



**DIVISION OF
DEVELOPMENTAL
DISABILITIES**

STRATEGIC PLAN 2025-2030

2026 Quarter 1 Update
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Plain Language



DDD Provides and coordinates services for many Arizonans with developmental disabilities.

Services are provided by Qualified Vendors, other providers and by DDD.

Services include:

- Case Management
- Habilitation
- Attendant Care
- Respite
- Therapy - OT, PT, Speech
- Day and Employment
- Residential services
- Nursing
- Transportation

DDD's Strategic Plan, released in August 2025, is designed to guide the program for the next five years. It specifies its vision and mission.

- Vision - Arizonans with developmental disabilities lead the lives they choose
- Mission - The Division of Developmental Disabilities empowers Arizonans with developmental disabilities to lead self-directed, healthy and meaningful lives.

The following are 2026 Quarter 1 updates for each strategic plan focus area.

Focus Area 1: Develop Support Coordination

Improving Quality of Care

We are working hard to make sure our members get the best care possible.

- Checking in: We look at monthly reports to help members who might have to go to the hospital unexpectedly.
- Better Tools: We are using a new screening tool. This helps us learn more about your physical health, your mood, and if you feel lonely. This way, we can get you the right help faster.
- Tracking Success: We are creating new ways to grade how well we are meeting high standards of care.



3 YEARS

Changes to Planning Meetings

We are changing how we do meetings to make life easier for you and your family.

- Fewer Big Forms: You will only have to fill out the full "Service Plan" once a year instead of four times.
- Quick Reviews: We will still meet every three months, but we will use a shorter form to talk about any changes you need. You can still ask for a meeting that uses the full form each time if you want.
- Virtual Meetings: If you do not use the Parents as Paid Caregivers or Spouses as Paid Caregivers service models then two of your yearly meetings can now be done online or over the phone. This means less travel for you and fewer people coming into your home. If you use Parents as Paid Caregivers or Spouses as Paid Caregivers service models your meetings will still be in-person every quarter.

- Better Attendance: Because online meetings are easier, more people from your support team can join in.

Focus Area 2: Deliver High Quality Service

Help with Behavior Plans

We want to make sure every member has a plan that works for them.

- Working Together: We are working with families and providers to fix plans that are out of date.
- Volunteers Needed: We need volunteers to help us review these plans. If you want to help, please visit the [Program Review Committee webpage](#).

Focus Area 3: Empower Individual Success

Jobs and Feedback

We want to hear from you about what you want for your life.

- Take Our Survey: We are asking more people to fill out the National Core Indicators (NCI) survey. This helps us know what we are doing well and what we need to fix.
- Finding Jobs: We are adding questions to our plans to see who wants a job in the community. We want to understand what stops people from working so we can help more members find jobs.



Focus Area 4: Maintain Trust and Confidence

Finding Providers and Growth

- New Directory: We are updating our online list of providers. This will make it easier for families to find the right services near them.
- Program Growth: More people are joining our program every year. We will share a new report in the next month or two to show you how we are growing.