digits. Accounts 20 years or older may have fewer digits.
- Chase Bank** Accounts typically have 9 digits: The zeros preceding the account number do not count. Accounts 10 years or older may have fewer digits.
- Desert Financial Credit Union** Accounts numbers will always have 14 digits
- MidFirst Bank** Account numbers will always have 10 digits.
- SunWest Credit Union** Account numbers have 10 digits. Accounts 20 years or older may have fewer digits.
- US Bank** Account numbers have 12 digits. Accounts 10 years or older may have fewer digits.
- Wells Fargo Bank** Account numbers have between 9 and 12 digits



Call your bank if you have any questions locating your banking information.

For additional PUA guidance, please refer to the "PUA Claimant Guide" located on the PUA portal at pua.azdes.gov.