



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

DAY TREATMENT SERVICES

Target Audience - Qualified Vendors and Providers

Transmittal Date - 03/25/2020

In order to maintain the health and safety of DDD Members, Families, and Direct Care Workers and reduce the likelihood of community spread of COVID-19 while maintaining support for DDD members, DDD is taking steps to encourage the provision of services in settings that better allow for social distancing.

In the past week, DDD has collected information based on outreach to our Qualified Vendor Community as well as individual outreach to thousands of members and families to prepare for possible alternative methods of delivery for day treatment services. This outreach has informed the Division that more than 50 QVAs and over 250 sites providing Day Treatment services have temporarily suspended operations.

In order to meet the member need for day services while avoiding congregate settings, DDD is introducing the option for members to receive in-home services from Day Treatment providers. DDD will be temporarily suspending the following service specification prohibitions under its Qualified Vendor Agreement for Day Program services until further notice:

- [Qualified Vendor Agreement , Section 7 Service Specifications - Requirement 1 and 4, Service Requirements and Limitations for Day Treatment and Training, Adult](#)
- [Qualified Vendor Agreement, Section 7 Service Specifications - Requirements 1 and 5 for Day Treatment and Training Child \(after school\)](#)

<https://des.az.gov/services/disabilities/developmental-disabilities/vendors-providers/become-a-qualified-vendor/qv-system>

DDD seeks your feedback on this alternative service delivery option. Please provide questions, concerns, comments to DDDBusinessOperationsComments@azdes.gov as soon as possible.

DDD is also developing an alternative payment methodology to support Day Treatment providers who have seen loss of revenue due to temporary closures and member absenteeism rates as a result of COVID-19. DDD will provide more details on that methodology before the end of this week.

We recognize this is a fluid situation, so we appreciate your willingness to continue to work with us on methods to ensure health and safety of members, families, and professionals in the system while still meeting the needs of the population we serve.

Please continue to check the [DDD COVID-19 website](#) for frequent updates.