Arizona Refugee Resettlement
Quarterly Meeting

September 20, 2016
FFY 2016

Refugee Arrival Summary
### Approved Refugee Placements FY 2016

<table>
<thead>
<tr>
<th>County</th>
<th>Arrivals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pima</td>
<td>1,130</td>
</tr>
<tr>
<td>Maricopa</td>
<td>3,001</td>
</tr>
<tr>
<td><strong>Total Arrivals</strong></td>
<td><strong>4,131</strong></td>
</tr>
</tbody>
</table>
### Year-to-Date Arrivals ▪ Top Five Countries

<table>
<thead>
<tr>
<th>Country</th>
<th>Total</th>
<th>Grand Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>DRC</td>
<td>323</td>
<td></td>
</tr>
<tr>
<td>Syria</td>
<td>187</td>
<td></td>
</tr>
<tr>
<td>Somalia</td>
<td>145</td>
<td>787</td>
</tr>
<tr>
<td>Iraq</td>
<td>73</td>
<td></td>
</tr>
<tr>
<td>Burundi</td>
<td>59</td>
<td></td>
</tr>
</tbody>
</table>
### Year-to-Date Arrivals ▪ Top Five Countries

#### MARICOPA COUNTY

<table>
<thead>
<tr>
<th>Country</th>
<th>Total</th>
<th>Grand Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>DRC</td>
<td>699</td>
<td></td>
</tr>
<tr>
<td>Cuba</td>
<td>655</td>
<td></td>
</tr>
<tr>
<td>Syria</td>
<td>530</td>
<td>2,665</td>
</tr>
<tr>
<td>Somalia</td>
<td>428</td>
<td></td>
</tr>
<tr>
<td>Iraq</td>
<td>353</td>
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</tr>
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</table>
## Arizona Total
### Year-to-Date Arrivals

<table>
<thead>
<tr>
<th>Location</th>
<th>Arrivals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pima</td>
<td>961</td>
</tr>
<tr>
<td>Maricopa</td>
<td>3,488</td>
</tr>
<tr>
<td><strong>Total Arrivals</strong></td>
<td><strong>4,449</strong></td>
</tr>
</tbody>
</table>
Standing Updates: Refugee Health

Stella Kiarie
Refugee Health Coordinator

(602) 364-3592
stella.kiarie@azdhs.gov
Standing Updates: Refugee Health

Maricopa County Refugee Health Statistics
June 1, 2016 – July 31, 2016 *

- Scheduled for Domestic Medical Screening: 698
- Completed Domestic Medical Screening: 647 (93%)
- Completed within 30 Days: 647 (93%)
- Referred to Behavioral Health Services: 22

* August data is not yet available
Standing Updates: Refugee Health

Pima County Refugee Health Statistics
June 1, 2016 – July 31, 2016 *

- Scheduled for Domestic Medical Screening: 183
- Completed Domestic Medical Screening: 182 (99%)
- Completed within 30 Days: 90 (49%)
- Referred to Behavioral Health Services: 15

* August data is not yet available
Behavioral Health First Aid Training

- July 29th, 2016
- 25 participants (24 case managers, 1 community representative)
- Training covered a broad range of behavioral health topics
Refugee Behavioral Health Work Session August 4th, 2016

- 120 participants (providers, case managers, ECBOs, RRP, resettlement agencies, screening clinics, etc.)

- Topics included: intro to refugee behavioral health, female genital cutting, adverse childhood experiences, trauma, survivors of torture and survivors of war, refugees with chronic illness, and access to care among Somali refugees.

