

DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/Business Operations Please do not reply to this message

From the DES/DDD Quality Management Unit TRANSMITTAL DATE: November 2, 2015

> HOT TOPICS VENDOR BLAST Pressure Ulcers/Bedsores

Please direct any questions/comments regarding the Hot Topics Vendor Blast to:

Y. Diane Tasev, RN, BSN, CPHQ Performance Improvement Coordinator, Central Office Quality Assurance Unit DES/Division of Developmental Disabilities, 3443 North Central Avenue, Suite 601, Phoenix, AZ 85012 602-771-8129 Direct Line • 602-771-8122 Office • 602-636-5405 Fax

Previous vendor blasts, newsletters, bulletins, Health & Safety Information Fact Sheets and other published resources are available on our website at: <u>https://www.azdes.gov/landing.aspx?id=2668</u>

Thank you

Fact Sheet guidelines have been provided as general information; not as a substitution for medical treatment from a physician.



PRESSURE ULCERS/BEDSORES

DIVISION OF DEVELOPMENTAL DISABILITIES Quality Assurance Unit • 602-771-8122

PRESSURE ULCERS/BEDSORES: Open wounds that form when pressure is applied to the skin for long periods of time. The pressure causes blood flow to decrease and the skin tissue and sometimes tissues below the skin to die and peel off.

SOME FACTS

 Bedsores are called pressure ulcers, decubitus, and/or pressure sores.



- These wounds form because pressure remains at points on the skin - especially over bony areas - cutting off the blood supply. The damaged flesh then dies and slowly peels away.
- Open bedsores can allow bacteria into the blood stream causing serious infection.

WHAT TO WATCH FOR

- SKIN DISCOLORATION (redness or black areas)
- BREAKS IN THE SKIN
- PAIN OR DISCOMFORT
- AREAS OF SKIN THAT ARE PEELING

RISK FACTORS (Alerts)

Recognition of the following conditions will help alert you to potential risks:

- Elderly/advanced age
- Individual cannot move without assistance
- Poor nutrition
- Poor fluid intake/dehydration
- Chronic disease (such as Diabetes)
- Infections
- Injuries
- Wearing braces or casts
 - Limbs that are red and swollen with fluid (edema)
- Friction
- Moisture
- Poor circulation

WHAT TO DO • PREVENTION

- Identify and be aware of individuals with the above risks: check their skin for redness or discoloration.
- Individuals who spend long periods of time in bed should be moved from right-side to back to left-side on an every two (2) hours or more frequently as recommended for the individual.
- Reposition individuals in wheelchairs every thirty (30) minutes.
- Maintain good nutrition and fluid intake.
- Moisturize dry skin.
- Avoid vigorous or hard rubbing when bathing, drying, or applying lotion.
- Avoid dragging or pulling when moving individuals (avoid friction); lift them.
- Keep skin clean and dry; moist skin is more easily damaged.

PRESSURE ULCERS / BEDSORES

SAFETY INFORMATION FACT SHEET #12

WHAT TO DO

If you suspect a bedsore or pressure area?

CALL THE DOCTOR for an appointment

If the doctor finds a pressure ulcer or bedsore, orders may be written for the following:

SKIN CARE:

- Medications, creams, lotions, and/or dressings
- Type & length of treatment
- Wound clinic or wound specialty home health nurse (if needed)

M NUTRITION:

- Tube feeding or special diet
- Type, amount, and frequency of tube feeding or supplements
- Special drinks, vitamins, or supplements

EQUIPMENT & SUPPLIES:

- Special cushions, boots, mattresses, and/or hospital bed
- Feeding tubes, dressings, tape, creams/lotions, and other items as needed

CALL THE DDD SUPPORT COORDINATOR & DISTRICT NURSE

The District Nurse, in collaboration with Support Coordination, will assess risk factors and develop an intervention plan to heal the current pressure ulcer and prevent reoccurrence of new pressure ulcers.

