SECTION I. Elderly Clients and Caregivers
A. Elderly Client Counts

State ID: AZ Fiscal Year: 2009

	Total
1. Unduplicated Count of Persons Served For Registered Services Supported by the OAA Title III	32,879
2. Estimated Unduplicated Count of Persons Served For Unregistered Services Supported by the OAA Title III	110,800
3. Total Estimated Unduplicated Count of Persons Served Through Services Supported by the OAA Title III	143,679

SECTION I. Elderly Clients and Caregivers

B. General Characteristics of Elderly Clients Receiving Regi ed Services and Those Receiving Cluster 2 Registered Servic

State ID: AZ Fiscal Year: 2009

X Total Registered Clients (Cluster 1 and Cluster 2) ___ Congregate Meals ___ Nutrition Counseling ___ Assisted Transportation

	Clients Receiving Registered Services				
	Total	With Income Below Poverty	Age of Client		
			60-74	75-84	85+
Total Clients	32,879	5,818			
Total with Age Reported	26,261	4,057	10,740	9,403	6,118
Age Missing	6,618	447			
Female	17,799	2,815	6,640	6,078	4,113
Male	10,151	1,689	4,100	3,325	2,005
Gender Missing	4,929	0	0	0	0
Rural Clients	12,619	2,538	4,451	3,726	2,238
Rural Missing	1,677	0	8	7	3
Poverty Missing	1,441		570	484	279
Live Alone	9,549	706	3,174	3,184	2,681
Live Alone Missing	15,762	2,799	5,469	3,363	1,264
Clients by Ethnicity					
Hispanic / Latino	3,799	537	1,416	1,344	811
Not Hispanic or Latino	25,423	3,903	9,140	7,968	5,244
Ethnicity Missing	3,657	64	184	91	63
Clients by Race or Ethnicity					
White (Alone) - Non-Hispanic	17,709	2,026	6,487	6,027	4,218
Total Minorities					
White (Alone) - Hispanic	1,111	208	429	360	250
American Indian or Alaskan Native (Alone)	5,738	1,726	1,778	1,316	687
Asian (Alone)	205	76	114	51	32
Black / African American (Alone)	969	87	385	307	175
Native Hawaiian or Other Pacific Islander (Alone)	23	5	12	4	4
Persons Reporting Some Other Race	1,031	178	354	399	241
Persons Reporting 2 or More Races	14	1	5	2	7
Race Missing	6,079	205	1,176	937	504

SECTION I. Elderly Clients and Caregivers

B. General Characteristics of Elderly Clients Receiving Regi ed Services and Those Receiving Cluster 2 Registered Servic

State ID: AZ Fiscal Year: 2009

____ Total Registered Clients (Cluster 1 and Cluster 2) X Congregate Meals ____ Nutrition Counseling ____ Assisted Transportation

	Clients Receiving Registered Services				
	Total	With Income Below Poverty	Age of Client		
			60-74	75-84	85+
Total Clients	12,316	3,518			
Total with Age Reported	11,069	2,888	5,826	3,748	1,495
Age Missing	1,247	344			
Female	7,002	1,995	3,437	2,189	910
Male	4,846	1,231	2,389	1,559	585
Gender Missing	468	0	10	0	0
Rural Clients	6,238	1,905	3,076	1,710	614
Rural Missing	14	0	0	0	0
Poverty Missing	591		268	218	70
Live Alone	0	0	0	0	0
Live Alone Missing	12,316	3,232	5,826	3,748	1,495
Clients by Ethnicity					
Hispanic / Latino	1,315	359	702	366	129
Not Hispanic or Latino	10,719	2,821	4,976	3,325	1,333
Ethnicity Missing	282	52	148	57	33
Clients by Race or Ethnicity					
White (Alone) - Non-Hispanic	7,240	1,550	3,283	2,487	1,032
Total Minorities					
White (Alone) - Hispanic	384	159	233	72	33
American Indian or Alaskan Native (Alone)	2,308	1,155	1,094	488	138
Asian (Alone)	134	65	95	26	6
Black / African American (Alone)	188	63	92	52	19
Native Hawaiian or Other Pacific Islander (Alone)	7	1	2	2	2
Persons Reporting Some Other Race	128	72	79	28	10
Persons Reporting 2 or More Races	1,294	8	624	429	181
Race Missing	633	159	324	164	74

SECTION I. Elderly Clients and Caregivers

B. General Characteristics of Elderly Clients Receiving Regi ed Services and Those Receiving Cluster 2 Registered Servic

State ID: AZ Fiscal Year: 2009

____ Total Registered Clients (Cluster 1 and Cluster 2) ____ Congregate Meals X Nutrition Counseling ____ Assisted Transportation

	Clients Receiving Registered Services				
	Total	With Income Below Poverty	Age of Client		
			60-74	75-84	85+
Total Clients	0	0			
Total with Age Reported	0	0	0	0	0
Age Missing	0	0			
Female	0	0	0	0	0
Male	0	0	0	0	0
Gender Missing	0	0	0	0	0
Rural Clients	0	0	0	0	0
Rural Missing	0	0	0	0	0
Poverty Missing	0		0	0	0
Live Alone	0	0	0	0	0
Live Alone Missing	0	0	0	0	0
Clients by Ethnicity					
Hispanic / Latino	0	0	0	0	0
Not Hispanic or Latino	0	0	0	0	0
Ethnicity Missing	0	0	0	0	0
Clients by Race or Ethnicity					
White (Alone) - Non-Hispanic	0	0	0	0	0
Total Minorities					
White (Alone) - Hispanic	0	0	0	0	0
American Indian or Alaskan Native (Alone)	0	0	0	0	0
Asian (Alone)	0	0	0	0	0
Black / African American (Alone)	0	0	0	0	0
Native Hawaiian or Other Pacific Islander (Alone)	0	0	0	0	0
Persons Reporting Some Other Race	0	0	0	0	0
Persons Reporting 2 or More Races	0	0	0	0	0
Race Missing	0	0	0	0	0

SECTION I. Elderly Clients and Caregivers

B. General Characteristics of Elderly Clients Receiving Regi ed Services and Those Receiving Cluster 2 Registered Servic

State ID: AZ Fiscal Year: 2009

____ Total Registered Clients (Cluster 1 and Cluster 2) ____ Congregate Meals ____ Nutrition Counseling X Assisted Transportation

	Clients Receiving Registered Services				
	Total	With Income Below Poverty	Age of Client		
			60-74	75-84	85+
Total Clients	0	0			
Total with Age Reported	0	0	0	0	0
Age Missing	0	0			
Female	0	0	0	0	0
Male	0	0	0	0	0
Gender Missing	0	0	0	0	0
Rural Clients	0	0	0	0	0
Rural Missing	0	0	0	0	0
Poverty Missing	0		0	0	0
Live Alone	0	0	0	0	0
Live Alone Missing	0	0	0	0	0
Clients by Ethnicity					
Hispanic / Latino	0	0	0	0	0
Not Hispanic or Latino	0	0	0	0	0
Ethnicity Missing	0	0	0	0	0
Clients by Race or Ethnicity					
White (Alone) - Non-Hispanic	0	0	0	0	0
Total Minorities					
White (Alone) - Hispanic	0	0	0	0	0
American Indian or Alaskan Native (Alone)	0	0	0	0	0
Asian (Alone)	0	0	0	0	0
Black / African American (Alone)	0	0	0	0	0
Native Hawaiian or Other Pacific Islander (Alone)	0	0	0	0	0
Persons Reporting Some Other Race	0	0	0	0	0
Persons Reporting 2 or More Races	0	0	0	0	0
Race Missing	0	0	0	0	0

SECTION I. Elderly Clients and Caregivers
C. Detailed ADL Characteristics of El[illegible]y Clients Receiving Cluster 1 Services
(Report information for all Cluster 1 serv[illegible]s combined and each service separately.)