- Presentations will soon be available on the Refugee Health Program website, www.azhealth.gov
Adjustment and Social Support Groups

- Five eight-week long adjustment support groups completed

- Focus: sexual and gender-based violence, survivors of war/torture (SOW/SOT), mixed groups, and school-aged children

Training

- 11 curriculums developed (currently under evaluation for standardization within the state)
Contractor Highlights
ORR Health Promotion Grant Funding

Next steps

- Year Two groups
- Training formalization after finalization
- Expansion of training
Thank you!
Arrival Trends

• Annual arrival projection for FFY2016: 325 refugees

• Arrived FFY2016 through August 2016: 338 refugees
Arrival Trends

• Demographic data
  – Nationalities: Congo, Somalia, Afghanistan, Iraq, Eritrea, Rwanda, Cuba, Bhutan, Sudan.
  – Congolese and Somali arrivals made up to 90% of the caseload

• Case size and composition
  – Many single cases and many large families, very few in between
## Employment Statistics

<table>
<thead>
<tr>
<th>Assistance Type</th>
<th>MGP</th>
<th>Refugee Program (RP)</th>
<th>RCA</th>
<th>TANF</th>
<th>NC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employable Caseload</td>
<td>17</td>
<td>16</td>
<td>5</td>
<td>4</td>
<td></td>
</tr>
<tr>
<td>Employed</td>
<td>2</td>
<td>4</td>
<td>1</td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>Average Hourly Wage</td>
<td>$9.50</td>
<td>$8.05</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>90-Day Retention</td>
<td></td>
<td>100%</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>180-Day Employment</td>
<td>100%</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Catholic Community Services
Employment Trends

• New Job Developer has been hired

• A local hotel and landscaping service have reached out to us to hire refugees

• Helping clients get CPR First Aid certified as well as food handler cards
Catholic Community Services
Successes

• Hired a new State Case Worker

• Presented a Refugee 101 training to 600 Sun Tran employees (support staff and drivers)
**IRC Arrival Trends**

**Arrivals:**

FY 16 July through September: 207

FY 16 Oct – Sep Total: 463

**Breakdown by Region**

Africa: 302

Near East/South Asia: 160

East Asia: 1
IRC Arrival Trends

Arrivals:
FY 2015: 367
Africa: 297
Latin America/Caribbean: 8
Near East/South Asia: 71

Demographics:
- Congo (30%)
- Sudan (18%)
- Somalia (15%)
- Iraq (11%)
- Syria (5%)
- Eritrea (7%)
- Burundi (10%)
- Cuba (2%)
- Bhutan (1%)
- Russia (0.5%)
- Cameroon (0.5%)
- Turkey (0.5%)
- Central African Republic (0.5%)
<table>
<thead>
<tr>
<th>Country</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Congo</td>
<td>29%</td>
</tr>
<tr>
<td>Syria</td>
<td>23%</td>
</tr>
<tr>
<td>Somalia</td>
<td>12%</td>
</tr>
<tr>
<td>Burundi</td>
<td>11%</td>
</tr>
<tr>
<td>Sudan</td>
<td>7.5%</td>
</tr>
<tr>
<td>Iraq</td>
<td>7%</td>
</tr>
<tr>
<td>Eritrea</td>
<td>4.5%</td>
</tr>
<tr>
<td>Afghanistan</td>
<td>2.5%</td>
</tr>
<tr>
<td>Bhutan</td>
<td>2%</td>
</tr>
<tr>
<td>Ethiopia, Burma, &amp; Rwanda</td>
<td>1.5%</td>
</tr>
</tbody>
</table>
NEW POSITIONS

1. Employment Specialist
2. Women Empowerment Caseworker
3. Medical Caseworker
4. Immigration Caseworker
**IRC Tucson Employment Statistics**  
**June 1-August 31, 2016**

<table>
<thead>
<tr>
<th>Assistance Type</th>
<th>MGP</th>
<th>Refugee Program (RP)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>RCA</td>
</tr>
<tr>
<td>Employable Caseload</td>
<td>27</td>
<td>5</td>
</tr>
<tr>
<td>Employed</td>
<td>25</td>
<td>5</td>
</tr>
<tr>
<td>Average Hourly Wage</td>
<td>$8.66</td>
<td></td>
</tr>
<tr>
<td>90-Day Retention</td>
<td>N/A</td>
<td></td>
</tr>
<tr>
<td>180-Day Employment</td>
<td>90%</td>
<td></td>
</tr>
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</table>
### IRC Tucson Employment Statistics State FY16
July 1, 2015 to June 30, 2016

