

# Arizona Department of Economic Security Way2Go Card® issued by Comerica

You have options to receive your payments: this prepaid card or direct deposit to your bank account. Tell the State agency which option you choose.

| Monthly fee | Per purchase | ATM withdrawal               | Cash reload |
|-------------|--------------|------------------------------|-------------|
| <b>\$0</b>  | <b>\$0</b>   | <b>\$0</b> in-network        | <b>N/A</b>  |
|             |              | <b>\$0.75</b> out-of-network |             |

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ATM balance inquiry (in-network or out-of-network)

\$0.00

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Customer service (automated or live agent)

\$0.00

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Inactivity

\$0.00

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**We charge 2 other types of fees.** Here they are:

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Card replacement (regular or expedited delivery)

\$0 or \$11.00

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International ATM transaction

\$0.75

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**No overdraft/credit feature.**

Your funds are eligible for FDIC insurance.

For general information about prepaid accounts, visit [cfpb.gov/prepaid](http://cfpb.gov/prepaid).

Find details and conditions for all fees and services in the cardholder agreement.

## List of all fees for Arizona Department of Economic Security Way2Go Card Prepaid Mastercard

| All Fees                                   | Amount  | Details  |
|--|---------|--|
| <b>Get Started</b>                         |         |  |
| Card purchase                              | \$0.00  | There is no fee to obtain a Card account.  |
| <b>Monthly Usage</b>                       |         |  |
| Monthly Usage Fee                          | \$0.00  | There is no monthly fee associated with this card.   |
| <b>Spend money</b>                         |         |  |
| Point-of-sale (POS)                        | \$0.00  | There is no fee for POS purchase transactions conducted in the U.S. using your signature or Personal Identification Number (PIN) number.   |
| Online Bill Pay                            | \$0.00  | There is no fee to use our bill pay service on our website, <a href="http://www.GoProgram.com">www.GoProgram.com</a> .   |
| <b>Get Cash</b>                            |         |  |
| ATM withdrawal (in-network)                | \$0.00  | There is no fee for in-network ATM withdrawals conducted at Comerica, Allpoint and MoneyPass ATM locations. In-network locations can be found at <a href="https://locations.comerica.com/">https://locations.comerica.com/</a> , <a href="https://www.allpointnetwork.com/locator.html">https://www.allpointnetwork.com/locator.html</a> and <a href="https://moneypass.com/atm-locator.html">moneypass.com/atm-locator.html</a> . When using your card at an ATM, the maximum amount that can be withdrawn from your Card account per calendar day is \$500.00. |
| ATM withdrawal (out-of-network)            | \$0.75  | This is our fee. "Out-of-network" refers to all ATMs outside of the Comerica Bank, Allpoint and MoneyPass ATM Network. You may also be charged a fee by the ATM operator, even if you do not complete a transaction. When using your Card at an ATM, the maximum total amount that may be withdrawn from your Card account per calendar day is \$500.00.   |
| Teller-assisted cash withdrawal (OTC)      | \$0.00  | You are allowed unlimited teller-assisted cash withdrawals for no fee at Mastercard Member Bank or Credit Union teller windows.  |
| <b>Information</b>                         |         |  |
| ATM balance inquiry (in or out-of-network) | \$0.00  | There is no fee to conduct balance inquires at ATM location  |
| ATM denial (in or out-of-network)          | \$0.00  | There is no fee for declined transactions at any ATM.  |
| Customer service                           | \$0.00  | There is no fee for calling the automated customer service number on the back of your card. There is never a fee to transfer to a live agent.  |
| <b>Using your card outside the U.S.</b>    |         |  |
| International ATM transaction              | \$0.75  | This is our fee you will be charged for each ATM withdrawal you conduct outside the United States. You may also be charge a fee by the ATM operator, even if you do not complete the transaction.  |
| International transaction fee              | \$0.00  | There is no additional fee to conduct transactions outside the U.S.  |
| <b>Other</b>                               |         |  |
| Card replacement                           | \$0.00  | There is never a charge to replace your card. Standard delivery in the U.S. 7 to 10 calendar days.   |
| Expedited card delivery                    | \$11.00 | If you request your replacement card to be expedited rather than receiving it by regular mail, you will be assessed the expedited card delivery fee. Expedited card delivery is 3 to 5 calendar days.  |
| Funds transfer                             | \$0.00  | There is no fee to transfer funds from your card account to a bank account owned by you located in the U.S.A.  |

Your funds are eligible for FDIC insurance and will be held at or transferred to Comerica Bank, an FDIC-insured institution. Once there, your funds are insured up to \$250,000 by the FDIC in the event Comerica Bank fails, if specific deposit insurance requirements are met. See [fdic.gov/deposit/deposits/prepaid.html](https://fdic.gov/deposit/deposits/prepaid.html) for details. No overdraft/credit feature.

Contact Go Program Customer Service by calling 1-833-915-4041, by mail at P.O. Box 245997, San Antonio, TX 78224-5997 or visit [www.GoProgram.com](http://www.GoProgram.com).

For general information about prepaid accounts, visit [cfpb.gov/prepaid](http://cfpb.gov/prepaid).

If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit [cfpb.gov/complaint](http://cfpb.gov/complaint).