State ID: AZ Fiscal Year: 2009

X Total Cluster 1 Clients
Chore
Case Management
Personal Care
Home Delivered Meals
Homemaker
Adult Day Care/Health

	Total - All Ages					Total Age 60-74					Total Age 75-84					Total Age 85+				
	Total	0 ADL	1 ADL	2 ADL	3+ ADL	Total	0 ADL	1 ADL	2 ADL	3+ ADL	Total	0 ADL	1 ADL	2 ADL	3+ ADL	Total	0 ADL	1 ADL	2 ADL	3+ ADL
Total Clients	16,764	4,996	1,766	2,118	5,479															
Clients with Age Data	15,335	4,951	1,750	2,096	5,389	4,946	1,726	551	669	1,611	5,713	1,874	632	763	1,996	4,676	1,351	567	664	1,782
Age Missing	1,429	45	16	22	90															
ADLs Missing	2,405					389					448					312				
Female	10,469	3,299	1,232	1,481	3,763	3,211	1,109	379	443	1,048	3,919	1,250	447	545	1,415	3,237	922	394	484	1,262
Male	5,093	1,697	534	637	1,716	1,735	617	172	226	563	1,794	624	185	218	581	1,439	429	173	180	520
Gender Missing	1,202	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Rural	7,119	1,524	497	658	2,403	1,768	532	134	201	641	2,252	576	187	256	922	1,735	380	168	188	776
Rural Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Income below Poverty Level	7,853	2,251	725	894	2,597	2,613	956	268	338	839	2,516	805	247	302	912	1,833	452	198	238	774
Poverty Missing	592	100	34	42	127	202	43	10	14	36	199	28	10	18	42	172	28	13	8	45
Live Alone	8,699	3,237	1,146	1,341	2,589	3,015	1,166	389	435	886	3,039	1,161	388	475	886	2,604	905	365	425	806
Live Alone Missing	1,202	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0
Clients by Ethnicity																				
Hispanic / Latino	2,403	708	287	335	938	714	230	87	107	250	990	304	114	140	379	688	172	86	87	302
Not Hispanic or Latino	14,279	4,266	1,478	1,775	4,525	4,206	1,485	464	561	1,355	4,697	1,565	518	622	1,611	3,962	1,173	480	571	1,476
Ethnicity Missing	82	22	1	8	16	26	11	0	1	6	26	5	0	1	6	26	6	1	6	4
Clients by Race or Ethnicity																				
White (Alone) - Non-Hispanic	10,045	3,458	1,255	1,461	3,399	3,216	1,150	383	445	1,069	3,565	1,270	432	506	1,186	3,209	1,028	432	501	1,125
Total Minorities																				
White (Alone) - Hispanic	694	200	82	81	257	189	71	21	28	53	284	82	36	29	106	218	45	25	23	98
American Indian or Alaskan Native (Alone)	3,417	513	109	191	839	676	206	31	68	200	831	192	48	70	313	555	83	22	42	265
Asian (Alone)	72	29	9	6	22	20	9	0	3	7	26	10	4	0	10	26	10	5	3	5
Black / African American (Alone)	705	252	94	105	237	291	115	49	43	78	254	90	28	39	90	152	46	17	22	66
Native Hawaiian or Pacific Islander (Alone)	14	8	1	1	4	9	5	0	0	4	2	0	1	1	0	3	3	0	0	0
Persons Reporting Some Other Race	866	210	119	110	409	271	78	43	36	107	368	97	48	45	172	226	35	28	29	129
Persons Reporting 2 or More Races	14	6	0	3	5	5	2	0	1	2	2	1	0	1	0	7	3	0	1	3
Race Missing	937	320	97	160	307	269	90	24	45	91	381	132	35	72	119	280	98	38	43	91

SECTION I. Elderly Clients and Caregivers
C. Detailed ADL Characteristics of El y Clients Receiving Cluster 1 Services
(Report information for all Cluster 1 services combined and each service separately.)

State ID: AZ Fiscal Year: 2009

_____ Total Cluster 1 Clients _____ Personal Care _____ Homemaker
X Chore _____ Home Delivered Meals _____ Adult Day Care/Health
_____ Case Management

	Total - All Ages					Total Age 60-74					Total Age 75-84					Total Age 85+				
	Total	0 ADL	1 ADL	2 ADL	3+ ADL	Total	0 ADL	1 ADL	2 ADL	3+ ADL	Total	0 ADL	1 ADL	2 ADL	3+ ADL	Total	0 ADL	1 ADL	2 ADL	3+ ADL
Total Clients	0	0	0	0	0															
Clients with Age Data	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Age Missing	0	0	0	0	0															
ADLs Missing	0					0					0					0				
Female	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Male	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Gender Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Rural	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Rural Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Income below Poverty Level	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Poverty Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Live Alone	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Live Alone Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Clients by Ethnicity																				
Hispanic / Latino	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Not Hispanic or Latino	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Ethnicity Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Clients by Race or Ethnicity																				
White (Alone) - Non-Hispanic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Minorities																				
White (Alone) - Hispanic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
American Indian or Alaskan Native (Alone)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Asian (Alone)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Black / African American (Alone)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Native Hawaiian or Pacific Islander (Alone)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Persons Reporting Some Other Race	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Persons Reporting 2 or More Races	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Race Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

SECTION I. Elderly Clients and Caregivers
C. Detailed ADL Characteristics of El y Clients Receiving Cluster 1 Services
(Report information for all Cluster 1 services combined and each service separately.)

State ID: AZ Fiscal Year: 2009

_____ Total Cluster 1 Clients _____ Personal Care _____ Homemaker
_____ Chore _____ Home Delivered Meals _____ Adult Day Care/Health
X Case Management

	Total - All Ages					Total Age 60-74					Total Age 75-84					Total Age 85+				
	Total	0 ADL	1 ADL	2 ADL	3+ ADL	Total	0 ADL	1 ADL	2 ADL	3+ ADL	Total	0 ADL	1 ADL	2 ADL	3+ ADL	Total	0 ADL	1 ADL	2 ADL	3+ ADL
Total Clients	12,601	4,282	1,439	1,722	4,085															
Clients with Age Data	12,114	4,282	1,439	1,722	4,085	3,937	1,473	460	549	1,253	4,459	1,596	519	622	1,500	3,718	1,213	460	551	1,332
Age Missing	487	0	0	0	0															
ADLs Missing	1,073					202					222					162				
Female	8,433	2,894	1,038	1,261	2,897	2,629	969	325	380	833	3,136	1,078	375	462	1,089	2,668	847	338	419	975
Male	3,681	1,388	401	461	1,188	1,308	504	135	169	420	1,323	518	144	160	411	1,050	366	122	132	357
Gender Missing	487	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Rural	4,091	998	353	456	1,545	1,118	338	103	146	446	1,360	366	125	176	603	1,126	294	125	134	496
Rural Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Income below Poverty Level	4,897	1,762	574	672	1,608	1,921	765	221	261	581	1,697	622	193	229	552	1,279	375	160	182	475
Poverty Missing	845	78	30	31	97	130	35	9	11	27	123	20	9	14	34	105	23	12	6	36
Live Alone	7,507	3,035	973	1,157	2,106	2,653	1,095	333	382	745	2,637	1,089	336	409	718	2,217	851	304	366	643
Live Alone Missing	487	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Clients by Ethnicity																				
Hispanic / Latino	2,173	667	252	287	836	638	216	77	88	218	904	286	102	127	338	631	165	73	72	280
Not Hispanic or Latino	10,389	3,599	1,186	1,431	3,238	3,286	1,250	383	461	1,030	3,539	1,305	417	494	1,157	3,077	1,044	386	476	1,051
Ethnicity Missing	39	16	1	4	11	13	7	0	0	5	16	5	0	1	5	10	4	1	3	1
Clients by Race or Ethnicity																				
White (Alone) - Non-Hispanic	8,949	3,246	1,065	1,285	2,931	2,911	1,094	331	401	934	3,193	1,185	373	444	1,036	2,845	967	361	440	961
Total Minorities																				
White (Alone) - Hispanic	574	169	53	51	229	151	60	14	17	45	240	70	26	20	94	183	39	13	14	90
American Indian or Alaskan Native (Alone)	644	56	17	34	41	71	24	8	18	17	50	18	6	7	17	36	14	3	9	7
Asian (Alone)	67	29	8	5	20	17	9	0	2	5	26	10	4	0	10	24	10	4	3	5
Black / African American (Alone)	648	245	85	94	212	270	114	43	37	70	238	86	28	37	81	140	45	14	20	61
Native Hawaiian or Pacific Islander (Alone)	14	8	1	1	4	9	5	0	0	4	2	0	1	1	0	3	3	0	0	0
Persons Reporting Some Other Race	793	205	116	100	354	247	75	42	33	90	339	95	46	43	149	207	35	28	24	115
Persons Reporting 2 or More Races	13	5	0	3	5	5	2	0	1	2	2	1	0	1	0	6	2	0	1	3
Race Missing	899	319	94	149	289	256	90	22	40	86	369	131	35	69	113	274	98	37	40	90

SECTION I. Elderly Clients and Caregivers
C. Detailed ADL Characteristics of El[illegible]y Clients Receiving Cluster 1 Services
(Report information for all Cluster 1 serv[illegible]s combined and each service separately.)

