

## **CSBG State Plan**

**Program Name:** Community Services Block Grant

**Grantee Name:** Arizona Department of Economic Security

**Report Name:** CSBG State Plan

### Report Sections

1. *CSBG Cover Page (SF-424M)*
2. *Section 1: CSBG Lead Agency, CSBG Authorized Official, CSBG Point of Contact, and Official State Designation Letter*
3. *Section 2: State Legislation and Regulation*
4. *Section 3: State Plan Development and Statewide Goals*
5. *Section 4: CSBG Hearing Requirements*
6. *Section 5: CSBG Eligible Entities*
7. *Section 6: Organizational Standards for Eligible Entities*
8. *Section 7: State Use of Funds*
9. *Section 8: State Training and Technical Assistance*
10. *Section 9: State Linkages and Communication*
11. *Section 10: Monitoring, Corrective Action, and Fiscal Controls*
12. *Section 11: Eligible Entity Tripartite Board*
13. *Section 12: Individual and Community Eligibility Requirements*
14. *Section 13: Results Oriented Management and Accountability (ROMA) System*
15. *Section 14: CSBG Programmatic Assurances and Information Narrative*
16. *Section 15: Federal Certifications*

## CSBG Cover Page (SF-424M)

<b>U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES</b> <b>Administration for Children and Families</b> <b>Community Services Block Grant (CSBG)</b>		<b>Form Approved</b> <b>OMB No: 0970-0382</b> <b>Expires:XX/XX/XXX</b>	
<b>COVER PAGE</b>			
<b>* 1.a. Type of Submission:</b> <input type="radio"/> Application <input checked="" type="radio"/> Plan <input type="radio"/> Other (2 Year)	<b>* 1.b. Frequency:</b> <input type="radio"/> Annual <input checked="" type="radio"/> Other (2 Year)	<b>* 1.c. Consolidated Application/ Plan/Funding Request?</b>  <b>Explanation:</b> 2. Date Received: 3. Applicant Identifier: 4a. Federal Entity Identifier: 4b. Federal Award Identifier:	<b>* 1.d. Version:</b> <input checked="" type="radio"/> Initial  State Use Only:  5. Date Received By State: 6. State Application Identifier:
<b>7. APPLICANT INFORMATION</b>			
* a. Legal Name: Arizona Department of Economic Security			
* b. Employer/Taxpayer Identification Number (EIN/TIN): 86-6004791		* c. Organizational DUNS: 136730434	
* d. Address:			
* Street 1:	1789 West Jefferson St	Street 2:	Mail Drop 6283
* City:	Phoenix	County:	Az
* State:	Az	Province:	
* Country:	United States	* Zip / Postal Code:	85007
<b>e. Organizational Unit:</b>			
Department Name: Arizona Department of Economic Security		Division Name: Division of Community Assistance and Development	
<b>f. Name and contact information of person to be contacted on matters involving this application:</b>			
Prefix:	* First Name: Christine	Middle Name: Lynn	* Last Name: Shall
Suffix:	Title: CSBG Program Coordinator	Organizational Affiliation: Department of Economic Security, State of Arizona	
* Telephone Number: (480) 364-7861	Fax Number	* Email: cshall@azdes.gov	
* 8a. TYPE OF APPLICANT: A: State Government			
b. Additional Description:			
* 9. Name of Federal Agency:			
		Catalog of Federal Domestic Assistance Number:	CFDA Title:
10. CFDA Numbers and Titles	93569	Community Services Block Grant	
11. Descriptive Title of Applicant's Project CSBG State Plan FFY 2025-2026 Arizona Community Service Block Grant			
12. Areas Affected by Funding: All counties in Arizona			
<b>13. CONGRESSIONAL DISTRICTS OF:</b>			
* a. Applicant AZ		b. Program/Project: Community Action Program: ALL	
Attach an additional list of Program/Project Congressional Districts if needed.			
<b>14. FUNDING PERIOD:</b>		<b>15. ESTIMATED FUNDING:</b>	
a. Start Date:	b. End Date:	* a. Federal (\$): \$0	b. Match (\$): \$0
<b>* 16. IS SUBMISSION SUBJECT TO REVIEW BY STATE UNDER EXECUTIVE ORDER 12372 PROCESS?</b>			
a. This submission was made available to the State under the Executive Order 12372			
Process for Review on :			
b. Program is subject to E.O. 12372 but has not been selected by the State for review.			

c. Program is not covered by E.O. 12372.

\* 17. Is The Applicant Delinquent On Any Federal Debt?

- YES  
 NO

Explanation:

18. By signing this application, I certify (1) to the statements contained in the list of certifications\*\* and (2) that the statements herein are true, complete and accurate to the best of my knowledge. I also provide the required assurances\*\* and agree to comply with any resulting terms if I accept an award. I am aware that any false, fictitious, or fraudulent statements or claims may subject me to criminal, civil, or administrative penalties. (U.S. Code, Title 218, Section 1001)

**\*\*I Agree**

\*\* The list of certifications and assurances, or an internet site where you may obtain this list, is contained in the announcement or agency specific instructions.

18a. Typed or Printed Name and Title of Authorized Certifying Official

18c. Telephone (area code, number and extension)

18d. Email Address

18b. Signature of Authorized Certifying Official

18e. Date Report Submitted (Month, Day, Year)

**Attach supporting documents as specified in agency instructions.**

# Section 1: CSBG Lead Agency, CSBG Authorized Official, CSBG Point of Contact, and Official State Designation Letter

<b>U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES</b> Administration for Children and Families Community Services Block Grant (CSBG)		Form Approved OMB No:0970-0382 Expires: XX/XX/XXXX	
<b>SECTION 1</b> <b>CSBG Lead Agency, CSBG Authorized Official, CSBG Point of Contact, and Official State Designation Letter</b>			
<b>1.1. Identify whether this is a One-Year or a Two-Year Plan</b>		<input type="radio"/> one-year <input checked="" type="radio"/> two-year	
<b>1.1a. Provide the federal fiscal years this plan covers:</b>		Year One <b>2025</b>	Year Two <b>2026</b>
<b>1.2. Lead Agency and Authorized Official: Update the following information in relation to the lead agency and authorized official designated to administer CSBG in the state, as required by Section 676(a) of the CSBG Act.</b> <i>Information should reflect the responses provided in the Application for Federal Assistance, SF-424M.</i>			
Has information regarding the state lead agency and authorized official changed since the last submission of the State Plan? <input type="radio"/> Yes <input checked="" type="radio"/> No			
If yes, select the fields that have been changed [Check all the apply]			
<input type="checkbox"/> Lead Agency	<input type="checkbox"/> Department Type	<input type="checkbox"/> Department Name	
<input type="checkbox"/> Authorized Official	<input type="checkbox"/> Street Address	<input type="checkbox"/> City	
<input type="checkbox"/> Zip Code	<input type="checkbox"/> Office Number	<input type="checkbox"/> Fax Number	
<input type="checkbox"/> Email Address	<input type="checkbox"/> Website		
<b>1.2a. Lead agency</b>		Arizona Department of Economic Security	
<b>1.2b. Cabinet or administrative department of this lead agency [Check one and provide a narrative where applicable]</b>			
<input type="radio"/> Community Affairs Department			
<input type="radio"/> Community Services Department			
<input type="radio"/> Governors Office			
<input type="radio"/> Health Department			
<input type="radio"/> Housing Department			
<input type="radio"/> Human Services Department			
<input type="radio"/> Social Services Department			
<input checked="" type="radio"/> Other, describe			
Arizona Department of Economic Security will be referred to as the State CSBG Office.			
<b>1.2c. Cabinet or Administrative Department Name:</b> Provide the name of the cabinet or administrative department of the CSBG authorized official		Department of Economic Security, Division of Community Assistance and Development	
<b>1.2d. Authorized Official of the Lead Agency</b>			
Name: Christine Shall		Title: CSBG Program Coordinator	
<b>1.2e. Street Address</b>		1789 W Jefferson St	
<b>1.2f. City</b>		Phoenix	<b>1.2g. State</b> AZ
<b>1.2i. Telephone number</b> 480 364 - 7861 ext.		<b>1.2j. Fax number</b> N/A	
<b>1.2k. Email address</b> cshall@azdes.gov		<b>1.2l. Lead agency website</b> https://des.az.gov	
<b>1.3. Designation Letter:</b> Attach the state's official CSBG designation letter. A new designation letter is required if the chief executive officer of the state and/or the designated agency has changed.			
<b>1.4. CSBG Point of Contact: provide the following information in relation to the designated state CSBG point of contact. The state CSBG point of contact should be the person that will be the main point of contact for CSBG within the state.</b>			

Has Information regarding the state point of contact has changed since the last submission of the State Plan? <input type="radio"/> Yes <input checked="" type="radio"/> No
If yes, select the fields that have changed [check all the apply]

<input type="checkbox"/>	Agency Name	<input type="checkbox"/>	Point of Contact	<input type="checkbox"/>	Street Address
<input type="checkbox"/>	City	<input type="checkbox"/>	Zip Code	<input type="checkbox"/>	Office Number
<input type="checkbox"/>	Fax Number	<input type="checkbox"/>	Email Address	<input type="checkbox"/>	Website
<b>1.4a. Agency Name Arizona Department of Economic Security</b>					
<b>1.4b. Point of Contact Name</b>					
Name: Christine Shall			Title: CSBG Empowerment Program Coordinator		
<b>1.4c. Street Address</b>			1789 West Jefferson St		
<b>1.4d. City</b>			Phoenix	<b>1.4e. State AZ</b>	<b>1.4f. Zip 85007</b>
<b>1.4g. Telephone Number</b> 480 364 - 7861 ext.			<b>1.4h. Fax Number</b> -		
<b>1.4i. Email Address</b> cshall@azdes.gov			<b>1.4j. Agency Website</b> https://des.az.gov		
<b>1.5. Provide the following information in relation to the State Community Action Association.</b>					
There is currently a state Community Action Association within the state. <input checked="" type="radio"/> Yes <input type="radio"/> No					
Has Information regarding the state Community Action Association has changed since the last submission of the State Plan? <input type="radio"/> Yes <input checked="" type="radio"/> No					
If yes, select the fields that have been changed [Check all the apply]					
<input type="checkbox"/>	Agency Name	<input type="checkbox"/>	Executive Director	<input type="checkbox"/>	Street Address
<input type="checkbox"/>	City	<input type="checkbox"/>	State	<input type="checkbox"/>	Zip Code
<input type="checkbox"/>	Office Number	<input type="checkbox"/>	Fax Number	<input type="checkbox"/>	Email Address
<input type="checkbox"/>	Website	<input type="checkbox"/>	RPIC Lead		
<b>1.5a. Agency Name Arizona Community Action Association (dba Wildfire)</b>					
<b>1.5b. Executive Director or Point of Contact</b>					
Name: Kelly McGowan			Title: Executive Director		
<b>1.5c. Street Address</b>			340 E Palm Ln, Suite 315		
<b>1.5d. City</b>			Phoenix	<b>1.5e. State AZ</b>	<b>1.5f. Zip 85004</b>
<b>1.5g. Telephone number</b> 602 604 - 0640			<b>1.5h. Fax number</b> -		
<b>1.5i. Email Address</b> kmcgowan@wildfireaz.org			<b>1.5j. State Association Website</b> www.wildfireaz.org		
<b>1.5k. State Association currently serves as the Regional Performance Innovation Consortia (RPIC) lead</b> <input type="radio"/> Yes <input checked="" type="radio"/> No					

