



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

Arizona Refugee Resettlement Quarterly Meeting - Tucson

October 2018





DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

Arrival Information



Presidential Determination

FY18: 45,000

FY19: 30,000



Projected FFY 18 AZ Arrival Numbers

Refugees: 2,125

SIVs: 285

* PRM Projections as of 3/30/2018



U.S. Year-to-Date Arrivals

Refugees:	22,491
SIVs:	10,217

* Numbers as of 10/1/2018

Top Countries

Congo

Burma

Ukraine

Bhutan

Eritrea



Year-to-Date Arrivals - Top Five Countries

MARICOPA COUNTY		
Country	Total	Grand Total
DRC	463	1,053
Afghanistan	171	
Burma	73	
Eritrea	62	
Cuba	55	

* Numbers as of 9/21/2018



Year-to-Date Arrivals - Top Five Countries

PIMA COUNTY		
Country	Total	Grand Total
DRC	141	276
Burundi	30	
Pakistan	22	
Eritrea	17	
Rwanda	16	

* Numbers as of 9/21/2018



Arizona Total Year-to-Date Arrivals

Pima	276
Maricopa	<u>1,053</u>
Total Arrivals	1,329

* Numbers as of 9/21/2018





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RRP Announcement and Updates



Program Development Pilot

Through a competitive Request for Proposals, this pilot program was awarded to the following contractors, with a start date of October 1, 2018:

Maricopa County – Somali American United Council

Pima County – Lutheran Social Services of the Southwest

Purpose: This program seeks to provide centralized information and services, enhanced partnerships and leveraging of additional resources to assist with longer-term support to help refugees successfully adjust to life in their new communities.

Refugee Health Promotion Program 2018 Project Year Review

- **Tucson Family Advocacy Program (TFAP)** - Anne Ryan, program started January
- Health literacy curriculum
- Training health professionals and staff
- Assisting clients and case managers
 - Medicaid coverage
 - Expedited PCP appointments when medically necessary
 - Assisting clients with developmental disabilities in obtaining services, benefits, and citizenship

Refugee Health Promotion Program – Contact

Juliana Davis – Refugee Health Coordinator

Arizona Refugee Resettlement Program

602-452-6045

Jdavis@azdes.gov

Anne Ryan – Refugee Health Liaison

Director, Tucson Family Advocacy Program

520-694-1624

anneryan@email.arizona.edu



Catholic Community Services Tucson

140 W. Speedway Blvd. Suite 130
Tucson, Az. 85705

Arrivals, Employment and Resettlement Trends July - September 2018

Quarterly Meeting



UNITED STATES CONFERENCE OF
CATHOLIC BISHOPS



Arrival Trends

July - September 2018

Quarter Enrollment :
22

YTD Enrollment:
59

Current Active Case Load:
80 Cases

Top Countries of Arrival

Country	Total
DRC	41
Central Africa Republic	11
Rwanda	3

CCS Employment Statistics

Assistance Type	MG	Refugee Program (RP)		
		RCA	TANF	NC
Employable Caseload	6	0	8	13 (job upgrades)
Employed	6	0	6	13
Average Hourly Wage	\$10.50	\$11.00		
90 day retention	N/A	100%		
180 Day Employment	N/A	90%		

Trends

Employment Breakdown by Sector

1. Hospitality
2. Food Service
3. Caregiving or Medical field

Job Training Locations

1. One Stop/HPOG Hopes
2. Fork Lift Training
3. EMS University – Tucson.
CPR/AED and First Aid.

Successes

- **2** clients obtained Forklift driver certification
- **11** clients complete CPR & First Aid Training

Pima County One Stop and HPOG HOPES Updates

Program Info:

Health Profession Opportunity
Grant

51 refugees have enrolled in the
HPOG HOPES Program

Trains low income students for
careers in healthcare



Community Outreach, Engagement and Presentations

- 8/27/18 and 9/6/18 Refugee 101: Info Night
- 8/21/18 and 9/18/18 K-12 Refugee Collaborative Meeting
- 8/24/18 Salpointe HS Presentation