State ID: AZ Fiscal Year: 2009

_____ Total Cluster 1 Clients X Personal Care _____ Homemaker
_____ Chore _____ Home Delivered Meals _____ Adult Day Care/Health
_____ Case Management

	Total - All Ages					Total Age 60-74					Total Age 75-84					Total Age 85+				
	Total	0 ADL	1 ADL	2 ADL	3+ ADL	Total	0 ADL	1 ADL	2 ADL	3+ ADL	Total	0 ADL	1 ADL	2 ADL	3+ ADL	Total	0 ADL	1 ADL	2 ADL	3+ ADL
Total Clients	2,108	217	234	405	1,228															
Clients with Age Data	2,096	217	234	405	1,228	647	73	80	124	366	778	84	82	147	462	671	60	72	134	400
Age Missing	12	0	0	0	0															
ADLs Missing	24					4					3					5				
Female	1,696	173	184	340	991	518	60	62	101	293	621	63	68	122	366	557	50	54	117	332
Male	400	44	50	65	237	129	13	18	23	73	157	21	14	25	96	114	10	18	17	68
Gender Missing	12	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Rural	540	58	35	60	369	134	15	9	17	92	219	27	14	23	152	175	16	12	20	125
Rural Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Income below Poverty Level	981	97	134	191	555	346	38	54	72	182	344	33	41	68	201	291	26	39	51	172
Poverty Missing	61	9	7	4	26	14	3	3	3	5	18	4	2	0	11	17	2	2	1	10
Live Alone	1,325	162	178	300	679	455	62	64	92	235	463	56	60	108	237	407	44	54	100	207
Live Alone Missing	12	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Clients by Ethnicity																				
Hispanic / Latino	519	49	56	78	332	133	10	24	20	78	218	26	18	36	138	168	13	14	22	116
Not Hispanic or Latino	1,583	168	178	325	893	513	63	56	104	287	556	58	64	110	322	502	47	58	111	284
Ethnicity Missing	6	0	0	2	3	1	0	0	0	1	4	0	0	1	2	1	0	0	1	0
Clients by Race or Ethnicity																				
White (Alone) - Non-Hispanic	1,393	154	161	289	782	454	53	50	92	256	494	56	58	98	279	445	45	53	99	247
Total Minorities																				
White (Alone) - Hispanic	120	15	10	8	84	23	2	4	2	14	47	7	4	4	32	50	6	2	2	38
American Indian or Alaskan Native (Alone)	24	2	1	5	4	2	0	0	1	1	8	1	1	3	3	2	1	0	1	0
Asian (Alone)	8	2	2	0	4	4	2	0	0	2	3	0	1	0	2	1	0	1	0	0
Black / African American (Alone)	148	10	13	27	97	50	7	6	9	28	52	2	3	9	38	46	1	4	9	31
Native Hawaiian or Pacific Islander (Alone)	3	1	1	0	1	2	1	0	0	1	1	0	1	0	0	0	0	0	0	0
Persons Reporting Some Other Race	276	16	36	45	179	78	6	19	15	38	118	8	11	18	81	80	2	6	12	60
Persons Reporting 2 or More Races	5	0	0	1	4	1	0	0	0	1	0	0	0	0	0	4	0	0	1	3
Race Missing	131	17	10	30	73	33	2	1	5	25	55	10	3	15	27	43	5	6	10	21

SECTION I. Elderly Clients and Caregivers
C. Detailed ADL Characteristics of El y Clients Receiving Cluster 1 Services
(Report information for all Cluster 1 serv s combined and each service separately.)

State ID: AZ Fiscal Year: 2009

_____ Total Cluster 1 Clients
_____ Chore
_____ Case Management
_____ Personal Care
X Home Delivered Meals
_____ Homemaker
_____ Adult Day Care/Health

	Total - All Ages					Total Age 60-74					Total Age 75-84					Total Age 85+				
	Total	0 ADL	1 ADL	2 ADL	3+ ADL	Total	0 ADL	1 ADL	2 ADL	3+ ADL	Total	0 ADL	1 ADL	2 ADL	3+ ADL	Total	0 ADL	1 ADL	2 ADL	3+ ADL
Total Clients	11,484	3,522	1,277	1,556	3,947															
Clients with Age Data	10,186	3,218	1,179	1,435	3,630	3,199	1,078	355	436	1,088	3,761	1,216	424	511	1,327	3,226	924	400	488	1,215
Age Missing	1,298	304	98	121	317															
ADLs Missing	1,182					242					283					199				
Female	7,017	2,106	828	1,032	2,621	1,942	628	220	270	684	2,460	741	282	345	937	2,119	588	262	345	821
Male	4,075	1,416	449	524	1,326	1,257	450	135	166	404	1,301	475	142	166	390	1,107	336	138	143	394
Gender Missing	392	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Rural	5,053	1,226	413	517	1,808	1,316	410	101	146	451	1,693	453	146	194	639	1,308	274	136	145	574
Rural Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Income below Poverty Level	5,474	1,567	487	666	1,992	1,694	584	158	219	598	1,681	505	154	204	656	1,225	296	126	172	531
Poverty Missing	446	91	31	30	83	135	34	6	8	21	135	20	9	11	24	123	20	6	8	28
Live Alone	5,921	2,108	788	967	1,859	1,831	665	248	269	589	1,853	671	246	311	569	1,743	586	238	309	548
Live Alone Missing	393	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0
Clients by Ethnicity																				
Hispanic / Latino	1,490	456	183	217	595	434	141	56	67	158	548	171	60	81	222	395	103	60	57	165
Not Hispanic or Latino	9,929	3,052	1,093	1,334	3,338	2,745	930	299	368	925	3,195	1,042	364	430	1,101	2,809	817	339	427	1,046
Ethnicity Missing	65	14	1	5	14	20	7	0	1	5	18	3	0	0	4	22	4	1	4	4
Clients by Race or Ethnicity																				
White (Alone) - Non-Hispanic	6,819	2,355	908	1,062	2,313	1,921	663	239	277	681	2,209	798	295	333	726	2,152	701	304	372	731
Total Minorities																				
White (Alone) - Hispanic	432	147	63	64	139	129	49	18	24	32	155	55	22	21	51	124	33	21	17	47
American Indian or Alaskan Native (Alone)	2,578	510	107	183	830	649	197	29	63	193	818	188	47	67	309	547	81	22	39	264
Asian (Alone)	36	15	2	4	13	13	6	0	2	5	12	6	1	0	5	10	2	1	2	3
Black / African American (Alone)	496	170	66	76	176	173	65	30	26	51	147	49	18	23	54	99	32	10	13	43
Native Hawaiian or Pacific Islander (Alone)	8	6	0	1	1	5	4	0	0	1	1	0	0	1	0	1	1	0	0	0
Persons Reporting Some Other Race	433	91	54	56	231	133	36	19	15	63	171	33	20	24	93	102	13	11	14	64
Persons Reporting 2 or More Races	4	3	0	1	0	1	0	0	1	0	1	1	0	0	0	2	2	0	0	0
Race Missing	678	225	77	109	244	175	58	20	28	62	247	86	21	42	89	189	59	31	31	63

SECTION I. Elderly Clients and Caregivers
C. Detailed ADL Characteristics of El[illegible]y Clients Receiving Cluster 1 Services
(Report information for all Cluster 1 services combined and each service separately.)

State ID: AZ Fiscal Year: 2009

_____ Total Cluster 1 Clients _____ Personal Care X Homemaker
_____ Chore _____ Home Delivered Meals _____ Adult Day Care/Health
_____ Case Management

	Total - All Ages					Total Age 60-74					Total Age 75-84					Total Age 85+				
	Total	0 ADL	1 ADL	2 ADL	3+ ADL	Total	0 ADL	1 ADL	2 ADL	3+ ADL	Total	0 ADL	1 ADL	2 ADL	3+ ADL	Total	0 ADL	1 ADL	2 ADL	3+ ADL
Total Clients	5,317	1,907	597	774	1,701															
Clients with Age Data	5,006	1,907	597	774	1,701	1,744	711	209	261	557	1,897	719	216	293	656	1,365	477	172	220	488
Age Missing	311	0	0	0	0															
ADLs Missing	338					6					13					8				
Female	3,822	1,438	469	615	1,284	1,264	508	161	194	400	1,474	546	173	238	508	1,084	384	135	183	376
Male	1,184	469	128	159	417	480	203	48	67	157	423	173	43	55	148	281	93	37	37	112
Gender Missing	311	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Rural	1,739	378	134	203	699	456	130	36	67	218	566	131	53	76	300	406	117	45	60	181
Rural Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Income below Poverty Level	2,235	879	297	331	718	899	386	113	133	266	806	311	108	123	260	530	182	76	75	192
Poverty Missing	420	44	13	14	34	51	22	5	7	15	33	12	3	5	12	25	10	5	2	7
Live Alone	3,702	1,544	464	606	1,075	1,350	595	170	204	376	1,335	552	156	225	397	1,017	397	138	177	302
Live Alone Missing	311	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Clients by Ethnicity																				
Hispanic / Latino	962	304	126	144	377	270	100	34	40	95	429	133	54	71	165	263	71	38	33	117
Not Hispanic or Latino	4,343	1,597	471	628	1,321	1,472	609	175	221	462	1,462	584	162	221	489	1,098	404	134	186	370
Ethnicity Missing	12	6	0	2	3	2	2	0	0	0	6	2	0	1	2	4	2	0	1	1
Clients by Race or Ethnicity																				
White (Alone) - Non-Hispanic	3,626	1,432	421	557	1,201	1,310	534	152	195	424	1,308	525	142	193	441	1,008	373	127	169	336
Total Minorities																				
White (Alone) - Hispanic	213	64	23	23	97	50	24	5	5	16	100	26	13	11	47	63	14	5	7	34
American Indian or Alaskan Native (Alone)	355	14	6	15	9	20	6	4	6	4	14	3	2	5	4	10	5	0	4	1
Asian (Alone)	27	18	3	2	4	8	5	0	2	1	8	6	1	0	1	11	7	2	0	2
Black / African American (Alone)	297	119	37	47	93	119	54	19	16	30	123	48	14	21	40	55	17	4	10	23
Native Hawaiian or Pacific Islander (Alone)	8	4	1	1	2	5	3	0	0	2	2	0	1	1	0	1	1	0	0	0
Persons Reporting Some Other Race	431	134	69	56	172	134	47	24	17	46	198	66	29	28	75	99	21	16	11	51
Persons Reporting 2 or More Races	7	3	0	1	3	3	2	0	0	1	2	1	0	1	0	2	0	0	0	2
Race Missing	353	119	37	72	120	95	36	5	20	33	142	44	14	33	48	116	39	18	19	39