## Section 2: State Legislation and Regulation

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES  
Administration for Children and Families  
Community Services Block Grant (CSBG)

Form Approved  
OMB No: 0970-0382  
Expires: XXXXXX

### SECTION 2 State Legislation and Regulation

**2.1. CSBG State Legislation:**

State has a statute authorizing CSBG  Yes  No

**2.2. CSBG State Regulation:**

State has regulations for CSBG  Yes  No

**2.3. Legislation/Regulation Document:** *Attach the legislation and/or regulations or provide a hyperlink(s) to the documents indicated under Item 2.1. and/or Item 2.2.*

**2.4. State Authority:**

*Select a response for each of the following items about the state statute and/or regulations authorizing CSBG:*

**2.4a. Authorizing Legislation:** State legislature enacts authorizing legislation or amendments to an existing authorizing statute, last federal fiscal year  Yes  No

**2.4b. Regulation Amendments:** State established or amended regulations for CSBG last federal fiscal year  Yes  No

## Section 3: State Plan Development and Statewide Goals

<b>U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES</b> <b>Administration for Children and Families</b> <b>Community Services Block Grant (CSBG)</b>	<b>Form Approved</b> <b>OMB No: 0970-0382</b> <b>Expires:08/30/2024</b>
<b>SECTION 3</b> <b>State Plan Development and Statewide Goals</b>	
<b>3.1. CSBG Lead Agency Mission and Responsibilities:</b> <b><i>Briefly describe the mission and responsibilities of the state agency that serves as the CSBG Lead Agency.</i></b>	
<p>The Arizona Department of Economic Security (ADES) is the designated State agency responsible for the administration of the CSBG as identified by the Governor. All activities of ADES are the responsibility of the Director. Primary responsibility for CSBG program planning, development, contracting, reporting, and monitoring is delegated to the Division of Community Assistance and Development (DCAD), Community Action Programs (CAPs). DCAD/ CAP will be referred to as the State CSBG Office throughout this document.</p> <p>The agency mission statement reads as follows: "To strengthen individuals, families, and communities for a better quality of life." ADES administers the Unemployment Insurance (UI), Workforce Innovation and Opportunity (WIOA) Act, and the Supplemental Nutrition Assistance (SNAP) programs. The Agency also provides child support services and comprehensive programs to assist persons with developmental disabilities. Additionally, the DCAD mission statement reads as follows: "DCAD helps vulnerable Arizonans meet their immediate and transitional safety, housing, utility, and food needs and create a pathway to sustained economic independence." DCAD administers programs in the areas of Community Action, Homelessness, Low Income Home Energy Assistance (LIHEAP), Hunger Relief, and Domestic Violence and Interpersonal Violence.</p>	
<b>3.2. State Plan Goals:</b> <b><i>Describe the state's CSBG-specific goals for state administration of CSBG under this State Plan.</i></b>	
<p><i>(Note: This information is associated with State Accountability Measure ISa(i) and pre-populates the State's Annual Report, Module 1, Item B.1.)</i></p> <p>The State CSBG Office will target the following goals during the plan period:</p> <ol style="list-style-type: none"> <li>1. Increase the robustness of case management offered to individuals and families to assist in the building of self-sufficiency by providing training resources to CAA staff.</li> <li>2. Increase revenue streams to support and expand Community Action work</li> <li>3. Support CSBG-eligible agencies through training and technical assistance from the State Office and through our partnership with the State Association to increase service delivery effectiveness and compliance with Organizational Standards.</li> <li>4. Each CSBG-eligible entity in Arizona has at least one NCRI or NCRT on staff.</li> </ol>	
<b>3.3. State Plan Development:</b> <b><i>Indicate the information and input the state accessed to develop this State Plan.</i></b>	
<b>3.3a. Analysis of state-level tools [Check all that apply applies and provide additional information where applicable]</b>	
<input checked="" type="checkbox"/> State Performance Indicators and/or National Performance Indicators (NPIs)	
<input checked="" type="checkbox"/> U.S. Census data	
<input checked="" type="checkbox"/> State Performance Management Data (e.g., accountability measures, ACSI survey information, and/or other information from annual reports)	
<input checked="" type="checkbox"/> Monitoring Visits/Assessments	
<input checked="" type="checkbox"/> Tools Not Identified Above (specify)	
<p>Poverty and rural: current U.S. Decennial Census data available and updated annually using the ACS 5-year Survey. Employment statistics obtained from current Local Area Unemployment Survey (LAUS).</p>	
<b>3.3b. Analysis of local-level tools [Check all that applies and provide additional information where applicable]</b>	
<input checked="" type="checkbox"/> Eligible Entity Community Needs Assessments	
<input checked="" type="checkbox"/> Eligible Entity Community Action Plans	
<input checked="" type="checkbox"/> Public Hearings/Workshops	
<input checked="" type="checkbox"/> Tools Not Identified Above (e.g., State required reports)[specify]	
<p>Program narratives, public hearing comments and solicited feedback from eligible entities</p>	
<b>3.3c. Consultation with[Check all that applies applies and provide additional information where applicable]</b>	
<input checked="" type="checkbox"/> Eligible Entities (e.g., meetings, conferences, webinars; not including the public hearing)	
<input checked="" type="checkbox"/> State Association	
<input checked="" type="checkbox"/> National Association for State Community Services Programs (NASCSPP)	
<input checked="" type="checkbox"/> Community Action Partnership (NCAP)	
<input checked="" type="checkbox"/> Community Action Program Legal Services (CAPLAW)	
<input type="checkbox"/> CSBG Tribal Training and Technical Assistance (T/TA) provider	
<input checked="" type="checkbox"/> Regional Performance Innovation Consortium (RPIC)	
<input checked="" type="checkbox"/> Association for Nationally Certified ROMA Trainers (ANCRT)	
<input checked="" type="checkbox"/> Federal CSBG Office	
<input type="checkbox"/> Organizations not identified above [Specify]	

<b>3.4. Eligible Entity Involvement</b>			
<b>3.4a. State Plan Development Describe the specific steps the State took in developing the State Plan to involve the eligible entities.</b>			
<i>(Note: This information is associated with State Accountability Measures 1Sa(ii) and may pre-populate the State's annual report form)</i>			
<p>The State CSBG Office worked with the Community Action Agencies (CAAs) and Wildfire, the State Association, to review and discuss the CSBG State Plan. The workgroups provided an opportunity for the CAAs to give input and feedback on the information noted in the State Plan. <b>Prior to the draft of a new plan, The State Office facilitated a State Plan Development training which outlined all sections of the Plan as well as the development process. Wildfire hosted a roundtable with all CAAs to gather input on changes the network would like implemented in the Plan. The State office hosted a State Plan Listening Session to encourage CAAs to provide comments on strategy and direction of the upcoming plan. After the State Plan was drafted, the draft was posted on the agency website and CAAs were made aware of the location and asked to review and provide comments on the draft. The second workgroup took place in a standing meeting with the network facilitated by the State Office and was used to discuss and respond to CAA comments on the State Plan.</b> The comments and responses were recorded in the State Plan Change Matrix.</p>			
<p><b>3.4b. Performance Management Adjustment: Describe how the state adjusted its State Plan development procedures under this State Plan, as compared to previous State Plans, in order to:</b></p> <p>1) encourage eligible entity participation and 2) ensure the State Plan reflects input from eligible entities?</p> <p>Any adjustment should be based on the State's analysis of past performance in these areas, and should consider feedback from eligible entities, OCS, and other sources, such as the public hearing. If the State is not making any adjustments, provide further detail.</p>			
<i>(Note: This information is associated with State Accountability Measures 1Sb(i) and (ii) and pre-populate the Annual Report, Module 1, Item B.1.)</i>			
<p>The State office <b>adjusted our State Plan development procedures to implement many of the best practices outlined by the National Association for State Community Services Programs (NASCSPP). Pre-draft workgroups were implemented, as well as a stronger partnership with the State Association. Agencies were also trained on the development process by the State Office in preparation for the development.</b></p>			
<b>3.5. Eligible Entity Overall Satisfaction:</b>			
<i>Provide the State's target for eligible entity Overall Satisfaction during the performance period:</i>			
<b>Year One</b>		<b>Year Two</b>	
	88		88
<p><b>Instructional Note: The state's target score will indicate improvement or maintenance of the state's Overall Satisfaction score from the most recent American Customer Survey Index (ACSI) survey of the state's eligible entities.</b></p> <p><i>(Note: Item 3.5 is associated with State Accountability Measure 8S and may pre-populate the State's annual report form)</i></p>			



## Section 4: CSBG Hearing Requirements

**U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES**  
**Administration for Children and Families**  
**Community Services Block Grant (CSBG)**

**Form Approved**  
**OMB No: 0970-0382**  
**Expires:08/30/2024**

### SECTION 4 CSBG Hearing Requirements

**4.1. Public Inspection:**

Describe the steps taken by the state to disseminate this State Plan to the public for review and comments prior to the public hearing, as required under Section 676(e)(2) of the Act.

The FFY 2025-2026 CSBG State Plan draft was made available for public inspection and comment via publication and the public hearing process in 2024. The draft State Plan was posted on the ADES website in May 2024. Oral and written testimony was solicited and accepted at public hearings hosted in June 2024. Comments could also be submitted in writing to the State Office via email.

**4.2. Public Notice/Hearing:**

Describe how the state ensured there was sufficient time and statewide distribution of notice of the public hearing(s) to allow the public to comment on the State Plan, as required under Section 676(a)(2)(B) of the CSBG Act.

The State CSBG Office conducted multiple public hearings in conjunction with this year's development cycle for this year's State Plan. Hearings were advertised on the agency web page per State Public Information Office guidelines.

**4.3. Public and Legislative Hearings:**

In the table below, specify the date(s) and location(s) of the public and legislative hearing(s) held by the designated lead agency for this State Plan, as required under Section 676(a)(2)(B) and Section 676(a)(3) of the Act.

	Date	Location	Type of Hearing [Select an option]	If a combined hearing was held, confirm that the public was invited
1	TBD	Virtual	Public	<input type="checkbox"/>
2	TBD	Virtual	Public	<input type="checkbox"/>

*NOTE : States can add rows as needed for each hearing as needed*

**4.4. Attach supporting documentation or a hyperlink for the public and legislative hearings.**

## Section 5: CSBG Eligible Entities

**U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES  
Administration for Children and Families  
Community Services Block Grant (CSBG)**

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Expires:XXXXXXX**

### SECTION 5 CSBG Eligible Entities

**5.1. CSBG Eligible Entities:**

In the table below, indicate whether each eligible entity in the state is public or private, the type(s) of the entity, and the geographical area served by the entity.

