



**Disability Rights Arizona (DRAZ)
Compliance, Oversight, Monitoring, & Investigations (COMIT)**

MONTHLY REPORT: FEBRUARY 2026

Contract Number: CTR079940

Group Home Monitoring Program

[ARS § 36-595.03](#)

Developmental disabilities group home monitoring program; clients with complex needs; designated entity duties; expedited referral system; reporting requirements; program review; definition

FEBRUARY 2026 COMIT MONITORING

DDD Members/Group Homes Roster

Total Number of Members on Roster dated 1/1/26	512
Total Number of Members on Roster dated 1/21/26	519
<i>Number of Duplicate Names</i>	7
<i>Number of Added Names</i>	24
<i>Number of Removed Names</i>	10

Group Home Monitoring Visits

Contractual Obligation for Year 4	220
<i>Total Completed</i>	12
<i>Total Closed</i>	0
Total Completed/Closed	12
Total Remaining	208

Quality Improvement and Technical Assistance (QITA)

Total Number of Times QITA was Contacted	4
<i>Member no longer at Qualified Vendor (QV) on roster</i>	0
<i>Need assistance with obtaining documents</i>	3
<i>ADHS assistance</i>	1
<i>Need assistance with QV response</i>	0
Total Number of Times QITA Provided Assistance	2
<i>Member no longer at QV on roster</i>	0
<i>Need assistance with obtaining documents¹</i>	1
<i>ADHS assistance</i>	1
<i>Need assistance with QV response</i>	0

¹ This is defined as assistance with the QV outside of the initial contact (i.e., multiple emails to QV regarding compliance with our document request).¹

Group Home Monitoring Locations

Chandler	1
Gilbert	2
Laveen	1
Mesa	3
Phoenix	5

Group Home Monitoring Age Ranges

0-7	0
8-17	6
18-25	0
26-40	3
41-64	2
65+	1

Group Home Monitoring Qualified Vendors for February

Abrio Family Services and Supports	1
Bethany Ranch Home, Inc	1
Chandler/Gilbert Arc	2
Creative Innervisions, LLC	1
Favor's Generation LLC	1
Fountain of Joy LLC	1
Gbotima Behavioral Health Residential	1
Reaching Beyond LLC	1
Shalom Heritage, LLC (in ADHS as Hope Home)	2
Sunnyside Living, LLC	1

February Closed Assignments

COMIT Monitoring reviews are completed for members with complex needs residing in DDD-funded group homes. Monitoring assignments are considered closed when it has been confirmed that the member is no longer residing in a DDD group home setting.

February 2026 Total Closed Assignments: 0**FEBRUARY MONITORING FINDINGS:**

1. The goals sections of the Person Centered Service Plans (PCSPs) are not being filled out correctly and with enough information to support the team in running the goals with the member.
 - a. One out of 12 PCSPs reviewed had the goal section filled out according to what is being asked in each subsection of the goals.
 - b. One out of 12 PCSPs reviewed did not have any goals written for the member.
 - c. Only 2 out of 12 PCSPs reviewed had goals written in the SMART format.
2. According to email correspondence between a Support Coordinator (SC) and a QV, SCs were not required to focus on dates associated with the PCSPs up until just recently (after 8/6/25).
3. Behavior Treatment Plans (BTPs) were current and approved but the information contained in the BTPs was inaccurate, the goals were ineffective and/or had poorly written methodologies and target behaviors and staff responses were not always clear.
 - a. 10 out of 12 group homes had BTPs in the file for the member.
 - b. 4 out of 10 BTPs reviewed did not have all the changes made as indicated on the PRC Disposition form.
 - c. 4 out of 12 of the BTPs had target behavior definitions, onsets and/or offsets that were not clearly defined and 5 BTPs had staff responses that were not clearly defined or easily understood.
 - d. 6 out of 10 BTPs had methodologies that were not clear and/or easy to follow to allow the team to run the goal in an effective manner with the member.
4. 10 out of 12 QVs provided or had Medication Administration Records (MAR) for the monitor to review and analyze.
 - a. Out of that 10, 8 had unexplained blanks on their member's MAR and QV Creative Innervations had 55 blanks for 1 medication in the month of November. If an item is blank monitors cannot determine if a medication was administered to the member.
5. Behavior Tracking by QVs is not being done consistently in the Group Homes monitored this month.
 - a. Of the 12 group homes monitored, 8 of the members had behavior tracking documents in their files.
 - b. Of those 8 tracking documents, 5 of them were not tracking behaviors on a daily

basis.

