



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona



Division of Developmental Disabilities

November 5, 2020

Agenda

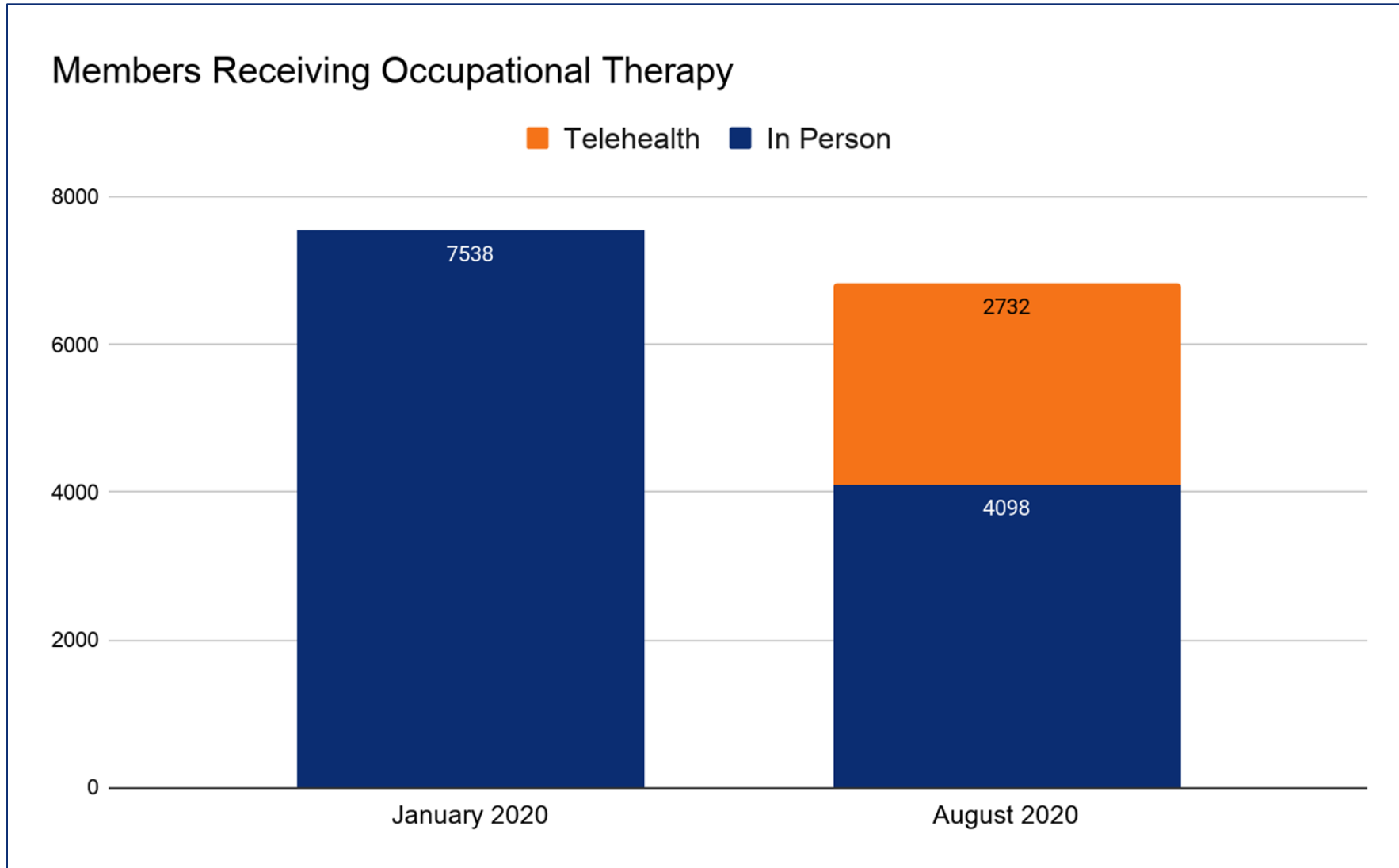
- DDD COVID-19 Data Updates
 - Erica McFadden
 - Executive Director Arizona Developmental Disabilities Planning Council
 - Jutta Ulrich
 - Executive Director Arizona Caregiver Coalition
-

DDD's top priority is the health and safety of our members, their families, and the professionals in our program that support them

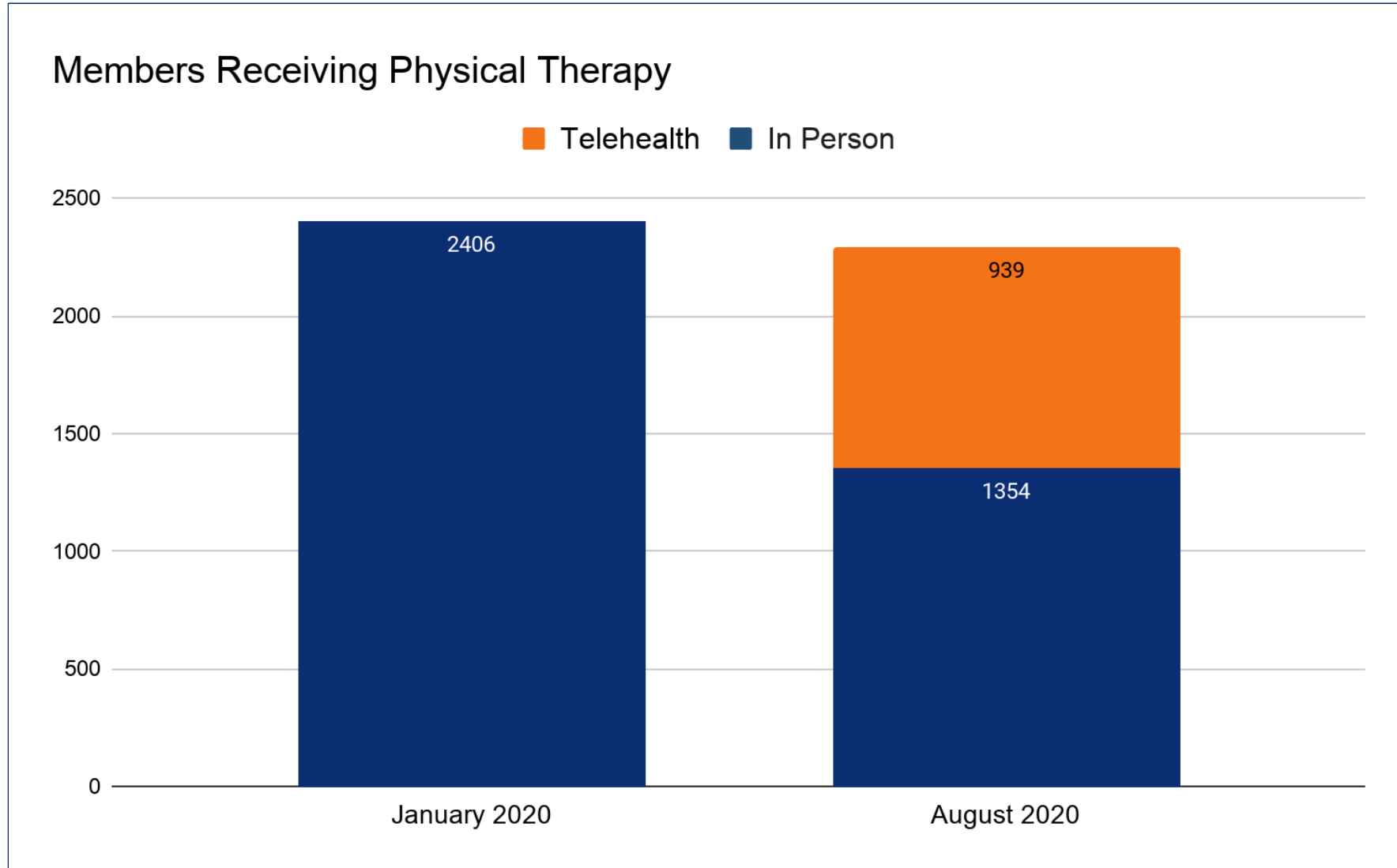
The Division of Developmental Disabilities (DDD) is:

- Working with ADHS and CDC guidelines to ensure appropriate measures are in place to allow for the continuation of necessary services
 - Monitoring service delivery and availability to ensure service continuation
 - Providing regular updates on the DDD COVID-19 Website:
https://bit.ly/DDD_COVID19Actions
-

