



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

News Release

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DES Celebrates Families During Child Support Awareness Month

Expands Outreach to Arizona's Parents, Children

PHOENIX – The Arizona Department of Economic Security (DES) continues its objective of service and support to Arizona families, following the [proclamation](#) for Child Support Awareness Month by Governor Doug Ducey. The DES Division of Child Support Services (DCSS) serves Arizona children and families by establishing child support orders and paternity and medical support, while collecting payments and locating noncustodial parents who have failed to pay. The main goal of the Division is to provide services in the best interest of the children.

"By placing the focus on children, Arizonans are doing our part to invest in the future leaders of our great state," said Governor Doug Ducey. "The agency is making great strides to ensure fathers and mothers honor their parental obligation to support and provide for their children."

"By extending resources to custodial and noncustodial parents alike, DES is proactively reaching out to meet their individual needs, while holding them accountable so our children receive the resources needed to ensure stability and support," said DES Director Michael Traylor. "Child Support Awareness Month is an opportunity to showcase the myriad of ways DES serves families by making child support a simpler and more successful process."

Throughout the month of August, DCSS will host Family Fun Days at various statewide offices to provide families with school supplies, while raising awareness about the many services offered by the Department. In preparation for these events, DES staff donated supplies in July to continue the tradition of years past. *(Please visit the [DCSS webpage](#) for more information on dates and times of local office events.)*

DES will also highlight some new, innovative projects focused on outreach to parents. The Division was recently selected as a recipient of a demonstration grant called the Procedural Justice-Informed Alternatives to Contempt (PJAC), which will allow the agency to test new programs aimed at increasing collections, while keeping noncustodial parents out of the court system. These initiatives include: 1) two-way texting to remind parents of meetings, office locations and deadlines; 2) domestic violence awareness training for employees to allow child support staff to better navigate situations that may discourage cooperation; and 3) the delivery of child support services to go where the clients are, saving them a trip to a child support office. Additionally, the Division is installing payment kiosks in select offices statewide, making payment of child support as simple and convenient as possible.

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The Arizona Department of Economic Security makes Arizona stronger by helping Arizonans reach their potential through temporary assistance for those in need, and care for the vulnerable.

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