

**Division of Developmental Disabilities ~~Integrated~~ Health ~~Care Choice~~ Plans
~~Integrated~~ Request for Proposal**

Decisions are Subject to Change

REVISED – MAJOR DECISIONS (Redline Copy) – October 22, 2018

The Major Decisions previously posted on May 7, 2018 have been modified according to the ADES 19-00008322 Solicitation Amendment Five (5).

~~REVISED – MAJOR DECISIONS – September 28, 2018~~

~~The Major Decisions previously posted on May 7, 2018 were posted related to the Division of Developmental Disabilities (DDD) intention to have member choice health plans known as DDD Choice Plans. There was an amendment posted on September 26, 2018 extending the bid submission date to December 10, 2018. This amendment was posted in anticipation of another amendment to be forthcoming from the ADES related to removing Long Term Support Services (LTSS) from the Integrated Request for Proposal. All the Major Decisions will be replaced and/or modified upon final amendment decision.~~

**~~MAJOR DECISIONS
May 7, 2018~~**

The Arizona Department of Economic Security (ADES), Division of Developmental Disabilities (DDD) is committed to empowering Arizonans with developmental disabilities to lead self-directed, healthy, and meaningful lives. As part of its mission, DDD will offer members eligible for the Division and Arizona Long Term Care, a new service delivery system to provide integrated physical health services, behavioral health services, and Long Term Services and Supports (LTSS).

DDD will contract with Managed Care Organizations, called “DDD Health Plans” to provide all physical health services and behavioral health services, as well as the following LTSS: skilled nursing facilities; emergency alert services; and habilitative physical therapy for members over the age of twenty-one (21). DDD will provide and manage all other LTSS and Support Coordination.

Service integration across physical and behavioral health services and LTSS provided to members will be achieved through close collaboration and care coordination between the future DDD Health Plans, DDD, and their respective providers, resulting in better outcomes and improved whole health for members.

The coverage of physical and behavioral health services under a single DDD Health Plan and coordination of care between DDD and their future DDD Health Plans will offer members a more convenient and efficient process to get the services and supports they need.

~~As part of its mission, DDD will offer new integrated health care plans that provide members with choices. Under the new DDD Integrated Health Care Plans, Managed Care Organizations will be responsible for providing integrated health care plans to members. These new plans will be known as **DDD Choice Plans**.~~

~~The **DDD Choice Plans** will offer members who are eligible for Arizona Long Term Care and DDD services, physical health care services, behavioral health care services, and Long Term Services and Supports (LTSS) in a more convenient and efficient process, making it easier for members to get the supports and services they need.~~

~~The purpose of the **DDD Choice Plans** is to give members options they can use for the most comprehensive care to address all their care needs. This integration will allow for better coordination of services and make the system easier for members and providers to navigate.~~

MAJOR DECISIONS FOR INTEGRATED DDD HEALTH PLANS REQUEST FOR PROPOSAL

Contractor (DDD Health Care Plan) Responsibility for Services

Under the Contract, the Contractor will be responsible for the provision and administration of all physical health services and behavioral health services, as well as the following LTSS: skilled nursing facility; emergency alert system services; and habilitative physical therapy for members over the age of twenty-one (21). The Division will provide and manage all other LTSS and Support Coordination. Service integration across physical health services, behavioral health services, and LTSS provided to members will be achieved through a close collaboration and care coordination between the Contractor, the Division, and their respective providers.

~~Over the course of the Contract, the Contractor will be required to provide two distinct plans which will enable enrolled ALTCS-DD members to choose between:~~

DDD Coordinated Plan

~~The DDD Coordinated Plan will be offered to members starting in 2019. This plan will be a partnership between DDD and contracted health care plans who will offer integrated physical health care services, behavioral health care services and limited LTSS; while DDD will continue to provide Support Coordination and manage most of the LTSS using Qualified Vendors and Specialty contractors. Current ALTCS-DD~~

~~members will transition to the DDD Coordinated Plan on October 1, 2019. DDD will actively coordinate with members and contracted health care plans and their provider network to guide the process and ensure the best possible outcomes.~~

~~The DDD Coordinated Plan consists of the following services from the Contractor:~~

- ~~● All Behavioral Health Services~~
- ~~● All Physical Health Services, including all supplies and incontinence briefs~~
- ~~● Limited Long Term Services and Supports to include:~~
 - ~~○ Assistive Technology~~
 - ~~○ Augmentative Communication Devices and Accessories~~
 - ~~○ Augmentative Communication Evaluation and Training~~
 - ~~○ Emergency Alert Systems~~
 - ~~○ Occupational, Physical, and Speech Language Therapy~~
 - ~~○ Skilled Nursing Facilities~~

~~**DDD Direct Plan**~~

~~The DDD Direct Plan will be offered as a choice to members starting in 2020. This is a member choice plan where the contracted health care plans will work directly with the members to manage all their care needs including, physical and behavioral health care services and all Long Term Services and Supports. DDD will have oversight of the service delivery process and will continue to manage any services not offered by the contracted health care plans. Enrolled ALTGS-DD members will have the choice of continuing on the DDD Coordinated Plan or transitioning to the DDD Direct Plan in 2020.~~

~~The DDD Direct Plan consists of the following services from the Contractor (Complete list of services):~~