SECTION I. Elderly Clients and Caregivers
C. Detailed ADL Characteristics of El y Clients Receiving Cluster 1 Services
(Report information for all Cluster 1 serv.es combined and each service separately.)

State ID: AZ Fiscal Year: 2009

_____ Total Cluster 1 Clients _____ Personal Care _____ Homemaker
_____ Chore _____ Home Delivered Meals X Adult Day Care/Health
_____ Case Management

	Total - All Ages					Total Age 60-74					Total Age 75-84					Total Age 85+				
	Total	0 ADL	1 ADL	2 ADL	3+ ADL	Total	0 ADL	1 ADL	2 ADL	3+ ADL	Total	0 ADL	1 ADL	2 ADL	3+ ADL	Total	0 ADL	1 ADL	2 ADL	3+ ADL
Total Clients	110	29	9	8	63															
Clients with Age Data	110	29	9	8	63	33	9	5	0	19	29	7	2	2	17	48	13	2	6	27
Age Missing	0	0	0	0	0															
ADLs Missing	1					0					1					0				
Female	75	19	8	6	41	17	5	4	0	8	20	5	2	2	10	38	9	2	4	23
Male	35	10	1	2	22	16	4	1	0	11	9	2	0	0	7	10	4	0	2	4
Gender Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Rural	9	4	1	1	3	2	1	0	0	1	0	0	0	0	0	7	3	1	1	2
Rural Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Income below Poverty Level	46	13	5	3	24	15	5	3	0	7	17	5	1	1	9	14	3	1	2	8
Poverty Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Live Alone	21	12	1	2	6	6	4	0	0	2	6	5	0	0	1	9	3	1	2	3
Live Alone Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Clients by Ethnicity																				
Hispanic / Latino	23	8	2	1	12	9	4	2	0	3	4	2	0	0	2	10	2	0	1	7
Not Hispanic or Latino	87	21	7	7	51	24	5	3	0	16	25	5	2	2	15	38	11	2	5	20
Ethnicity Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Clients by Race or Ethnicity																				
White (Alone) - Non-Hispanic	70	19	5	6	39	22	5	2	0	15	17	5	2	2	7	31	9	1	4	17
Total Minorities																				
White (Alone) - Hispanic	2	2	0	0	0	0	0	0	0	0	1	1	0	0	0	1	1	0	0	0
American Indian or Alaskan Native (Alone)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Asian (Alone)	3	0	0	0	3	1	0	0	0	1	1	0	0	0	1	1	0	0	0	1
Black / African American (Alone)	13	2	2	1	8	2	0	1	0	1	5	0	0	0	5	6	2	1	1	2
Native Hawaiian or Pacific Islander (Alone)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Persons Reporting Some Other Race	15	2	1	0	12	4	1	1	0	2	5	1	0	0	4	6	0	0	0	6
Persons Reporting 2 or More Races	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Race Missing	7	4	1	1	1	4	3	1	0	0	0	0	0	0	0	3	1	0	1	1

SECTION I. Elderly Clients and Caregivers
D. Detailed IADL Characteristics of El y Clients Receiving Cluster 1 Services
(Report information for all Cluster 1 servi s combined and each service separately.)

State ID: AZ Fiscal Year: 2009

X Total Cluster 1 Clients
Chore
Case Management
Personal Care
Home Delivered Meals
Homemaker
Adult Day Care/Health

	Total - All Ages					Total Age 60-74					Total Age 75-84					Total Age 85+				
	Total	0 IADL	1 IADL	2 IADL	3+ IADL	Total	0 IADL	1 IADL	2 IADL	3+ IADL	Total	0 IADL	1 IADL	2 IADL	3+ IADL	Total	0 IADL	1 IADL	2 IADL	3+ IADL
Total Clients	16,764	152	97	522	13,605															
Clients with Age Data	15,335	137	93	516	13,455	4,946	64	46	230	4,224	5,713	48	32	196	4,993	4,676	25	15	90	4,238
Age Missing	1,429	15	4	6	150															
IADLs Missing	2,388					382					444					308				
Female	10,469	98	61	354	9,270	3,211	43	32	159	2,747	3,919	30	20	128	3,482	3,237	14	7	63	2,979
Male	5,093	54	36	168	4,335	1,735	21	14	71	1,477	1,794	18	12	68	1,511	1,439	11	8	27	1,259
Gender Missing	1,202	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Rural	7,119	138	32	106	4,815	1,768	58	20	42	1,393	2,252	45	5	41	1,851	1,735	20	4	18	1,471
Rural Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Income below Poverty Level	7,853	123	42	223	6,095	2,613	50	28	125	2,204	2,516	38	8	72	2,152	1,833	20	4	21	1,621
Poverty Missing	592	5	4	3	292	202	3	0	0	100	199	2	2	2	93	172	0	1	1	92
Live Alone	8,699	34	54	372	7,862	3,015	18	29	163	2,673	3,039	12	16	143	2,740	2,604	4	7	64	2,427
Live Alone Missing	1,202	0	0	0	1	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1
Clients by Ethnicity																				
Hispanic / Latino	2,403	8	7	42	2,210	714	5	2	20	648	990	2	3	16	914	688	1	2	6	638
Not Hispanic or Latino	14,279	140	89	478	11,355	4,206	58	43	210	3,560	4,697	46	29	179	4,068	3,962	21	13	83	3,587
Ethnicity Missing	82	4	1	2	40	26	1	1	0	16	26	0	0	1	11	26	3	0	1	13
Clients by Race or Ethnicity																				
White (Alone) - Non-Hispanic	10,045	19	67	408	9,087	3,216	11	28	175	2,833	3,565	4	25	154	3,216	3,209	4	12	77	2,996
Total Minorities																				
White (Alone) - Hispanic	694	3	4	5	607	189	2	2	3	166	284	0	1	1	250	218	1	1	1	188
American Indian or Alaskan Native (Alone)	3,417	126	21	41	1,472	676	50	14	21	426	831	42	4	14	563	555	19	1	2	390
Asian (Alone)	72	0	1	1	64	20	0	1	0	18	26	0	0	1	23	26	0	0	0	23
Black / African American (Alone)	705	0	1	23	666	291	0	1	11	273	254	0	0	10	238	152	0	0	2	150
Native Hawaiian or Pacific Islander (Alone)	14	0	0	3	11	9	0	0	1	8	2	0	0	0	2	3	0	0	2	1
Persons Reporting Some Other Race	866	1	2	17	828	271	1	0	10	253	368	0	1	6	355	226	0	1	1	219
Persons Reporting 2 or More Races	14	0	0	1	13	5	0	0	1	4	2	0	0	0	2	7	0	0	0	7
Race Missing	937	3	1	23	857	269	0	0	8	243	381	2	1	10	344	280	1	0	5	264

SECTION I. Elderly Clients and Caregivers
D. Detailed IADL Characteristics of El[illegible]y Clients Receiving Cluster 1 Services
(Report information for all Cluster 1 serv[illegible]s combined and each service separately.)

