

DIVISION OF EMPLOYMENT & REHABILITATION SERVICES
Workforce Innovation and Opportunity Act (WIOA) Title I-B
Informational Broadcast (IB)
23-006
Support Services Policy Updates
Effective Immediately

This Informational Broadcast is to inform all Local Workforce Development Boards (LWDB) and interested parties of an update to the Workforce Innovation and Opportunity Act (WIOA) Title I-B Supportive Services Policy. This update aligns with Training and Employment Guidance Letter 09-22 issued by the U.S. Department of Labor. The following revisions, as described below, are effective immediately.

Section 401.02

The first paragraph is revised to read as follows:

Supportive Services must be documented and appropriately recorded in the Arizona Job Connection (AJC) system. Supportive services must only be provided through WIOA Title I-B Programs when the individual is unable to obtain supportive services through other programs that provide such services.

(Please note the requirement that the need for supportive services must be determined through a comprehensive assessment and documented on the participant's Individual Employment Plan or Individualized Service Strategy is removed.)

Section 402:

Adds subsection 402.O to the list of items which may be purchased as a supportive service, pursuant to the Local Workforce Development Board (LWDB) Supportive Services Policy:

- Purchase of documentation needed for participants to meet work eligibility requirements.

All requests for clarification regarding implementation should be sent to TitleIPolicy@azdes.gov.