- ~~● All Behavioral Health Services~~
- ~~● All Physical Health Services, including all supplies and incontinence briefs~~
- ~~● Support Coordination~~
- ~~● All Long Term Services and Supports to include:~~
 - ~~○ Assisted Living~~
 - ~~○ Assistive Technology~~
 - ~~○ Attendant Care~~
 - ~~○ Augmentative Communication Devices and Accessories~~
 - ~~○ Augmentative Communication Evaluation and Training~~
 - ~~○ Career Preparation Readiness~~
 - ~~○ Center-Based Employment~~
 - ~~○ Day Treatment and Training, Adult, and Child~~
 - ~~○ Emergency Alert Systems~~
 - ~~○ Employment~~
 - ~~○ Habilitation~~
 - ~~○ Home Health Aid~~
 - ~~○ Homemaker~~

- ~~○ Home Modification~~
- ~~○ Non-State Operated Intermediate Care Facilities for Individuals with Intellectual Disabilities~~
- ~~○ Nursing~~
- ~~○ Occupational, Physical, and Speech Language Therapy~~
- ~~○ Respiratory Therapy~~
- ~~○ Respite~~
- ~~○ Room and Board, All Group Homes, and Vendor Supported Developmental Homes (Child and Adult)~~
- ~~○ Skilled Nursing Facilities~~
- ~~○ Transportation~~
- Family and Peer Support Services
- Medallion Program

~~Under both DDD Choice Plans, the Contractor will be required to develop an integrated delivery system designed to preserve member directed decision-making, person-centered care and services, and promote community-based service alternatives.~~

~~On October 1, 2019, the Contractor will be responsible for the administration and coverage requirements for the DDD Coordinated Plan. In year two of the Contract, DES/DDD intends to phase-in the implementation of the DDD Direct Plan. Members will have the option to choose between the DDD Coordinated Plan and the DDD Direct Plan.* After the phased-in implementation of the DDD Direct Plan, members can choose between the plans during annual enrollment or when DES/DDD determines cause is established for an enrollment change. Members who do not select the DDD Direct Plan will remain enrolled in the DDD Coordinated Plan.~~

~~*State-operated intermediate care facility (ICF), group home or developmental home services, or Arizona Early Intervention Program services will only be available for DES/DDD for members enrolled in the DDD Coordinated Plan. Members choosing to receive services in a State-operated ICF, group home, or developmental home, or members who are ALTCS-eligible and receiving Arizona Early Intervention Program services must be enrolled in the DDD Coordinated Plan.~~

Member Transitions for October 1, 2019

The decision to consolidate coverage and service delivery responsibilities under the Contractor will result in the following member transitions to the Contractor, effective October 1, 2019:

- ALTCS-DD members currently enrolled with Regional Behavioral Health Authorities (RBHAs) for behavioral health services, including individuals with a serious mental illness; and
- ALTCS-DD members with Children’s Rehabilitative Services (CRS) designations receiving physical and behavioral health services related to their CRS condition through the current CRS Contractor. DDD will contract with United Healthcare to provide CRS from 10/1/2018 to 9/30/2019.

Term of Contract

The initial term of the Arizona Department of Economic Security (ADES), Division of Developmental Disabilities (DDD) Integrated Contract will be for a period of three (3) years upon an award effective October 1, 2019, with options to extend annually for a total contracting term not to exceed ten (10) years. This contract will be solicited solely under the Arizona Procurement Code.

Service Area of Contract

The Arizona Department of Economic Security (ADES), Division of Developmental Disabilities (DDD) will be procuring for statewide Contracts, to ensure that the Contractor will deliver services to ALTCS-DD enrolled members throughout the entire state.

Medicare Advantage (D-SNP) Requirements

The Department of Economic Security (ADES) and the Division of Developmental Disabilities (DDD) will require the awarded Contractor(s) to be a Medicare Advantage Dual Eligible Special Needs Plan (D-SNP) that manage and provide Medicare benefits to ALTCS-DD dual eligible members. The D-SNP must be appropriately affiliated to meet Centers for Medicare and Medicaid Services (CMS) requirements and approval for Seamless Conversion Enrollment. Such CMS approval shall be required by October 1, 2019, or later, depending on the resolution of CMS' Seamless Conversion Enrollment application moratorium.

Behavioral Health Service Delivery System

The Contractor will not be allowed to delegate the management of behavioral health services or the development of a behavioral health network to another entity.

The Contractor will be required to develop a statewide network of qualified, trained and capable behavioral health providers to meet the specialized needs of children, adolescents and adults with developmental or cognitive disabilities.

~~Effective October 1, 2019, M~~members requiring behavioral health crisis services will continue to be served by the Regional Behavioral Health Authorities (RBHAs) for the following: crisis telephone, community-based crisis mobile, and facility-based crisis stabilization (including observation not to exceed 24 hours) services.

Multi-Specialty Interdisciplinary Clinics

In addition to an extensive network of providers, the Contractor will be expected to contract with Multi-Specialty Interdisciplinary Clinics (MSICs) to serve ALTCS-DD child members who could benefit from a multi-disciplinary approach, including but not limited to, individuals with a Children's Rehabilitative Services (CRS) designation.

Insurance Requirements

The Contractor, and subcontractors providing direct services to children and/or vulnerable adults [as defined by Arizona Revised Statutes § 46-451(A)(9)], will be required to obtain insurance policies providing coverage for Sexual Abuse and Molestation (SAM) which meet specific requirements, as well as, other State of Arizona insurance requirements.

Participation in Health Information Exchange

The Contractor will be required to contract with Health Current, a non-profit organization which provides a secure network (known as The Network) for Health Information Exchange (HIE). The Contractor shall be identified by The Network as a data user and over time will be expected to become a data supplier. Contractor participation will be a requirement, including becoming a data supplier.

Solicitation

This Request for Proposal will be solicited solely under the Arizona Procurement Code.