Partnerships

- **LDS Church:** \$6,000 in clothing, furniture, hygiene products
- **Wheels for Kids:** 2 bikes for adult job seekers and families
- **Community Foodbank:** 8 food boxes
- **Diaper Bank:** 29 families
- **PCs for Refugees:** 8 Computers

THE CHURCH OF
JESUS CHRIST
OF LATTER-DAY SAINTS





Catholic Community Services Tucson

140 W. Speedway Blvd. Suite 130
Tucson, Az. 85705
520-670-0821



International Rescue Committee

Tucson Office

1011 N. Craycroft Rd. Suite 404

520-319-2128

[Rescue.org/Tucson](https://rescue.org/Tucson)



IRC Arrival Trends

Demographics for this reporting period

July 1st –September 30th:

- **Eritrea: 7**
- **DR Congo:42**
- **Pakistan: 1**
- **Colombia 5**

This reporting period: 55
FY 2018: 165



IRC Arrival Trends

Demographics for this reporting period

July 1st –September 30th:

- **Asylees-1 from Eritrea and 1 from Burundi**
- **VOT from Mexico**
- **Secondarily Migrants-6 from Congo**



IRC Tucson Employment Statistics July 1-September 30, 2018

Assistance Type	MG	Refugee Program (RP)		
		RCA	TANF	NC
Employable Caseload	41	3	6	6
Employed	18	0	1	3
Average Hourly Wage	\$10.68	\$10.50		
90-Day Retention	84%	100%		
180-Day Employment	100%	N/A		



IRC Employment Trends

- **Job Placements by Sector:**
 - **Accommodation & Food Services = 61%**
 - **Retail = 10%**
 - **Caregiving = 19%**
 - **Production/Manufacturing = 10%**
- **New Employers:**





TAG- D

July 1 – Sept 30

7 enrollments → 6 employment placements

- **1 full time placements**
- **5 part-time placements**
 - 1 client currently receiving SSI and successfully found part-time supplemental income

Average days-to-placement is 24 days from date of enrollment in TAG-D.

90 day retention rate (placements at or past 90 days): 100%



Employer Trends

*Continuous relationships
with:*

Café Tumerico



B-Line Cafe

- 1 part-time placements

**Loew's Ventana Canyon
Resort**

- 1 full time placement

La Cocina Restaurant

-1 part-time placement



Nutrition and Food Security





Nutrition and Food Security

SMALL AXE **PEPPERS** **HOT SAUCE**



-Partnership with Small Axe Peppers Hot Sauce; clients ship & sell habaneros on a weekly basis

-Awarded our first USDA grant: Food Safety and Outreach Program

- Completed nutrition education with 13 households



Nutrition and Food Security



-7 graduates of the IRC Micro Producer Academy; 8 week course equipping clients to independently sell their vegetables



INTENSIVE CASE MANAGEMENT (ICM)

Current ICM clients who are receiving services: 101

Enrolled through 07/01/18 – 09/30/18: 33

Assistance provided with:

- **Medical care coordination**
- **Health education/ understanding their treatment plans**
- **Referrals to behavioral health and social services**
- **Referrals to employment and benefits resources**
- **Creating personal goals and working toward self-sufficiency**



INTENSIVE CASE MANAGEMENT (ICM)

ICM clients meet regularly with case managers to discuss progress, create goals, and ensure medication adherence and necessary follow up.

ICM Assessments at intake, 3 months, 6 months, and 12 months.



