



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

Douglas A. Ducey
Governor

Michael Traylor
Director

AHCCCS ID

mm/dd/yyyy

**MEMBER NAME
STREET ADDRESS
CITY, STATE, ZIP**

Dear **MEMBER NAME**,

You are currently eligible for medical and long term care services through the Department of Economic Security (DES) Division of Developmental Disabilities (DDD) and the Arizona Long Term Care System (ALTCS).

Starting October 1, 2019, all physical and behavioral health services as well as Children's Rehabilitative Services (CRS) will be provided by a single health plan, you will no longer receive CRS from UnitedHealthcare Community Plan. This will allow all your service providers to work together so you receive the best possible care.

These DDD Health Plan(s) will also offer the following long term services and supports: skilled nursing facilities, emergency alert system services and physical therapy for members over the age of twenty-one (21). The Arizona Department of Economic Security (DES) Division of Developmental Disabilities (DDD) will provide all other long term services and supports.

If you get services from a Regional Behavioral Health Authority (RBHA) at this time, your new health plan will provide these services starting October 1, 2019.

At this time, your DDD health plan is **HEALTH PLAN NAME**. You can choose a different plan during open enrollment. The open enrollment period begins June 14, 2019 at 8:00 a.m. and ends July 15, 2019 at 5:00 p.m. You do not need to take any action today. You will get a letter in May 2019 with instructions for open enrollment.

If you have questions about the new health plans, call the DDD Customer Service Unit at 1-844-770-9500. You can learn more by visiting des.az.gov/ddd-health-plans on the web.

Sincerely,

Transition Coordinator
Division of Developmental Disabilities

Call DDD Customer Service at 1-844-770-9500, TTY/TDD Services: 7-1-1, to ask for this material in other formats, language help is available at no cost to you.