<table>
<thead>
<tr>
<th>Assistance Type</th>
<th>MGP</th>
<th>Refugee Program (RP)</th>
<th>RCA</th>
<th>TANF</th>
<th>NC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employable Caseload</td>
<td>93</td>
<td>25</td>
<td>37</td>
<td></td>
<td>72</td>
</tr>
<tr>
<td>Employed</td>
<td>90</td>
<td>22</td>
<td>34</td>
<td></td>
<td>68</td>
</tr>
<tr>
<td>Average Hourly Wage</td>
<td>$8.65</td>
<td>$9.00</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>90-Day Retention</td>
<td>N/A</td>
<td>88%</td>
<td></td>
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</tr>
<tr>
<td>180-Day Employment</td>
<td>90%</td>
<td>N/A</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Served 16 TAG-D clients in State FY16 – 100% of TAG-D caseload was employed within 60 days of enrollment. High success rate attributed to:

- Intensive, one-on-one job development
- Individualized employment and case management services
- Extended on-the-job interpretation and continuous post-placement follow up
IRC Employment Trends

Placement Breakdown by Sector:

- Hospitality: 65%
- Caregiving/Social Services: 12%
- Production (Car Wash, Food & Dairy Production): 15%
- Retail: 4%
- Other: 4%
• Outmigration = number one reason that Refugee Program clients did not retain employment past 90 days

• High self-placement rate among Syrian clients – nearly half (45%) of first jobs were client-initiated
Community Outreach/Interaction

- Pima County Court
- Church of Jesus Christ of Latter-Day Saints
- Informational session for Tucson medical providers
- Villa Hermosa Assisted Living
- Maternal and Child Health in Urban Settings: Service Learning Institute 8/8
For more information contact:

International Rescue Committee
Tucson Office
3100 N. Campbell Ave.
520-319-2128
Rescue.org/Tucson
Arrivals
(Oct. 1, 2015- August 31, 2016)
FY2016 PRM approved arrivals: 380

Refugee Arrivals- 378
99.47% of 380

Cuban Entrants-6
Refugee Focus Arrival Trends

- **Arrived:** Iraqi, Syrian, Congolese, Somali, Eritrean, Cuban

- **Assured:** Congolese, Somali, Iraqi, Eritrean, Syrian, Iranian
# Employment Statistics

**June 1,– August 31, 2016**

<table>
<thead>
<tr>
<th>Assistance Type</th>
<th>MG</th>
<th>Refugee Program (RP)</th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>RCA</td>
<td>TANF</td>
<td>NC</td>
<td></td>
</tr>
<tr>
<td>Employable Caseload</td>
<td>98</td>
<td>19</td>
<td>11</td>
<td>26</td>
<td></td>
</tr>
<tr>
<td>Employed</td>
<td>45</td>
<td>7</td>
<td>4</td>
<td>9</td>
<td></td>
</tr>
<tr>
<td>Average Hourly Wage</td>
<td>$8.25</td>
<td>$8.44</td>
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</tr>
<tr>
<td>90-Day Retention</td>
<td></td>
<td></td>
<td>92%</td>
<td></td>
<td></td>
</tr>
<tr>
<td>180-Day Employment</td>
<td>98%</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Employment Trends

65 job placements during this quarter:

- MG 45
- RCA 7
- TANF 4
- NO CASH 9

Hospitality
Manufacturing
Retail
Security, Customer service
Others
English Language Training
Refugee Education Program
Pima Community College

The Refugee Education Program is contracted by AZ RRP to provide ELT to refugees resettled in Pima County.

- Number of clients served this year: 430
English Language Training
Refugee Education Program
Pima Community College

Number of classes: 12

- El Rio – 2
- 29th Street Coalition Center – 8
- IRC VESL class - 1
- ESL/HSE for Refugee Youth – canceled

AmeriCorps Members: 4
Professional Development

REP Professional Learning Community (PLC)

- Focus on research informed materials and curriculum
- New PLC will focus on teaching strategies
- AZTESOL Refugee Special Interest Group now part of International TESOL - Jenna Altherr Flores (Chair)
Language and Literacy Priority Area - Strategic Plan

- Completed AZ Strategic Plan
- Completed Roll-out Plan
Jenna Altherr-Flores, a PhD student of the SLAT program is testing and adjusting a new assessment tool for the REP classes to better monitor their progress.