State ID: AZ Fiscal Year: 2009

	Total Cluster 1 Clients		Personal Care		Homemaker
X	Chore		Home Delivered Meals		Adult Day Care/Health
	Case Management				

	Total - All Ages					Total Age 60-74					Total Age 75-84					Total Age 85+				
	Total	0 IADL	1 IADL	2 IADL	3+ IADL	Total	0 IADL	1 IADL	2 IADL	3+ IADL	Total	0 IADL	1 IADL	2 IADL	3+ IADL	Total	0 IADL	1 IADL	2 IADL	3+ IADL
Total Clients	0	0	0	0	0															
Clients with Age Data	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Age Missing	0	0	0	0	0															
IADLs Missing	0					0					0					0				
Female	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Male	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Gender Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Rural	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Rural Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Income below Poverty Level	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Poverty Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Live Alone	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Live Alone Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Clients by Ethnicity																				
Hispanic / Latino	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Not Hispanic or Latino	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Ethnicity Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Clients by Race or Ethnicity																				
White (Alone) - Non-Hispanic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Minorities																				
White (Alone) - Hispanic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
American Indian or Alaskan Native (Alone)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Asian (Alone)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Black / African American (Alone)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Native Hawaiian or Pacific Islander (Alone)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Persons Reporting Some Other Race	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Persons Reporting 2 or More Races	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Race Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

SECTION I. Elderly Clients and Caregivers
D. Detailed IADL Characteristics of El y Clients Receiving Cluster 1 Services
(Report information for all Cluster 1 services combined and each service separately.)

State ID: AZ Fiscal Year: 2009

_____ Total Cluster 1 Clients _____ Personal Care _____ Homemaker
_____ Chore _____ Home Delivered Meals _____ Adult Day Care/Health
X Case Management

	Total - All Ages					Total Age 60-74					Total Age 75-84					Total Age 85+				
	Total	0 IADL	1 IADL	2 IADL	3+ IADL	Total	0 IADL	1 IADL	2 IADL	3+ IADL	Total	0 IADL	1 IADL	2 IADL	3+ IADL	Total	0 IADL	1 IADL	2 IADL	3+ IADL
Total Clients	12,601	16	61	448	11,008															
Clients with Age Data	12,114	16	61	448	11,008	3,937	10	28	196	3,501	4,459	2	20	171	4,047	3,718	4	13	81	3,460
Age Missing	487	0	0	0	0															
IADLs Missing	1,068					202					219					160				
Female	8,433	9	39	318	7,726	2,629	6	20	141	2,339	3,136	1	14	116	2,876	2,668	2	5	61	2,511
Male	3,681	7	22	130	3,282	1,308	4	8	55	1,162	1,323	1	6	55	1,171	1,050	2	8	20	949
Gender Missing	487	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Rural	4,091	7	9	62	3,275	1,118	6	7	23	996	1,360	0	0	24	1,247	1,126	1	2	15	1,032
Rural Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Income below Poverty Level	4,897	7	24	178	4,412	1,921	6	16	101	1,705	1,697	1	5	58	1,535	1,279	0	3	19	1,172
Poverty Missing	845	0	2	2	233	130	0	0	0	82	123	0	1	1	76	105	0	1	1	75
Live Alone	7,507	9	44	351	6,871	2,653	8	23	154	2,372	2,637	0	15	134	2,404	2,217	1	6	63	2,095
Live Alone Missing	487	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Clients by Ethnicity																				
Hispanic / Latino	2,173	3	5	41	1,992	638	2	1	20	577	904	1	2	15	833	631	0	2	6	582
Not Hispanic or Latino	10,389	12	55	405	8,988	3,286	8	26	176	2,913	3,539	1	18	155	3,204	3,077	3	11	74	2,871
Ethnicity Missing	39	1	1	2	28	13	0	1	0	11	16	0	0	1	10	10	1	0	1	7
Clients by Race or Ethnicity																				
White (Alone) - Non-Hispanic	8,949	11	53	373	8,095	2,911	8	24	160	2,567	3,193	0	18	143	2,881	2,845	3	11	70	2,647
Total Minorities																				
White (Alone) - Hispanic	574	1	3	4	493	151	1	1	3	131	240	0	1	0	208	183	0	1	1	154
American Indian or Alaskan Native (Alone)	644	1	1	4	142	71	1	1	3	62	50	0	0	1	47	36	0	0	0	33
Asian (Alone)	67	0	1	1	60	17	0	1	0	15	26	0	0	1	23	24	0	0	0	22
Black / African American (Alone)	648	0	1	22	614	270	0	1	10	253	238	0	0	10	223	140	0	0	2	138
Native Hawaiian or Pacific Islander (Alone)	14	0	0	3	11	9	0	0	1	8	2	0	0	0	2	3	0	0	2	1
Persons Reporting Some Other Race	793	0	1	17	757	247	0	0	10	230	339	0	0	6	327	207	0	1	1	200
Persons Reporting 2 or More Races	13	0	0	1	12	5	0	0	1	4	2	0	0	0	2	6	0	0	0	6
Race Missing	899	3	1	23	824	256	0	0	8	231	369	2	1	10	334	274	1	0	5	259

SECTION I. Elderly Clients and Caregivers
D. Detailed IADL Characteristics of El[illegible]y Clients Receiving Cluster 1 Services
(Report information for all Cluster 1 serv[illegible]s combined and each service separately.)

State ID: AZ Fiscal Year: 2009

_____ Total Cluster 1 Clients X Personal Care _____ Homemaker
_____ Chore _____ Home Delivered Meals _____ Adult Day Care/Health
_____ Case Management

	Total - All Ages					Total Age 60-74					Total Age 75-84					Total Age 85+				
	Total	0 IADL	1 IADL	2 IADL	3+ IADL	Total	0 IADL	1 IADL	2 IADL	3+ IADL	Total	0 IADL	1 IADL	2 IADL	3+ IADL	Total	0 IADL	1 IADL	2 IADL	3+ IADL
Total Clients	2,108	0	3	35	2,048															
Clients with Age Data	2,096	0	3	35	2,048	647	0	2	14	627	778	0	1	13	761	671	0	0	8	660
Age Missing	12	0	0	0	0															
IADLs Missing	22					4					3					3				
Female	1,696	0	1	27	1,661	518	0	1	12	503	621	0	0	8	611	557	0	0	7	547
Male	400	0	2	8	387	129	0	1	2	124	157	0	1	5	150	114	0	0	1	113
Gender Missing	12	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Rural	540	0	0	6	517	134	0	0	1	132	219	0	0	3	213	175	0	0	2	172
Rural Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Income below Poverty Level	981	0	0	21	957	346	0	0	11	335	344	0	0	6	337	291	0	0	4	285
Poverty Missing	61	0	0	0	47	14	0	0	0	14	18	0	0	0	17	17	0	0	0	16
Live Alone	1,325	0	3	33	1,284	455	0	2	13	438	463	0	1	12	448	407	0	0	8	398
Live Alone Missing	12	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Clients by Ethnicity																				
Hispanic / Latino	519	0	0	3	512	133	0	0	2	130	218	0	0	1	217	168	0	0	0	165
Not Hispanic or Latino	1,583	0	3	32	1,531	513	0	2	12	496	556	0	1	12	541	502	0	0	8	494
Ethnicity Missing	6	0	0	0	5	1	0	0	0	1	4	0	0	0	3	1	0	0	0	1
Clients by Race or Ethnicity																				
White (Alone) - Non-Hispanic	1,393	0	3	30	1,354	454	0	2	12	437	494	0	1	11	479	445	0	0	7	438
Total Minorities																				
White (Alone) - Hispanic	120	0	0	0	117	23	0	0	0	22	47	0	0	0	47	50	0	0	0	48
American Indian or Alaskan Native (Alone)	24	0	0	0	12	2	0	0	0	2	8	0	0	0	8	2	0	0	0	2
Asian (Alone)	8	0	0	0	8	4	0	0	0	4	3	0	0	0	3	1	0	0	0	1
Black / African American (Alone)	148	0	0	1	147	50	0	0	0	50	52	0	0	1	51	46	0	0	0	46
Native Hawaiian or Pacific Islander (Alone)	3	0	0	0	3	2	0	0	0	2	1	0	0	0	1	0	0	0	0	0
Persons Reporting Some Other Race	276	0	0	2	274	78	0	0	2	76	118	0	0	0	118	80	0	0	0	80
Persons Reporting 2 or More Races	5	0	0	0	5	1	0	0	0	1	0	0	0	0	0	4	0	0	0	4
Race Missing	131	0	0	2	128	33	0	0	0	33	55	0	0	1	54	43	0	0	1	41

SECTION I. Elderly Clients and Caregivers
D. Detailed IADL Characteristics of El y Clients Receiving Cluster 1 Services
(Report information for all Cluster 1 services combined and each service separately.)

