



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/ DDD Business Operations

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TRANSMITTAL DATE: June 26, 2015

TOPIC: Changes in TPL Billing Process

The following information is applicable to professional therapy and nursing providers only. Effective 7/1/2015, the following change has been implemented in the TPL billing process. Claims denied for TPL related reasons will remain open and active in Focus for up to 90 days from the date of submission. Providers should address their TPL related denials (listed below) with the TPL Benefits Desk in order to resolve the denial reasons prior to the 90 day time period.

TPL Denial Codes:

- TPL Amount greater than 0- no Insurance on file
- Invalid Insurance Company
- Number of Insurances provided do not match number of active Insurances
- Waiver not found and reason code not supplied

Any questions regarding TPL can be addressed to TPLBenefits@azdes.gov.