

Lola Udell- SHIP/MIPPA State
Coordinator



DEPARTMENT OF ECONOMIC SECURITY

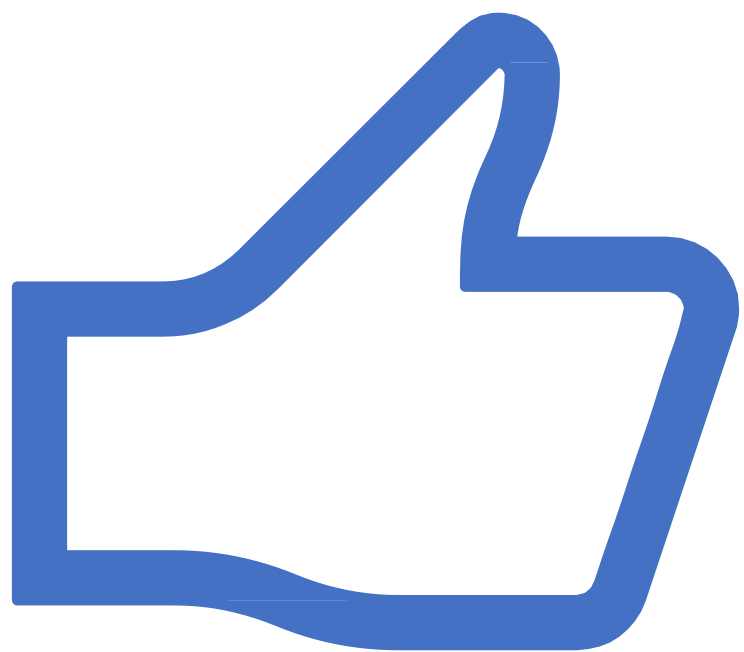
Your Partner For A Stronger Arizona



SHIP

State Health Insurance
Assistance Program

Navigating Medicare



Welcome

What is SHIP?

The State Health Insurance Assistance Program (SHIP) is a free health benefits counseling service for Medicare beneficiaries.

Our mission is to empower, educate, and assist Medicare-eligible individuals, their families, and caregivers through objective outreach, counseling and training, to help individuals make informed health insurance decisions that optimize access to care and benefits.

SHIP is an independent program federally funded by the Administration for Community Living and is not affiliated with the insurance industry.

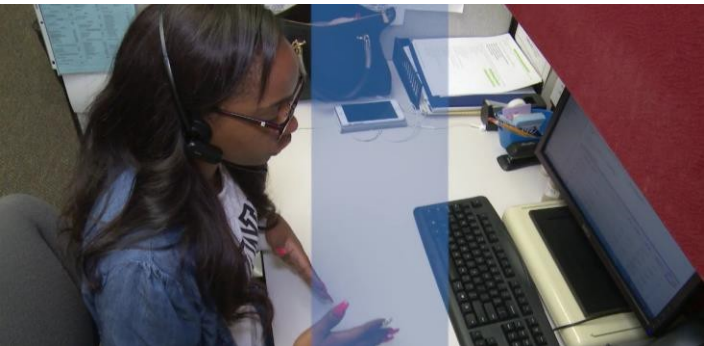


SHIPs Provide Local Medicare Help



Certified Medicare counselors provide:

- In-depth individualized counseling
- Educational presentations about Medicare



“Local” can mean through...

- Area Agencies on Aging
- Aging and Disability Resource Centers
- Libraries
- Community Centers
- Medical settings
- Anywhere people gather, by phone, or even online!



You can count on SHIP to help with:



- understanding and comparing coverage and costs for Original Medicare, parts A,B,C and D so informed choices can be made
- paying for Medicare and prescriptions
- troubleshooting billing issues
- submitting appeals on billing errors
- making decisions during Open Enrollment
 - October 15 – December 7 each year
- navigating through Special Enrollment Periods
- referrals to other helpful resources



What About MIPPA?

The Medicare Improvement for Patients and Providers Act (MIPPA) program helps Medicare beneficiaries with limited income and assets learn about programs that may save them money on their Medicare costs. MIPPA supports targeted outreach and education to eligible Medicare beneficiaries, especially those who are:

- Low-income with limited resources
- Residents of rural areas
- Members of American Indian, Alaskan Native, and Native Hawaiian communities
- People with disabilities under age 65
- Speakers of English as a secondary language

How does MIPPA Help?

MIPPA educates Medicare beneficiaries about existing programs that can help save money on their health care costs. These programs include:

- [Medicare Part D Low-Income Subsidy \(LIS\)/Extra Help](#): Administered by the Social Security Administration, this program helps to lower Medicare Part D costs – including out-of-pocket costs for premiums, deductibles, and prescription drugs – for beneficiaries who meet certain income and resource eligibility requirements.
- [Medicare Savings Programs \(MSPs\)](#): Administered by state Medicaid agencies, MSPs can help pay some Medicare costs for health care, including Medicare Part B premiums, for eligible beneficiaries. These programs have four levels of benefits, each with its own eligibility requirements: Qualified Medicare Beneficiary (QMB), Specified Low-Income Medicare Beneficiary (SLMB), Qualifying Individual (QI), and Qualified Disabled Working Individual (QDWI).
- [Medicare Preventive Services](#): MIPPA grantees also educate the community about Medicare Preventive Services, which cover many preventive health services such as the “Welcome to Medicare” preventive visit, yearly “Wellness” visits, vaccinations like the flu and COVID-19, screenings for cancer and heart disease, and more. These services are available to all Medicare beneficiaries, regardless of their income and assets.

How SHIP and MIPPA Can Help



Local



Unbiased



Confidential



Informative



In-person or virtual

Where Can SHIPs Be Found?

- Inter-Tribal Council of Arizona (ITCA)
 - Services 21 of 22 tribes in Arizona
- Area Agency on Aging, Region One
 - Maricopa County, 602-280-1059 or 800-432-4040
- Pima Council on Aging (PCOA)
 - Pima County, 520-790-7262
- Pinal-Gila Council for Senior Citizens (PGCSC)
 - Pinal & Gila Counties, 520-836-2758 or 800-293-9393
- SouthEastern Arizona Governments Organization (SEAGO)
 - Cochise, Graham, Greenlee, & Santa Cruz Counties, 520-432-2528 ext. 222
- Western Arizona Council of Governments (WACOG)
 - Mohave, La Paz & Yuma Counties, 928-377-4964 or 800-782-1886
- Northern Arizona Council of Governments (NACOG)
 - Yavapai, Coconino, Navajo, & Apache Counties, 877-521-3500

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Additional Resources

- Medicare
 - <https://www.medicare.gov/>
- Social Security Administration
 - <https://www.ssa.gov/>





SHIPs are Federally funded

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Thank you!

Speak Up AZ

**Arizona Launches Campaign to Raise Awareness
and Prevention of Abuse and Neglect of
Vulnerable Adults**

SpeakUpAZ.org

See It * Stop It * Prevent It

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