



News Release

Timothy Jeffries, Director

FOR IMMEDIATE RELEASE
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Online application for nutrition, cash assistance and medical eligibility temporarily unavailable thru weekend

PHOENIX – The Health-e-Arizona (HEAplus) benefits application program used to process online applications for nutrition, cash assistance and medical eligibility will be unavailable beginning at noon, Thursday, March 17, 2016, thru 9:00 a.m. Monday, March 21, 2016, due to required systems maintenance.

The following programs will be affected:

- Supplemental Nutrition Assistance Program (SNAP) - Formerly known as food stamps
- Temporary Assistance to Needy Families (TANF) - Cash Assistance
- Medical coverage through Arizona Health Care Cost Containment System (AHCCCS)

During this time, applicants will need to submit applications and pending eligibility verification items to their local DES offices by visiting our website at <https://eol.azdes.gov/> or by contacting Family Assistance Customer Service at 1-855-432-7587 (TTY/TDD 7-1-1) Monday through Friday from 8:00a.m. - 5:00p.m.

The Department appreciates your patience during this time.

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