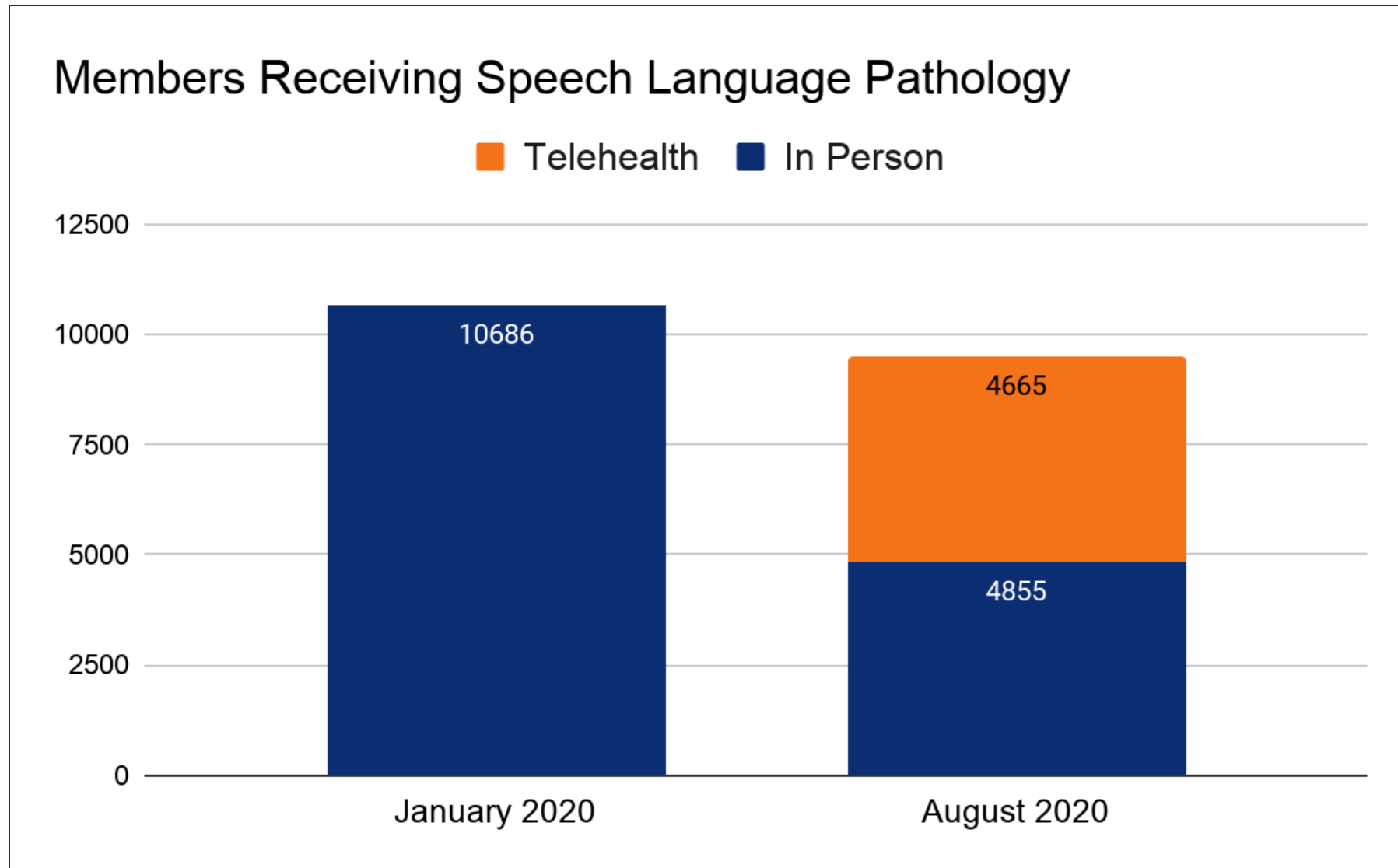
Occupational Therapy Telehealth



Physical Therapy Telehealth

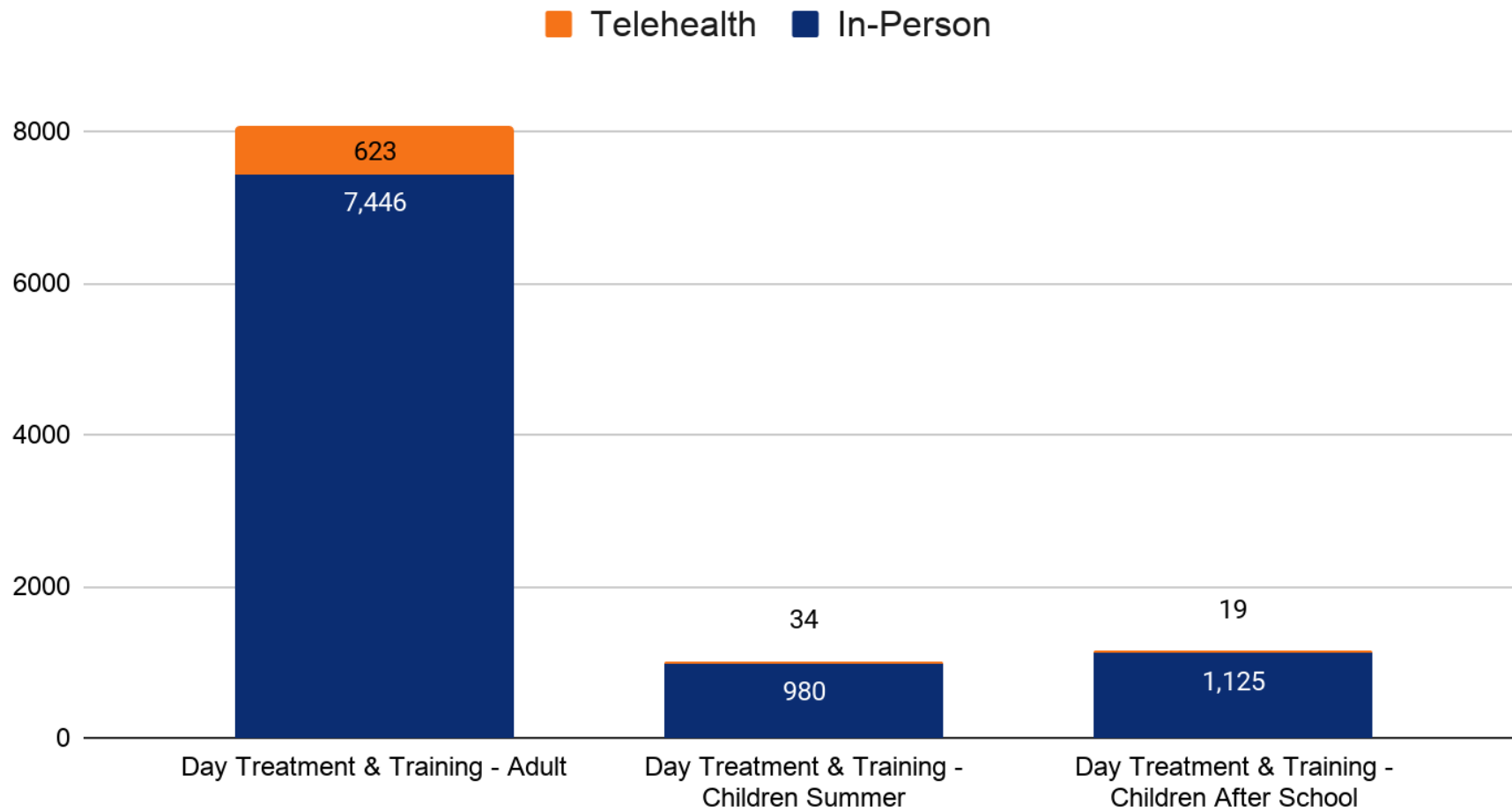


Speech Language Pathology Telehealth



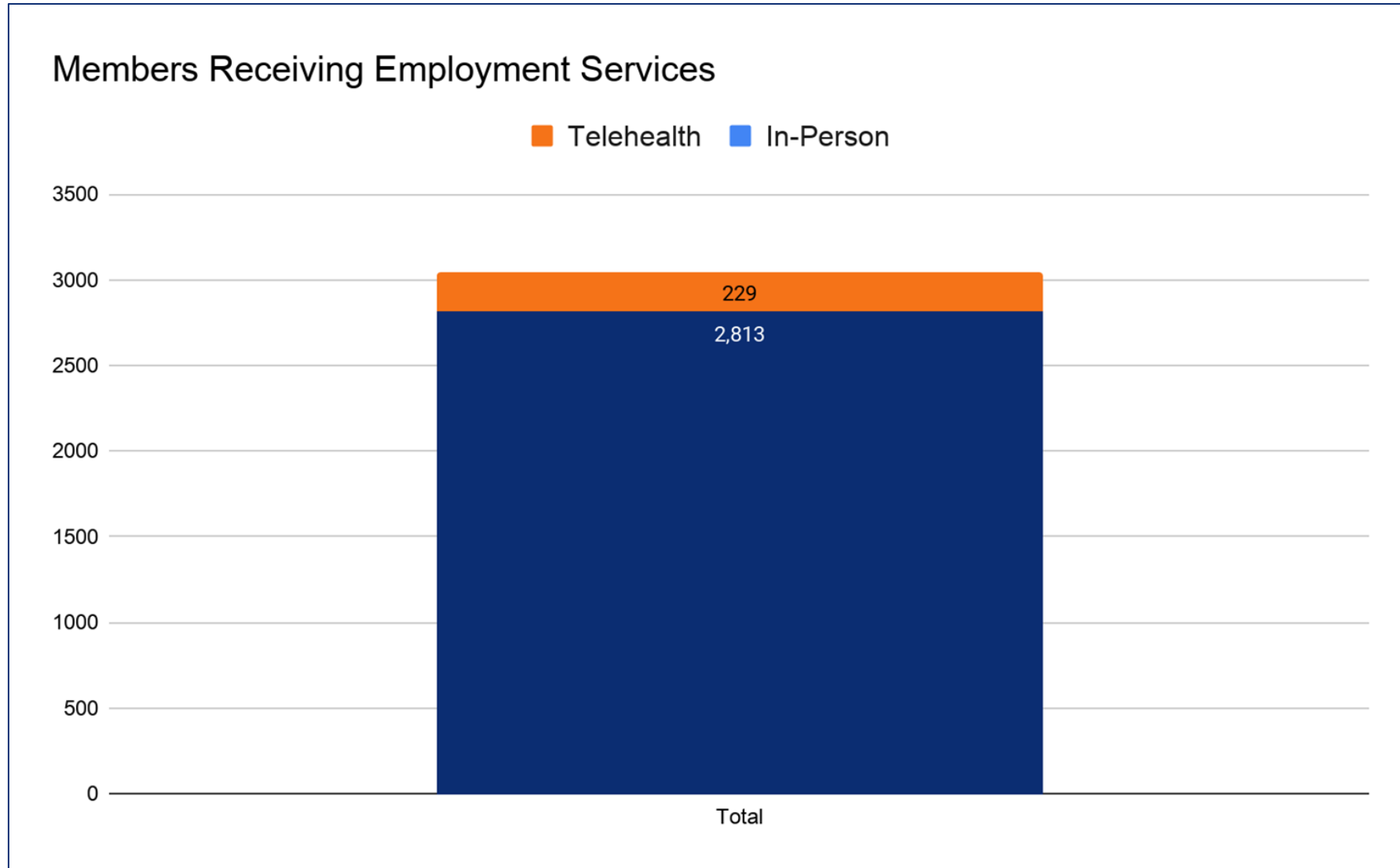
Day Programs Telehealth

Members Receiving Day Treatment Services



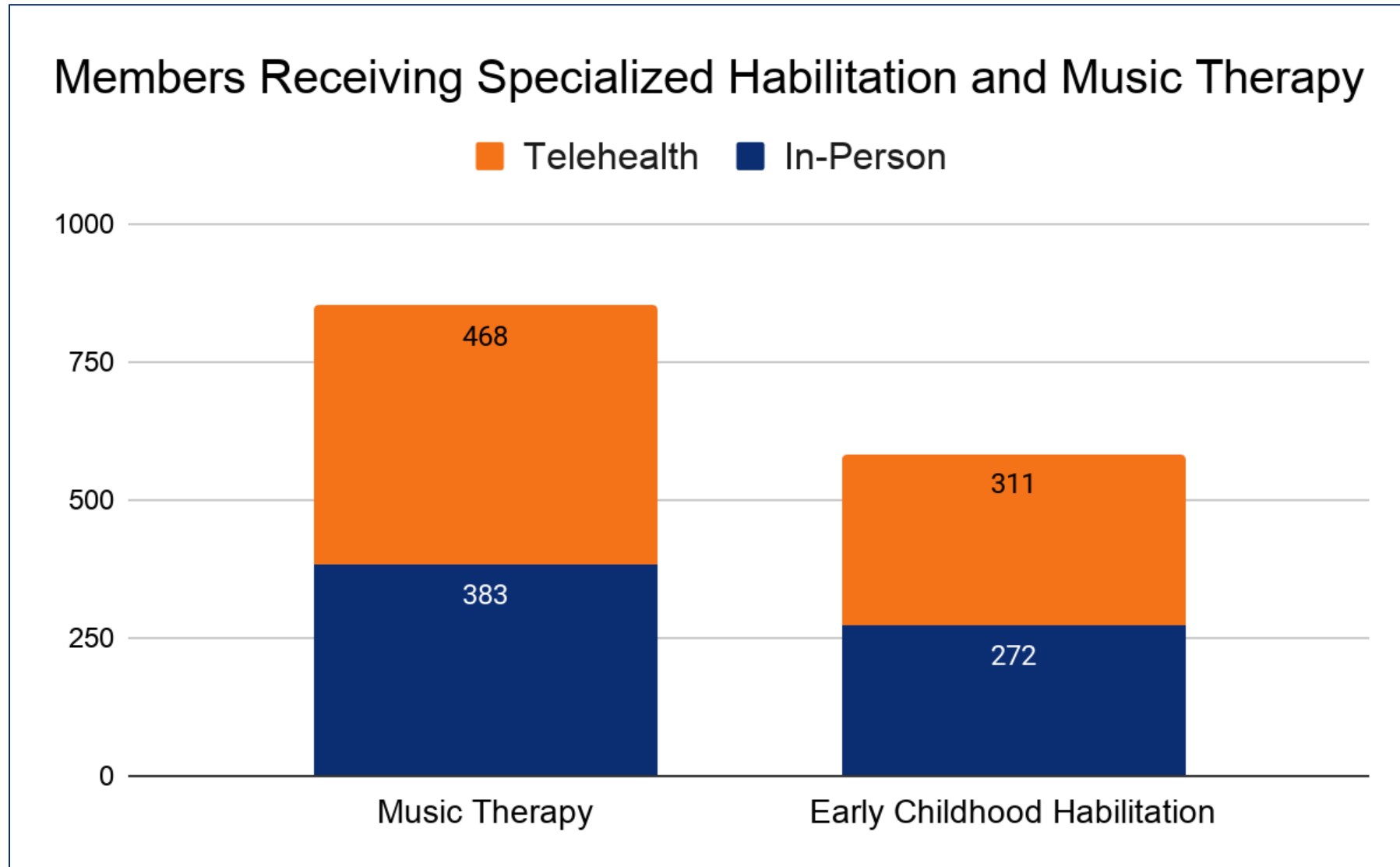
3/20 - 9/20

