



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD Network

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TRANSMITTAL DATE: January 17, 2018

TOPIC: Health Care Access Training for Healthcare Providers

Target Audience – Qualified Vendors

The Arizona Commission for the Deaf and Hard of Hearing (ACDHH) now offers technical assistance and training on how healthcare providers can effectively communicate with patients who are deaf or hard of hearing. In addition to a Healthcare Curriculum, ACDHH also offers informational materials, including:

- Medical Providers and Deaf Patients
- Medical Providers and Hard of Hearing Patients
- Healthcare and the Deaf Patient
- Guidelines for Effective Communications

Please note, the training program will help enable you to be in compliance with Title III of the Americans with Disabilities Act and your obligation to provide effective communication.

To learn more about improving the quality of services to the Deaf and Hard of Hearing and to schedule a training session for your team, please contact ACDHH at:

Voice: 602-542-3323

Video Phone: 480-559-9441

Voice/TTY: 800-352-8161

Email: info@acdhh.az.gov

Thank you!