

MEMBER SURVEY 2015 RESULTS

1. Do these people speak to you in a language you understand?

	Yes	No
Primary Care Physician	3917	41
Support Coordinator	3877	48
Habilitation Worker	2486	30
Respite Worker	2447	30
Group Home Worker	1406	27
Behavioral Health Provider	1673	31
Psychiatrist	1518	31

English	2620
Vietnamese	7
Gujarati	1
Spanish	359
Russian	1
American Sign Language	29
Navajo	16
Arabic	8

2. Do these people respect your beliefs?

	Yes	No
Primary Care Physician	3912	14
Support Coordinator	3859	25
Habilitation Worker	2445	16
Respite Worker	2432	17
Group Home Worker	1396	18
Behavioral Health Provider	1655	16
Psychiatrist	1512	14

3. Do these people respect your family or household unit?

	Yes	No
Primary Care Physician	3873	12
Support Coordinator	3861	22
Habilitation Worker	2443	18
Respite Worker	2434	20
Group Home Worker	1382	21
Behavioral Health Provider	1656	20
Psychiatrist	1494	17

4. Do you feel these people respect your choices and opinions about your traditions, culture, and customers?

	Yes	No
Primary Care Physician	3832	15
Support Coordinator	3792	24
Habilitation Worker	2407	16
Respite Worker	2398	16
Group Home Worker	1362	20
Behavioral Health Provider	1630	20
Psychiatrist	1482	12

5. If you answered NO to any of these questions, were you able to talk about it and get the issue fixed?

	Yes	No
Primary Care Physician	226	12
Support Coordinator	219	22
Habilitation Worker	152	14
Respite Worker	139	15
Group Home Worker	98	13
Behavioral Health Provider	113	14
Psychiatrist	107	12