Employment Telehealth



3/20 - 9/20

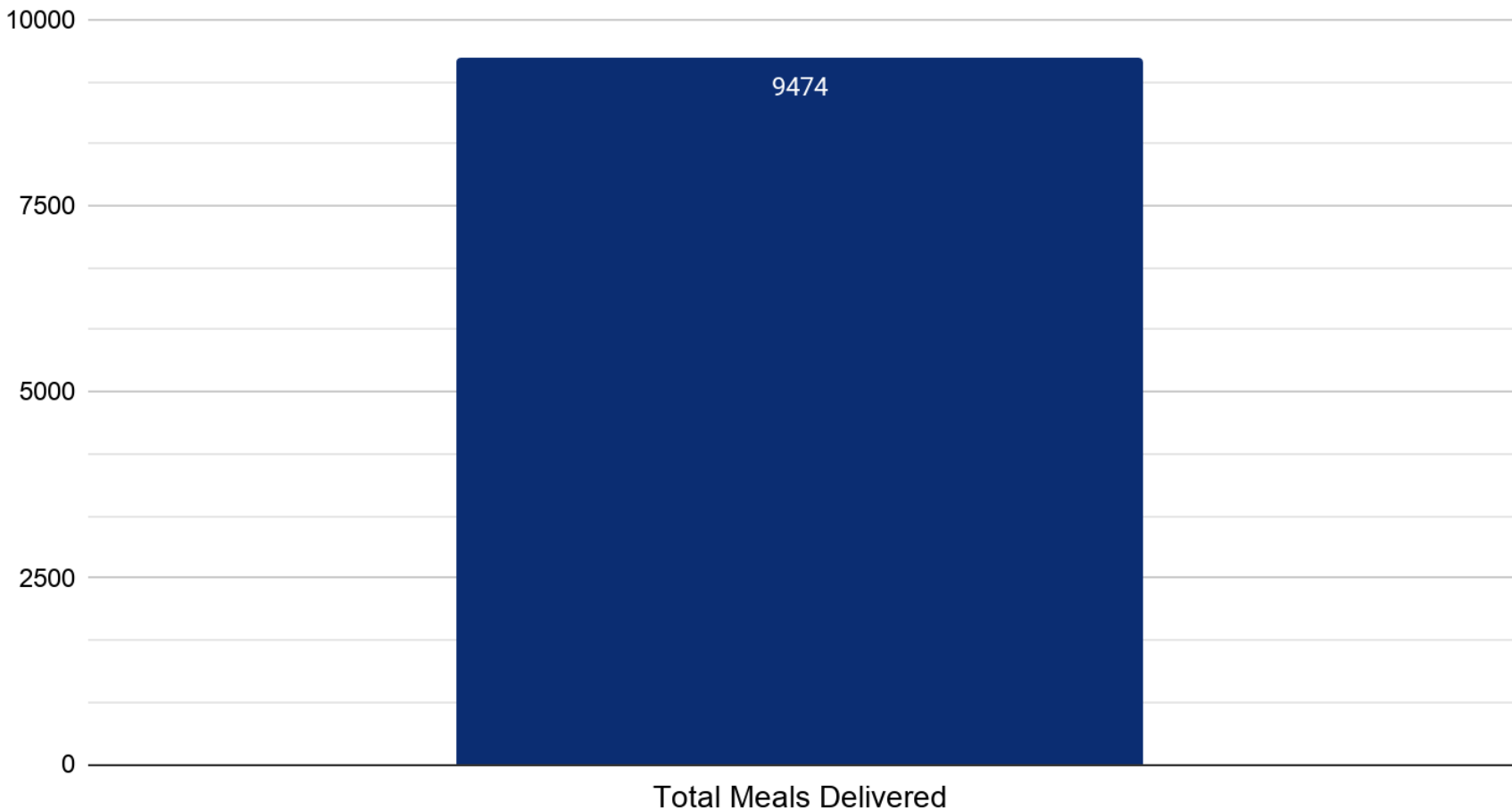
Specialized Habilitation Telehealth



3/20 - 9/20

Home Delivered Meals

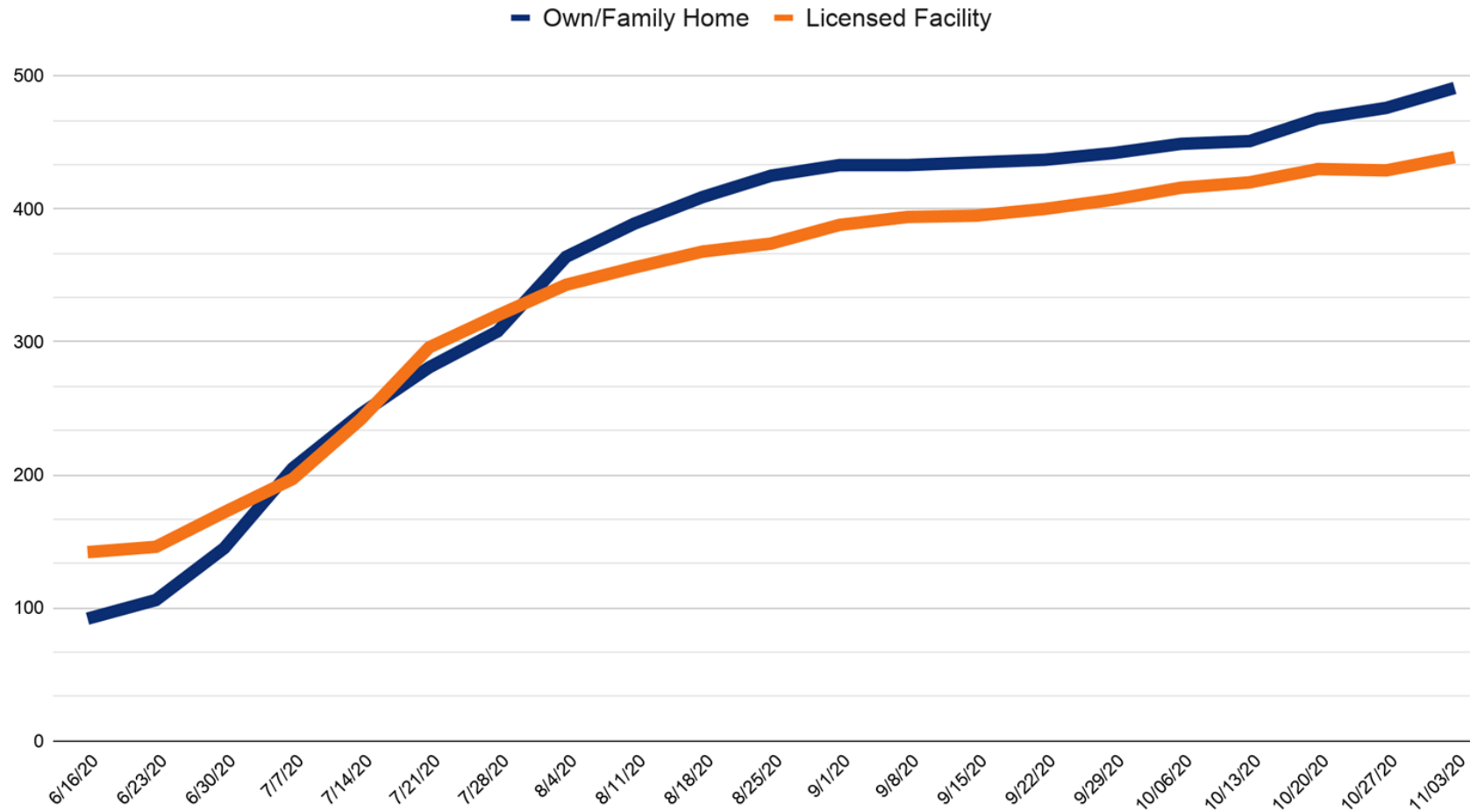
Home Delivered Meal Authorizations - 102 Members



As of 10/30/2020

COVID-19 Member Positive Tests

Member Positive Cases - Own/Family Home & Licensed Facilities