*Note: Table 5.1 pre-populates the Annual Report, Module 1, Table C.1.*

Types of Entities include Community Action Agency, Limited Purpose Agency, Local Government Agency, Migrant or Seasonal Farmworker Organization, Tribe or Tribal Organization, and Other

#	CSBG Eligible Entity	Geographical Area Served by county (Provide all counties)	Public or Nonprofit	Type of Entity [choose all that apply]
1	Northern Arizona Council of Governments	Yavapai, Navajo, and Apache Counties	Public	Community Action Agency
2	City of Glendale	City of Glendale	Public	Community Action Agency
3	City of Phoenix	City of Phoenix	Public	Community Action Agency
4	Coconino County	Coconino County	Public	Community Action Agency
5	Community Action Human Resources Agency	Pinal County	Non-Profit	Community Action Agency
6	Gila County	Gila County	Public	Community Action Agency
7	Maricopa County	Maricopa County except for the cities of Phoenix, Glendale, and Mesa	Public	Community Action Agency
8	Mesa Community Action Network	City of Mesa	Non-Profit	Community Action Agency
9	Pima County	Pima County	Public	Community Action Agency
10	Portable Practical Educational Preparation	Statewide	Non-Profit	Limited Purpose Agency
11	Southeastern Arizona Community Action Program	Graham, Greenlee, Santa Cruz and Cochise Counties	Non-Profit	Community Action Agency
12	Western Arizona Council of Governments	Yuma, La Paz, and Mohave Counties	Public	Community Action Agency

**5.2. Total number of CSBG eligible entities: 12**

**5.3. Changes to Eligible Entities List:**

Within the tables below, describe any changes that have occurred to the Eligible Entities within the state since the last federal fiscal Year (FFY), as applicable.

One or more of the following changes were made to the eligible entity list: [Check all that apply].

- Designation and/or Re-Designation
- De-Designations and/or Voluntary Relinquishments
- Mergers
- No Changes to Eligible Entities List

**5.3a. Designation and Re-Designation: Identify any new entities that have been designated as eligible entities, as defined under Section 676A of the Act, since the last federal fiscal year. Include any eligible entities designated to serve an area previously not served by CSBG as well as any entities designated to replace another eligible entity that was terminated (de-designated) or that voluntarily relinquished its status as a CSBG eligible entity.**

CSBG Eligible Entity	Type	Start Date	Geographical Area Served	Delete

**5.3b. Designation and Voluntary Relinquishments: Identify any entities that are no longer receiving CSBG funding. Include any eligible entities that have been terminated (de-designated) as defined under Section 676(c) and Section 676C of the Act, or voluntarily relinquished their CSBG eligible entity status since the last Federal Fiscal Year (FFY). Include any eligible entities designated to serve an area previously not served by CSBG as well as any entities designated to replace another eligible entity that was terminated (de-designated)**

CSBG Eligible Entity	Reason	Delete

**5.3c. Mergers: In the table below, provide information about any mergers or other combinations of two or more eligible entities that were individually listed in the prior State Plan.**

Original CSBG Eligible Entities	Surviving CSBG Eligible Entity	New Name (as applicable)	DUNS No.	Delete

## Section 6: Organizational Standards for Eligible Entities

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES  
Administration for Children and Families  
Community Services Block Grant (CSBG)

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### SECTION 6 Organizational Standards for Eligible Entities

Note: Reference IM 138, *State Establishment of Organizational Standards for CSBG Eligible Entities*, for more information on Organizational Standards. Click [HERE](#) for IM 138.

**6.1. Choice of Standards:** Confirm whether the state will implement the CSBG Organizational Standards Center of Excellence (COE) organizational standards (as described in IM 138) or an alternative set during the federal fiscal year(s) of this planning period

COE CSBG Organizational Standards  Modified version of COE CSBG Organizational Standards  Alternative set of Organizational Standards

**6.1a. Modified Organizational Standards:** In the case that the state is requesting to use modified COE-developed organizational standards, provide the proposed modification for the FFY of this planning period including the rationale.

**6.1b. Alternative Organizational Standards:** If using an alternative set of organizational standards, attach the complete list of alternative organizational standards.

**6.1c. Alternative Organizational Standards Changes:** If using an alternative set of organizational standards:  
1) provide any changes from the last set provided during the previous State Plan submission;  
2) describe the reasons for using alternative standards; and  
3) describe how they are at least as rigorous as the COE- developed standards

There were no changes from the previous State Plan submission

Provide reason for using alternative standards

Describe rigor compared to COE-developed Standards

**6.2. Implementation:** Check the box that best describes how the state officially adopt(ed) organizational standards for eligible entities in the state in a manner consistent with the state's administrative procedures act. If "Other" is selected, provide a timeline and additional information, as necessary. *[Check all that apply and narrative where applicable]*

Regulation

Policy

Contracts with eligible entities

Other, describe:

**6.3. Organizational Standards Assessment:** Describe how the state assess eligible entities against organizational standards this federal fiscal year(s). *[Check all that apply.]*

Peer-to-peer review *(with validation by the State or state-authorized third party)*

Self-assessment *(with validation by the State or state-authorized third party)*

Self-assessment/peer review with state risk analysis

State-authorized third party validation

Regular, on-site CSBG monitoring

Other

**6.3a. Assessment Process:** Describe the planned assessment process.

Eligible entities will be assessed annually via a desk review. Entities first submit a self-assessment of their compliance with organizational standards, marking each standard either as met or unmet. For each met standard, entities must provide supporting documentation; for each unmet standard, entities must draft a Technical Assistance Plan (TAP) indicating a plan to meet the standard. The State Office then reviews the entities self-assessments and provides feedback, including requests for additional documentation or for modifications to entities identified TAPs, and connects the agency with the State Association and begins providing any needed technical assistance. This process continues until entities have documented compliance with each standard. The State Association has access to Organizational Standards software to assist in T/TA for the agencies.

**6.4. Eligible Entity Exemptions:** Will the state make exceptions in applying the organizational standards for certain eligible entities due to special circumstances or organizational characteristics (as described in IM 138)?  Yes  No

**6.4a.** Provide the specific eligible entities the state will exempt from meeting organizational standards, and provide a description and a justification for each exemption

Total Number of Exempt Entities: 1

CSBG Eligible Entity	Description / Justification	Delete
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Portable, Practical Educational Preparation	The State CSBG Office will not be requiring Portable Practical Education Preparation to comply with the organizational standards since they are a limited purpose <b>agency</b> .	
<b>6.5. Performance Target: Provide the percentage of eligible entities that the state expects to meet all the state-adopted organizational standards for FFY(S) for this planning period</b>		
Year One	60%	Year Two 60%
<i>Note: Item 6.5 is associated with State Accountability Measures 6Sa and prepopulates the Annual report, Module 1, Table D.2.</i>		

## Section 7: State Use of Funds

**U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES  
Administration for Children and Families  
Community Services Block Grant (CSBG)**

**Form Approved  
OMB No: 0970-0382  
Expires:08/30/2024**

### SECTION 7 State Use of Funds

**Eligible Entity Allocation (90 Percent Funds) [Section 675C(a) of the CSBG Act]**

**7.1. Formula:**

Select the method (formula) that best describes the current practice for allocating CSBG funds to eligible entities.

- Historic
- Base + Formula
- Formula Alone
- Formula with Variables
- Hold Harmless + Formula
- Other

**7.1a. Formula Description: Describe the current practice for allocating CSBG funds to eligible entities.**

The DCAD Finance Office calculates the total CSBG award through an approved funding formula with variables based on population, poverty, and rural factors to establish minimum funding for each Community Action Agency.

**7.1b. Statute: Does a state statutory or regulatory authority specify the formula for allocating "not less than 90 percent" funds among eligible entities?**  Yes  No

**7.2. Planned Allocation:**

Specify the percentage of your CSBG planned allocation that will be funded to eligible entities and "not less than of 90 percent funds" as described under Section 675C(a) of the CSBG Act.

In the table, provide the planned allocation for each eligible entity receiving funds for the fiscal year(s) covered by this plan.

**Note: This information pre-populates the state's Annual Report, Module 1, Table E.2.**

<b>Year One</b>	90.00%	<b>Year Two</b>	90.00%
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**Planned CSBG 90 Percent Funds**

CSBG Eligible Entity	Year One Funding Amount \$	Delete
Northern Arizona Council of Governments	\$333,936	
City of Glendale	\$226,885	
City of Phoenix	\$1,366,367	
Coconino County	\$150,000	
Community Action Human Resources Agency	\$306,200	
Gila County	\$150,000	
Maricopa County	\$1,034,356	
Mesa Community Action Network	\$348,545	
Pima County	\$913,536	
Portable Practical Educational Preparation	\$111,586	
Southeastern Arizona Community Action Program	\$201,503	
Western Arizona Council of Governments	\$436,363	
<b>Total</b>	<b>\$5,579,277</b>	

**CSBG Eligible Entity Year Two**

CSBG Eligible Entity	Year Two Funding Amount \$	Delete
Northern Arizona Council of Governments	\$333,936	
City of Glendale	\$226,885	
City of Phoenix	\$1,366,367	
Coconino County	\$150,000	
Community Action Human Resources Agency	\$306,200	
Gila County	\$150,000	
Maricopa County	\$1,034,356	
Mesa Community Action Network	\$348,545	

Pima County	\$913,536
Portable Practical Educational Preparation	\$111,586
Southeastern Arizona Community Action Program	\$201,503
Western Arizona Council of Governments	\$436,363
<b>Total</b>	<b>\$5,579,277</b>

**7.3. Distribution Process:**

Describe the specific steps in the state's process for distributing 90 percent funds to the eligible entities and include the number of days each step is expected to take; include information about state legislative approval or other types of administrative approval (such as approval by a board or commission).

The State operates CSBG funding on the State Fiscal Year (SFY), July 1st through June 30th cycle. The State enters into five-year budget-based/cost reimbursement contracts with eligible entities. Upon notification from OCS of annual allocations to states, the State CSBG Office communicates estimated annual allocations to eligible entities in April/May for the upcoming SFY. The State CSBG Office calls these communications ALERTS. Following any subsequent federal allocation change, funding awards are announced as they occur. The award of carryover from the previous year is announced around September of the current fiscal year. If contract amounts are changed, the State CSBG Office amends the contract to reflect funding changes.

**7.3a Distribution Method:** Select the option below that best describes the distribution method the state uses to issue CSBG funds to eligible entities:

Reimbursement

Advance

Hybrid

Other

**7.4. Distribution Timeframe:**

Does the state plan to make funds available to eligible entities no later than 30 calendar days after OCS distributes the federal award?  Yes  No

**7.4a. Distribution Consistency:** If no, describe state procedures to ensure funds are made available to eligible entities consistently and without interruption.

*Note: Item 7.4 is associated with State Accountability Measure 2Sa and may prepopulate the state's annual report form.*

**7.5. Distribution of Funds Performance Management Adjustment:**

Describe the state's strategy for improving grant and/or contract administration procedures under this State Plan as compared to past plans. Any improvements should be based on analysis of past performance, and should consider feedback from eligible entities, OCS, and other sources, such as the public hearing. If the state is not making any improvements, provide further detail.

*Note: This information is associated with State Accountability Measure 2Sb and may prepopulate the state's annual report form.*

The State Office meets with all CSBG eligible entities at a minimum every 3 months to discuss overall practices and procedures and encourages all agencies to provide feedback on State processes. The State office is currently working on processes to announce carryover awards earlier so agencies have additional time to spend the funds.

**Administrative Funds [Section 675C(b)(2) of the CSBG Act]**

*Note: This information pre-populates the state's Annual Report, Module 1, Table E.4.*

**7.6. Allocated Funds:** Specify the percentage of your CSBG planned allocation for administrative activities for the FFY(s) covered by this State plan.