6. Group Homes are tracking goals but it is not being done consistently, accurately based on the methodology and in line with the Monthly Progress Reports (MPRs).
 - a. Of the 12 group homes monitored, 11 of them had goal tracking documents in the member's file.
 - b. Of those 11, 8 group homes were not tracking goals daily and 7 were not tracking goals according to the methodology.
 - c. Of the 12 group homes monitored, 8 of them had MPRs for the member but only 6 of them had goals on the MPR that matched the goals on the tracking sheets.
 - d. Of the 8 homes that had MPRs, 7 of them had percentages that did not match the daily tracking sheet percentages.

FEBRUARY MONITORING RECOMMENDATIONS:

1. Additional goal writing training for Support Coordinators.
2. Continued training for Support Coordinators on how to write accurate and effective PCSPs.
3. Class/training requirements or minimum qualifications for QVs and/or BTP authors.
4. Further or additional oversight of PRC to ensure the BTPs are written for the member and are accurate, easy for the member's team to read and understand the best ways to support the member and assurance that PRC changes are being made before the plan is approved.
5. Additional oversight and support to the QVs that are having difficulty with daily tracking and monthly data collection.
6. Additional support, documentation and/or oversight provided to the QVs regarding what is required to be kept in the member's file.

MARCH PROJECTIONS:

1. The monitors have started conducting follow-up visits.
2. A final monitoring tool and follow up monitoring tool will be sent to DDD for publication on the COMIT/DDD website.

February 2026 COMIT INVESTIGATIONS: QOC REVIEW AND ANALYSIS

Under A.R.S. § 36-595.03, the COMIT Investigations Team conducts comprehensive reviews and analyses of Quality-of-Care (QOC) concerns arising in the group homes where monitoring activities are performed. Subsection (C) requires the Department to establish an expedited referral system that forwards **all** incident reports, QOC complaints, investigation records, and client service requests for these monitored homes to COMIT for review and analysis. The statute further requires that any concerns identified by COMIT be provided to the Department, which must then share the information with the service provider and the Independent Oversight Committee on Persons with Developmental Disabilities.

In February 2026, Four (4) additional **Quality of Care (QOC) Concerns for Review and Analysis** cases were opened and assigned to COMIT’s Investigations Team, expanding the program’s active investigative workload. One (1) case has been completed and closed, three (3) cases are pending final review prior to submission, and five (5) cases remain open as investigators continue conducting interviews, document reviews, and cross-system analyses.

YTD QOC INVESTIGATIONS STATUS

<i>QOC Concern / Complaints</i>	<i>Total</i>
Total Assigned Investigations	8
Total Closed	1
Total Open/Active	9

YTD CLOSED QOC INVESTIGATIONS OUTCOMES

<i>Outcome/Findings</i>	<i>Code</i>	<i>Total</i>
Substantiated	SUB	1
Unsubstantiated	UNSUB	TBD
Inconclusive	INC	TBD

2026 OPEN QOC INVESTIGATIONS: 8

CASE ID	VENDOR	ASSIGNED	TRIAGE DATE	OPENING ALLEGATION	INCIDENT OVERVIEW	STATUS
CI0026	Arizona Dream Team I, LLC	01/12/2026	11/14/2025	OTHER	Alleged Neglect	FINAL REVIEW
CI0027	Arizona Dream Team I, LLC	01/12/2026	12/31/2025	DEATH	Member Death	FINAL REVIEW
CI0029	Theraplay4kidz, LLC	01/12/2026	12/24/2025	OTHER	Alleged Abuse	OPEN INV.
CI0030	Theraplay4kidz, LLC	01/13/2026	12/16/2025	SAFETY	Medication Error	FINAL REVIEW
CI0031	Meaningful Life Behavioral Health LLC	02/11/2026	01/05/2026	SAFETY	Sexual Abuse on a Minor	OPEN INV.
CI0032	Meaningful Life Behavioral Health LLC	02/11/2026	11/25/2025	ABUSE	Sexual Abuse on a Minor	OPEN INV.
CI0033	Theraplay4kidz, LLC	02/18/2026	1/23/2026	ABUSE	Staff Abuse on a Member	OPEN INV.
CI0036	Meaningful Life Behavioral Health LLC	02/23/2025	12/04/2025	ABUSE	Sexual Abuse on a Minor	OPEN INV.