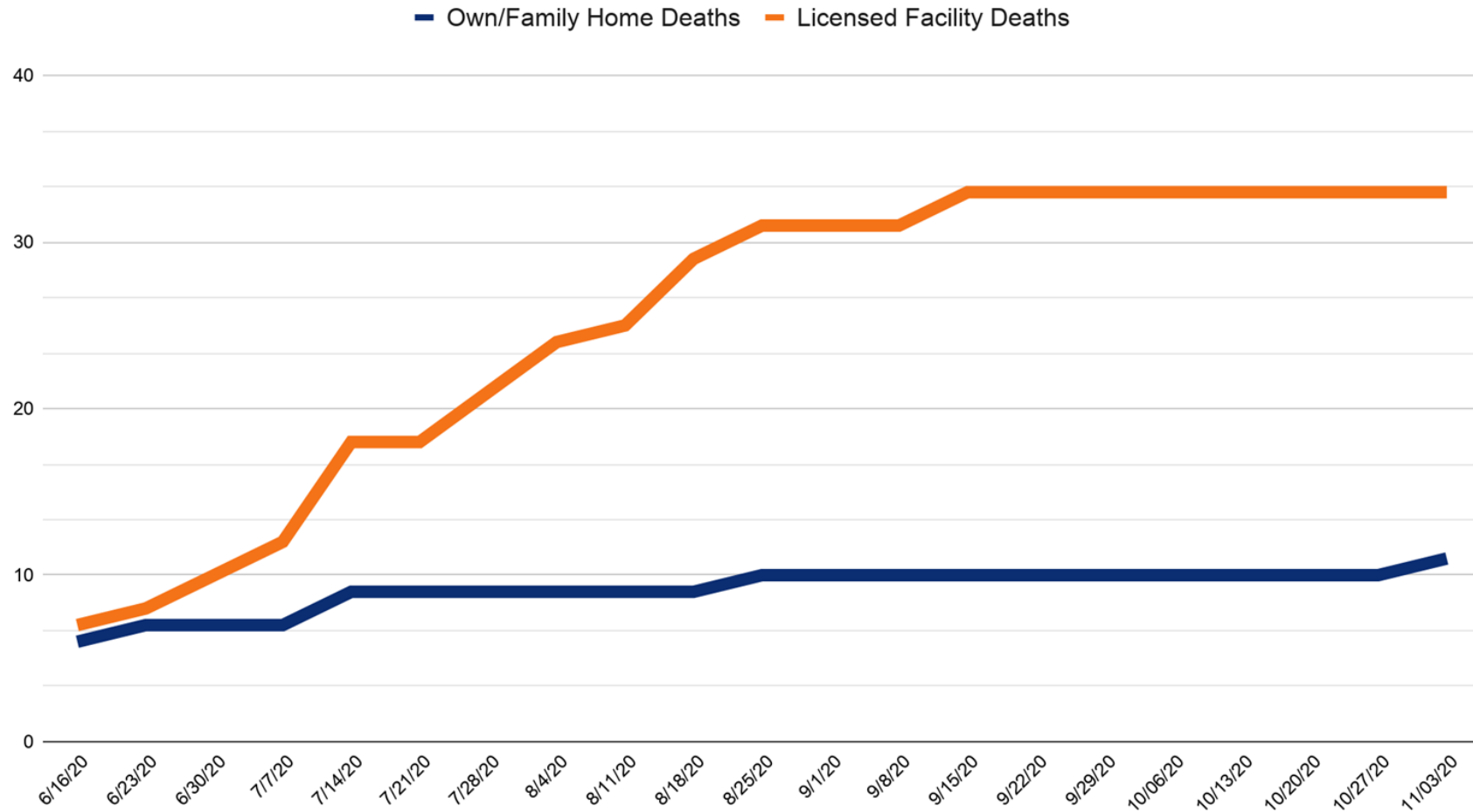


As of November 3, 2020

- 930 total members have tested positive for COVID-19 since March; DDD started publishing the data in June
- 491 members living in their own or family home had tested positive for COVID-19
- 439 members living in a licensed residential facility had tested positive for COVID-19