Year One (0.00%)	5.00%	Year Two (0.00%)	5.00%
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**7.7. State Staff:** Provide the number of state staff positions to be funded in whole or in part with CSBG funds for the FFY(s) covered by this State Plan

Year One	38	Year Two	38
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**7.8. State FTEs:** Provide the number of state Full Time Equivalents (FTEs) to be funded with CSBG funds for the FFY(s) covered by this State Plan

Year One	2	Year Two	2
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**7.9. Remainder/Discretionary Funds Use:** Does the state have remainder/discretionary funds, as described in Section 675C(b)(1) of the CSBG Act?  Yes  No

If yes, provide the allocated percentage and describe the use of the remainder/discretionary funds in the table below.

Year One (0.00%)	5.00%	Year Two (0.00%)	5.00%
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**Use of Remainder/Discretionary Funds(See Section 675C(b)(1) of the CSBG Act)**

*Note: This response will link to the corresponding assurance, Item 14.2.*

*If a funded activity fits under more than one category in the table, allocate the funds among the categories. For example, if the state provides funds under a contract with the State Community Action association to provide*

*training and technical assistance to eligible entities and to create a statewide data system, the funds for that contract should be allocated appropriately between Items 7.9a. - 7.9c. If allocation is not possible, the state may allocate the funds to the main category with which the activity is associated.*

*Note: This information is associated with State Accountability Measures 3Sa and pre-populates the annual report Module 1, Table E.7.*

Remainder/Discretionary Fund Uses	Year One Planned \$	Brief description of services/activities and/or activities
7.9a. Training/technical assistance to eligible entities	\$120,000.00	Wildfire T/TA - \$80,000 Case Management Training for CAA Staff - \$30,000 NCRI/NCRT Scholarships - \$10,000 Additional description in Item 8.1.
7.9b. Coordination of state-operated programs and/or local programs	\$0.00	
7.9c. Statewide coordination and communication among eligible entities	\$95,000.00	Statewide data system - \$75,000 Wildfire - \$20,000
7.9d. Analysis of distribution of CSBG funds to determine if targeting greatest need	\$0.00	
7.9e. Asset-building programs	\$0.00	
7.9f. Innovative programs/activities by eligible entities or other neighborhood groups	\$95,000.00	Initiatives proposed by eligible entities through competitive project applications
7.9g. State charity tax credits	\$0.00	
7.9h. Other activities, specify in column 3	\$0.00	
<b>Total</b>	<b>\$310,000.00</b>	
Remainder/Discretionary Fund Uses	Year Two Planned \$	Brief description of services/activities
7.9a. Training/technical assistance to eligible entities	\$120,000.00	Wildfire T/TA - \$80,000 Case Management Training for CAA Staff - \$30,000 NCRI/NCRT Scholarships - \$10,000 Additional description in Item 8.1.
7.9b. Coordination of state-operated programs and/or local programs	\$0.00	
7.9c. Statewide coordination and communication among eligible entities	\$83,000.00	Statewide data system - \$63,000 Wildfire - \$20,000
7.9d. Analysis of distribution of CSBG funds to determine if targeting greatest need	\$0.00	
7.9e. Asset-building programs	\$0.00	
7.9f. Innovative programs/activities by eligible entities or other neighborhood groups	\$107,000.00	Initiatives proposed by eligible entities through competitive project applications
7.9g. State charity tax credits	\$0.00	
7.9h. Other activities, specify in column 3	\$0.00	
<b>Total</b>	<b>\$310,000.00</b>	

7.10. Remainder/Discretionary Fund Partnerships: Select the types of organizations, if any, the State Plans to work with (by grant or contract using remainder/discretionary funds) to carry out some or all of the activities in table 7.9.

*[Check all that apply and narrative where applicable]*

- The state directly carries out all activities (No Partnerships)
- The state partially carries out some activities
- CSBG eligible entities *(if checked, include the expected number of CSBG eligible entities to receive funds) 5*
- Other community-based organizations
- State Community Action association
- Regional CSBG technical assistance provider(s)
- National technical assistance provider(s)
- Individual consultant(s)
- Tribes and Tribal Organizations
- Other - Community Software Group (CSG) for statewide data system

*Note: This response will link to the corresponding CSBG assurance, item 14.2.*

7.11. Use of Remainder/Discretionary Funds Performance Management Adjustment:  
Describe any adjustments the state will make to the use of remainder/discretionary funds under this State Plan as compared to past plans. Any adjustment should be based on the state's analysis of past performance, and should consider feedback from eligible entities, OCS, and other sources, such as the public hearing. If the state is not making any adjustments, provide further detail.

*Note: This information is associated with State Accountability Measures 3Sb, and may pre-populate the State's*

***annual report form.***

The State Office will no longer focus specifically on community-level initiatives, instead, agencies will have a wider scope of activities in which they can submit proposals. The State Office will focus on Case Management development and training over the next 2 years. Additionally, the State Office will support agencies with a statewide data system to decrease administrative burdens and increase quality of data and reporting using Discretionary funds.



## Section 8: State Training and Technical Assistance

**U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES  
Administration for Children and Families  
Community Services Block Grant (CSBG)**

**Form Approved  
OMB No: 0970-0382  
Expires:08/30/2024**

### SECTION 8 State Training and Technical Assistance

**8.1. Training and Technical Assistance Plan:** Describe the State's plan for delivering CSBG-funded training and technical assistance to eligible entities under this State Plan by completing the table below. The T/TA plan should include all planned CSBG T/TA activities funded through the administrative or remainder/discretionary funds of this CSBG award (as reported in Section 7). The CSBG T/TA plan should include training and technical assistance conducted directly by the state or through partnerships (as specified in 8.3). Add a row for each activity; indicate the timeframe; whether it is training, technical assistance, or both; and the topic.

**Note:** This information is associated with State Accountability Measure 3Sc and pre-populates the Annual Report, Module 1, Table F.1.

#### Training and Technical Assistance - Year One

	Planned Timeframe	Training, Technical Assistance, or Both	Topic	Brief Description of "Other"
1	Ongoing / Multiple Quarters	Both	ROMA	
2	Ongoing / Multiple Quarters	Both	Community Assessment	
3	Ongoing / Multiple Quarters	Both	Strategic Planning	
4	Ongoing / Multiple Quarters	Training	Organizational Standards - General	
5	Ongoing / Multiple Quarters	Training	Organizational Standards – for eligible entities with unmet TAPs or QIPs	
6	FY1-Q1	Training	Governance/Tripartite Boards	
7	FY1-Q2	Training	Other	Exploring Case Management
8	FY1-Q3	Training	Other	Project Management
9	FY1-Q1	Training	Other	Wellness Supports
10	Ongoing / Multiple Quarters	Technical Assistance	Correcting Significant Deficiencies Among Eligible Entities	
11	Ongoing / Multiple Quarters	Technical Assistance	Fiscal	
12	Ongoing / Multiple Quarters	Technical Assistance	Reporting	
13	Ongoing / Multiple Quarters	Technical Assistance	Technology	

#### Training and Technical Assistance - Year Two

	Planned Timeframe	Training, Technical Assistance, or Both	Topic	Brief Description of "Other"
1	Ongoing / Multiple Quarters	Both	ROMA	
2	Ongoing / Multiple Quarters	Both	Community Assessment	
3	Ongoing / Multiple Quarters	Both	Strategic Planning	
4	Ongoing / Multiple Quarters	Training	Organizational Standards - General	
5	Ongoing / Multiple Quarters	Training	Organizational Standards – for eligible entities with unmet TAPs or QIPs	
6	FY2-Q1	Training	Governance/Tripartite Boards	
7	FY2-Q1	Training	Other	Wellness Supports
8	FY2-Q4	Training	Other	Leadership Approach
9	FY2-Q3	Training	Other	Change Management
10	Ongoing / Multiple Quarters	Technical Assistance	Correcting Significant Deficiencies Among Eligible Entities	
11	Ongoing / Multiple Quarters	Technical Assistance	Fiscal	
12	Ongoing / Multiple Quarters	Technical Assistance	Reporting	
13	Ongoing / Multiple Quarters	Technical Assistance	Technology	

**8.1a. Training and Technical Assistance Budget:** The planned budget for the training and technical assistance plan (as indicated in the Remainder/Discretionary Funds table in item 7.9):

Year One	\$80,000	Year Two	\$80,000
<b>8.1b. Training and Technical Assistance Collaboration: Describe how the state will collaborate with the state association and other stakeholders in the planning and delivery of training and technical assistance.</b>			
<p>The State Association and State CSBG Office provide training for all agencies on a variety of topics as outlined in section 8.1. The State CSBG Office works in coordination with our State Association, Wildfire, on training and technical assistance needs throughout the year. Annually, we collaborate to complete the State T/TA plan. Wildfire will conduct an annual survey to identify the needs and requests of eligible entities, including both their boards and staff. This plan also includes training and technical assistance needs identified by the State CSBG Office during onsite monitoring and policy clarification requests.</p>			
<b>8.2. Organizational Standards Technical Assistance: Does the state have Technical Assistance Plans (TAPs) in place for all eligible entities with unmet organizational standards, if appropriate?</b> <input checked="" type="radio"/> Yes <input type="radio"/> No			
<p><i>Note: 8.2 is associated with State Accountability Measure 6Sb. The state should put a TAP in place to support eligible entities with one or more unmet organizational standards.</i></p>			
<b>8.2a. Address Unmet Organizational Standards: Describe the state's plan to provide T/TA to eligible entities to ensure they address unmet Organizational Standards.</b>			
<p>Eligible entities will be assessed at least annually via a desk review. Entities first submit a self-assessment of their compliance with organizational standards, marking each standard either as met or unmet. For each met standard, entities must provide supporting documentation; for each unmet standard, entities must draft a Technical Assistance Plan (TAP) indicating a plan to meet the standard. The State then reviews the entities self-assessments and provides feedback, including requests for additional documentation or for modifications to entities identified TAPs, and begins providing any needed technical assistance. The State CSBG Office also partners with the State Associated for T/TA. This process continues until entities have either documented compliance with each standard or have an approved TAP in place for eventually coming into compliance.</p>			
<b>8.3. Training and Technical Assistance Organizations: Indicate the types of organizations through which the State Plans to provide training and/or technical assistance as described in item 8.1, and briefly describe their involvement. [Check all that apply.]</b>			
<input type="checkbox"/> All T/TA is conducted by the state			
<input type="checkbox"/> CSBG eligible entities (if checked, provide the expected number of CSBG eligible entities to receive funds)			
<input type="checkbox"/> Other community-based organizations			
<input checked="" type="checkbox"/> State Community Action association			
<input type="checkbox"/> Regional CSBG technical assistance provider(s)			
<input type="checkbox"/> National technical assistance provider(s)			
<input type="checkbox"/> Individual consultant(s)			
<input type="checkbox"/> Tribes and Tribal Organizations			
<input type="checkbox"/> Other			
<b>8.4. CSBG-Funded T/TA Performance Management Adjustment: Describe adjustments the state made to the training and technical assistance plan under this State Plan as compared to past plans. Any adjustment should be based on the state's analysis of past performance, and should consider feedback from eligible entities, OCS, and other sources, such as the public hearing. If the state is not making any adjustments, provide further detail.</b>			
<p><i>Note: This information is associated with State Accountability Measures 3Sd may pre-populate the state's annual report form</i></p>			
<p>The State CSBG Office has realigned funding allocations in order to meet the needs of the network as well as ongoing feedback regarding training needs and deficiencies. Funding was also realigned to support new CSBG State Goals.</p>			

