



DEPARTMENT OF
ECONOMIC SECURITY
Your Partner For A Stronger Arizona

Division of Developmental Disabilities

NOTICE AND REQUEST FOR PUBLIC COMMENT

The Division of Developmental Disabilities is seeking public comment on a proposed new **Division Medical Policy Manual 960 Quality of Care Concerns**. This policy has been revised to align with NCQA standards and to better clarify roles of Division staff when addressing Quality of Care Concerns. Changes to Division Medical 960 Quality of Care Concerns include:

- Language has been added to better clarify Division staff roles, responsibilities, and process for addressing Quality of Care Concerns.
- Grammatical and formatting updates were made to reflect current standards.

Dates: Public comment will be open for 30 days beginning May 29, 2024 and closing June 28, 2024. Comments must be received no later than June 28, 2024, 11:59 pm, Arizona time.

Instructions: (Complete instructions are located on the Division's [webpage](#))

- The policy may be viewed by clicking [here](#).
- Comments may be submitted online by clicking [here](#).
- Use the line numbers to reference specific comments.
- Do not include any information that you consider confidential or inappropriate for public disclosure.

If access to the online form is not available, comments can be submitted by email to the DDD Policy Unit at DDDpolicy@azdes.gov.

- Submit your comments, along with your full name, mailing address, and phone number.
- If you represent an organization, include the organization's name.

For further information contact the DDD Policy Unit at DDDpolicy@azdes.gov.