REP collaborates with other agencies, such as IRC by providing a VESL class there.

REP collaborates with Literacy Connects, UA, Pima County Library, and Center in increasing awareness of refugee literacy issues.
Students whose English level is higher than the levels offered in REP classes are referred to the ABECC ESOL program or ABE/ASE program.

Denise Mouch, a long-time REP instructor, received a World Refugee Day Outstanding Direct Service Award.
Education (RSIG) Updates
September 2016

Julie Kasper, NBCT
School Coordinator
jkasper@refugeefocus.org
520-623-2106
www.lss-sw.org/center
Summer/Back-to-School Highlights

• 92 active students at CENTER in June, mostly attending to receive help with summer school coursework and to improve English and math skills.

• Working effectively with Refugee Students and Families PLC in June; 20 hours of professional learning for eight local K12 teachers.

• Over 250 people attended CENTER’s Back-to-School event on August 10th receiving stuffed backpacks, books, and toys and also getting answers to school related questions from the School Coordinator, CENTER staff and volunteers, a TUSD school nurse, and UA Public Health and nursing students.
Back-to-School Night at CENTER
Schools Currently Receiving the Majority of Newly-arrived Refugees

- Myers-Ganoung
- Roberts-Naylor
- Rincon
- Dietz
- Secrist
- Palo Verde
- Wright
- Doolen
- Catalina

TUSD has enrolled more than 175 new refugee students thus far this school year.
Current Initiatives

- **Refugee School Impact Funds** will be released for the new fiscal year on October 1, 2016. LSS-SW is managing these funds for Pima County in partnership with AZ RRP.

- **Training for School Interpreters** was provided by the UA’s National Center for Interpretation for Amphi & TUSD interpreters on September 7th & 8th.
  
  - District leaders brought this need to the attention of the school coordinator in the spring of 2016.
  
  - Collaboration with leadership team and the UA’s National Center for Interpretation to better equip interpreters with professional, standardized practices to improve school-home connections and communication among K12 refugee education stakeholders.
  
  - Intend to hold monthly check-ins to provide on-going support and professional development.
Current Initiatives

• **Parent-Toddler Group** is starting at CENTER on Thursday, September 22\textsuperscript{nd} and will run 6 consecutive weeks from 9-11am (in partnership with Make Way for Books). This is a great way to increase parent engagement in the K12 system (as most parents who attend this play group have older children as well) and to increase kindergarten readiness for refugee children. If you know of parents/toddlers that would be interested in attending, please let Julie Kasper know.

• In addition to tutoring/mentoring at CENTER, **extracurricular activities** include outdoor excursions with Ironwood Tree Experience, a Health Club for students interested in medical careers, running, soccer, and skateboarding clubs, a College and Career Club, and a new Well-being Club in partnership with Assurance. Please see the monthly calendar for details.
Useful Resources

• U.S. Department of Education’s Newcomer Toolkit:

• UA College of Medicine’s TotShots Clinic
  – Free vaccinations and physicals
  – First Saturday of each month (9am-12pm)
  – Visit their Facebook page for details @uacomtotshots
K12 Refugee Education Community Meetings

• Monthly K12 Refugee Education Meetings for all interested stakeholders
  – Every third Thursday at CENTER from 5-7pm

• Monthly Interagency/Inter-district Meetings to facilitate communication and collaboration between resettlement agencies & districts
  – Every first Tuesday from 9-11am at various agency/district locations throughout Tucson
K12 Refugee Education Newsletter

• Current distribution list of over 600 stakeholders in Tucson (teachers, administrators, school staff, resettlement agency staff, community partners, parents...)

