



Division of Developmental Disabilities Town Hall Presentation

July 02, 2026

Agenda

- Quarterly DDD Strategic Plan Update
- Announcements

Click the Interpretation button at the bottom of your Zoom screen and then select either English or Spanish to hear the meeting.
Presione el botón de interpretación en la parte inferior de su pantalla Zoom y después seleccione inglés o español para escuchar la reunión.





Strategic Plan Update

Quarter 1 Strategic Plan Updates

Strategic Plan Website

- [2026 Q2 Strategic Plan Update \(English\)](#)
- [2026 Q2 Strategic Plan Update \(Spanish\)](#)
- [2026 Q2 Strategic Plan Update \(Plain Language\)](#)
- [2026 Q2 Strategic Plan Update \(Plain Language - Spanish\)](#)



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Summary of Work in Progress

Develop Support Coordination Program Excellence

The Division has the knowledge and resources to effectively support members and families.

- Monthly reports - unplanned transitions/admissions
- Case File Review Tool updates
- PCSP Planning Meeting Changes



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Summary of Work in Progress

Deliver High Quality Services

Providers consistently deliver person-centered care guided by best practices, and focused on member outcomes, satisfaction, safety, and wellbeing

- Behavior Plan Performance Improvement Project
- QVA Quality Management Plan reviews



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Summary of Work in Progress

Empower Individual Success

Members achieve their definition of success.

NCI Survey

- 2026 progress on surveys
- State results posted on NCI website

Employment

- Visit from State Employment Leadership Network



Summary of Work in Progress

Maintain Public Trust & Confidence

The Division continues clear, open communication with all stakeholders expanding trust and collaboration to achieve shared goals.

- Ongoing town halls, committees, councils, staff/member/family/provider interactions
- HCBS Provider Directory
- Vendor Profiles

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Announcements



Happy
★ **INDEPENDENCE DAY** ★
4th of July



Questions?



Thank you
Next Town Hall
Thursday
August 6, 2026