

DIVISION OF EMPLOYMENT & REHABILITATION SERVICES
Wagner-Peyser Act Employment Service (Title III)
Informational Broadcast (IB)
20-002
Changes to Employment Service (ES) One-Stop Service Delivery
Effective as Indicated and Until Further Notice

This Informational Broadcast is to notify Division of Employment and Rehabilitation Services (DERS) staff, Local Workforce Development Boards (LWDB), and interested parties of changes to the ES (Title III) one-stop service delivery:

- Effective May 29, 2020, Employment Services in 14 offices will implement the following options:
 - Walk-in and virtual services Monday to Thursday from 8:00 AM to 5:00 PM; and
 - Virtual and telephonic services on Friday from 8:00 AM to 5:00 PM.
- Effective May 18, 2020, Employment Services at the Kingman office have shifted to full virtual services Monday to Friday from 8:00 AM to 5:00 PM.

The attachment has a full list of ES offices and information on service changes, if any.

All requests for clarification should be sent via email to dersespolicy@azdes.gov.

DERS EMPLOYMENT SERVICES - STATUS

	OFFICE LOCATION	UPDATES
1	4425 W. Olive Ave, Phoenix	No change
2	735 N. Gilbert Rd, Gilbert	No change
3	3406 N. 51st Ave, Phoenix	Friday Virtual Services only
4	4635 S. Central, Phoenix	Friday Virtual Services only
5	9801 N. 7th Street, Phoenix	Friday Virtual Services only
6	1455 S. Alvernon, Tucson	Friday Virtual Services only
7	195 W. Irvington, Tucson	Friday Virtual Services only
8	316 W. Ft. Lowell, Tucson	Friday Virtual Services only
9	2797 E. Ajo Way, Tucson	Friday Virtual Services only
10	515 7th Street, Douglas	Friday Virtual Services only
11	610 N. Morley, Nogales	Friday Virtual Services only
12	2600 E. Wilcox Dr, Sierra Vista	Friday Virtual Services only
13	1701 N. 4th Street, Flagstaff	Friday Virtual Services only
14	301 Pine St. , Kingman	Virtual Services M-F
15	3262 Bob Dr., Prescott Valley	Friday Virtual Services only
16	1500 E. Cherry St., Cottonwood	Friday Virtual Services only
17	1185 S. Redondo Ctr, Yuma	Friday Virtual Services only
18	663 N. 1st Ave. San Luis	No change

	No change to office
	Offices shifting to Virtual Fridays
	Office shifting to "DERS services offered remotely"