



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

DDD UPDATES - APRIL 30, 2020

Target Audience - Qualified Vendors and Providers

Transmittal Date - 04/30/2020

As DDD continues to address the challenges presented by the COVID-19 pandemic, these important updates are being shared:

Governor Ducey's Stay Home, Stay Healthy, Stay Connected Executive Order

On Wednesday, April 29, 2020, Governor Ducey held a press conference regarding the Executive Order that went into effect on March 31, 2020, closing all non-essential businesses and instructing people to socially distance and stay home except for essential activities to mitigate the transmission of COVID-19. That Executive Order as well as previous directions from the Governor, Arizona Department of Health Services and the Centers for Disease Control and Prevention have influenced the temporary changes to service delivery that have been implemented over the last several weeks. The Stay Home, Stay Healthy, Stay Connected Executive Order was set to expire on April 30, 2020. During the Governor's press conference he extended the Executive Order until May 15, 2020.

As a result of this Executive Order extension, DDD will continue the use and implementation of all temporary changes to service delivery that have been made since the beginning of the COVID-19 pandemic emergency in Arizona. All of these temporary changes can be found on [DDD's Actions Related to COVID-19 webpage](#). DDD will continue to expect any Qualified Vendors planning to make [changes to their service delivery](#) including restarting operations of closed service sites (such as Day Programs, Therapy Clinics, or Group Supported Employment sites) to submit those requests via email, DDDQMUDocs@azdes.gov, to the Division with all required information for review.

Temporary Incentive Rate Adjustments

On April 22, 2020, the Division announced [Temporary Incentive Rate Adjustments](#) for select services, effective for April 13, 2020 to May 31, 2020, through an alternative payment model. These temporary rate adjustments were implemented based on vendor feedback related to the retention of Direct Care Workers. The division loaded the incentive rates into the claims billing system on April 26, 2020. Any claims submitted before April 26 will need to be resubmitted.

Please continue to check the [DDD COVID-19 webpage](#) for frequent updates and resources related to COVID-19 and its impact on the DDD community.