



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

TRAINING REGARDING NEW THERAPY SERVICE PROCESSES

Target Audience - Qualified Vendors and Providers

Transmittal Date - 02/06/2020

Led by the Arizona Management System (AMS), DES/DDD is focused on its True North to ensure all Arizonans who qualify receive timely DES services and achieve their potential. The Division held a problem-solving event related to access to care in the Spring of 2019 for Therapy services. The event yielded great information that was tested in a few office locations around the state with great success. As a result, new processes and tools that improve communication and assist Support Coordinators in accurately screening for Therapy service needs are being rolled out to all statewide offices starting **March 2, 2020**.

All qualified vendors are strongly encouraged to attend a training session hosted by the Division detailing the changes related to the assessment of these services and the impact the changes will have on providers and members.

The training sessions will focus on the new Plan of Care, Quarterly Progress Report requirements and the new tools and resources Support Coordinators will be using to screen for Therapy services.

First session:

- February 19, 2020 from 1:00 p.m. - 3:00 p.m.
- [WebEx](#) link or join by phone, 415-655-0003
- WebEx ID: 801243387; Password: vGP9HKJC

Second session:

- February 20, 2020 from 1:00 p.m. - 3:00 p.m.
- [WebEx](#) link or join by phone, 415-655-0003
- WebEx ID: 806719387; Password: tjmiRyNi

Additionally, the Division host four sessions for provider questions and answers.

February 24, 2020 from 9:00 a.m. - 10:00 a.m.

- [WebEx](#) link or join by phone, 415-655-0003
- WebEx ID: 805488486; Password: Tm3h324N



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

March 3, 2020 from 10:00 a.m. - 11:00 a.m.

- [WebEx](#) link or join by phone, 415-655-0003
- WebEx ID: 807332306; Password: mMW7b7tB

March 9, 2020 from 9:00 a.m. - 10:00 a.m.

- [WebEx](#) link or join by phone, 415-655-0003
- WebEx ID: 805180028; Password: Fj87pKQv

March 18, 2020 from 11:00 a.m. - 12:00 p.m.

- [WebEx](#) link or join by phone, 415-655-0003
- WebEx ID: 800407920; Password: 4W95tnPV