



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

RETRO CLAIMS PAYMENTS UPDATE

Target Audience - Qualified Vendors and Providers

Transmittal Date - 10/31/2019

The Arizona Department of Economic Security (DES) and the Division of Developmental Disabilities (DDD or Division) published the [new Provider Rate Book](#) and Rate Book Lookup File (Excel) with an effective date of October 1, 2019. These rates are retroactive for services provided since July 1, 2019. As communicated on October 24, 2019 via the vendor announcement, [Retro Claims Payments](#), any claims previously submitted and paid by September 30, 2019, for services provided between July 1, 2019, and September 30, 2019, will be reimbursed with the difference in the rate value.

The Division had anticipated this retroactive adjustment process would take place the weekend of October 26 and 27, 2019. However, there were a small amount of inaccuracies detected through the validation and audit process. The Division has since addressed and fixed these issues. The final process is scheduled to run tonight, October 31, 2019, and payment files will be sent to the State accounting system tomorrow, November 1, 2019. Providers will see the payments by the end of next week. We apologize for any inconvenience this may have caused and appreciate your patience and understanding.