

News Release

Timothy Jeffries, Director

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DES Announces Successful Relocation of Data Center

PHOENIX – The Department of Economic Security announced the successful relocation of its data center, a project years in the making. More than 1,000 servers and one main frame computer were moved to a new facility. The relocation will allow the agency to serve its more than two million clients more efficiently and effectively.

“This was a monumental project for the agency,” said Director Timothy Jeffries. Huge congratulations and kudos to our DES technology folks for their amazing progress. This transition will allow DES to continue to serve the citizens of Arizona in a way in which their personal information will be guarded in a safe and secure environment.”

Thanks to an *extensive* collaboration between DES, several other State agencies and multiple vendors and contracted specialists, the new data center in Phoenix combines state of the art security and technology. The data center is a virtual environment which will enhance the agency’s ability to process benefits on a faster and more reliable network.

The previous location of the DES Data Center served as the electronic nerve center where all records and transactions were housed. It was at significant risk from the environment due to building damage. Housed in a 1950s-era building, the computer that contains the data key to the state’s programs was exposed to a leaking ceiling, rodent-chewed wiring and an inoperative fire-suppression system. The new location is now secure from the effects of power fluctuations and severe weather.



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