

Division of Developmental Disabilities Health Plans Request for Proposal

Decisions are Subject to Change

REVISED – MAJOR DECISIONS (Clean Copy) – October 22, 2018

The Major Decisions previously posted on May 7, 2018 have been modified according to the ADES 19-00008322 Solicitation Amendment Five (5).

The Arizona Department of Economic Security (ADES), Division of Developmental Disabilities (DDD) is committed to empowering Arizonans with developmental disabilities to lead self-directed, healthy, and meaningful lives. As part of its mission, DDD will offer members eligible for the Division and Arizona Long Term Care, a new service delivery system to provide integrated physical health services, behavioral health services, and Long Term Services and Supports (LTSS).

DDD will contract with Managed Care Organizations, called “DDD Health Plans” to provide all physical health services and behavioral health services, as well as the following LTSS: skilled nursing facilities; emergency alert services; and habilitative physical therapy for members over the age of twenty-one (21). DDD will provide and manage all other LTSS and Support Coordination.

Service integration across physical and behavioral health services and LTSS provided to members will be achieved through close collaboration and care coordination between the future DDD Health Plans, DDD, and their respective providers, resulting in better outcomes and improved whole health for members.

The coverage of physical and behavioral health services under a single DDD Health Plan and coordination of care between DDD and their future DDD Health Plans will offer members a more convenient and efficient process to get the services and supports they need.

MAJOR DECISIONS FOR DDD HEALTH PLANS REQUEST FOR PROPOSAL

Contractor (DDD Health Plan) Responsibility for Services

Under the Contract, the Contractor will be responsible for the provision and administration of all physical health services and behavioral health services, as well as the following LTSS: skilled nursing facility; emergency alert system services; and habilitative physical therapy for members over the age of twenty-one (21). The Division will provide and manage all other LTSS and Support Coordination. Service integration across physical health services, behavioral health services, and LTSS provided to members will be achieved through a close collaboration and care coordination between the Contractor, the Division, and their respective providers.

Member Transitions for October 1, 2019

The decision to consolidate coverage and service delivery responsibilities under the Contractor will result in the following member transitions to the Contractor, effective October 1, 2019:

- ALTCS-DD members currently enrolled with Regional Behavioral Health Authorities (RBHAs) for behavioral health services, including individuals with a serious mental illness; and
- ALTCS-DD members with Children's Rehabilitative Services (CRS) designations receiving physical and behavioral health services related to their CRS condition through the current CRS Contractor. DDD will contract with United Healthcare to provide CRS from 10/1/2018 to 9/30/2019.

Term of Contract

The initial term of the Arizona Department of Economic Security (ADES), Division of Developmental Disabilities (DDD) Integrated Contract will be for a period of three (3) years upon an award effective October 1, 2019, with options to extend annually for a total contracting term not to exceed ten (10) years. This contract will be solicited solely under the Arizona Procurement Code.

Service Area of Contract

The Arizona Department of Economic Security (ADES), Division of Developmental Disabilities (DDD) will be procuring for statewide Contracts, to ensure that the Contractor will deliver services to ALTCS-DD enrolled members throughout the entire state.

Medicare Advantage (D-SNP) Requirements

The Department of Economic Security (ADES) and the Division of Developmental Disabilities (DDD) will require the awarded Contractor(s) to be a Medicare Advantage Dual Eligible Special Needs Plan (D-SNP) that manage and provide Medicare benefits to ALTCS-DD dual eligible members. The D-SNP must be appropriately affiliated to meet Centers for Medicare and Medicaid Services (CMS) requirements and approval for Seamless Conversion Enrollment. Such CMS approval shall be required by October 1, 2019, or later, depending on the resolution of CMS' Seamless Conversion Enrollment application moratorium.

Behavioral Health Service Delivery System

The Contractor will not be allowed to delegate the management of behavioral health services or the development of a behavioral health network to another entity.

The Contractor will be required to develop a statewide network of qualified, trained and capable behavioral health providers to meet the specialized needs of children, adolescents and adults with developmental or cognitive disabilities.

Members requiring behavioral health crisis services will continue to be served by the Regional Behavioral Health Authorities (RBHAs) for the following: crisis telephone, community-based crisis mobile, and facility-based crisis stabilization (including observation not to exceed 24 hours) services.

Multi-Specialty Interdisciplinary Clinics

In addition to an extensive network of providers, the Contractor will be expected to contract with Multi-Specialty Interdisciplinary Clinics (MSICs) to serve ALTCS-DD child members who could benefit from a multi-disciplinary approach, including but not limited to, individuals with a Children's Rehabilitative Services (CRS) designation.

Insurance Requirements

The Contractor, and subcontractors providing direct services to children and/or vulnerable adults [as defined by Arizona Revised Statutes § 46-451(A)(9)], will be required to obtain insurance policies providing coverage for Sexual Abuse and Molestation (SAM) which meet specific requirements, as well as, other State of Arizona insurance requirements.

Participation in Health Information Exchange

The Contractor will be required to contract with Health Current, a non-profit organization which provides a secure network (known as The Network) for Health Information Exchange (HIE). The Contractor shall be identified by The Network as a data user and over time will be expected to become a data supplier. Contractor participation will be a requirement, including becoming a data supplier.

Solicitation

This Request for Proposal will be solicited solely under the Arizona Procurement Code.