



DIVISION OF DEVELOPMENTAL DISABILITIES

HOME DELIVERED MEALS FREQUENTLY ASKED QUESTIONS

1. Who is eligible for home meal delivery service?

DDD members who are also ALTCS members are eligible to be assessed for the home meal delivery service. The AHCCCS/CMS approval for home delivered meals is currently only allowed during the COVID-19 emergency time period.

2. Who are the vendors that will provide this service?

The only vendor currently authorized for home meal delivery service is Mom's Meals.

3. How often can a member have meals delivered?

As part of the service assessment, the member, Support Coordinator and planning team will identify the frequency the member needs meals delivered. The current limit is one meal per day and the vendor will deliver up to 14 meals that can be stored in the member's refrigerator or freezer.

4. Can members living in group homes or other licensed settings receive this service?

No, this service is not available to members living in group homes or other licensed settings supported by the Division.

5. Can meals be delivered for the member's family members as well?

No, the meal delivery service is for the member only.

6. What if the member eats more than one meal in a day?

If the member consumes all of the meals before the time frame they were delivered to last in, another delivery will not be made until the original time frame has passed. For example, if a member is assessed to receive 14 meals (14 day supply) but consumes the meals in 10 days, they will not receive another meal delivery until after the 14th day.

7. Can a member receiving attendant care receive home delivered meals?

Yes, but they cannot receive a meal on the same day that they receive attendant care. This determination is part of the Support Coordinator's assessment process.

8. Can the member choose the types of meals they will receive?

Yes, once assessed for the service the vendor will meet with the member to select from a pre-established menu of meals.

9. How are the meals delivered to the member?

The meals will be delivered via FedEx.

10. Where can I learn more about Mom's Meals?

More information about Mom's Meals is available on their website at <https://www.momsmeals.com/>.