COVID-19 Member Mortality

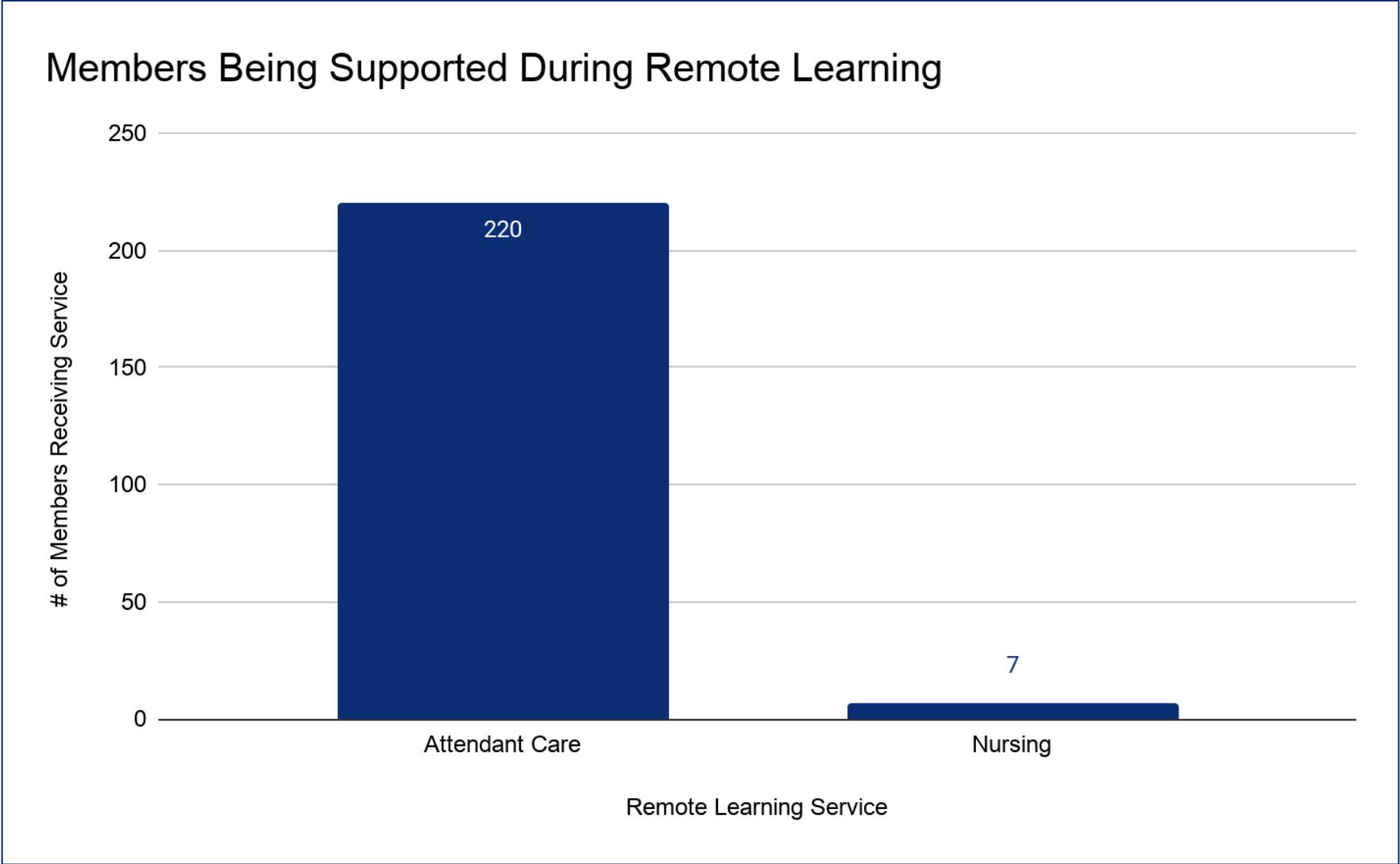
Member Deaths - Own/Family Home & Licensed Facilities



As of November 3, 2020

- 44 total members have passed away as a result of COVID-19
- 11 members lived in their own or family home (note: there was one new death in the last week for a member living in their own home or family home)
- 33 members lived in a licensed residential facility (note: there have been no new deaths since September 15 in licensed facilities)

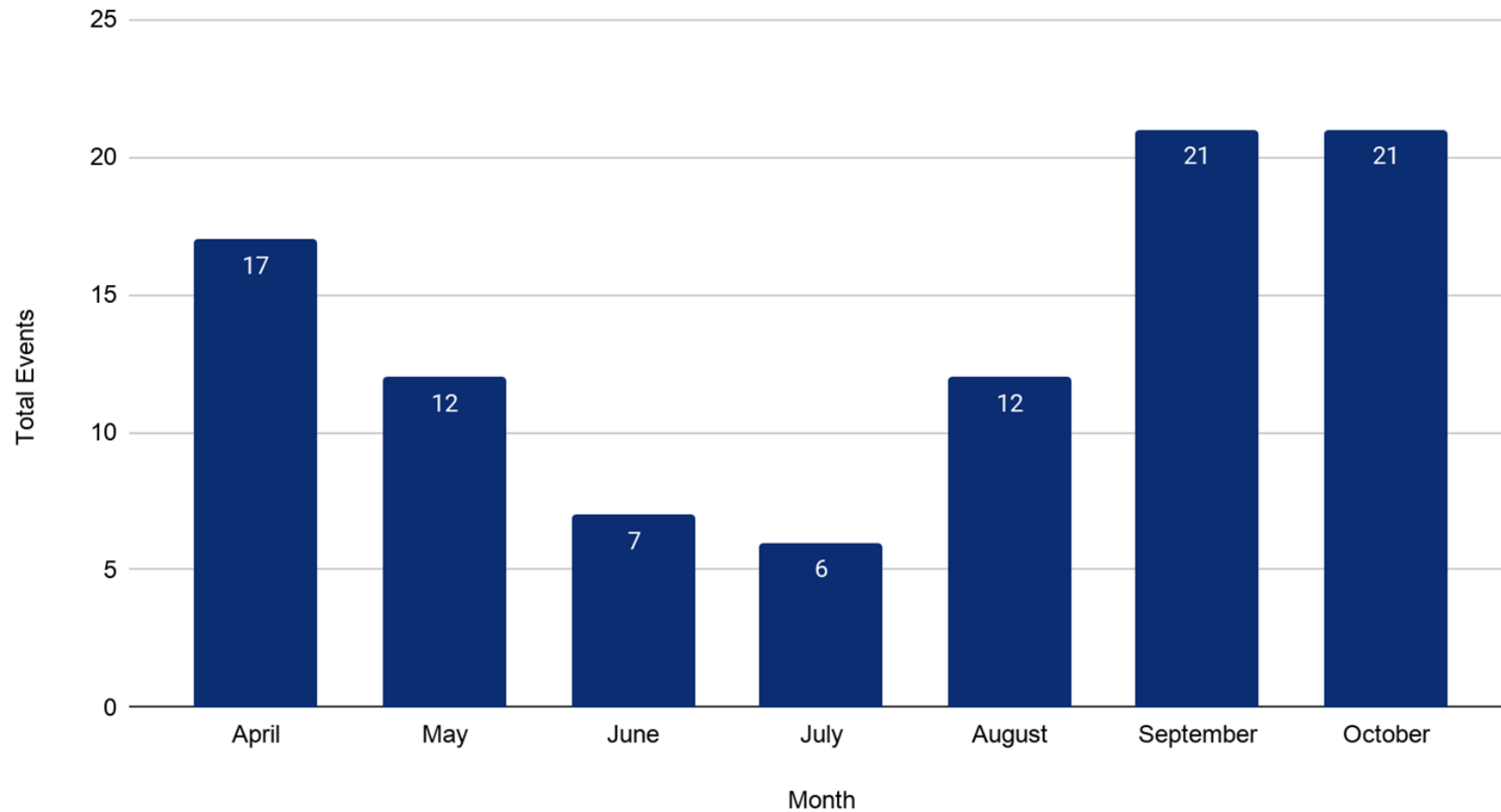
Remote Learning



As of 10/30/2020

Event Participation

Events - 96 Events with 11,788 Attendees



Office of Individual and Family Affairs (OIFA)

Customer Service Center
1-844-770-9500 option 1
DDDCustomerServiceCenter@azdes.gov





DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona



Questions?