Citizenship fair on 09/15/2018





Community Outreach/Interaction





Community Outreach/Interaction

Presentations:

07/10/2018 Refugee 101 to Family Medicine Residents

07/13/2018 Basic of Serving Refugees to Family Medicine Residents

07/24/2018 Basic of Serving Refugee at Jewish Family and Children Services Center

08/22/2018 Refugee 101 at University of Arizona International Student Services

09/24/2018 Refugee 101 at Villa Hermosa

09/25/2018 Refugee 101 at Woods Library

09/26/2018 Refugee Resettlement at Taft Abbett Library

09/29/2018 Refugee 101 at Joel Valdez Library



For more information contact:



**International Rescue Committee
Tucson Office
1011 N. Craycroft Rd. Suite 404
520-319-2128
[Rescue.org/Tucson](https://www.rescue.org/Tucson)**

Resettlement and Employment Trends

July – September 2018



Lutheran
Social Services
of the Southwest

Refugee and Immigration Services, Tucson

Arrival Trends

July – September 2018

- **160** FFY18 Projected Arrivals
- **23** cases, **58** individuals, including **29** asylees
- Countries of origin this quarter: Burundi (5); Democratic Republic of Congo (1); Iraq (1) and Syria (5)

Cases Pending and Active Still Possible	Cases on Hold from Banned Countries
4 cases (7 individuals)	21 cases (72 individuals)

LSS-SW Tucson Employment July – September 2018

Assistance Type	MG	Refugee Program (RP)		
		RCA	TANF	NC
Employable Caseload	4	0	0	12
Employed	4	0	0	12
Average Hourly Wage	\$13.22			
90-Day Retention		92%		
180-Day Employment	6			

Matching Grant Eligibility Changes

- **Extended from 30 to 90 days**
- **Especially helpful for asylees and SIVs who come to an RA on their own**
- **Anyone** who is granted asylum may be eligible
- **Flyers available in Spanish, French, Swahili and English**

LE SAVIEZ-VOUS?



Lorsque vous avez obtenu l'asile politique, vous pouvez être admissible à certains services de réinstallation des réfugiés.

Si vous êtes à Tucson, veuillez-vous rendre au bureau des services aux réfugiés et à l'immigration de LSS-SW ou appelez-nous dans les 90 jours suivant l'obtention de l'asile politique pour savoir quels services et quels soutiens financiers vous pourriez obtenir.

Adresse postale : 120 N. Stone Ave., Suite 220R, Tucson, AZ 85745

Système de Positionnement Global : 35 E. Alameda (l'intérieur de Wells Fargo garage)

Téléphone : 520-721-4444

Vous pouvez vous rendre sur ce lien Internet pour obtenir un plan et des coordonnées pour les services aux réfugiés dans les communautés à travers les États-Unis.

<https://www.acf.hhs.gov/orr/state-programs-annual-overview>

LSS-SW Tucson Employment Trends

- Strongest barriers continue to be English and transportation.
- Continued strong employer partnerships.
- More jobs available than refugees in need of employment



Recent Outreach Highlights

- Presented at the second annual World of Resources Summit informing 200+ Pima County service providers about refugee resettlement and T visa holders eligibility for some refugee benefits.
- Hosted and/or presented Refugee 101 at two Citywide monthly collaborative volunteer orientations.
- Represented Tucson resettlement stakeholders at Tucson Mayor Adler and We are All America press conference after announcement of 30,000 FFY19 Presidential Determination announcement.

