

# NEWS RELEASE



DEPARTMENT OF  
ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*

Office of Communications  
602-542-4296  
PIO@azdes.gov

FOR IMMEDIATE RELEASE

MICHAEL TRAILOR, DIRECTOR

## DES Makes Paying Child Support More Convenient

*Kiosks and Retail Locations Across the State Currently Accepting Payments*

**PHOENIX – (June 27, 2018)** The Arizona Department of Economic Security (DES) Division of Child Support Services (DCSS) announced it's making it easier for noncustodial parents to make child support payments by providing payment kiosks in select offices, and authorizing hundreds of retail locations around Arizona to accept payments. Kiosk services have been available in select Maricopa and Pima County DES offices since July 2017 and retail locations began accepting payments in March of this year.

"Financial obligations to our children are extremely important to their overall health and well-being," said DES Director Michael Traylor. "In this busy and fast-paced world, we're pleased to offer parents new, convenient and accessible options."

"These quick and convenient options to make it easier for parents to pay child support are the latest in our efforts to make government operate at the speed of business," said Governor Doug Ducey. "With continued implementation of business-like principles in government, we are working together to create a bright and healthy future for all Arizona children."

The retail payment option is currently offered through PayNearMe at 368 retail locations in Arizona, including CVS, Family Dollar and 7-Eleven. To use retail pay, clients are required to set up an account online with PayNearMe. They'll then receive via email or text a barcode that corresponds with their case. The barcode is then scanned at the retail register to identify their case. Out-of-state payments for Arizona child support cases will be accepted at any of the above listed locations nationwide.

With more than 165,000 active child support cases in Arizona, the vast majority of child support payments received are electronic and are received by the agency through companies that automatically withhold payments from paychecks. For noncustodial parents who wish to pay over the counter, the kiosk or retail option makes payments more convenient. (**Kiosks:** Cash, checks, credit cards and debit cards are accepted. Change will not be given. Any overages will be credited to the case. **Retail Pay:** A \$2.50 fee per transaction will apply.)

For more information on kiosks, retail locations and additional child support payment options, please visit the DES website [des.az.gov](https://des.az.gov) or call (602) 252-4045; toll-free at 1-800-882-4151.

###

*The Arizona Department of Economic Security makes Arizona stronger by helping Arizonans reach their potential through temporary assistance for those in need, and care for the vulnerable. Visit our website at <https://des.az.gov> and follow us on [Facebook](#) and [Twitter](#)*