## Section 9: State Linkages and Communication

<b>U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES</b> Administration for Children and Families Community Services Block Grant (CSBG)	Form Approved OMB No:0970-0382 Expires:08/30/2024
<b>SECTION 9</b> <b>State Linkages and Communication</b>	
<p><i>Note: This section describes activities that the state may support with CSBG remainder/discretionary funds, described under Section 675C(b)(1) of the CSBG Act. The state may indicate planned use of remainder/discretionary funds for linkage/communication activities in Section 7, State Use of Funds, items 7.9(b) and (c).</i></p>	
<p><b>9.1. State Linkages and Coordination at the State Level:</b>                  Describe the linkages and coordination at the state level that the state intends to create or maintain to ensure increased access to CSBG services to low-income people and communities under this State Plan and avoid duplication of services (as required by the assurance under Section 676(b)(5)).  <b>Describe additional information as needed.</b></p>	
<p><i>Note: This response will link to the corresponding CSBG assurance, item 14.5. In addition, this item is associated with State Accountability Measure 7Sa and pre-populates the Annual Report, Module 1, Item G.1.</i></p>	
<input checked="" type="checkbox"/> State Low Income Home Energy Assistance Program (LIHEAP) office	
<input checked="" type="checkbox"/> State Weatherization office	
<input checked="" type="checkbox"/> State Temporary Assistance for Needy Families (TANF) office	
<input checked="" type="checkbox"/> Head Start State Collaboration offices	
<input checked="" type="checkbox"/> State public health office	
<input checked="" type="checkbox"/> State education department	
<input checked="" type="checkbox"/> State Workforce Innovation and Opportunity Act (WIOA) agency	
<input type="checkbox"/> State budget office	
<input checked="" type="checkbox"/> Supplemental Nutrition Assistance Program (SNAP)	
<input type="checkbox"/> State child welfare office	
<input type="checkbox"/> State housing office	
<input type="checkbox"/> Other	
<p><b>9.2. State Linkages and Coordination at the Local Level:</b>                  Describe how the state is encouraging partnerships and collaborations at the state level with public and private sector organizations, to assure the effective delivery and coordination of CSBG services to transform low-income communities and avoid duplication of services (as required by assurances under Sections 676(b)(5) - (6)).</p>	
<p><i>Note: This response will link to the corresponding CSBG assurances, items 14.5 and 14.6., and pre-populates the Annual Report, Module 1, Item G.2.</i></p>	
<p>Eligible entities are required to provide an annual Organizational Information report that includes a description of planned activities that address the noted assurance. The State CSBG Office has also initiated partnerships with the Arizona Commerce Authority and Arizona Office of Economic Opportunity to connect eligible entities with workforce opportunities for their clients. <b>The State Office and the State Association have also worked to connect CSBG entities with local Head Start Offices and the SNAP Outreach State Office. Linkage programs may include family/individual counseling, transportation, programs for persons with disabilities and seniors, neighborhood activities, food and nutrition, information and referral, local needs assessments, community outreach summer recreation, and other miscellaneous projects involving formal and informal partnerships and organizational relationships in the community.</b></p>	
<p><b>9.3. Eligible Entity Linkages and Coordination</b></p>	
<p><b>9.3a. State Assurance of Eligible Entity Linkages and Coordination:</b> Describe how the state will assure that eligible entities will partner and collaborate with public and private sector organizations to assure the effective delivery and coordination of CSBG services to low-income people and communities and avoid duplication of services (as required by the assurance under Section 676(b)(5)).</p>	
<p><i>Note: This response will link to the corresponding CSBG assurance, item 14.5. and pre-populates the Annual Report, Module 1, Item G.3a.</i></p>	
<p>Eligible entities are required to submit to the State CSBG Office an Organizational Information report that includes a description of how they will establish and/or maintain linkages per Section 676(b)(5). The State Association, Wildfire, is supporting robust linkages between CAAs and entities including, but not limited to, public health, Head Start &amp; early childhood education, and energy.</p>	
<p><b>9.3b State Assurance of Eligible Entity Linkages to Fill Service Gaps:</b>                  Describe how the eligible entities will develop linkages to fill identified gaps in the services, through the provision of information, referrals, case management, and follow-up consultations, according to the assurance under Section 676(b)(3)(B) of the CSBG Act.</p>	
<p><i>Note: This response will link to the corresponding CSBG assurance, item 14.3b., and pre-populates the Annual Report, Module 1, Item G.3b.</i></p>	
<p>Eligible entities are required by contract to establish linkages to fill gaps in service per Section 676(b)(3)(B). The State CSBG Office requires eligible entities to provide a description of how they will fulfill this requirement in their Organizational Information reports.</p>	

Some eligible entities develop linkages with local private organizations, such as financial institutions, to develop individual development account programs. Others contract with local non-profit agencies to provide specific services in their communities not offered by the eligible entity, such as food banks and job training programs. Some of these relationships are informal, others are subcontracted, and still others operate under Memoranda of Understanding (MOUs). **Eligible entities are also provided additional funds from the State Office under other grants to expand case management services. Entities are required to report monthly on these activities.**

**9.4. Workforce Innovation and Opportunity Act (WIOA) Employment and Training Activities:**  
**Does the state intend to include CSBG employment and training activities as part of a WIOA Combined State Plan, as allowed under the Workforce Innovation and Opportunity Act (as required by the assurance under Section 676(b)(5) of the CSBG Act)?**  Yes  
 No

*Note: This response will link to the corresponding CSBG assurance, item 14.5.*

**9.4a. WIOA Combined Plan:** If the state selected "yes" under item 9.4, provide the CSBG-specific information included in the state's WIOA Combined Plan. This information includes a description of how the state and the eligible entities will coordinate the provision of employment and training activities through statewide and local WIOA workforce development systems. This information may also include examples of innovative employment and training programs and activities conducted by community action agencies or other neighborhood-based organizations as part of a community antipoverty strategy.

**9.4b. Employment and Training Activities:** If the state selected "no" under item 9.4, describe the coordination of employment and training activities, as defined in Section 3 of WIOA, by the state and by eligible entities providing activities through the WIOA system.

Eligible entities are required by the State CSBG Office to submit an annual Organizational Information report which includes a description of how WIOA coordination activities are conducted. Some agencies have WIOA offices on their premises, while others make referrals to the nearest WIOA office. The State CSBG Office interviews eligible entity staff during monitoring site visits regarding the details of WIOA activities.

**9.5. Emergency Energy Crisis Intervention:**  
**Describe how the state will assure, where appropriate, that emergency energy crisis intervention programs under Title XXVI (relating to Low-Income Home Energy Assistance) are conducted in each community in the state, as required by the assurance under Section 676(b)(6) of the CSBG Act).**

*Note: This response will link to the corresponding CSBG assurance, item 14.6.*

The State LIHEAP Office transitioned LIHEAP in-house and established a **Community Navigation** model and referral process that accompanies transformative case management practices. **Through the model, CAAs complete LIHEAP intake and referral for their service area.**

**9.6. Faith-based Organizations, Charitable Groups, Community Organizations:**  
**Describe how the state will assure local eligible entities will coordinate and form partnerships with other organizations, including faith-based organizations, charitable groups, and community organizations, according to the state's assurance under Section 676(b)(9) of the CSBG Act.**

*Note: this response will link to the corresponding assurance, item 14.9.*

The State CSBG Offices requires eligible entities to describe in their annual Organizational Information report how they will meet this assurance. State CSBG Program staff inquire at monitoring site visits regarding community coordination activities.

**9.7. Coordination of Eligible Entity 90 Percent Funds with Public/Private Resources:**  
**Describe how the eligible entities will coordinate CSBG 90 percent funds with other public and private resources, according to the assurance under Section 676(b)(3)(C) of the CSBG Act.**

*Note: this response will link to the corresponding assurance, item 14.3c.*

The State CSBG Offices requires eligible entities to describe in detail in their annual Organizational Information report how they will fulfill this assurance. Eligible entities report on these efforts in their CSBG annual reports **regarding coordination and leveraging of CSBG funds.**

**9.8. Coordination among Eligible Entities and State Community Action Association:**  
**Describe state activities for supporting coordination among the eligible entities and the state community action association.**

*Note: This information will pre-populate the Annual Report, Module 1, Item G.5.*

The State CSBG Office conducts regular monthly meetings with the eligible entities and the state association, **as well as providing funding to the State Association** for coordination activities.

**9.9. Communication with Eligible Entities and the State Community Action Association:**  
**In the table below, detail how the state intends to communicate with eligible entities, the state community action association, and other partners identified under this State Plan on the topics listed below. For any topic that is not applicable, select "Not Applicable" under Expected Frequency.**

Communication Plan			
Subject Matter	Expected Frequency	Format	Brief description of "Other"
Upcoming Public and/or Legislative Hearings	Annually	Other	Group teleconferences, individual phone calls, in-person visits, email
State Plan Development	Monthly during the Development Process	Other	Group teleconferences, individual phone calls, in-person visits, email
Organizational Standards Progress	Monthly	Other	Group teleconferences, individual phone calls, in-person visits, email
State Accountability Measures Progress	As needed	Other	Group teleconferences, individual phone calls, in-person visits, email
Community Needs Assessments/ Community Action Plans	As needed	Other	Group teleconferences, individual phone calls, in-person visits, email
State Monitoring Plans and Policies	Annually	Other	Group teleconferences, individual phone calls, in-person visits, email

<b>Training and Technical Assistance (T/TA) Plans</b>	Annually	Other	Group teleconferences, individual phone calls, in-person visits, email
<b>ROMA and Performance Management</b>	As needed	Other	Group teleconferences, individual phone calls, in-person visits, email
<b>State Interagency Coordination</b>	As needed	Other	Group teleconferences, individual phone calls, in-person visits, email
<b>CSBG Legislative/Programmatic Updates</b>	As needed	Other	Group teleconferences, individual phone calls, in-person visits, email
<b>Tripartite Board Requirements</b>	As needed	Other	Group teleconferences, individual phone calls, in-person visits, email

**9.10. Feedback to Eligible Entities and State Community Action Association:**

Describe how the state will provide information to local entities and state community action associations regarding performance on state accountability measures.

***Note: This information is associated with State Accountability Measure 5S(iii). and will pre-populate the Annual Report, Module 1, Item G.6***

The State CSBG Office will communicate to local entities and the State Association regarding performance on State Accountability Measures in the form of annual reports (CSBG Annual Report) and Monitoring Reports of Findings from federal partners within 60 days of receiving information from OCS.

**9.11. Communication Plan Performance Management Adjustment:**

Describe any adjustments the state made to the Communication Plan in this State Plan as compared to past plans. Any adjustment should be based on the state's analysis of past performance, and should consider feedback from eligible entities, OCS, and other sources, such as the public hearing. If the state is not making any adjustments, provide further detail.

***Note: This information is associated with State Accountability Measures 7Sb; this response may pre-populate the state's annual report form.***

Based on best practices provided by national partners, the State Office has increased communication and input opportunities for agencies. Additionally, the State Office has implemented more reminders, updates, and T/TA materials for agencies based on feedback from the Network.