EMERGENCY

Immediately call 9-1-1 when any of the following conditions occur:

- DIFFICULTY BREATHING
- BLEEDING
- LOSS OF CONSCIOUSNESS
- FXCESSIVE PAIN



- CHANGE IN ALERTNESS OR ABILITY TO PAY ATTENTION

PRESSURE ULCERS/BEDSORES HEALTH INFORMATION FACT SHEET is #12 in a series of HEALTH INFORMATION FACT SHEETS compiled by the DDD Quality Assurance Unit. Fact Sheets are available upon request and posted on the Division's Website: https://www.azdes.gov/developmental_disabilities/ (Click on "News & Events"). Issued July 2013

State of Arizona • Equal Opportunity Employer/Program

Under Titles VI and VII of the Civil Rights Act of 1964 (Title VI & VII), and the Americans with Disabilities Act of 1990 (ADA), Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, and Title II of the Genetic Information Nondiscrimination Act (GINA) of 2008; the Department prohibits discrimination in admissions, programs, services, activities, or employment based on race, color, religion, sex, national origin, age, disability, genetics and retaliation. The Department must make a reasonable accommodation to allow a person with a disability to take part in a program, service or activity. For example, this means if necessary, the Department must provide sign language interpreters for people who are deaf, a wheelchair accessible location, or enlarged print materials. It also means that the Department will take any other reasonable action that allows you to take part in and understand a program or activity, including making reasonable changes to an activity. If you believe that you will not be able to understand or take part in a program or activity because of your disability, please let us know of your disability needs in advance if at all possible. To request this document in alternative format or for further information about this policy, contact the Division of Developmental Disabilities ADA Coordinator at 602-542-0419; TTY/TDD Services: 7-1-1. Free language assistance for DES services is available upon request. • Ayuda gratuita con traducciones relacionadas con los servicios del DES está disponible a solicitud del cliente



Hot Topic: Pressure Ulcers-Bedsores

PREVENTION:

- IDENTIFY members at risk such as those who need assistance with mobility (turning, transfers, etc.)
- LIMITED MOBILITY members who spend most or all their time in bed or a chair need to be turned or repositioned every two (2) hours or more frequently as recommended for the individual.
- WHEELCHAIR members using wheelchairs for mobility should be repositioned every thirty (30) minutes.
- HEALTH & NUTRITION good nutrition and hydration (enough fluids) helps maintain healthy skin and blood flow.
- MOISTURIZE SKIN dry, flaky skin is more likely to breakdown; moisturize dry skin often.
- GENTLE CARE avoid rubbing or scrubbing hard when providing baths and general care. Always lift members carefully without pulling or dragging them across sheets and other surfaces.

SIGNS of a POSSIBLE BEDSORE:

- ***** MOST COMMON SYMPTOMS:
 - Discolored skin redness, blanching, or black scabbed areas
 - **Breaks or opening in the skin including peeling**: tailbone and other bony areas (ankles, hips, shoulder blades, etc.) are more at risk for pressure ulcer/bedsore development.
 - Pain or Discomfort: visually check any areas where the member has pain/discomfort.

ACTION ITEMS

- Call the member's doctor for an appointment whenever you suspect a pressure ulcer/bedsore or area where one might be starting to develop.
- ✤ Insist on an appointment within 3-5 days not a month later or at the next check-up
- After the appointment, implement any and all follow-up appointments or recommended treatment immediately.
 - Specialty or Wound Clinic referrals
- Nutrition and fluid recommendations including dietician consults if ordered
 - Special Skin Care start all recommendations/orders immediately including lotions, creams, dressings, cushions, or other special equipment such as matresses.
 - Notify the DDD Support Coordinator and/or DDD Nurse whenever a pressure ulcer-bedsore is identified.

Call 9-1-1 <u>immediately</u> for any of the following conditions:

- Shortness of breath
- Bleeding
 Inability to move
- Loss of consciousness
 New confusion
- *Excessive pain*

Information Source: NIH - http://www.ncbi.nlm.nih.gov/pubmedhealth/PMH0001200/