State ID: AZ Fiscal Year: 2009

	Total Cluster 1 Clients		Personal Care		Homemaker
	Chore	X	Home Delivered Meals		Adult Day Care/Health
	Case Management				

	Total - All Ages					Total Age 60-74					Total Age 75-84					Total Age 85+				
	Total	0 IADL	1 IADL	2 IADL	3+ IADL	Total	0 IADL	1 IADL	2 IADL	3+ IADL	Total	0 IADL	1 IADL	2 IADL	3+ IADL	Total	0 IADL	1 IADL	2 IADL	3+ IADL
Total Clients	11,484	148	75	242	9,853															
Clients with Age Data	10,186	131	66	222	9,056	3,199	59	32	100	2,773	3,761	48	23	83	3,327	3,226	24	11	39	2,956
Age Missing	1,298	17	9	20	797															
IADLs Missing	1,166					235					280					196				
Female	7,017	97	42	143	6,313	1,942	40	21	63	1,680	2,460	30	12	45	2,220	2,119	14	5	22	1,976
Male	4,075	51	33	99	3,540	1,257	19	11	37	1,093	1,301	18	11	38	1,107	1,107	10	6	17	980
Gender Missing	392	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Rural	4,661	135	26	80	3,734	1,316	54	16	33	1,011	1,693	45	5	31	1,352	1,308	20	2	9	1,099
Rural Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Income below Poverty Level	5,158	119	34	105	4,468	1,694	46	20	54	1,445	1,681	38	4	28	1,451	1,225	20	4	10	1,094
Poverty Missing	446	5	4	3	224	135	3	0	0	66	135	2	2	2	59	123	0	1	1	60
Live Alone	5,921	31	35	131	5,534	1,831	14	17	53	1,693	1,853	12	7	46	1,733	1,743	4	6	22	1,650
Live Alone Missing	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1
Clients by Ethnicity																				
Hispanic / Latino	1,490	6	6	23	1,416	434	3	1	12	407	548	2	3	7	521	395	1	2	1	381
Not Hispanic or Latino	9,929	138	69	219	8,407	2,745	55	31	88	2,354	3,195	46	20	76	2,799	2,809	20	9	38	2,565
Ethnicity Missing	65	4	0	0	30	20	1	0	0	12	18	0	0	0	7	22	3	0	0	10
Clients by Race or Ethnicity																				
White (Alone) - Non-Hispanic	6,819	17	47	172	6,408	1,921	8	17	65	1,770	2,209	4	16	60	2,075	2,152	3	8	35	2,064
Total Minorities																				
White (Alone) - Hispanic	432	2	3	3	405	129	1	1	2	119	155	0	1	1	147	124	1	1	0	116
American Indian or Alaskan Native (Alone)	2,578	125	20	38	1,455	649	49	13	19	407	818	42	4	13	552	547	19	1	2	384
Asian (Alone)	36	0	1	1	32	13	0	1	0	12	12	0	0	1	11	10	0	0	0	8
Black / African American (Alone)	496	0	1	7	482	173	0	0	3	169	147	0	0	2	143	99	0	0	1	98
Native Hawaiian or Pacific Islander (Alone)	8	0	0	1	7	5	0	0	1	4	1	0	0	0	1	1	0	0	0	1
Persons Reporting Some Other Race	433	1	2	8	421	133	1	0	5	127	171	0	1	2	167	102	0	1	0	101
Persons Reporting 2 or More Races	4	0	0	0	4	1	0	0	0	1	1	0	0	0	1	2	0	0	0	2
Race Missing	678	3	1	12	639	175	0	0	5	164	247	2	1	4	230	189	1	0	1	182

SECTION I. Elderly Clients and Caregivers
D. Detailed IADL Characteristics of El y Clients Receiving Cluster 1 Services
(Report information for all Cluster 1 services combined and each service separately.)

State ID: AZ Fiscal Year: 2009

_____ Total Cluster 1 Clients _____ Personal Care X Homemaker
_____ Chore _____ Home Delivered Meals _____ Adult Day Care/Health
_____ Case Management

	Total - All Ages					Total Age 60-74					Total Age 75-84					Total Age 85+				
	Total	0 IADL	1 IADL	2 IADL	3+ IADL	Total	0 IADL	1 IADL	2 IADL	3+ IADL	Total	0 IADL	1 IADL	2 IADL	3+ IADL	Total	0 IADL	1 IADL	2 IADL	3+ IADL
Total Clients	5,317	1	15	251	4,714															
Clients with Age Data	5,006	1	15	251	4,714	1,744	0	5	110	1,624	1,897	0	9	99	1,776	1,365	1	1	42	1,314
Age Missing	311	0	0	0	0															
IADLs Missing	336					5					13					7				
Female	3,822	1	13	182	3,610	1,264	0	4	77	1,182	1,474	0	8	69	1,388	1,084	1	1	36	1,040
Male	1,184	0	2	69	1,104	480	0	1	33	442	423	0	1	30	388	281	0	0	6	274
Gender Missing	311	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Rural	1,739	0	1	23	1,391	456	0	0	7	445	566	0	0	10	550	406	0	1	6	396
Rural Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Income below Poverty Level	2,235	0	6	104	2,117	899	0	3	60	836	806	0	3	36	763	530	0	0	8	518
Poverty Missing	420	0	0	1	104	51	0	0	0	49	33	0	0	1	31	25	0	0	0	24
Live Alone	3,702	1	15	221	3,453	1,350	0	5	96	1,245	1,335	0	9	86	1,235	1,017	1	1	39	973
Live Alone Missing	311	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Clients by Ethnicity																				
Hispanic / Latino	962	0	0	17	935	270	0	0	6	264	429	0	0	7	416	263	0	0	4	255
Not Hispanic or Latino	4,343	0	15	232	3,771	1,472	0	5	104	1,358	1,462	0	9	91	1,356	1,098	0	1	37	1,057
Ethnicity Missing	12	1	0	2	8	2	0	0	0	2	6	0	0	1	4	4	1	0	1	2
Clients by Race or Ethnicity																				
White (Alone) - Non-Hispanic	3,626	0	14	215	3,382	1,310	0	4	95	1,206	1,308	0	9	84	1,208	1,008	0	1	36	968
Total Minorities																				
White (Alone) - Hispanic	213	0	0	2	205	50	0	0	1	49	100	0	0	0	97	63	0	0	1	59
American Indian or Alaskan Native (Alone)	355	0	0	2	42	20	0	0	1	19	14	0	0	1	13	10	0	0	0	10
Asian (Alone)	27	0	0	0	27	8	0	0	0	8	8	0	0	0	8	11	0	0	0	11
Black / African American (Alone)	297	0	1	11	285	119	0	1	5	113	123	0	0	6	117	55	0	0	0	55
Native Hawaiian or Pacific Islander (Alone)	8	0	0	2	6	5	0	0	1	4	2	0	0	0	2	1	0	0	1	0
Persons Reporting Some Other Race	431	0	0	9	422	134	0	0	4	130	198	0	0	4	194	99	0	0	1	98
Persons Reporting 2 or More Races	7	0	0	1	6	3	0	0	1	2	2	0	0	0	2	2	0	0	0	2
Race Missing	353	1	0	9	339	95	0	0	2	93	142	0	0	4	135	116	1	0	3	111

SECTION I. Elderly Clients and Caregivers
D. Detailed IADL Characteristics of El y Clients Receiving Cluster 1 Services
(Report information for all Cluster 1 serv s combined and each service separately.)

State ID: AZ Fiscal Year: 2009

_____ Total Cluster 1 Clients
_____ Chore
_____ Case Management
_____ Personal Care
_____ Home Delivered Meals
_____ Homemaker
X Adult Day Care/Health

	Total - All Ages					Total Age 60-74					Total Age 75-84					Total Age 85+				
	Total	0 IADL	1 IADL	2 IADL	3+ IADL	Total	0 IADL	1 IADL	2 IADL	3+ IADL	Total	0 IADL	1 IADL	2 IADL	3+ IADL	Total	0 IADL	1 IADL	2 IADL	3+ IADL
Total Clients	110	0	0	1	109															
Clients with Age Data	110	0	0	1	109	33	0	0	1	32	29	0	0	0	29	48	0	0	0	48
Age Missing	0	0	0	0	0															
IADLs Missing	0					0					0					0				
Female	75	0	0	0	75	17	0	0	0	17	20	0	0	0	20	38	0	0	0	38
Male	35	0	0	1	34	16	0	0	1	15	9	0	0	0	9	10	0	0	0	10
Gender Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Rural	9	0	0	0	9	2	0	0	0	2	0	0	0	0	0	7	0	0	0	7
Rural Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Income below Poverty Level	46	0	0	0	46	15	0	0	0	15	17	0	0	0	17	14	0	0	0	14
Poverty Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Live Alone	21	0	0	1	20	6	0	0	1	5	6	0	0	0	6	9	0	0	0	9
Live Alone Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Clients by Ethnicity																				
Hispanic / Latino	23	0	0	0	23	9	0	0	0	9	4	0	0	0	4	10	0	0	0	10
Not Hispanic or Latino	87	0	0	1	86	24	0	0	1	23	25	0	0	0	25	38	0	0	0	38
Ethnicity Missing	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Clients by Race or Ethnicity																				
White (Alone) - Non-Hispanic	70	0	0	1	69	22	0	0	1	21	17	0	0	0	17	31	0	0	0	31
Total Minorities																				
White (Alone) - Hispanic	2	0	0	0	2	0	0	0	0	0	1	0	0	0	1	1	0	0	0	1
American Indian or Alaskan Native (Alone)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Asian (Alone)	3	0	0	0	3	1	0	0	0	1	1	0	0	0	1	1	0	0	0	1
Black / African American (Alone)	13	0	0	0	13	2	0	0	0	2	5	0	0	0	5	6	0	0	0	6
Native Hawaiian or Pacific Islander (Alone)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Persons Reporting Some Other Race	15	0	0	0	15	4	0	0	0	4	5	0	0	0	5	6	0	0	0	6
Persons Reporting 2 or More Races	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Race Missing	7	0	0	0	7	4	0	0	0	4	0	0	0	0	0	3	0	0	0	3

SECTION I. Elderly Clients and Caregivers

E. Summary Characteristics of Caregivers Serving Elderly Individuals (National Family Caregiver Support Program - Title III-E

Note: Data is for Title III-E Group 1 Services only - See Section II-C for specifics.