• Please email Julie Kasper and ask to be added to the newsletter listserv if you are interested: jkasper@refugeefocus.org
Services to Older Refugees Program
Services Available

- ELT and Citizenship Preparation
- SSI Assistance
- Medical-related Assistance
- Citizenship Application Assistance
- Volunteer/Client Partnerships
- Socialization and Nutrition Programs
- Employment Assistance
- Volunteering
Current Caseload

- Served 55 senior refugees as of August 2016
  - Six clients received assistance or were referred for citizenship application
  - 53 clients are in ELT and Citizenship preparation
  - Three Employed
  - Three clients in Ayuda Program
Demographic Data

- Female: 27, Male: 21
- Age 60–64: 17
- Age 65+: 31
- Ethnic Origin
  - Bhutanese: 14
  - Congolese: 21
  - Sudanese: 7
  - Iraqi: 5
  - Somali: 3
  - Other: 5
Current Activities

- Employment services for senior refugees with AYUDA project
- Refugee Focus women’s and gardening group
- Outreach with ethnic and religious groups to connect clients to the program
- Collaboration with resettlement agencies
- Connection to senior housing and recreation centers
A Cooperative Corporation (Consortium) to provide resources in the New American Community by fulfilling community needs.
Membership

- Membership is open to both organizations and individuals.
- Membership is open to all who agree to NAC’s purpose and laws, regardless of race and gender, and all members shall have equal rights, unless otherwise stated in the articles and bylaws.
- Colored brochures will be distributed shortly, displaying membership information and upcoming NAC activities for the community and potential new members.
- Membership fees will be: $250 per organization & $120 per individual per year.
New American Community, Inc.
BOARD OF DIRECTORS:

- President: Dr. Mohamed Ali Abukar
- Vice President: Abdi Aden Abdi
- Secretary: Fatema Alharbi
- Treasurer: Sadiki Ikyebwe
- Board Member: Tika Sapkota
- Board Member: Basam Salman
Community Development Initiative

The NAC will be bringing together the New American Communities through targeted, empowerment, entrepreneurship and community development initiatives.

This increases:

- Healthy and stable families and communities
- Engaged and active community participation
- Social and economic well-being
- Microenterprise and small business growth
- Decreased or no welfare recipient
- Increased safety in low-income areas

...and creates a more vibrant Arizona!
NAC, Inc’s Current Initiatives

 At the present NAC is temporarily headquartered at the SAUC’s center.

 Empowering and strengthening refugee ethnic based organizations (MAAs) both in Pima & Maricopa Counties.

 Creating an organizational website, promoting NAC cooperative and program activities; including information regarding empowerment and vocational training for New Americans.
NAC, Inc’s Current Initiatives

- Identifying volunteer caseworkers from the ECBOs/MAAs (Members), to begin programming related to empowerment and vocational training for New Americans in both Phoenix and Tucson to obtain necessary skills to be successful.

- Developing NAC business plan, working with RRP, ASU/SSW and WTAP.

- Building community partnerships in the mainstream & considering potential business locations (warehouse type) with large training space and second store.
Sustainability

After the initial influx of required start-up funds NAC will achieve self-sustainability through:

- Membership dues
- Individual leasing fees
- Sales of goods and promotional materials
- Grants and donations
Empowerment & Resource Center

- Our Immediate plan is to establish an Empowerment & Resource Center to enable refugees to gain more confidence and take the path toward achieving stability and self-sufficiency.

- The Empowerment & Resource Center, will be a place where New Americans, and other members of the community, can obtain vocational/educational training and professional skills.
Empowerment & Resource Center

The NAC’s Empowerment & Resource Center will also assist refugees to gain knowledge and skills in: life skills, viable work skills, work habits, leadership, teamwork, time management, problem solving and conflict resolution, attendance and tardy policies, American laws and culture, and entrepreneurship for self-sufficiency.
OUTCOMES

We are certainly moving toward success and in the meantime we recognize that there is much more to do and many challenges to face.

The empowered New Americans will be ready to take fundamental responsibility to engage in the development of Social Entrepreneurship by promoting sustainable values, identifying proper business models and creating a cultural and linguistic support network that can immensely benefit the New Americans.