'I Thought ADDPC was DDAC?' Clarifying Roles & Responsibilities

Erica S. McFadden, MSW, Ph.D.

WHAT DOES THE ADDPC DO?

Vision: One community
working together to
achieve full inclusion and
participation of people
with developmental
disabilities.





ADDPC Goals (2017-2021)

GOAL 1 – SELF-ADVOCACY/SELF-DETERMINATION

We aim to establish, strengthen, and expand self-advocacy activities among people with developmental disabilities so they will become empowered to be self-determined

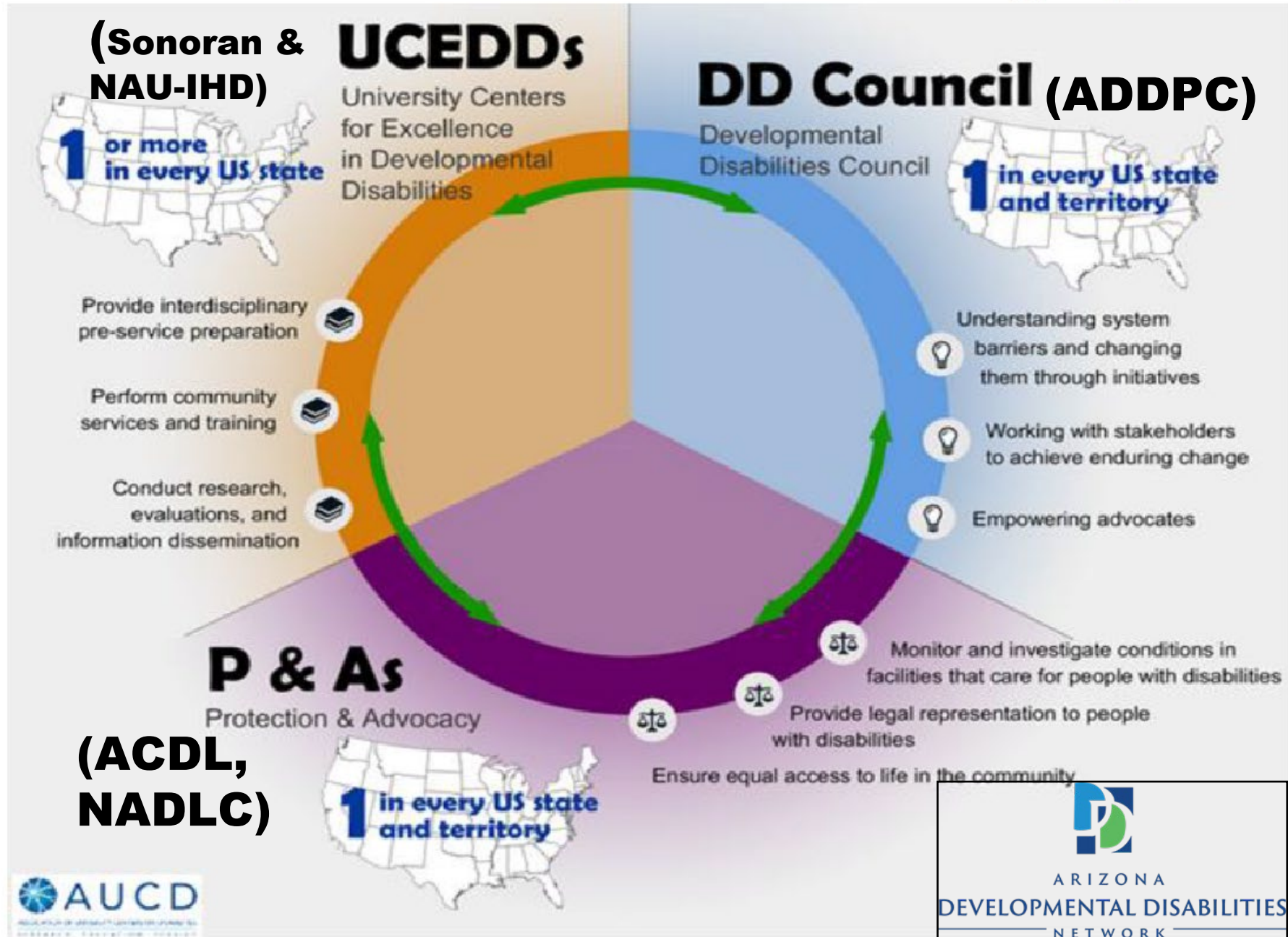
GOAL 2 – EMPLOYMENT

We will increase awareness of employment potential of people who have developmental disabilities, link them to resources needed to achieve their employment potential, and foster job creation, hiring, retention, promotion, and self-employment.

GOAL 3 – INCLUSION

We want to motivate communities to include people of all ages who have developmental disabilities in every aspect of community life by supporting programs, changing policies/procedures, and removing systemic barriers to maximize self-determination and diminish discrimination, neglect, abuse and exploitation.

DD Act Network Partners: Infographic



ADDPC Required Activities

Governor-appointed 23-member Council with 6 staff. The Council SHALL:

- ✓ Serve as a forum through which issues regarding people with DD may be discussed – Ex: AZ DD Network Town Halls
- ✓ Review and make recommendations on services and programs for people with DD and make those recommendations available to the Governor, Legislature and government agencies as requested
- ✓ Monitor programs and services to encourage efficient and coordinated use of resources
- ✓ Advise the public and private sector on programs, policies, and concerns pertaining to services for persons with DD and their families

What are Councils on Developmental Disabilities (DD)?

- Authorized through federal [DD Assistance and Bill of Rights Act of 2000](#)
- Federally funded, self-governing organizations in every state and territory
- Engage in “advocacy, system change, and capacity-building” addressing most pressing needs of people with DD in each region
- Advance public policy that help individuals gain more control over their lives
 - “Provide information to policymakers by supporting and conducting studies and analyses, gathering information, and developing and disseminating model policies and procedures, information, approaches, strategies, findings, conclusions, and recommendations directly to Federal, State, and local policymakers,... and State agencies.” (*Public Law 106-402*)

What is system change?

Systems change is about addressing the root causes of social problems. It aims to bring about lasting change by altering underlying structures and supporting mechanisms which make the system operate in a particular way. These can include policies, routines, relationships, resources, power structures and values.

SYSTEM CHANGE

- Advocacy
- Collaboration with state agencies and organizations around systems change
- Training
- Research
- Information dissemination & story-telling
- Project funding

Example: ADDPC Response to Abuse

Council Goal Revised to Include:

“...diminish discrimination, neglect, abuse and exploitation”

Other Activities to date:

- Funded total \$200K grants to explore impact of sexual abuse and status of current efforts
- Video produced on sexual abuse and people with disabilities
- Other research: APS, mandated reporting in schools, DDD Supp Coord.
- Trainings: Az Coalition to End Sexual & Domestic Violence & Community Options
- Sexual Violence & I/DD Response Collaborative
- National work with other states and councils

Our Process to Motivate Change

Identify gaps

Build a collaboration

Together we identify solutions

Implement action plan

Continuous follow up

Evaluate results



The State's Disability Innovation Lab

A FEW OF OUR AWARDED GRANTS

Self-Advocacy

- Supported Decision-Making, Southwest Institute for Families & Children
- Transition in Action, Sonoran UCEDD
- Inclusive School Participatory Budgeting, Center for the Future of Arizona

Employment Programs

- Tempe's BEST: City of Tempe
- Model Training Program: Beacon Group
- Post-Secondary/Think College Project: Northern Arizona University, Institute for Human Development
- Job Developer/Coach Training: University of Arizona, Sonoran UCEDD

Inclusion Programs

- [Therapeutic & Inclusive School Recreation: Arizona State University, Watts College](#)
- Adaptive Recreation: Northern Arizona University, Institute for Human Development
- Navajo Nation/Play Project: Northern Arizona University, Institute for Human Development
- Covid-19 Support for People with Disabilities: The Arc of Arizona (multiple grantees)
- Conference/Training Sponsorships: Multiple Grantees