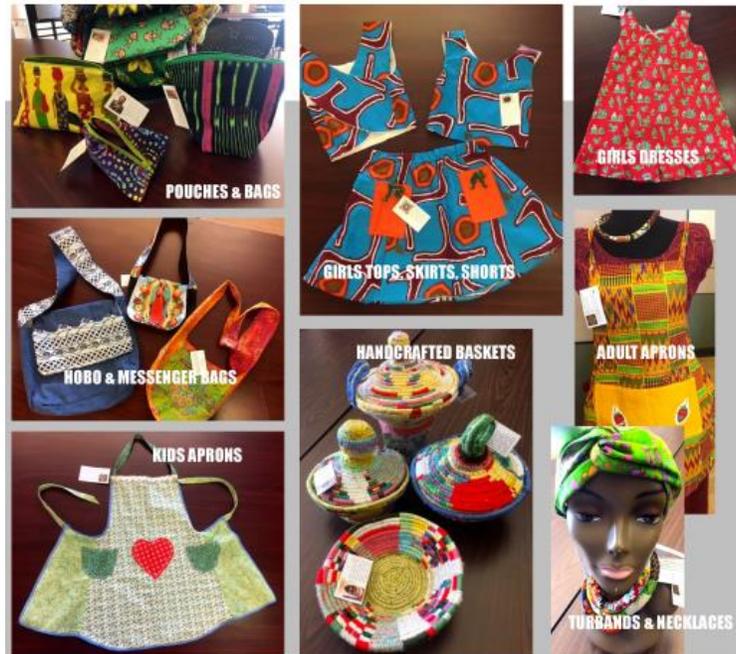
Preferred Communities Intensive Case Management

- Extra case management for complex cases
- Eligible populations: high medical and/or behavioral health needs, single women-headed households, older refugees or unaccompanied minors.
- Currently serving 57 of 60 possible slots
- FY19 slots projected at 60

NEW Program Development Project (Funded by DES/AZRRP)

- FFY19 pilot project to encourage integration and connections to mainstream resources.
- Target: refugees between 6 months and 5 years post resettlement. ALL refugees are invited.
- Hope to work with refugee-led community groups to offer training, information and build sustainable resources.
- Extra training for volunteers and refugee mentors.

Women's Empowerment Program Sewing Project



Upcoming Sales Events

- 10/12-14 Fri-Sun Tucson Meet Yourself
- 11/2-4 (Fri-Sun) Holly and Ivy Boutique (Tempe)
- 11/16-18 (Fri-Sun) Tucson Museum of Art
Holiday Artisans Market
- 11/25 (Sat) Made in Tucson Market on 4th

Holiday Shopping for a Good Cause!

80% of all proceeds paid directly to refugee sewers



BUMC – South Campus

Banner UMC Refugee Preventive Health Screening Program

Natasha Korosteleva, MPH
Program Coordinator

Standing Updates: Refugee Health Screening

Pima County Refugee Health Statistics June 01, 2018– September 30, 2018

- Scheduled for Domestic Medical Examination: **85**
- Completed Domestic Medical Examination: **79**
- Completed within 30 Days: **36 (46%)**
- Completed within 31- 60 days: **37(47%)**
- Completed within 61-90 days: **2 (2.5%)**
- Completed after 90 days: **4 (5%)**

Standing Updates: Refugee Health Screening

Barriers to achieve
100% for the
screening within 30
days after arrival

- Increased number of asylum-seeking clients vs refugees → increased no-shows, late lab testing (factors we cannot control)
- Late referrals/Salesforce (improving)
- Tight schedule for 30 days requirement:
Arrival → Salesforce Registration → Lab Testing → Screening

Standing Updates: Refugee Health Screening

Refugee Screening Location

Banner UMC – South Campus



Refugee Clinic Providers

- Dr. Lori Fantry
(Tuesdays: adults only)
- Desiree Golden, NP
(Thursdays: families)

My contact information:

Natasha Korosteleva, MPH

Refugee Preventive Health Screening

3950 S Country Club Rd #2236/666

(520)626-1019

Nataliya.Korosteleva@bannerhealth.com

Catholic Community Services Tucson

Services to Older Refugees

Services Provided

Case Management and Assistance with:

- N-648 Medical Certification for Disability Exceptions
- Social Security Income
- Referrals to immigration and elders' services
- General case management

Current Activities

- One outreach event at Pima Adult Education- ELT classes
- Collaboration with Tucson Family Advocacy Program to help clients get Medical Certification for Disability Exceptions for citizenship
- Seniors volunteering at Iskashitaa
- 4 clients registered in Food Plus Program
- Distribution of adult diapers

