



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD Network

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TRANSMITTAL DATE: February 8, 2018

TOPIC: Posted Technical Assistance Documents-
Vendor Call Requirements for Qualified Vendors

Target Audience – ALL Qualified Vendors– Excluding Residential Vendors

Vendor Call Requirements for Qualified [non-residential] Vendors is posted to the Division's Provider Manual. New requirements became effective **February 5, 2018**. The Division has posted two new technical assistance documents for Qualified Vendors:

Vendor Call Process for Qualified Vendor Services (Power Point)

Focus Service Authorization Vendor Call (Video Demo)

These documents can be access at the DES DDD Help for Providers Webpage at:

<https://des.az.gov/services/disabilities/developmental-child-and-adult/help-providers>

Please reference Vendor Blast sent 01/25/2018 for a summary of changes. Questions may be sent to Customer Service Center at DDDCustomerService-Providers@azdes.gov or 1-844-770-9500.

Thank you!