



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

DDD UPDATES - MAY 22, 2020

Target Audience - Qualified Vendors and Providers

Transmittal Date - 05/22/2020

Billing Modifiers for Family Members as Direct Care Workers

Family members, who qualify, are temporarily allowed to become a Direct Care Worker (DCW) and provide paid care to DDD members who are children. This means that a Parent, Step Parent, or other legally responsible person ("parent") may temporarily be hired by a Qualified Vendor Agency (QVA) to be a Direct Care Worker (DCW) for their child. Billing modifiers will denote the type of provider of service for the visit/encounter. The modifiers include U4 - family member not residing with individual served, and U5 - family member residing with individual served. Vendors should use these modifiers on their next billing submissions for dates of service after April 8, 2020.

Electronic Visit Verification Update

Timeline

In an effort to accommodate for delays due to the COVID-19 response efforts, AHCCCS is postponing the compliance date for EVV from 10/01/2020 to 01/01/2021. Beginning, 01/01/21, all providers subject to the EVV requirements must use EVV to verify service delivery. More detailed information can be found on the EVV webpage (www.azahcccs.gov/EVV) under the "EVV Timeline" tab.

Differential Adjusted Payment

AHCCCS intends to offer a Differential Adjusted Payment (DAP) opportunity for providers who are subject to EVV. Providers who submit the appropriate attestation (depending on their plans for compliance with EVV) may receive an increased percentage to their current rate for services subject to EVV during the period of October 1, 2020 - September 30, 2021.

Completed attestations must be received by May 29, 2020 to be considered for the DAP. Please send your completed attestation using the templates provided by AHCCCS to BOTH evv@azahcccs.gov and FFSRates@azahcccs.gov. More detailed information can be found on the EVV web-page (www.azahcccs.gov/EVV) under the "Differential Adjusted Payment Opportunity" tab.

Please note – Funding for DAP rate increases is subject to the appropriation of State funds and State budget constraints. Federal funding for DAP rate increases is contingent upon federal approval. All decisions or considerations included in this notice are therefore subject to the availability of funds and federal approval.

Alternate EVV Requirements

AHCCCS has posted the Alternate EVV vendor system and technical specification requirements to the AHCCCS website for those providers choosing to use an alternate vendor from AHCCCS' selected vendor, Sandata Technologies LLC. More detailed information can be found on the EVV webpage (www.azahcccs.gov/EVV) under the "Alternate EVV System Requirements and Technical Specifications" tab.

AHCCCS is planning to host a webinar to answer any questions providers have on the requirements and technical specifications for alternate EVV systems. More details on the date/time are forthcoming.

AHCCCS Announces Provider Enrollment Portal (APEP) Launch Date Change

Due to a prioritized response to the COVID-19 emergency, AHCCCS has changed the launch date of the new AHCCCS Provider Enrollment Portal (APEP) to August 31, 2020.

On that date, the AHCCCS Provider Enrollment process will move from a manual, paper-based system to a new, online system. The new online system will allow providers to:

- Enroll as an AHCCCS provider.
- Update information (such phone and addresses).
- Upload and/or update licenses and certifications.

This change, from a manual process to an automated system will streamline the provider enrollment process. Initial applications will be processed more quickly and changes to current enrolled providers will all be completed online.

Until the automated APEP system is launched, providers are asked to use this Provider Enrollment paper application. If you have questions please contact AHCCCS Provider Enrollment at:

- 1-800-794-6862 (In State - Outside of Maricopa County)
- 1-800-523-0231 (Out of State)

Check and Payment Review

There is a website for vendors to use to view all payments received from the State of Arizona, whether in check form or EFT, at <https://www.venpay.gao.azdoa.gov/>. The only required field is the agency's tax identification number. There are other optional fields that allow the agency to narrow the search. On the results page, the invoice description field is blank for claims payments, but will have a description for any of the one-time incentive payments. The invoice description will show the specific survey the agency received funds for completing. If there any questions about payment information, please contact us at DDDBusinessOperationsComments@azdes.gov.