



# DEPARTMENT OF ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*

## DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DDD/DES

### **THERAPY REVIEW PROJECT UPDATE**

Target Audience - Qualified Vendors and Providers

Transmittal Date - 4/24/2019

DDD is preparing to launch the test project for the new Therapy Review process as outlined in the Vendor Announcement released on 4/18/2019. The project will be tested in both the Avondale and Chandler offices and includes two process updates, an Evaluation Screening Tool and a Plan of Care.

- Evaluation Screening Tool - Support Coordinators will use this tool to decide when a member needs a therapy evaluation. The tool is easy to use and will enable Support Coordinators to make consistent decisions about member needs.
- Plan of Care – The therapist will write the Plan of Care. It will be signed by the member’s Primary Care Physician (PCP). The goal is to save members time getting prescriptions for each therapy session. The doctor can write one prescription for “Evaluation and Treatment per Plan of Care”. This will give the therapist more flexibility. It will also allow members to complete their treatment more efficiently. Support Coordinators will review the Plan of Care with the member every 90-days to update goals and progress.

DDD has [created a guide that outlines the documentation requirements](#) for Occupational, Physical, and Speech-Language Pathology Therapy services. This document outlines the process the Division wants effected Therapists to use with members that are served from the Avondale and Chandler offices who will be impacted by this test. If you have questions, please the DDD Customer Service Center at 1-844-770-9500 or [DDDCustomerServiceCenter@azdes.gov](mailto:DDDCustomerServiceCenter@azdes.gov).