Current Caseload

- 76 senior refugees June 2018 - September 2018
- 54 clients are in ELT and Citizenship preparation
- 5 clients achieved citizenship- 4 with a medical waiver and 1 with the test
- 6 clients secured Medical Waiver from the citizenship test

Demographic Data

- Female: 35
- Male: 41

- Age 60-64: 20
- Age 65+: 56

Top 5 Countries	
DRC	26
Bhutanese	11
Sundanese	9
Iraqi	9
Eritrea	6

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Tucson, Az. 85705
520-670-0871

K-12 Refugee Education (RSIG) Updates

July – September 2018
Tucson, AZ

Emily Macaluso, RSIG Coordinator





July: Backpack Event
Over 250 backpacks
distributed!



August: Tutoring Center Launch

40 students and 25
tutors are partnering
in tutoring so far!

September: Program Planning Team and K-12 Collaboration

Collaborative group with refugee resettlement staff focused on parent involvement

Site-based goal-setting for high schools with large refugee populations



Highlights

- * Rincon/University High Peer Tutoring Collaboration
 - * Refugee students at Rincon partner with students from University High college prep for tutoring – year two!
- * Catalina High ELD Parent Orientations
- * Streamlining Pathways to Higher-ed and Alternatives
 - * Strengthening contacts at Pima, One-Stop focus on Seniors
- * Searching for Collaborative Space to Grow Tutoring

Events

- * Tucson Refugee Beats – 9/22
- * Tucson Meet Yourself Festival – 10/13
- * Girl Scouts Leadership Conference – 11/3

Thank you!

Emily Macaluso
Refugee School Impact Coordinator

emacaluso@lss-sw.org

(520) 721-4444 x106

120 N. Stone Ave. #220R
Tucson, AZ 85701





OCTOBER 2018

New VISTA Members



MyEisha Johnson
Refugee School Impact VISTA
IRC
July 2018-July 2019



Emmy Titcombe
Affordable Housing Coordinator
Lutheran Social Services of the Southwest
July 2018-July 2019



Nina Fader
Health Outreach VISTA
Catholic Charities
August 2018-August 2019



Joelle Grande
Head Start Coordinator
Catholic Charities
September 2018-September 2019



Brenda Johnson
Community Coordinator
Area Agency on Aging
September 2018-September 2019

Day of Service

Arizona Refugee Resettlement Summit

- Breakout session note takers

Beyond Flight

ARIZONA



MY HOME

Along the path of freedom lie the seeds of hope

Day of Service

9/11 Remembrance Day

- Volunteer Leaders for meal packing at St. Mary's Foodbank
- Partnered with 9/11day.org, The Outreach Program, HandsOn Greater Phoenix, and AmeriCorps Programs across the state
- One of six signature supported projects



Recruiting

- VISTA Leader
November 13, 2018-November 12, 2019
- Health Education VISTA at Refugee Women's Health Clinic
November 13, 2018-November 12, 2019



Contact Info

* Taylor Nance– RRP VISTA Leader

Tnance@azdes.gov

(602) 542-6658

* Georgia Eddy – RRP VISTA Administrator

geddy@azdes.gov

(520) 872-9008

Questions and Announcements



The Governor's Office of Youth, Faith and Family is hosting a faith community roundtable on substance abuse designed to engage faith traditions across Arizona. Participants will learn the latest drug trends, learn how to connect with community resources, and participate in a facilitated discussion on substance abuse.

Thursday, October 25, 2018
9:00 AM to 3:30 PM

First Christian Church
6750 North 7th Avenue
Phoenix, AZ 85013

Who Should Attend?

Pastors, Clergy, Ministry & Congregational Leaders Interested
in Combating Substance Abuse in their Communities

Seating Is Limited!

All faith traditions welcome

To register for this free event, visit
SubstanceAbuse.AZ.gov



Governor's Office
of Youth, Faith and
Family

Workshops

How to Connect Refugees to Behavioral
Healthcare in Tucson- Barriers and Solutions