

**FAMILY ASSISTANCE ADMIN
CHANGE CENTER
PO BOX 19009
PHOENIX AZ 85005**

**CASE NUMBER: 01234567
NOTICE NUMBER: X034
MAILING DATE: 08/01/23**

**STUDENT NAME
PO BOX 1234
PHOENIX AZ 86021**

**- ATTENTION PARENT/GUARDIAN - PLEASE READ -
DO NOT THROW AWAY THIS LETTER
YOU MUST KEEP THIS LETTER-**

**ARIZONA PANDEMIC SCHOOL MEAL REPLACEMENT
PROGRAM (P-EBT)**

The student addressed in this letter has been identified as receiving free or reduced meals through the National School Lunch Program (NSLP) and is therefore eligible for the Pandemic EBT (P-EBT) benefits.

Keep this letter until you receive your P-EBT card.

P-EBT benefits help replace the meals that a child would have received at school. You did not apply for these benefits and these benefits are not Nutrition Assistance (NA) benefits; however, this letter will explain how you can apply for NA.

YOUR P-EBT BENEFIT AMOUNT

Your student will receive a one-time Summer P-EBT benefit in the

amount of \$120 for the months of June 2023 through August 2023.

IMPORTANT

You will receive a P-EBT card in the mail in your student's name. It may take four to five weeks for you to receive this card. This card is like a debit card. The card has funds on it that can only be used to purchase allowable food items listed below. The card can only be used in grocery stores that display the Quest logo and who accept Electronic Benefit Transfer (EBT) cards. Any parent/guardian can use the P-EBT card. Keep this letter until you receive your P-EBT card.

HOW TO SET UP YOUR PERSONAL IDENTIFICATION NUMBER (PIN)

- On the Internet at www.ebtEDGE.com
- Call the EBT Customer Service 24-hour Help Desk at 1 (888) 997-9333

The TTY/TDD number for the hearing impaired is 7-1-1.

To use your student's P-EBT card, you must set up your own Personal Identification Number (PIN) for your card. The website and Customer Service phone number are listed above, as well as on the back of your card. You can use either option to select your PIN.

You will need the date of birth of the child addressed on this notice to set up your PIN. You will also need the full case number listed above including the leading zeros.

WHAT YOU NEED TO KNOW ABOUT THESE BENEFITS

- * P-EBT benefits are not regular NA benefits. To apply for regular NA benefits, visit www.HealtheArizonaPlus.gov.
- * Receipt of P-EBT benefits by noncitizens will not affect

MAILING DATE: 08/01/23
CASE NUMBER: 01234567
NOTICE NUMBER: X034

Page 3 of 5

admission into the United States, adjustment of status to legal permanent resident, becoming a naturalized citizen, and deportation.

- * Participation in the program is voluntary, you do not have to use these benefits.
- * These benefits are non-transferrable, and should you wish to decline the benefit, the card should be destroyed by cutting through the magnetic strip.

P-EBT/QUEST CARD

The P-EBT card works like an ATM/debit card and may be used at retail stores where it is accepted. You can check your balance by calling the number on the back of your card. You can also get account information on the Internet at: www.ebtEDGE.com

If you do not get your card, lose it, or your card does not work, call the EBT Customer Service 24-Hour Help Desk at 1 (888) 997-9333 (toll-free). The TTY number for the hearing impaired is 1 (800) 367-8939.

Replacement Card Fee - 1 free per year, then \$5.00 each.

ALLOWABLE PURCHASES

You can use your P-EBT or EBT card to purchase the following items:

- * Food products for human consumption, including baked goods
- * Vegetable seeds, food-producing plants, roots, and trees
- * Items considered health foods such as wheat germ, brewer's yeast, sunflower seeds packaged for human consumption, rose hips powder, and enriched or fortified foods
- * Baby formula

- * Diabetic or dietetic foods
- * Deposits on returnable bottles or containers
- * Distilled water or ice labeled for human consumption
- * Items used in the preparation or preservation of food such as spices and herbs, pectin, lard, or shortening
- * Snack food such as candy, potato or tortilla chips, chewing gum, and soft drinks

PURCHASES NOT ALLOWED

You cannot use your P-EBT or EBT card to purchase the following items:

- * Alcoholic beverages and tobacco
- * Non-food items such as soap and toiletries, paper products, cleaning products and cooking utensils
- * Live animals, except shellfish and fish removed from water
- * Items used for gardening such as fertilizer, peat moss, and similar products
- * Items not intended for human consumption such as laundry starch, dog and cat food, seeds packaged as birdseed, and decorative dye that is used to color hard-cooked eggs
- * Vitamins and minerals in any form
- * All health aids such as aspirin, cough drops or syrups, and other cold remedies, antacids, and all prescription medicines
- * Hot foods and hot food products sold in grocery stores, hot at the time of sale and ready for immediate eating
 - * All foods marketed to be heated and served on the premises, and any prepared food sold to be eaten on the premises

HOW TO TAKE CARE OF YOUR P-EBT CARD AND PIN

- Sign the back of your card.
- Do not write your PIN on your card.
- Keep your card safe and clean.

MAILING DATE: 08/01/23
CASE NUMBER: 01234567
NOTICE NUMBER: X034

Page 5 of 5

- Do not bend your card.
- Keep your card away from magnets and electronic equipment, such as TVs, radios, VCRs, DVD players, microwaves, etc.
- Do not place it in direct sunlight (e.g., on your car's dashboard).

WHAT YOU CAN DO IF YOU HAVE QUESTIONS

Call the P-EBT Customer Service Hotline Monday - Friday, 7:00 a.m. to 5:30 p.m. at 1 (844) 841-3802.

HOW TO APPLY FOR NUTRITION ASSISTANCE (NA) BENEFITS

- You can apply online at: www.healtharizonaplus.gov
- * If you already have a Health-e-Arizona Plus account, log into your account. Click on "Begin a New Application."
- * If you do not have an account, you will need to create an account. Log into the account and click on Begin a New Application.
- You can call 1 (855) 432-7587 to complete an application over the phone or request an application to be mailed to you.
- You can download and print an application from the DES website at www.azdes.gov.
- * If you have an application mailed to you, or you download an application, it can be mailed to the following:
Department of Economic Security
P O Box 19009
Phoenix, AZ 85005-9009

This institution is an equal opportunity provider