State ID: AZ Fiscal Year: 2009

Caregiver Characteristics	All Caregivers	Age of the Caregiver			
		Under 60	Age 60-74	Age 75-84	Age 85+
Total Caregivers	9,054				
Caregivers with Age Data	1,567	800	548	161	58
Age Missing	7,487				
Female	1,284	712	439	104	29
Male	283	88	109	57	29
Gender Missing	7,487	0	0	0	0
Rural	344	186	122	27	9
Rural Missing	7,935	120	188	97	43
Caregivers by Ethnicity					
Hispanic / Latino	436	281	122	30	3
Not Hispanic or Latino	1,079	501	404	123	51
Ethnicity Missing	7,539	18	22	8	4
Caregivers by Race or Ethnicity					
White (Alone) - Non-Hispanic	795	354	280	111	50
Total Minorities					
White (Alone) - Hispanic	311	211	86	12	2
Am. Ind./Alaska Native (Alone)	150	65	78	6	1
Asian (Alone)	5	3	2	0	0
Black / African American (Alone)	151	94	51	6	0
Native Hawaiian or Other Pacific Islander (Alone)	7	4	1	2	0
Persons Reporting Some Other Race	69	38	19	12	0
Persons Reporting 2 or More Races	2	2	0	0	0
Race Missing	7,564	29	31	12	5
Caregivers by Relationship					
Husband	175	10	76	66	23
Wife	113	3	35	49	26
Son/Son-in-Law	65	34	30	1	0
Daughter/Daughter-in-Law	158	85	69	4	0
Other Relative	62	34	20	6	2
Non-Relative	19	7	8	2	2
Relationship Missing	8,462	627	310	33	5

SECTION I. Elderly Clients and Caregivers

F. Sur ry Characteristics of Grandparents and Other Elderly Caregiv Serving Children (National Family Caregiver Support Prograr Title III-E)

State ID: AZ Fiscal Year: 2009

Grandparent/Relative Caregiver Characteristics	All Caregivers	Age of the Caregiver		
		Age 55-74	Age 75-84	Age 85+
Total Caregivers	2,457			
Caregivers with Age	532	496	32	4
Age Missing	1,925			
Female	885	439	27	4
Male	89	57	5	0
Gender Missing	1,483	0	0	0
Rural	273	159	11	2
Rural Missing	1,483	0	0	0
Caregivers by Ethnicity				
Hispanic / Latino	324	143	9	2
Not Hispanic or Latino	637	348	22	2
Ethnicity Missing	1,496	5	1	0
Caregivers by Race or Ethnicity				
White (Alone) - Non-Hispanic	395	197	17	2
Total Minorities				
White (Alone) - Hispanic	264	120	6	2
American Indian/Alaska Native (Alone)	128	96	3	0
Asian (Alone)	4	2	0	0
Black or African American (Alone)	127	60	3	0
Native Hawaiian or Other Pacific Islander (Alone)	3	1	0	0
Persons Reporting Some Other Race	19	7	1	0
Persons Reporting 2 or More Races	3	1	0	0
Race Missing	1,514	12	2	0
Caregivers by Relationship				
Grandparents	2,448	493	32	4
Other Elderly Relative	9	3	0	0
Other Elderly Non-Relative	0	0	0	0
Relationship Missing	0	0	0	0
Total Individuals Receiving Care (children 18 or younger)	1,963			

SECTION II. Utilization and Expenditure Profiles
A. Title III Utilization, Expenditure Profile (Except Title III-E)

State ID: AZ Fiscal Year: 2009

A. Title III Utilization, Expenditure, and Program Income Received Profile (Except Title III-E)									OAA Title III Expenditures ($) by Part			
For Selected Services	Number of Providers	# of AAAs Direct Services Provision	Unduplicated Persons Served	# Persons Served at High Nutrition Risk	Service Units	Title III Expenditure	Total Service Expenditure	Program Income Received	B	C1	C2	D
Cluster 1: Registered Services - Requiring Detailed Client Profile												
1. Personal Care	45	3	2,108		171,414.00	$469,665.53	$4,042,374.10	$4,439.72	$469,665.53	$0.00	$0.00	$0.00
2. Homemaker	51	5	5,317		253,659.00	$1,301,799.73	$5,008,599.25	$20,805.53	$1,301,799.73	$0.00	$0.00	$0.00
3. Chore	0	0	0		0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
4. Home Delivered Meals	71	6	11,484	7,538	2,225,391.00	$3,684,353.46	$6,723,349.29	$747,617.69	$0.00	$0.00	$3,367,009.65	$0.00
4a. NSIP Home Delivered Meals					1,918,291.00							
5. Adult Day Care/Health	11	1	110		61,421.00	$106,367.67	$643,706.32	$23,466.00	$106,367.67	$0.00	$0.00	$0.00
6. Case Management	22	6	12,601		108,994.00	$1,746,142.79	$5,344,250.88	$2,781.87	$1,746,142.79	$0.00	$0.00	$0.00
Cluster 2: Registered Services - Requiring Summary Client Profile												
7. Assisted Transportation	0	0	0		0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
8. Congregate Meals	74	8	12,316	4,349	1,541,393.00	$4,072,560.16	$5,918,585.83	$1,562,232.12	$0.00	$3,512,580.06	$0.00	$11,050.94
8a. NSIP Congregate Meals					1,439,410.00							
9. Nutrition Counseling	0	0	0	0	0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Cluster 3: Non-Registered Services - No Client Profile Required												
10. Transportation	54	5			782,465.00	$1,207,855.34	$1,548,923.45	$256,669.59	$1,207,855.34	$0.00	$0.00	$0.00
11. Legal Assistance	6	5			18,782.00	$501,844.26	$751,985.92	$13,011.15	$501,844.26	$0.00	$0.00	$0.00
12. Nutrition Education	0	0			0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
13. Information and Assistance	9	8			120,890.00	$242,896.81	$1,050,788.92	$32,320.39	$242,896.81	$0.00	$0.00	$0.00
14. Outreach	3	3			1,989.00	$538,330.40	$771,820.56	$26,620.00	$538,330.40	$0.00	$0.00	$0.00
15. Other Services						$5,336,877.39	$9,463,085.63	$49,198.21	$2,519,092.67	$2,178,467.49	$0.00	$406,124.82
Total (Unduplicated)	165	8		11,887		$19,208,693.54	$41,267,470.15	$2,739,162.27	$8,633,995.20	$5,691,047.55	$3,367,009.65	$417,175.76

SECTION II. Utilization and Expenditure Profiles

B. Title III-E Utilization, Expenditure, and Program Incor Received Profile for Caregivers Serving Elderly Individuals

State ID: AZ Fiscal Year: 2009

Caregiver Support Categories:	Title III-E Expenditures (Federal $)	Total Service Expenditures (All Sources)	Program Income Received	# Caregivers Served	Units of Service	# of Providers (unduplicated)
Group 1				**Unduplicated number of caregivers:**		
1. Counseling/Support Groups/ Caregiver Training	$495,844.00	$539,356.00	$5,908.98	8,676	24,143.00	28
2. Respite Care	$1,189,315.91	$2,072,603.00	$7,898.92	641	131,710.00	52
3. Supplemental Services	$131,064.00	$131,655.00	$0.00	67	26,470.00	19
Group 2				**Estimated unduplicated number of caregivers:**		
4. Access Assistance	$493,512.00	$499,574.00	$572.27	9,871	9,444.00	7
				Estimated Audience Size:	**# Activities:**	
5. Information Services	$602,581.00	$678,467.00	$360.00	600,671	42,235.00	9
Totals (unduplicated)	$2,912,316.91	$3,921,655.00	$14,740.17			76

SECTION II. Utilization and Expenditure Profiles

C 'le III-E Utilization, Expenditure, and Program Income Receive ofile for Grandparents and Other Elderly Caregivers Serving 'dren

