



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD Business Operations

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TRANSMITTAL DATE: March 30, 2015

TOPIC: Revised National Core Indicators (NCI) Staff Stability Survey

Revised: Newly Added Webinar Date

The Division of Developmental Disabilities (DDD) would like to make you aware of a project we are preparing to embark upon. As you may know, since 1997, the Division has partnered with National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI) to administer the **National Core Indicators (NCI)** surveys. These satisfaction surveys have provided the Division with a wealth of data about the strengths and weaknesses of our system and helped inform our policy initiatives.

We would like to expand the level of data we currently collect by implementing a **Staff Stability Survey** among our provider agencies, and we are asking for your assistance in doing so. This survey asks questions relating to volume, stability, compensation and benefits of Direct Support Professionals serving adults 18 years of age and older. The data gathered from this voluntary and anonymous survey will help DDD, along with other policy makers and advocates, to:

- Inform policy and program development regarding direct service workforce (DSW) improvement initiatives
- Monitor and evaluate the impact of workforce initiatives
- Compare state workforce outcomes with those of other states
- Provide context for consumer and family outcomes
- Build systems to more effectively collect, analyze, and use DSW workforce data

Within the next few weeks, you will be receiving an email from HSRI inviting you to participate in this Staff Stability Survey. They will provide you with a unique log-in that will enable you to enter your survey responses into their database. Results of the survey will only be reported in the aggregate and your organization will not be identified in any way. The survey should be completed by your Human Resources or Payroll offices and reflect direct support professionals who were on payroll during any period between January 1, 2014 and December 31, 2014.

NASDDDS and HSRI are hosting a webinar about the survey during which instructions will be provided for entering data directly into the database (called ODESA). You can chose from the following dates to participate in this instructional webinar:

March 30th at 3:00pm EST

April 2nd at 3:00pm EST

April 30th at 3:00pm EST

May 11th at 3:00pm EST

The link for the webinar is: <https://nasddds.adobeconnect.com/r2a9zywchnu/>

We are excited to be a part of this important project, in partnership with NASDDDS and HSRI. Your participation will help us make sound policy decisions regarding Arizona's Direct Support Professionals. If you have any questions regarding the Staff Stability Survey, you may communicate directly with HSRI after they contact you or you can also contact Pat Volle at jpvolle@azdes.gov.

Sincerely,

Larry L. Latham, Ph.D., FAAIDD
Assistant Director
Division of Developmental Disabilities