## Section 10: Monitoring, Corrective Action, and Fiscal Controls

**U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES  
Administration for Children and Families  
Community Services Block Grant (CSBG)**

**Form Approved  
OMB No: 0970-0382  
Expires:08/30/2024**

### SECTION 10 Monitoring, Corrective Action, and Fiscal Controls

#### Monitoring, Corrective Action and Fiscal Controls (Section 678B(a) of the Act )

**10.1. Specify the proposed schedule for planned monitoring visits - including full on-site reviews; on-site reviews of newly designated entities; follow-up reviews - including return visits to entities that failed to meet State goals, standards, and requirements; and other reviews as appropriate.**

**This is an estimated schedule to assist states in planning. States may indicate "no review" for entities the state does not plan to monitor in the performance period.**

***Note: This information is associated with State Accountability Measure 4Sa(i); this response pre-populates the Annual Report, Module 1, Table H.1.***

	CSBG Eligible Entity	Monitoring Type	Review Type	Target Quarter	Start Date of Last Full Onsite Review	End Date of Last Full Onsite Review	Brief Description of "Other"
1	Northern Arizona Council of Governments	Full On-Site	On-site review	FY1 Q3	06/15/2022	6/21/2022	
2	City of Glendale	Full On-site	On-site review	FY1 Q2	03/07/2022	3/11/2022	
3	City of Phoenix	Full On-site	On-site Review	FY1 Q1	12/06/2021	12/10/2021	
4	Coconino County	No review					
5	Community Action Human Resources Agency	No review					
6	Gila County	No review					
7	Maricopa County	No Review					
8	Mesa Community Action Network	No Review					
9	Pima County	No review					
10	Portable Practical Educational Preparation	No review					
11	Southeastern Arizona Community Action Program	No review					
12	Western Arizona Council of Governments	No review					
	CSBG Eligible Entity	Monitoring Type	Review Type	Target Quarter	Start Date of Last Full Onsite Review	End Date of Last Full Onsite Review	Brief Description of "Other"
1	Northern Arizona Council of Governments	No review					
2	City of Glendale	No review					
3	City of Phoenix	No review					
4	Coconino County	Full On-site	Onsite Review	FY2 Q3	04/06/2023	04/14/2023	
5	Community Action Human Resources Agency	No review					
6	Gila County	No review					
7	Maricopa County	Full On-Site	On-site Review	FY2 Q4	03/06/2023	03/10/2023	
8	Mesa Community Action Network	Full On-Site	On-site Review	FY2 Q4	07/24/2023	08/04/2023	
9	Pima County	No review					

10	Portable Practical Educational Preparation	No Review					
11	Southeastern Arizona Community Action Program	Full On-Site	On-site Review	FY2 Q1	11/14/2022	11/18/2022	
12	Western Arizona Council of Governments	Full On-site	On-site Review	FY2 Q3	4/17/2023	04/21/2023	

**10.2. Monitoring Policies:**

Provide a copy of state monitoring policies and procedures by attaching and/or providing a hyperlink.

*\*Attach documents\* The State Office is working on completing a CSBG Policy and Procedures manual that is anticipated to be completed October 2024.*

**10.3. Initial Monitoring Reports:**

According to the state's procedures, by how many calendar days must the State disseminate initial monitoring reports to local entities?

*Note: This item is associated with State Accountability Measure 4Sa(ii) and may pre-populate the state's annual report form.*

30

**Corrective Action, Termination and Reduction of Funding and Assurance Requirements  
(Section 678C of the Act)**

**10.4. Closing Findings:**

Are state procedures for addressing eligible entity findings/deficiencies and documenting the closure of findings, included in the State monitoring protocols attached above?  Yes  No

10.4a. Closing Findings Procedures: If no, describe state procedures for addressing eligible entity findings/deficiencies, and documenting the closure of findings.

**10.5. Quality Improvement Plans (QIPs):**

Provide the number of eligible entities currently on QIPs, if applicable.

*Note: The QIP information is associated with State Accountability Measures 4Sc.*

*TBD to be completed before submission.*

**10.6. Reporting of QIPs:**

Describe the state's process for reporting eligible entities on QIPs to the Office of Community Services within 30 calendar days of the State approving a QIP

*Note: This item is associated with State Accountability Measures 4Sa(iii).*

The State CSBG Office will notify the Office of Community Services of eligible entities on QIPs related to serious deficiencies via email within 30 calendar days.

**10.7. Assurance on Funding Reduction or Termination:**

The state assures,"that any eligible entity that received CSBG funding the previous fiscal year will not have its funding terminated or reduced below the proportional share of funding the entity received in the previous fiscal year unless, after providing notice and an opportunity for a hearing on the record, the State determines that cause exists for such termination or such reduction, subject to review by the Secretary as provided in Section 678C(b)" per Section 676(b)(8).  Yes  No

*Note: This response will link with the corresponding assurance under item 14.8.*

Policies on Eligible Entity Designation, De-designation, and Re-designation

10.8. Eligible Entity Designation: Do the State CSBG statute and/or regulations provide for the designation of new eligible entities?  Yes  No

10.8a. New Designation Citation: If yes, provide the citation(s) of the law and/or regulation.

10.8b. New Designation Procedures: If no, describe state procedures for the designation of new eligible entities and how the procedures were made available to eligible entities and the public

There is no State CSBG statute or regulation regarding the designation of new eligible entities. All counties in Arizona are currently being served by an eligible entity..

A new entity designation would only occur as a result of an existing entity being de-designated, either voluntarily or for cause. In this instance, the State CSBG Office would initiate a public solicitation process in coordination with the State Office of Procurement within the unserved area. A public hearing is held in the unserved area to inform the community of the proposed designation. A public Request for Proposals (RFP) is published via the State Office of Procurement website, [www.ProcureAZ.gov](http://www.ProcureAZ.gov). Local human service agencies may submit proposals for designation that contain all federal assurances under CSBG, and State assurances as required. An evaluation committee within the State CSBG Office determines the best qualified agency to be designated based upon qualifications stated and completeness of response to required assurances in the RFP response. During the annual State public hearing process, the statewide public at large will be informed of the designation of a new entity. The State CSBG Office will follow Public Law 105-285, Title II A Community Services Block Grant Act, Section 676A.

10.9. Eligible Entity Termination: Do State CSBG statute and/or regulations provide for termination of eligible entities  Yes  No

10.9a. Termination Citation: If yes, provide the citation(s) of the law and/or regulation.

10.9b. Termination Procedures: If no, describe state procedures for termination of new eligible entities and how the procedures were made available to eligible entities and the public

There is no State CSBG statute or regulation regarding the de-designation of eligible entities. The State CSBG Office will follow Public Law 105-285, Title II A Community Services Block Grant Act, Section 678C, and the guidance provided in Information Memorandum No. 116, Corrective Action, Termination, or Reduction of Funding, in the event of the de-designation of an eligible entity.

10.10. Does the State CSBG statute and/or regulations specify a process the State CSBG agency must follow to re-designate an existing eligible entity?  Yes  No

10.10a. If Yes, provide the citation(s) of the law and/or regulation.



<p><b>10.10b. If No, describe State procedures for re-designation of existing eligible entities.</b>  There is no State CSBG statute or regulation regarding the re-designation of eligible entities. The State CSBG Office will follow the procedure outlined under Public Law 105-285, Title II A Community Services Block Grant Act, Section 676A, when re-designating a new eligible entity.</p>
<p><b>Fiscal Controls and Audits and Cooperation Assurance</b></p>
<p><b>10.11. Fiscal Controls and Accounting:</b>  Describe how the state's fiscal controls and accounting procedures will a) permit preparation of the SF-425 Federal fiscal reports (FFR) and b) permit the tracing of expenditures adequate to ensure funds have been used appropriately under the block grant, as required by Block Grant regulations applicable to CSBG at 45 CFR 96.30(a).</p>
<p>The State has established fiscal controls, procedures, audits, and inspections, as required under Sections 678D(a)(1) and 678 D(a)(2) of the Act. Arizona assures that fiscal control and fund accounting procedures established shall be sufficient to assure the proper disbursement of, and accounting for, federal funds paid to the State under this subtitle, including procedures for monitoring the assistance provided under this subtitle. Arizona assures the eligible entities and any other recipients of funds under this subtitle shall comply with the Office of Management and Budget cost and accounting principles. These assurances will be implemented by the State and/or through contract agreements with service providers. Each provider agreement will include requirements that the provider adhere to these areas as applicable to them.</p>
<p><b>10.12. Single Audit Management Decisions:</b>  Describe state procedures for issuing management decisions for eligible entity single audits, as required by Block Grant regulations applicable to CSBG at 45 CFR 75.521.</p>
<p><i>Note: This information is associated with State Accountability Measure 4Sd.</i></p>
<p>At least annually, each state, local government, and American Indian Tribe or tribal organization that receives \$100,000 or more (during the fiscal year) in all types of federal financial assistance must conduct an audit in accordance with the Single Audit Act, Public Law 98-502. [31 U.S.C. 75 and OMB Circular A-128), 678D(a)(1) and 678D(a)(2)]. The State CSBG Office receives a copy of all single audits each year.</p>
<p><b>10.13. Assurance on Federal Investigations:</b>  The state will "permit and cooperate with Federal investigations undertaken in accordance with Section 678D" of the CSBG Act, as required by the assurance under Section 676(b)(7) of the CSBG Act. <input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p><i>Note: This response will link with the corresponding assurance, Item 14.7.</i></p>
<p><b>10.13a. Federal Investigations Policies:</b> Are state procedures for permitting and cooperating with federal investigations included in the state monitoring policies attached under 10.2? <input checked="" type="radio"/> Yes <input type="radio"/> No</p>
<p><b>10.13b. Closing Findings Procedures:</b> If no, describe state procedures for permitting and cooperating with federal investigations.</p>
<p><b>10.14. Monitoring Procedures Performance Management Adjustment:</b>  Describe any adjustments the state made to monitoring procedures in this State Plan as compared to past plans? Any adjustment should be based on the state's analysis of past performance, and should consider feedback from eligible entities, OCS, and other sources, such as the public hearing. If the state is not making any adjustments, provide further detail.</p>
<p><i>Note: This item is associated with State Accountability Measure 4Sb and may pre-populate the state's annual report form.</i></p>
<p>The State Office is implementing a monitoring module through the Community Software Group. Additionally, informational tools have been created so eligible entities are more informed of the monitoring process. The State Office has also re-implemented on-site visits for all CSBG eligible entities.</p>

## Section 11: Eligible Entity Tripartite Board

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES  
Administration for Children and Families  
Community Services Block Grant (CSBG)

Form Approved  
OMB No: 0970-0382  
Expires:08/30/2024

### SECTION 11 Eligible Entity Tripartite Board

**11.1. Tripartite Board Verification:** Verify which of the following measures are taken to ensure that the state verifies CSBG Eligible Entities are meeting Tripartite Board requirements under Section 676B(a)(2) of the CSBG Act *[Check all that applies and narrative where applicable]*

- Attend Board meetings
- Organizational Standards Assessment
- Monitoring
- Review copies of Board meeting minutes
- Track Board vacancies/composition
- Other - Requires CSBG Eligible Entities to submit copies of approved minutes within 30 days.

