WellSky Claim Status Values

Claim Status	Claim Service Status	Claim Remittance Status	Explanation/Action	Actions Allowed
Created	Created	-	User submits claim, either via UI or 837 upload; this status is unlikely to be seen by the end user	None
Claim De-Batch	Claim De-Batch	-	System is preparing/formatting the claim for proper storage in the WSHS database; this status is unlikely to be seen by the end user	None
Enter Denial Process	Denied	-	Claim has failed the WSHS adjudication rules and is entering the denial workflow; this status is unlikely to be seen by the end user	None
Denied by WellSky	Denied	Denied	Claim has been denied because it failed the WSHS adjudication rules	Resubmit
Enter Approval Process	Approved	-	Claim has passed the WSHS adjudication rules and is entering the approval workflow, which may include routing the claim to an external payer for additional review, to the print queue, or making it available for inclusion on a PV; this status is unlikely to be seen by the end user	None
Approved - Ready to Send to Ext. Payer	Approved	-	Claim has passed the WSHS adjudication rules and is ready to be sent to an external payer (FOCUS) for additional review	None
Approved - Sent to Ext. Payer	Approved	-	Claim has passed the WSHS adjudication rules and has been sent to an external payer (FOCUS) for additional review	None
Rejected by Ext. Payer	Approved	Denied	Claim was sent to an external payer (FOCUS) but was rejected	Resubmit
Accepted by Ext. Payer	Approved	-	Claim was sent to an external payer (FOCUS) and was accepted	None
Approved by Ext. Payer	Approved	Processed as Primary	FOCUS Approved	Void, Void and Replace[1]
Pended by Ext. Payer	Approved	-	FOCUS Pended. Temporary status, will eventually be Approved or Denied by Ext. Payer (FOCUS)	None
Denied by Ext. Payer	Denied	Denied	FOCUS Denied	Resubmit
Reversed by Ext. Payer	Voided	Reversal of Previous Payment	FOCUS Reversed	None

[1] Void is a reversal of a paid claim, Void & Replace is a correction or replacement of a paid claim