A Few of Our Resources



SEXUAL ABUSE OF ARIZONANS WITH DEVELOPMENTAL AND OTHER DISABILITIES

2019 Legislative and Regulatory Recommendations for Prevention



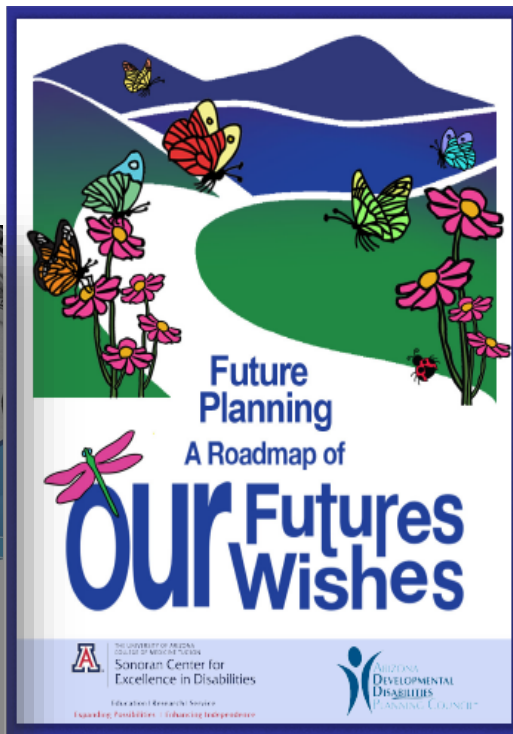
January 2019



Federal Business Tax Credits/Deductions for Employing People with Disabilities: Covering Accommodations and Accessibility Costs^{1,2}

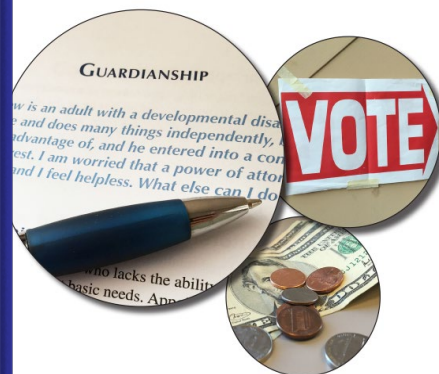


ASU Morrison Institute for Public Policy
ARIZONA STATE UNIVERSITY



Our Futures Wishes

Sonoran Center for Excellence in Disabilities

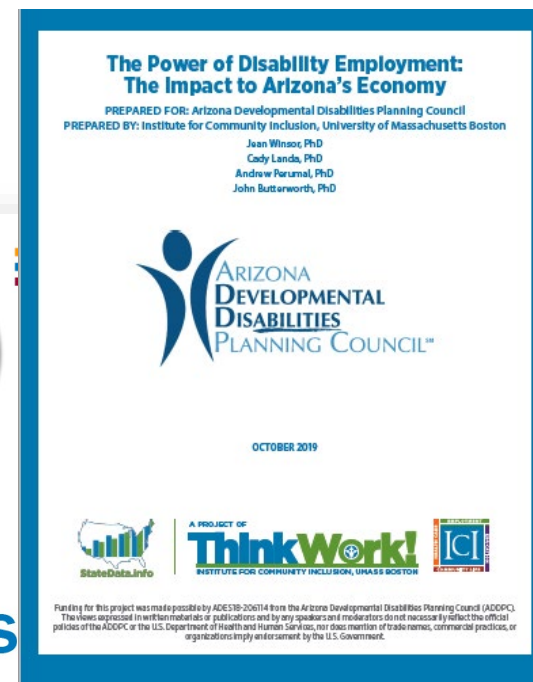


Legal Options Manual

A guide to advise individuals, families and caregivers about different legal options for adults with a disability who need assistance—all with a goal of preserving as many rights as possible



Third Edition: October 2016 - Not for Individual Sale



The Power of Disability Employment: The Impact to Arizona's Economy

PREPARED FOR: Arizona Developmental Disabilities Planning Council
PREPARED BY: Institute for Community Inclusion, University of Massachusetts Boston

Jean Winsoc, PhD
Cody Landa, PhD
Andrew Parimal, PhD
John Butterworth, PhD



OCTOBER 2019



Funding for this project was made possible by ADE518-206114 from the Arizona Developmental Disabilities Planning Council (ADDDPC). The views expressed in written materials or publications and by any speakers and moderators do not necessarily reflect the official policies of the ADDPC or the U.S. Department of Health and Human Services, nor does mention of trade names, commercial practices, or organizations imply endorsement by the U.S. Government.

Many also available in Spanish.

Partner with Us



We need to hear from you!

- Your stories
- Your ideas and thoughts
- Your barriers

- Visit our website at addpc.az.gov
- Or visit us on Facebook, Twitter, Instagram, or YouTube!



Contact Us



Erica McFadden, MSW, Ph.D., Executive Director

(602) 542-8977

emcfadden@azdes.gov



A Brief ▶ Introduction

<https://azcaregiver.org>



Mission + Vision

To improve the quality of life for family caregivers across Arizona through Collaborative Partnerships, Advocacy, Resources, and Respite Support

That Arizona Family Caregivers have the hope and resources to overcome obstacles of care in our urban and rural communities

Services – a Snapshot

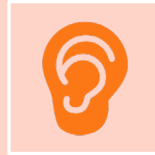
Caregiver
Resource Line

Respite
Assistance

Family
Caregiver
Reimbursement
Program

Advocacy for
Caregivers and
their loved ones

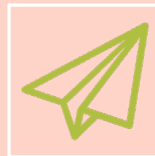
Caregiver Resource Line



Provides the opportunity to speak with a trained worker who can provide a compassionate ear, information, assistance, local resources, and support



Call: 1-888-737-7494 | Monday – Friday | 9 AM to 4 PM



Email: CRL@azcaregiver.org

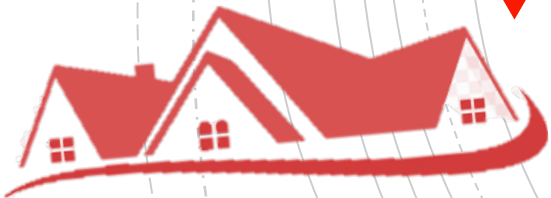


- **Adult Day Health Center Respite Scholarship Program**
 - Up to 96 hours of respite at no cost to those caregivers who have never received aid from any federal program
 - Caregiver must live full-time with the care recipient and not work outside the home
- **Respite Vouchers for In-Home Respite**
 - \$300 - can be renewed for another \$299 afterwards
 - Caregiver must be primary and not receiving respite from any other public program

Respite: the care of a loved one by another person to give the caregiver a break. It can be provided by a friend, neighbor, day center, or home care agency

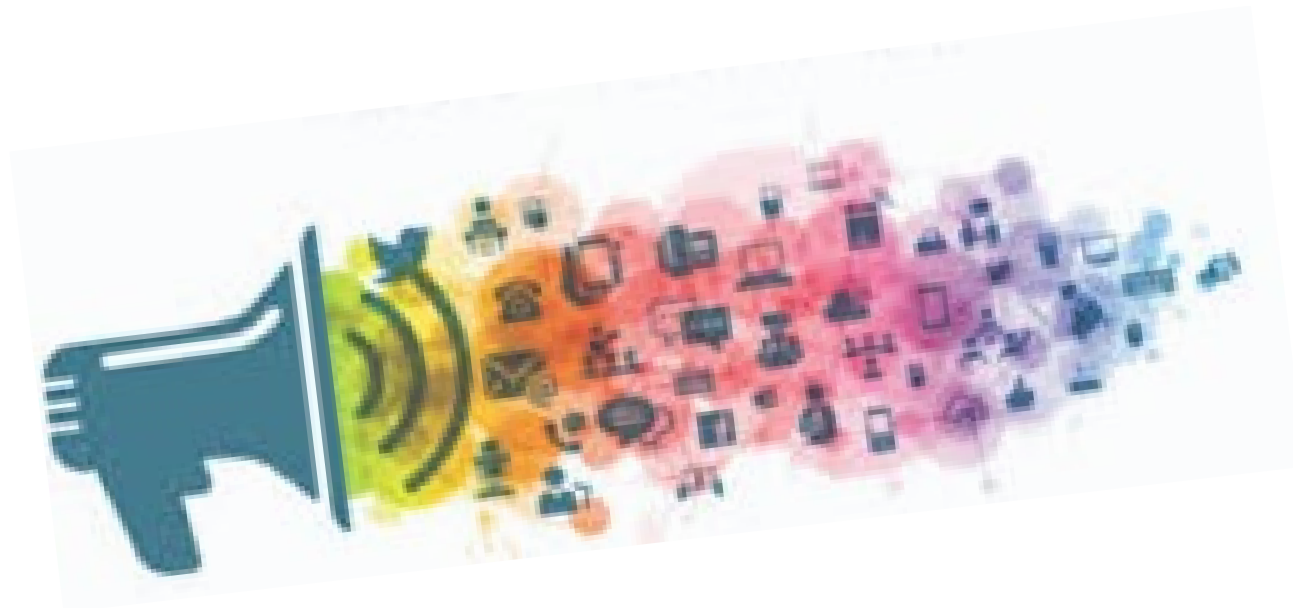


Family Caregiver Reimbursemen t Program (FCRP)



