

News Release

Timothy Jeffries, Director

FOR IMMEDIATE RELEASE October 19, 2016

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Child Support Division Holds Statewide Phone-A-Thon

Ongoing outreach effort to advocate for Arizona's children

PHOENIX – Continuing its efforts to improve the economic well-being of children and families, the Department of Economic Security Division of Child Support Services (DCSS) is sponsoring another Statewide Phone-A-Thon event tomorrow between 10:00am and 3:00pm. The purpose of this event is to collect funds on behalf of children and families from those who have not made a child support payment for six months or more.

"I'm proud to see our Division of Child Support Services continue its efforts in strengthening the financial foundation for children and families," said Director Timothy Jeffries. "By reaching out to parents with opportunities such as this, our goal is to emphasize the positive impact of providing for the needs of our children."

While DCSS colleagues will focus their efforts on non-custodial parents (NCP) who have not made a payment in six months on their current child support case, the phone lines will be open to anyone wishing to voluntarily make a payment. DCSS is requesting anyone wishing to make a child support payment utilize one of the methods listed below:

- Automated Payment Gateway: 1-866-562-0140
- Find a Local Office: www.azdes.gov/dcss
- DCSS Customer Service (602) 252-4045 or toll free at 1-800-882-4151

"Our DCSS colleagues are excited to see the upcoming results of our Phone-a-Thon," said DCSS Assistant Director Gerald Richard. "Our goal is to receive more funds than we have in the past for the children of Arizona."

The Division of Child Support Services continues to take a holistic approach in their efforts to assist families by regularly working with other areas within DES to ensure both the custodial and non-custodial parents have the support needed to take steps towards their well-being and self-sufficiency. DCSS will also continue its practice of providing resources such as any applicable assistance, employment and/or community partner referrals to those in need.

For questions about the event, please contact the Office of Communications at 602-542-4296.

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The Arizona Department of Economic Security makes Arizona stronger by helping Arizonans reach their potential through temporary assistance for those in need, and care for the vulnerable.

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