






























Quarterly: Governance Committee
 Date/Time: 10/30/2024 10:00 am – 12:00 pm
 Facilitator: Division of Developmental Disabilities

ZoomGov Meeting
<https://azdes.zoomgov.com/j/1616069414>
 Meeting ID: 161 606 9414

Current Meeting Agenda 10/30/2024

| Agenda Item | Presenter | Time |
|------------------------------|--|------------|
| Welcome & Meeting Etiquette | Joe Trentacoste | 3 Minutes |
| Opening Remarks | Zane Garcia Ramadan | 5 Minutes |
| Governance Committee Members | Joe Trentacoste | 5 Minutes |
| Strategic Planning Overview | Marc Seifert | 20 Minutes |
| Governance Committee Input | DDD Advocates & Self-Advocates will share ideas and recommendations for how the identified priority topics should best be addressed by DDD. What do you feel is missing and what else do you think DDD should be doing for the items DDD is already working on? What ideas do you have that we can use to address the issue(s) for the items we have not started working on yet? | 80 Minutes |
| Call to the Public | Joe Trentacoste | 2 Minutes |
| Future Meetings and Closing | Zane Garcia Ramadan | 5 Minutes |

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| Participants: <input checked="" type="checkbox"/>  | | | | | |
|---|---|---------------------|---|--------------------------|---|
| Name | Present | Name | Present | Name | Present |
| Ann Monahan |  | Jason Snead |  | Michael Dalton |  |
| Anne Ronan | <input type="checkbox"/> | Jennifer O'Connell |  | Michele Thorne |  |
| Dr. Anthony Dekker | <input type="checkbox"/> | JJ Rico | <input type="checkbox"/> | Nicolette Fidel |  |
| Austin Moore | <input type="checkbox"/> | Joan McQuade | <input type="checkbox"/> | Patrick Hays |  |
| Barbara Brent |  | Jon Meyers |  | Rachel Oehlerking |  |
| Carl Burik |  | Jose Orozco | <input type="checkbox"/> | Rachelle Giles |  |
| Cecilia Trevizo | <input type="checkbox"/> | Joseph Trentacoste |  | Ryan Lange | <input type="checkbox"/> |
| Chelsea Gleason | <input type="checkbox"/> | Julia Anderson | <input type="checkbox"/> | Sarah Dorman |  |
| Cindy Treadwell |  | Kelly Roberts |  | Shannon Kempster | <input type="checkbox"/> |
| David Jefferson | <input type="checkbox"/> | Kristen Willie |  | Sherri Wince |  |
| Dawn McReynolds | <input type="checkbox"/> | Kristen Mackey | <input type="checkbox"/> | Stefanie Schwartz-Jacobs |  |
| Deidra Freedman | <input type="checkbox"/> | Kristen Polivchak | <input type="checkbox"/> | Summer Kamal | <input type="checkbox"/> |
| Deisy L. Figueroa |  | Laurie Ganzermiller | <input type="checkbox"/> | Teresa Moore |  |
| Diana Davis-Wilson |  | Leah Gibbs |  | Theresa Yanan | <input type="checkbox"/> |
| Heidi Ponce | <input type="checkbox"/> | Lindsey Zieder | <input type="checkbox"/> | Trudy Billy | <input type="checkbox"/> |
| Gabriela Orozco | <input type="checkbox"/> | Lynn Black |  | Tyson Gillespie | <input type="checkbox"/> |
| Jacy Farkas |  | Marc Seifert |  | Dr. Vicki Copeland |  |
| Janet Holtz |  | Marilu Rix |  | Zane Garcia Ramadan |  |
| Janna Murrell/Chris Tiffany | <input type="checkbox"/> | Marissa Benson | <input type="checkbox"/> | 520....277 |  |

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Opening Remarks - Zane Garcia Ramadan

At our previous meeting I spoke briefly about DDDs intent to engage in a meaningful and thoughtful strategic planning process. This would culminate in the publication of a five year strategic plan in July 2025. In order to do this right, we feel the need to start now. The initial step is gathering input from the stakeholder community. There will be many forums over the course of the next few weeks in which we will be seeking input. This governance committee is a great source of information given the diverse representation of the DDD community that we have on this committee. An email was sent out a few days ago with additional insight as to what we are trying to accomplish with the five year plan. We have a couple of DDD Performance Improvement team members who will be taking us through the strategic planning presentation.

Governance Committee Membership - Joe Trentacoste

DDD has received responses from twelve individuals who wish to fill 21 of the positions available on the committee. There are still nine positions available. If you are interested, please fill out the Governance Committee Volunteer Interest Form (here is the link to the [English form](#) and [Spanish Form](#)).

DDD Strategic Planning Update - Marc Seifert

What is Strategic Planning?

Strategic planning is a process that helps DDD:

- **Map out its vision for the future and**
- **How it is going to get there.**

The process determines DDD’s decisions and goals.

DDD wants to create and publish a 5-year Strategic Plan in July 2025.

Why is Strategic Planning Important?

- Strategic planning clearly defines long-term objectives and maps out how short-term goals and work will achieve them.
- Aligns goals with external realities *e.g. member population is growing at high rate and how do we adapt to meet DDD’s mission*
- Expects challenges and leverages opportunities
- Gives a clear sense of where DDD is going and ensures teams are working on projects that make the most impact.

If our goals and objectives are the destination on a map, the strategic plan is our navigation system.

Recent DDD Strategy Efforts?