**11.2. Tripartite Board Updates:** Provide how often the state require eligible entities (which are not on TAPs or QIPs) to provide updates regarding their Tripartite Boards. This includes but is not limited to copies of meeting minutes, vacancy alerts, changes to bylaws, low-income member selection process, etc., *[Select one and narrative where applicable]*

- Annually
- Semiannually
- Quarterly
- Monthly
- As it Occurs
- Other

**11.3. Tripartite Board Representation Assurance:** Describe how the state will verify that eligible entities have policies and procedures by which individuals or organizations can petition for adequate representation on an eligible entity's Tripartite Board as required by the assurance under Section 676(b)(10) of the CSBG Act

*Note: This response will link with the corresponding assurance, item 14.10.*

The State CSBG Office requires eligible entities to establish procedures under which a petition for adequate representation may be brought by any low-income individual, representative of low-income individuals, community organization, or religious organization that considers itself or low-income individuals to be inadequately represented on the board (or in the alternative participatory mechanism). **The State Office will also be adding this requirement to the upcoming CSBG Policy and Procedures Manual.**

**11.4. Tripartite Board Alternative Representation:** Does the state permit public eligible entities to use, as an alternative to a Tripartite Board, "another mechanism specified by the state to assure decision-making and participating by low income individuals in the development, planning, implementation, and evaluation of programs" as allowed under Section 676B(b)(2) of the CSBG Act.  Yes  No

**11.4a. Tripartite Board Alternative Mechanism:** If yes, describe the mechanism used by public eligible entities as an alternative to a Tripartite Board.

## Section 12: Individual and Community Eligibility Requirements

<b>U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES</b> <b>Administration for Children and Families</b> <b>Community Services Block Grant (CSBG)</b>	<b>Form Approved</b> <b>OMB No: 0970-0382</b> <b>Expires:08/30/2024</b>
<b>SECTION 12</b> <b>Individual and Community Income Eligibility Requirements</b>	
<b>12.1. Required Income Eligibility:</b> Provide the income eligibility threshold for services in the state. <i>[Check one item below.]</i>	
<input type="radio"/> 125% of the HHS poverty line <input checked="" type="radio"/> X% of the HHS poverty line (fill in the threshold) <input type="radio"/> Varies by eligible entity	
200%	% <i>[Response Option: numeric field]</i>
<b>12.1a. Income Eligibility Policy and Procedures: Describe any state policy and/or procedures for income eligibility, such as treatment of income and family/household composition.</b>	
<p style="color: red;">The income eligibility threshold for CSBG services in the state of Arizona is currently set at 200% of the HHS poverty line in accordance with funding provided under Public Law No. 118-40 (03/01/2024) Extension of Continuing Appropriations and Other Matters Act, 2024. The income eligibility threshold will automatically revert to the standard 125% HHS poverty line threshold upon the expiration of the Act (September 30, 2024), or later law providing for expanded funding for CSBG eligibility thresholds, whichever is later. If subsequent legislative action permits a state to adopt a percentage of poverty higher than 125%, DES shall then adopt the highest percentage of poverty permissible as a criterion of eligibility.</p> <p style="color: red;">For the purpose of Temporary Assistance for Needy Families (TANF) and Short Term Crisis Services (STCS) income eligibility, Eligible Entities may follow the ADES STCS Policy and Procedures Manual. This maintains fairness for households without children and do not qualify for crisis services under STCS/TANF. Households with an older adult or a person with disabilities are eligible for STCS services at 150% of the federal poverty guide instead of the standard 125%, if they have an eligible child.</p>	
<b>12.2. Income Eligibility for General/Short-Term Services:</b> Describe how the state ensures eligible entities generally verify income eligibility for those services with limited in-take procedures (where individual income verification is not possible or practical). An example of these services is emergency food assistance.	
<p style="color: red;">Eligible entities may conduct or promote periodic mass events offering the services by inviting program participants from their own and/or partners' client lists who are known to have qualified for benefits. Income eligibility for CSBG funded direct services will follow the rules for the service being provided. Limited in-take events for crisis services allow the eligible entity to use self-attestation for income to ensure services are provided to meet the immediate needs of the community.</p> <p style="color: red;">Agencies are also encouraged to focus limited in-take events in areas where low-income people are likely to reside or congregate, such as Title I school events.</p>	
<b>12.3. Community-targeted Services: Describe how the state ensures eligible entities' services target and benefit low-income communities for services that provide a community-wide benefit (e.g., development of community assets/facilities, building partnerships with other organizations).</b>	
<p style="color: red;">Some eligible entities offer community targeted services within their own or partner facilities that are located in low-income neighborhoods and/or senior centers. For example, some eligible entities coordinate with local education institutions and refer existing case managed households to community-based education services. Others offer community-based services themselves at their own facilities and make them available to clients. These services include financial services, career centers, and education. The State CSBG Office <b>reviews</b> these activities during monitoring visits, <b>when available</b>, and encourages eligible entities to submit program narratives annually to highlight these activities.</p>	

## Section 13: Results Oriented Management and Accountability (ROMA) System

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES Administration for Children and Families Community Services Block Grant (CSBG)	Form Approved OMB No: 0970-0382 Expires:08/30/2024
<b>SECTION 13</b> <b>Results Oriented Management and Accountability (ROMA) System</b>	
<b>13.1. Performance Measurement System:</b> Identify the performance measurement system that the state and all eligible entities use, as required by Section 678E(a) of the CSBG Act and the assurance under Section 676(b)(12) of the CSBG Act.	
<i>Note: This response will also link to the corresponding assurance, Item 14.12. and will pre-populate the Annual Report, Module 1, Item I.1.</i>	
<input checked="" type="radio"/> The Results Oriented Management and Accountability (ROMA) System	
<input type="radio"/> Another performance management system that meets the requirements by Section 678E(b) of the CSBG Act	
<input type="radio"/> An alternative system for measuring performance and results	
<b>13.1a. ROMA Description:</b> If ROMA was chosen in Item 13.1, describe the state's written policies, procedures, or guidance documents on ROMA.	
Participation and utilization of ROMA in program planning is required by the State CSBG Office contracts. The State CSBG Office's contracts utilize guidance from federal partners and OCS IMs 49 and 82, specifying requirements around community needs assessments, Community Action Plans, and evaluation of outcomes per National Performance Indicators. <span style="color: red;">The contracts also require eligible entities to utilize the ROMA Cycle for implementing practices for continuous organizational growth and improvement.</span>	
<b>13.1b. Alternative System Description:</b> If an alternative system was chosen in Item 13.1, describe the system the state will use for performance measurement.	
<b>13.2. Outcome Measures:</b> Indicate and describe the outcome measures the state will use to measure eligible entity performance in promoting self-sufficiency, family stability, and community revitalization, as required under Section 676(b)(12) of the CSBG Act.	
<i>Note: This response will also link to the corresponding assurance, Item 14.12.</i>	
<input checked="" type="checkbox"/> CSBG National Performance Indicators (NPIs)	
<input type="checkbox"/> NPIs and others	
<input type="checkbox"/> Others	
<b>13.3. Eligible Entity Support:</b> Describe how the state supports the eligible entities in using the ROMA or alternative performance measurement system.	
<i>Note: The activities described under Item 13.3 may include activities... listed in "Section 8: State Training and Technical Assistance." If so, mention briefly, and/or cross-reference as needed. This response will also link to the corresponding assurance, item 14.12.</i>	
The State CSBG Office provides funds to Wildfire, the State Association, to provide ROMA training <span style="color: red;">to eligible entities, provide training and technical assistance to individual entities upon request of the State Office or the eligible entity, and provide assistance with ROMA requirements as they apply to Organizational Standards.</span> In addition, the current State Office CSBG Coordinator is a <span style="color: red;">Nationally Certified ROMA Implementer</span> and provides ROMA guidance and support to the CAAs.	
<b>13.4. Eligible Entity Use of Data:</b> Describe how the state intends to validate that the eligible entities are using data to improve service delivery?	
<i>Note: This response will also link to the corresponding assurance, Item 14.12.</i>	
The State CSBG Office program staff interview eligible entity staff and Tripartite Board members <span style="color: red;">during monitoring</span> , attend board meetings and review meeting minutes to <span style="color: red;">ensure ROMA NPIs are used</span> to evaluate programs. Agencies demonstrate the use of data through formal decisions made in Board meetings relative to data collected in the previous program year.	
<b>Community Action Plans and Needs Assessments</b>	
<b>13.5. Community Action Plan:</b> Describe how the state will secure a Community Action Plan from each eligible entity, as a condition of receipt of CSBG funding by each entity, as required by Section 676(b)(11) of the CSBG Act.	
<i>Note: this response will link to the corresponding assurance, Item 14.11.</i>	
Submission of a Community Action Plan by the eligible entities is required <span style="color: red;">annually as outlined in the Act and in each contract between the State Office and each eligible entity.</span>	
<b>13.6. Community Needs Assessment:</b> Describe how the State will assure that each eligible entity includes a community needs assessment for the community served (which may be coordinated with community needs assessments conducted by other programs) in each entity's Community Action Plan, as required by Section 676(b)(11) of the CSBG Act.	
<i>Note: this response will link to the corresponding assurance, Item 14.11.</i>	
Submission of a Community Needs Assessment is required by contract at least once every three years. An extension may be granted by the State CSBG Office for agencies coordinating community assessments with other programs such as Head Start <span style="color: red;">or Area Agency on Aging</span> . Agencies requesting extensions must demonstrate that they are engaged in an active assessment project and provide a written methodology and timeline for completion.	

## Section 14: CSBG Programmatic Assurances and Information Narrative

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES  
Administration for Children and Families  
Community Services Block Grant (CSBG)

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### SECTION 14 CSBG Programmatic Assurance and Information Narrative (Section 676(b) of the CSBG Act)

#### 14.1 Use of Funds Supporting Local Activities

#### CSBG Services

14.1a. 676(b)(1)(A): Describe how the state will assure "that funds made available through grant or allotment will be used -

(A) to support activities that are designed to assist low-income families and individuals, including families and individuals receiving assistance under title IV of the Social Security Act, homeless families and individuals, migrant or seasonal farm workers, and elderly low-income individuals and families, and a description of how such activities will enable the families and individuals--

- (i) to remove obstacles and solve problems that block the achievement of self sufficiency (particularly for families and individuals who are attempting to transition off a State program carried out under part A of title IV of the Social Security Act);
- (ii) to secure and retain meaningful employment;
- (iii) to attain an adequate education with particular attention toward improving literacy skills of the low-income families in the community, which may include family literacy initiatives;
- (iv) to make better use of available income;
- (v) to obtain and maintain adequate housing and a suitable living environment;
- (vi) to obtain emergency assistance through loans, grants, or other means to meet immediate and urgent individual and family needs;
- (vii) to achieve greater participation in the affairs of the communities involved, including the development of public and private grassroots partnerships with local law enforcement agencies, local housing authorities, private foundations, and other public and private partners to -
  - (I) document best practices based on successful grassroots intervention in urban areas, to develop methodologies for widespread replication; and
  - (II) strengthen and improve relationships with local law enforcement agencies, which may include participation in activities such as neighborhood or community policing efforts;

The State CSBG Office requires CSBG eligible entities to submit a Community Action Plan (CAP) each year and to complete an Organization Information report in the state CSBG software module which includes the agency's description of proposed activities as they relate to the assurances. The State CSBG Office staff reviews the CAP and Organization Information reports and ensures that the activities supported are eligible uses of CSBG funds. The State CSBG Office requires each of the noted assurances to be addressed in the agency Organization Information report.

