



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

DDD UPDATES - APRIL 10, 2020

Target Audience - Qualified Vendors and Providers

Transmittal Date - 04/10/2020

As DDD continues to look for ways to adjust service delivery in order to combat the spread of COVID-19, three important updates are detailed below:

- Virtual Provider Meetings for Developmental Home and Group Home QVAs focused on COVID-19 mitigation strategies
- Clarification on Parents of Minor Children being temporarily approved as DCWs
- Service Delivery Guidelines for Habilitation and Employment via Telehealth

Virtual Provider Meetings for Developmental Home and Group Home QVAs

DDD will be hosting a virtual provider meeting specifically for Qualified Vendors of Developmental Home and Group Home services. The intent of these meetings is to hear directly from these vendors to better understand the impacts and concerns you are facing from the COVID-19 emergency. Vendors are asked to present questions and concerns directly related to the COVID-19 emergency and the impact it is having on their ability to provide services. As DDD continues to gather as much information as possible to assist in ensuring the needs of members are being addressed appropriately; we want to ensure vendors are able to protect the health & safety of their staff, members and their families.

The current meeting schedule is:

Developmental Homes

Tuesday April 14, 2020 3:00 p.m. – 4:00 p.m.

WebEx: <https://azgov.webex.com/azgov/j.php?MTID=me129a54476b4af126925cd26985b2a95>

Call In: 602-666-0783

Access Code: 289 402 659

Password: DDD2

Group Homes

Tuesday April 14, 2020 4:00 p.m. – 5:00 p.m.

WebEx: <https://azgov.webex.com/azgov/j.php?MTID=m2efedfd43d7dcc6a9005d956a6f1122c>

Call In: 602-666-0783

Access Code: 286 813 802

Password: DDD2

Parents of Minor Children as DCWs

The Division has issued a clarification to the [guidance document](#) that was sent out on April 8, 2020. The clarification centers around the fact that the assessment for services should be completed first using existing Policy, so a determination can be made about who is best to deliver the service.

Service Delivery Guidelines for Habilitation and Employment via Telehealth

As of April 10, 2020, DDD approves the use of telehealth to deliver employment and other habilitative services when teams have reviewed the member's employment or habilitation objectives, teaching strategies, and risk assessments to determine which member outcomes can be supported by telehealth. DDD posted [guidance for service delivery](#) and will post billing guidance next week.

Please continue to check the [DDD COVID-19 webpage](#) for frequent updates and resources related to COVID-19 and its impact on the DDD community.