



# News Release

Timothy Jeffries, Director

**FOR IMMEDIATE RELEASE**  
**March 29, 2016**

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## **DES online services temporarily unavailable Saturday, April 2**

**PHOENIX** – All online DES application services via the DES website will be unavailable on Saturday, April 2, 2016, from 6:00 a.m. to midnight due to required systems maintenance.

***Online application services included in this temporary shutdown:***

- Supplemental Nutrition Assistance Program (SNAP) - Formerly known as food stamps
- Temporary Assistance to Needy Families (TANF) - Cash Assistance
- Medical coverage through Arizona Health Care Cost Containment System (AHCCCS)
- Adult Protective Services

If you need to report suspected abuse of a vulnerable adult, please call the [statewide, toll-free telephone reporting line](#) at – (877) SOS-ADULT or 1 (877) 767-2385. It is still available Monday-Friday 7:00 a.m. – 7:00 p.m. / Sat-Sun 10:00 a.m. – 6:00 p.m.

**If your concern involves an emergency situation, please call 911 immediately.**

The Department appreciates your patience during this time.

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