Goal	Enable caregivers to provide their qualified family members mobility, safety, and independence in the effort of avoiding institutional care
How it works	Caregivers can be reimbursed for 50% or up to \$1,000 for home modifications and assistive care technology
Requirement	Care receiver must be 18 years or older and require help with one or more activities of daily living

Caregiver Advocacy



- We advocate for caregivers across Arizona and on the federal level
- We actively encourage family caregivers, caregiver advocates, and supporting agencies to help us advocate as well

Other Services + Events

Family Caregiver Day at the Capitol

- David Besst Award presented each year to an individual or organization that has made a significant contribution in family caregiving



Classes:

- CPR and First-Aid classes for Caregivers
- “Powerful Tools for Caregivers”



Our Team

- Executive Director – Jutta Ulrich | Jutta@azcaregiver.org | (602)- 542-6593
- Board of Directors - Dorothy Kelly (President) | Dan Taylor (President) | Brandon Baxter (Vice President) | Erica McFadden (Secretary) | Lois Von Halle | Jackie Edwards | Lisa O'Neill | April Kollar | Shane Allen
- Amazing staff and volunteers



Our Network

- Partners:
 - Funded by the **Arizona Department of Economic Security (DES)** through the **Administration for Community Living (ACL)** under the **US Department of Health and Human Services**
 - Area Agencies on Aging
- Community based organizations
 - Arizona Association of Area Agencies on Aging (AZ4A)
 - Adult Day Health Centers –
Arbor Rose | Benevilla | Honor Health | Oakwood Creative Care | Suntree School for Seniors | Susan J Rheem Center | La Posada Life Services | FSL – Faith, Service, Living | Caliche Senior Living



The background features a series of concentric, overlapping circles in light gray, some solid and some dashed, creating a ripple effect. A prominent red callout box is centered in the lower half of the image, containing white text. The callout box has a downward-pointing arrow at its bottom center.

Contact us with your questions.
888-737-7494
crl@azcaregiver.org



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona



Division of Aging & Adult Services

Arizona Family Caregiver Reimbursement Program

- The Arizona Family Caregiver Reimbursement Program (FCRP) assists family caregivers with a partial reimbursement for home modifications and assistive care technology.
- The FCRP assists family caregivers to enable their qualified family member to be mobile, safe, and independent to avoid institutional care.
- The FCRP is open to residents of Arizona that meet the eligibility requirements.
- This program is first come, first serve.

Arizona Family Caregiver Reimbursement Program

- Family Caregivers can be reimbursed **50% for home modifications and assistive care technology up to \$1,000** for one (1) or more care recipients.
- Home modifications must be completed in the calendar year
 - Installation charges by family members are allowable
- Assistive care technologies:
 - Receipts must be within the calendar year
 - Cumulative receipts are allowable for items that are paid for on a monthly basis i.e., Personal Emergency Response Systems, Medication Management Systems, or computer applications that are paid for monthly.

Family Caregivers

- The family caregiver must be the qualified family members'
 - Spouse
 - Child
 - Grandchild
 - Stepchild
 - Parent or Stepparent
 - Grandparent
 - Sibling
 - In-law
 - Uncle or Aunt
 - including half blood or by adoption.
- Family Caregiver may apply up for (1) or more care recipients.

Qualifying Family Member

The qualifying family member:

- Must be 18 years or older
- Must be an Arizona resident
- Requires help with one (1) or more activities of daily living (ADLs)
- Must have a Medical Need Verification Form signed by a
 - Primary Care Provider (PCP)
 - Nurse Practitioner (NP)
 - Physician's Assistant (PA)
- Must meet income eligibility

FCRP Flyer

Arizona Family Caregiver Reimbursement Program

Starting January 1, 2020, family caregivers can receive a **50% reimbursement up to \$1,000 for home modifications and assistive care technology**. The family member must be 18 years or older, and requires help with one (1) or more daily tasks.



Important: <<

- Home modifications and assistive care technology purchases must occur on or after January 1, 2020.
- Applications are reviewed on a first-come, first serve basis due to limited funding.
- Family caregivers who receive reimbursement are *not* eligible to apply again for three (3) consecutive calendar years.
- For reimbursement over \$600 a 1099 tax form will be provided.

Applications and program details are available starting January 1, 2020 by speaking with a Caregiver Resource Specialist at (888) 737-7494.

Visit azcaregiver.org for more details.



Equal Opportunity Employer / Program • Auxiliary aids and services are available upon request to individuals with disabilities • To request this document in alternative format or for further information about this policy, contact the Division of Aging and Adult Services at 602-542-4446; TTY/TDD Services 7-1-1 • Español al reverso

AAA-1340A FLY (12-19)

Programa de reembolso para cuidadores familiares de Arizona

A partir del 1 de enero de 2020, los cuidadores familiares pueden recibir un reembolso del **50% hasta \$1,000 por adaptaciones en el hogar y tecnología de asistencia**. El miembro de la familia debe tener 18 o más años y requiere la ayuda con una (1) o más tareas diarias.



Importante: <<

- Las adaptaciones en el hogar y las compras de tecnología de asistencia deben ocurrir a partir o después del 1 de enero de 2020.
- Las solicitudes se revisan por orden de llegada debido a la escasez de fondos.
- Los cuidadores familiares que reciben reembolso *no* podrán solicitar de nuevo por tres (3) años calendario consecutivos.
- Se proporcionará un formulario fiscal 1099 para reembolsos de más de \$600.

Las solicitudes y los detalles del programa están disponibles a partir del 1 de enero de 2020 al hablar con un especialista en recursos para el cuidador al (888) 737-7494.

Visite azcaregiver.org para más detalles.



Programa y Empleador con Igualdad de Oportunidades • Servicios y ayudantes auxiliares para personas con discapacidades están disponibles a petición • Para obtener este documento en otro formato u obtener información adicional sobre esta política, comuníquese con el División de Servicios para Adultos y Personas de la Tercera Edad al 602-542-4446; Servicios de TTY/TDD: 7-1-1 • English on the reverse

AAA-1340A FLY (12-19)

Home Modification

Improving or altering the family caregivers' residence whether it be owned or rented.

Home Modification (not an inclusive list):

- Widening of doorways
- Ramps/low inclined walkways
- Adaptive switches
- One-bathroom environment
- (Roll-in/curb-less) accessible shower
- Roll-under sink
- High rise toilet with handrails
- Handrails and grab bars in accessible shower

Assistive Care Technologies

Purchasing/leasing equipment or assistive care technology for the family member to enable/assist and/or carry out one or more activities of daily living such as toileting, bathing, dressing, grooming, eating, mobility, or transferring.

Assistive Care Technology

- Hearing aids
- Eating: adaptive utensils, dentures
- Transferring: Hoyer lift, gait belt, stairlift chair
- Toileting; bedside commode
- Bathing: shower chair/bench, handheld shower head
- Vehicle wheelchair lift
- Dressing assistance; buttoning aid hook, long reach comfort wipe
- Medical alert devices
- ***Many more!*** Call the Caregiver Resource Line to discuss your needs.

Expenses NOT allowable

- Regular food, clothing, transportation expenses or gifts provided to family member.
- Ordinary household maintenance or repair that is not directly related to and necessary for the care of the family member.
- Any amount that is paid for or reimbursed by the federal government or State of Arizona.
- Reimbursement does not include covered expenses from the family member's insurance policy.

Is this Reimbursement Program taxable?

- For reimbursement over \$600, a 1099 tax form will be issued by the Arizona Department of Economic Security (DES) to the family caregiver.
- Reimbursements over \$600 is considered taxable income.

IMPORTANT NOTE:

- Family caregivers who receive reimbursement are **not** eligible to apply again for three (3) consecutive calendar years.

How do I apply for this program?

Caregiver Resource Line

1-888-737-7494

www.azcaregiver.org

- You may call the toll-free number and speak to a Caregiver Resource Specialist.
- You will complete the pre-screening.
- An application will be sent out to you via email or regular mail.
- Complete the application and send it back via email, mail or fax!



Arizona Caregiver Coalition

— Serving the Needs of Arizona Caregivers —