



DEPARTMENT OF ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*

## DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

### **PROVIDER RATE INCREASE UPDATE**

Target Audience - Qualified Vendors and Providers

Transmittal Date - 09/26/2019

The Arizona Department of Economic Security (DES) and the Division of Developmental Disabilities (DDD or Division) published the new [Provider Rate Book](#) and [Rate Book Lookup File \(Excel\)](#) with an effective date of October 1, 2019. The rates are the result of member, family and provider feedback obtained in July and August 2019 during statewide community forums and via online comment submissions.

Providers should use these new rates for all claims submitted for services provided after October 1, 2019. These rates will be retroactive for services provided since July 1, 2019. Providers submitting claims for services provided between July 1, 2019, and September 30, 2019, should use the rates from the new Provider Rate Book. Any claims previously submitted for services provided between July 1, 2019, and September 30, 2019, and that have already been paid by the Division will be reimbursed with the difference in the rate value. Providers do not need to take any additional action on previously paid claims. In conjunction with the release of the new Provider Rate Book, the Division also requests that providers fill out a mandatory seven question survey. Providers must complete this survey for the application of retroactive rates, including reimbursement of previously paid claims, in compliance with federal Centers for Medicare & Medicaid Services requirements relative to retroactive rates. A link to the survey can be found here: <https://www.surveymonkey.com/r/3YYPWRF>.