See Table Keys on Final Page of this Report

2026 COMIT CLOSED QOC INVESTIGATIONS: 1

CASE ID	VENDOR	ALLEGATION CONCLUSION	INCIDENT OVERVIEW	CLOSED	OUTCOME
CI0028	Theraplay4kidz, LLC	SAFETY	Med Errors	2/28/2026	SUB

See Table Keys on Final Page of this Report

2026 Completed QOC Concerns: Additional Substantiated Findings: 2

These additional findings emerged during the course of COMIT’s Review and Analysis investigations and provided sufficient evidence to substantiate further violations under multiple Arizona Revised Statutes, as well as applicable DDD policies and program manuals.

CASE ID	VENDOR	ALLEGATION CONCLUSION	INCIDENT OVERVIEW	CLOSED	OUTCOME
CI0028	Theraplay4kidz, LLC	SAFETY	Reporting Requirements	2/28/2026	SUB
CI0028	Theraplay4kidz, LLC	EFFECTIVE	Inadequate Documentation	2/28/2026	SUB

See Table Keys on Final Page of this Report

QOC CONCERN: LOCATIONS

Cities:	Count:
Phoenix	6
Tucson	3

QOC CONCERNS: AGE RANGES

Age Range:	Count:
0-7	
7-17	3
18-25	4
26-40	1
41-64	1
65+	

DDD/QITA TEAM: RECORDS AND SUPPORT SERVICES

Case ID	Support Requested	Date Requested	Date Produced	Current Status of Request
CI0026	Records Request	01/09/2026	01/16/2026	Partial production of records occurred on 1/16/26; however, the request remains open and active. As of the date of this report, no additional communication or further production of the requested records has been received from DDD/QITA. UPDATE: Following the 02/26/26 meeting with QITA, DRAZ was advised by DDD that all records for this member had been sent in full.
CI0027	Records Request	01/09/2026	02/27/2026	No documents were produced as of 02/26/2026. UPDATE: Following the 02/26/26 meeting between DRAZ and QITA, DRAZ was advised by DDD that an attempted records production had been impacted by a technical issue that prevented DRAZ from receiving the documents. After coordinating to resolve the issue, all records for this member have now been transmitted in full as of 02/27/2026.

CI0028	Records Request	01/09/2026	02/27/2026	No documents were produced as of 02/26/2026. UPDATE: Following the 02/26/26 meeting between DRAZ and QITA, DRAZ was advised by DDD that an attempted records production had been impacted by a technical issue that prevented DRAZ from receiving the documents. After coordinating to resolve the issue, all records for this member have now been transmitted in full as of 02/27/2026.
CI0029	Records Request	01/09/2026	01/16/2026	Partial production occurred on 1/16/26; however, the request remains open and active.
CI0030	Records Request	01/13/2026	01/16/2026	Partial production occurred on 1/16/26; however, the request remains open and active.
CI0031	Records Request	02/11/2026	02/19/2026	Records requested were originally denied by QITA on 02/13/26. Following subsequent communication, QITA produced all documents for this member on 02/19/26.
CI0032	Records Request	02/11/2026	02/13/2026	All records produced
CI0033	Records Request	02/19/2026	02/20/2026	All records produced
CI0036	Records Request	02/11/2026	02/23/2026	Records requested were originally denied by QITA on 02/12/26. Following subsequent communication, QITA produced all documents for this member on 02/23/26.

TABLE KEYS

QOC Opening Allegations

Code

Abuse	ABUSE
Availability, Accessibility, Adequacy	ACCESS
Effectiveness/Appropriateness of Care	EFFECTIVE
Members Rights/Respect and Caring	RIGHTS
Neglect of physical, medical, or behavioral needs of a member	NEGLECT
Safety/Risk Management	SAFETY
Unexpected Death	DEATH
Other	OTHER

Status Code	Open Investigations Case Status Description
OPEN INV.	The investigation remains ongoing
EDITS	Report Returned- Investigator completing additional report edits & review
ADMIN	In the preliminary to secondary QA and administrative review stage
FINAL REVIEW	Concluding review, final QA and preparing case for submission