Current 2 Future (C2F) - Phase 1. ~2020-2022

- Notice to Cure Resolution**
- Vendor Call - Network Development
 - Access to Care - Timely Delivery of Services
 - Quality Management Oversight & Administration
 - Claims Processing
 - Augmentative & Alternative Communication (AAC) Devices
- Nursing Assessment Process**
- Tribal Health Program**

Current 2 Future (C2F) Phase 2. ~2023 - Present

- Strengthening Behavioral Health Services for DDD Members**
- Dual Diagnosis & Positive Behavior Support Training
 - Behavior Supported Group Homes*
 - Improve the Behavior Plan Process*
- Implementation of RFQA DDD-2024**
- NCQA Accreditation**
- Strengthen quality of support provided by DDD staff, including addressing documentation concerns*

Strategic Planning Timeline

| Oct 2024 - Dec 2024 | Jan 2025 - May 2025 | | June 2025 | July 2025 |
|--|---|--|---|---|
| <p>Gather Input</p> <p>Facilitate stakeholder engagement to solicit input on strategic plan focus areas</p> | <p>Define Priorities</p> <p>Identify priorities using input gathered from meetings, surveys and other data</p> | <p>Draft Strategic Plan</p> <p>Draft strategic plan with goals, objectives, initiatives and performance measures to include stakeholder input</p> <p>Refine DDD's vision for the future</p> <p>Create action plan to track progress</p> | <p>Update Community</p> <p>Continue stakeholder conversations to gather feedback</p> | <p>Implement Strategic Plan</p> <p>Implement and monitor strategic plan</p> <p>Share final plan with stakeholders and publish to website</p> |

Envision the Future

This is DDD's initial step to gathering input as we want to start from DDD's foundation which is our mission to empower individuals with developmental disabilities to live self-directed, healthy and meaningful lives. Using that as our baseline, we want to better understand what that means to people. These questions will also be asked in our Self-Advocacy workgroups. Our intent is to get a wide variety of perspectives to help with the strategic goals and objectives for the next five years.

Imagine the organization 5 years from now:

- **What are your hopes/goals for the people that we serve over the next five years?**
 - Earlier transition services (16 years old)
 - A more holistic approach to care. How do we strengthen the family as a whole (including siblings).
 - More housing options with supports so people can choose to live independently or with a roommate with supports.
 - Self-Advocacy training
 - Financial literacy training. Having a disability can be financially draining.
 - Training for members and families on how to manage supports/providers- disputes, management of needs, expectations, and communication.
 - Having a more person-centered plan. Parents feel that the PCSP document is more of checking the box before a conversation is had about how we are doing.
 - Families should look forward to the PCSP meetings and see them as a great opportunity.
 - When members are new to DDD, we could provide orientation classes to help families understand what is available with DDD, expectations, etc.
 - Finding the balancing point between the planning form from AHCCCS and encouraging conversations of possibilities would be wonderful.
 - In the Down syndrome community - Yes, to all above...we receive lots of questions regarding - qualifying for services, navigating denials, transition to adulthood (start planning earlier), person centered planning (being a real plan), housing, and a holistic support approach. We are also open to offering learning sessions to any DDD staff to better understand Down syndrome and some of the latest info in the Ds community.
 - Centering the needs and experiences of individuals with I/DD in system design and implementation, particularly with respect to navigation; improved adequacy and training of healthcare system - behavioral and physical; stability within provider and SC ranks; better abuse/neglect/exploitation prevention and response; maybe even adequate funding for the system as a whole
 - It wouldn't be a meeting without me bringing up funding the rate rebase study and making the system whole;

however, the reality is that additional funding is unlikely, so continued focus on SC training and support to address some of the items brought up in the comments above and making “case management” more standard, personal and inclusive.

● **What part of their lives do members want the Division to help improve in the future?**

- People with disabilities were trained to help with the Person Centered Training in the past. So the first instinct should be to ask the member the question first, not the parents.
- Self-Advocates and others in the community could assist other DDD members to understand what their hopes and dreams are instead of what their parents want them to be. Spending time helping transition parents’ thinking as well.
- Mentoring is wonderful!! I can see how that would be helpful in the family as we do tend to live in the moment.
- Providing ongoing education and support to new parents coming into the system.
- Safe housing
- Employment
- 1 on 1 with the member without guardians to encourage open communication
- Developing meaningful, healthy and organic relationships (friends, intimate partners etc)
 - Agree! Emphasizing support for the development of resources related to healthy intimate/romantic relationships for members and families - another topic that can be difficult to talk about and navigate.
- Moving individuals with disabilities to the center of conversation. As they are getting older, what we are seeing is that they are at the guardianship stage. Many don’t want guardianship, they want supported decision making. They need to advocate for themselves and make big decisions.
- A couple of adult members may feel responsible to their family. They may be ready to move into an ADH, but feel the family relies on them financially. Having an independent lifestyle may cause hardship to the family.
- As you get older, more physical issues can be more prominent when you have disabilities.
 - Also the aging process holistically for members and caregivers as aging impacts the entire family and often families don’t think about it until it’s too late.
- Medical/clinical supports flow and are balanced with program support for a good life in the community, and vice versa.

● **How can DDD ensure that individuals are at the center of decisions about their own lives?**

- Not cutting off the families, but empowering individuals
- So often we look to parent or guardians as people we talk to first instead of the member
- Self Advocacy training, but also resources to help families process it
- Help self advocates with problem solving
- Peer mentoring
- Staffing DDD members at DDD that are in member facing positions
- Ensure all member materials, documents, options presented are available in plain/clear language (written and verbal)

Call to the Public

No comments