State ID: AZ Fiscal Year: 2009

Caregiver Support Categories:	Title III-E Expenditures (Federal $)	Total Service Expenditures (All Sources)	Program Income Received	# Caregivers Served	Units of Service	# of Providers (unduplicated)
Group 1				**Unduplicated number of caregivers:**		
1. Counseling/Support Groups/ Caregiver Training	$55,094.00	$59,928.00	$1,410.00	1,554	2,682.00	8
2. Respite Care	$0.00	$22,644.00	$0.00	17	1,332.00	6
3. Supplemental Services	$2,447.00	$813,620.41	$0.00	962	9,228.00	8
Group 2				**Estimated unduplicated number of caregivers:**		
4. Access Assistance	$54,835.00	$55,508.00	$0.00	4,951	1,049.00	7
				Estimated Audience Size:	**# Activities:**	
5. Information Services	$66,954.00	$75,385.00	$0.00	69,552	4,693.00	9
Totals (unduplicated)	$179,330.00	$1,027,085.41	$1,410.00			11

SECTION II. Utilization and Expenditure Profiles
D. Title VII Expe ures by Chapter

State ID: AZ Fiscal Year: 2009

C. Title VII Expenditure By Chapter	Title VII Expenditure	Total Service Expenditure
Chapter 3: Elder Abuse Prevention	$46,246.08	$3,605,410.10
Chapter 4: Legal Assistance Development		$729,279.48

SECTION II. Utilization and Expenditure Profiles
E. Other Servic Profile *(Optional)*

State ID: AZ Fiscal Year: 2009

Service Name (Up to 30 Characters)	Service Unit Name (Up to 15 Characters)	Mission/ Purpose Category	OAA Service Expenditure Amount	Total Service Expenditure Amount	Estimated Unduplicated Persons Served	Estimated Service Units
0						

SECTION III. Network Profiles
A. State Unit on / g Staffing Profile

State ID: AZ Fiscal Year: 2009

SUA Personnel Categories	Total FTEs	Minority FTEs
1. Agency Executive / Management Staff	6.00000	3.00000
2. Other Paid Professional Staff (Other Functional Responsibility)		
A. Planning	3.00000	1.00000
B. Development	7.00000	4.00000
C. Administration	6.00000	1.00000
D. Service Delivery	15.00000	10.00000
E. Access / Care Coordination	77.00000	40.00000
F. Other	1.00000	0.00000
3. Clerical / Support Staff	11.00000	4.00000
4. Total SUA Staff	126.00000	63.00000

SECTION III. Network Profiles
B. Area Agency or ing Staffing Profile

State ID: AZ Fiscal Year: 2009 Total # of AAA's: 8

AAA Personnel Categories	Total FTEs	Minority FTEs
1. Agency Executive / Management Staff	23.90000	16.00000
2. Other Paid Professional Staff (Other Functional Responsibility)		
A. Planning	10.60000	2.75000
B. Development	11.50000	2.10000
C. Administration	46.12500	20.20000
D. Service Delivery	335.51000	285.70000
E. Access / Care Coordination	42.00000	17.00000
F. Other	6.15000	2.00000
3. Clerical / Support Staff	34.75000	14.50000
4. Volunteers	333.25000	4.25000
5. Total AAA Staff	843.78500	364.50000

SECTION III. Network Profiles
C. Provider Profile (Excluding Area Ag ies on Aging providing direct services)

State ID: AZ Fiscal Year: 2009

	Total # of Providers
Total	165
Minority	23
Rural	73

SECTION III. Network Profiles
D. Profile of Community F ' Points and Senior Centers

State ID: AZ Fiscal Year: 2009

	Number
1. Total Number of Focal Points Designated Under Section 306(a)(3) of the Act in Operation in the Past Year.	109
2. Total Number of Focal Points in Item 1., the Number That Were Senior Centers.	107
3. Total Number of Senior Centers in the State in the Past Fiscal Year.	233
4. Total Number of Senior Centers in Item 3. That Received OAA Funds During the Past Fiscal Year.	195

SECTION IV. Developmental Accomplishments
A. For Home and Con nity Based Programs*

State ID: AZ Fiscal Year: 2009

Identification of Three Top Accomplishments

1. The Pinal-Gila Council for Senior Citizens (PGCSC), an Area Agency on Aging, implemented a new way of delivering home delivered meals to isolated rural areas. During the request for proposal period, it was noted that the hard to reach rural areas and one larger community in the public service area did not receive any local bids for home-delivered meals. One provider, Mom's Meals of Iowa, proposed in their application to serve any location within the PGCSC public service area. As a result, a test pilot program involving 16 persons was started in FFY 2009. Customer satisfaction and nutrition scores will be tested when the pilot project ends on June 30, 2010. The PGCSC now has the capability of delivering safe, affordable and nutritious meals in a unique way to any part of the region regardless of geographic isolation or location.

Type of Development: 4. Research and development

2. The Inter-Tribal Council of Arizona (ITCA), an Area Agency on Aging that serves numerous tribes throughout Arizona, initiated the Public Benefits Project to educate seniors about health issues. Over 30 outreach presentations were conducted in 14 different tribal communities. The ITCA collaborated with the ITCA Health Program and the Indian Health Service to provide the one day workshops. The educational presentations included Medication Management, Cancer 101, Medicare Issues, Tobacco Cessation, and Dental Care for Elders. There were over 500 individuals reached as a result of this initiative.

Type of Development: 3. Training/education

3. Region One, the Area Agency on Aging in Maricopa County, began the SAIL Urgent Start Home Delivered Meal Program in partnership with nine senior centers. The senior centers are contracted with Region One to provide home-delivered meals and are located in thewestern part of the county. When intake staff identifies an individual with an immediate need for meals, basic client information is gathered and the meal is authorized to be delivered the next day. A follow-up call is made to the client to verify that the meal delivery has started and an in-home assessment is then scheduled. Prior to implementation of the program, meal recipients had to wait for the Care Coordinator to conduct an in-home assessment and arrange for meal delivery which was often five to seven days after the initial intake.

Type of Development: 2. Resource development

SECTION IV. Developmental Accomplishments
B. For A Syst[illegible] of Elder Rights

State ID: AZ Fiscal Year: 2009

Identification of Three Top Accomplishments

1. The Pima Council on Aging (PCOA) staff now provides quarterly training at the Tucson Police Academy focusing on how to work with older adults. The PCOA is an Area Agency on Aging serving Pima County. Elder Rights and Benefits (ERAB) specialists provide the training as part of the academy Crisis Intervention Training curriculum. The training includes not only Tucson Police Department staff but Pima County Sheriff deputies, and Tucson Fire Department personnel. The ERAB specialist provides information regarding the services offered through PCOA and how to work with older adults, particularly persons with dementia. Communicating with older adults is discussed along with community resource information regarding Elder Shelter, Adult Protective Services, and other local agencies that assist seniors.

Type of Development: 3. Training/education

2. The Northern Arizona Council of Governments served as the umbrella agency for a grant designed to develop and expand an effort to prevent elder abuse. The NACOG is an Area Agency on Aging based in Flagstaff, AZ. The Prevention of Elder Abuse in Yavapai County (PEAC) grant was awarded in November 2008. The coalition membership grew to 75 members in 2009. The coalition has successfully undertaken several projects. Community outreach efforts include developing marketing tools such as an informational business card, brochure, banner, and stationery in addition to attending several community events as an exhibitor. Workshops were conducted to specifically help law enforcement agencies respond to crimes against the elderly and workshops for the consumer on protecting themselves against investment scams. The NACOG Ombudsman Program assisted with the development of a Caregiver Education workshop in partnership with PEAC and long term care facilities in Prescott, AZ. Workshop topics included elder abuse, neglect, and exploitation; long term care resident rights; caregiver stress and compassion fatigue; reporting responsibilities; community resources; life care planning; and responding to a crime scene. There are plans to replicate the workshop in eastern Yavapai County in 2010.

Type of Development: 1. Public education/awareness

3. Region One, an Area Agency on Aging (AAA) in Maricopa County, formed the Adult Protective Services (APS) Service Coordination program which is a joint effort between APS and the AAA to serve the most vulnerable older adults. The APS investigator conducts a comprehensive case investigation. If in-home services are needed to sustain a client, an APS Service Coordinator from the AAA provides prompt, coordinated, and on-going services by seeing the client within 48 hours. The client is seen on the same day the referral is received from APS if the case is an emergency. Clients are never put on a waiting list for services. In-home personal care, meals, emergency housing, and/or cleaning are put in place the same or next day. The program has relieved APS from needing to find services and resources for the client, allowing them to move on to their next cases without delay. The recidivism rate for APS clients has significantly decreased since the inception of the program from 26% to a current rate of 4.7%.

Type of Development: 2. Resource development