#### Needs of Youth

14.1b. 676(b)(1)(B) Describe how the state will assure "that funds made available through grant or allotment will be used -

(B) to address the needs of youth in low-income communities through youth development programs that support the primary role of the family, give priority to the prevention of youth problems and crime, and promote increased community coordination and collaboration in meeting the needs of youth, and support development and expansion of innovative community-based youth development programs that have demonstrated success in preventing or reducing youth crime, such as--

- (i) programs for the establishment of violence-free zones that would involve youth development and intervention models (such as models involving youth mediation, youth mentoring, life skills training, job creation, and entrepreneurship programs); and
- (ii) after-school child care programs;

The State CSBG Office requires CSBG eligible entities to submit a Community Action Plan (CAP) every year and an agency Organization Information report. The Organization Information report includes a description that outlines proposed activities. The State CSBG Office staff reviews the CAP and Organization Information reports and ensures that the activities supported are eligible uses of CSBG funds. In ongoing efforts to avoid duplication of services, the State CSBG Office does not directly operate or support after school child care programs, as these are available through other programs in the communities served. Eligible entities are required by their contracts to provide a description of how they will support these programs through coordination with community partners, federally funded programs, such as Head Start, and referrals to local and private programs.

#### Coordination of Other Programs

14.1c. 676(b)(1)(C) Describe how the state will assure "that funds made available through grant or allotment will be used -

(C) to make more effective use of, and to coordinate with, other programs related to the purposes of this subtitle (including state welfare reform efforts)

Eligible entities are required to submit to the State CSBG Office an Organization Information report. The Organization Information report includes a description of its plans and ongoing efforts to coordinate programs in its service area. Staff reviews the Organization Information report and ensures

that the activities supported are eligible uses of CSBG funds and coordination. The State CSBG Office includes in its Community Action Programs and Services contracts with CAAs the Low- Income Home Energy Assistance Program (LIHEAP), Short-Term Crisis Services (STCS/TANF), and other State funds. The State CSBG Office also supports the State Association, Wildfire, **with funding to coordinate with the Community Action Network as a whole, to develop and maintain relationships with other State and local agencies, federal programs, and information and referral systems. The State Office encourages agencies to collaborate with other programs such as Head Start, SNAP Outreach, WIOA, and other programs.**

## State Use of Discretionary Funds

**14.2 676(b)(2) Describe "how the state intends to use discretionary funds made available from the remainder of the grant or allotment described in section 675C(b) in accordance with this subtitle, including a description of how the state will support innovative community and neighborhood-based initiatives related to the purposes of this subtitle."**

*Note: The State describes this assurance under "State Use of Funds: Remainder/Discretionary," items 7.9 and 7.10*

## Eligible Entity Service Delivery, Coordination, and Innovation

**14.3. 676(b)(3) "Based on information provided by eligible entities in the state, a description of..."**

**14.3a. 676(b)(3)(A) Describe "the service delivery system, for services provided or coordinated with funds made available through grants made under 675C(a), targeted to low-income individuals and families in communities within the state;"**

The State CSBG Office requires CSBG eligible entities to submit a Community Action Plan (CAP) every year, an Organization Information report, and contract documents that include a description of the service delivery system, the county or counties served, the facilities where services are available, and information regarding how the eligible entity conducts outreach and delivers services in counties where service centers are not available. The Organization Information report also describes how the eligible entity coordinates funds with other organizations. The eleven CAAs in Arizona are contracted by the State CSBG Office under their Community Action Programs contract to provide services through the Low- Income Home Energy Assistance Program (LIHEAP). The State CSBG Office also contracts with the Arizona Department of Housing to provide Weatherization services in coordination with funding from the Department of Energy, which in turn subcontracts with **eight** eligible entities, and one additional sub-grantee, to offer Weatherization services. All eligible entities are required by contract to utilize CSBG funding in coordination with funding from Temporary Assistance for Needy Families (TANF), to deliver the State mandated emergency assistance program, Short Term Crisis Services (STCS). The State CSBG Office may award CSBG discretionary funds to support enhanced service methods, innovative special projects, and partnership initiatives.

## Eligible Entity Linkages - Approach to Filling Service Gaps

**14.3b. 676(b)(3)(B) Describe "how linkages will be developed to fill identified gaps in the services, through the provision of information, referrals, case management, and followup consultations."**

*Note: The state describes this assurance in the state linkages and communication section, item 9.3b.*

Eligible entities are required by contract to establish linkages to fill gaps in service per Section 676(b)(3)(B). The State CSBG Office requires eligible entities to provide a description of how they will fulfill this requirement in their Organization Information reports. Some eligible entities develop linkages with local private organizations, such as financial institutions, to develop individual development account programs. Others contract with local non-profit agencies to provide specific services in their communities not offered by the eligible entity, such as food banks, **tax services, legal services,** and job training programs. Some of these relationships are informal, others are subcontracted, and others operate under Memoranda of Understanding (MOUs).

## Coordination of Eligible Entity Allocation 90 Percent Funds with Public/Private Resources

**14.3c. 676(b)(3)(C) Describe how funds made available through grants made under 675C(a) will be coordinated with other public and private resources."**

*Note: The state describes this assurance in the state linkages and communication section, item 9.7.*

The State CSBG Office contracts **related to CSBG funding** require eligible entities to describe in detail in their annual Organization Information report how they will fulfill this assurance. Eligible entities report on these efforts in their CSBG annual reports.

## Eligible Entity Innovative Community and Neighborhood Initiatives, Including Fatherhood/Parental Responsibility

**14.3d. 676(b)(3)(D) Describe "how the local entity will use the funds [made available under Section 675C(a)] to support innovative community and neighborhood-based initiatives related to the purposes of this subtitle, which may include fatherhood initiatives and other initiatives with the goal of strengthening families and encouraging parenting."**

*Note: The description above is about eligible entity use of 90 percent funds to support these initiatives. States may also support these types of activities at the local level using State remainder/discretionary funds, allowable under Section 675C(b)(1)(F). In this State Plan, the State indicates funds allocated for these activities under item 7.9(f).*

The State CSBG Office requires CSBG eligible entities to submit an Organization Information Report, in which the entities describe how CSBG funds will be used to meet the noted assurance.

## Eligible Entity Emergency Food and Nutrition Services

**14.4. 676(b)(4) Describe how the state will assure "that eligible entities in the state will provide, on an emergency basis, for the provision of such supplies and services, nutritious foods, and related services, as may be necessary to counteract conditions of starvation and malnutrition among low-income individuals."**

The State CSBG Office requires CSBG eligible entities to submit an Organization Information Report. As part of the Organization Information

Report eligible entities must provide a description of how the eligible entity will provide, on an emergency basis, for the provision of such supplies and services, nutritious foods, and related services, as may be necessary to counteract conditions of starvation and malnutrition among low-income individuals. Most CSBG eligible entities work with either a local food pantry, a food bank, or operate their own emergency food service in-house, to provide food in these circumstances. Some eligible entities subcontract with local charities that provide emergency food as part of their regular services. Some eligible entities also coordinate with the State Supplemental Nutrition Assistance Program (SNAP) to facilitate applications. Under eligible entities' contracts with the State CSBG Office, CSBG funds may be used to support emergency food program operations. In the cases of emergent need that cannot be met immediately through other programs, eligible entities may utilize CSBG funds to meet food emergencies by providing food gift cards to qualified low-income households..

### **State and Eligible Entity Coordination/linkages and Workforce Innovation and Opportunity Act Employment and Training Activities**

14.5. 676(b)(5) Describe how the state will assure "that the state and eligible entities in the state will coordinate, and establish linkages between, governmental and other social services programs to assure the effective delivery of such services, and [describe] how the State and the eligible entities will coordinate the provision of employment and training activities, as defined in section 3 of the Workforce Innovation and Opportunity Act, in the state and in communities with entities providing activities through statewide and local workforce development systems under such Act."

*Note: The state describes this assurance in the state linkages and communication section, items 9.1, 9.2, 9.3a, 9.4, 9.4a, and 9.4b.*

### **State Coordination/Linkages and Low-income Home Energy Assistance**

14.6. 676(b)(6) Provide "an assurance that the state will ensure coordination between antipoverty programs in each community in the state, and ensure, where appropriate, that emergency energy crisis intervention programs under title XXVI (relating to low income home energy assistance) are conducted in such community."

*Note: The state describes this assurance in the state linkages and communication section, items 9.2 and 9.5.*

### **Federal Investigations**

14.7. 676(b)(7) Provide "an assurance that the state will permit and cooperate with Federal investigations undertaken in accordance with section 678D." Yes

*Note: The state addresses this assurance in the Fiscal Controls and Monitoring section, item 10.13.*

### **Funding Reduction or Termination**

14.8. 676(b)(8) Provide "an assurance that any eligible entity in the state that received funding in the previous fiscal year through a community services block grant made under this subtitle will not have its funding terminated under this subtitle, or reduced below the proportional share of funding the entity received in the previous fiscal year unless, after providing notice and an opportunity for a hearing on the record, the state determines that cause exists for such termination or such reduction, subject to review by the Secretary as provided in section 678C(b)." Yes

*Note: The state addresses this assurance in the Fiscal Controls and Monitoring section, item 10.7.*

### **Coordination with Faith-based Organizations, Charitable Groups, Community Organizations**

14.9. 676(b)(9) Describe how the state will assure "that the state and eligible entities in the state will, to the maximum extent possible, coordinate programs with and form partnerships with other organizations serving low-income residents of the communities and members of the groups served by the state, including religious organizations, charitable groups, and community organizations."

*Note: The state describes this assurance in the state Linkages and Communication section, item 9.6.*

### **Eligible Entity Tripartite Board Representation**

14.10. 676(b)(10) Describe how "the state will require each eligible entity in the state to establish procedures under which a low-income individual, community organization, or religious organization, or representative of low-income individuals that considers its organization, or low-income individuals, to be inadequately represented on the board (or other mechanism) of the eligible entity to petition for a dequate representation."

*Note: The state describes this assurance in the Eligible Entity Tripartite Board section, 11.3.*

### **Eligible Entity Community Action Plans and Community Needs Assessments**

14.11. 676(b)(11) Provide "an assurance that the state will secure from each eligible entity in the services block grant made under this subtitle for a program, a community action plan (which shall be submitted to the Secretary, at the request of the Secretary, with the State plan) that includes a community-needs assessment for the community served, which may be coordinated with community-needs assessments conducted for other programs."

*Note: The state describes this assurance in the ROMA section, items 13.5 and 13.6.*

### **State and Eligible Entity Performance Measurement: ROMA or Alternate system**

14.12. 676(b)(12) Provide "an assurance that the state and all eligible entities in the State will, not later than fiscal year 2001, participate in the Results Oriented Management and Accountability System, another performance measure system for which the Secretary facilitated

development pursuant to 678E(b), or an alternative system for measuring performance and results that meets the requirements of that section, and [describe] outcome measures to be used to measure eligible entity performance in promoting self-sufficiency, family stability, and community revitalization."

*Note: The state describes this assurance in the ROMA section, items 13.1, 13.2, 13.3, and 13.4.*

**Validation for CSBG Eligible Entity Programmatic Narrative Sections**

14.13. 676(b)(13) Provide "information describing how the state will carry out the assurances described in this section."

*Note: The state provides information for each of the assurances directly in section 14 or in corresponding items throughout the State Plan, which are included as hyperlinks in section 14.*



**By checking this box, the state CSBG authorized official is certifying the assurances set out above.**