



DEPARTMENT OF ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*



**Division of Developmental Disabilities**

**July 7, 2022**

# Agenda

- COVID-19 Updates
- Federal Public Health Emergency Flexibilities
- American Rescue Plan Act Workforce Development Payments
- Therapy Services Daily Limits
- SB 1542 Electronic Monitoring
- Announcements
- Heat & Water Safety
- DDD Dental/Oral Health Benefits

If you joined late, click the interpretation button at the bottom of your Zoom screen and select English or Spanish to hear the meeting.  
Si se unió tarde, haga clic en el botón de interpretación en la parte inferior de su pantalla Zoom y seleccione inglés o español para escuchar la reunión.

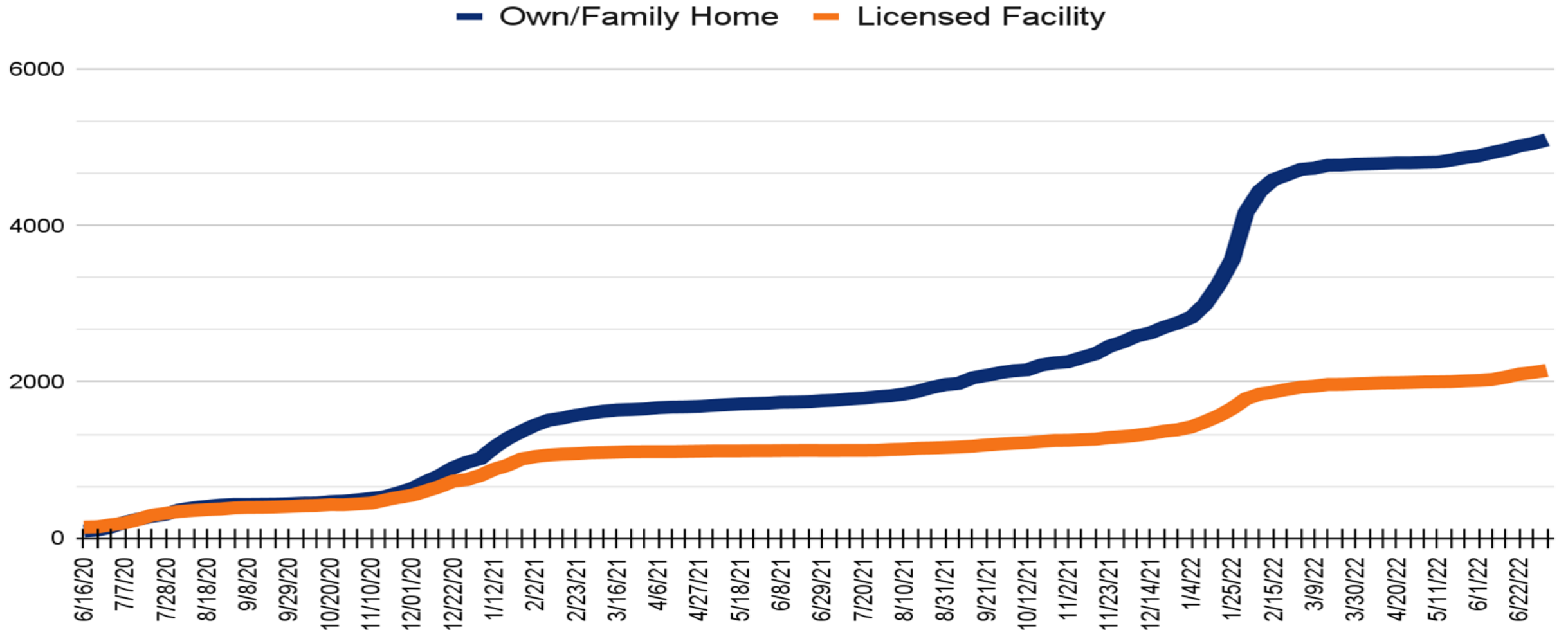
DDD's top priority is the health and safety of our members, their families, and the professionals in our program that support them

The Division of Developmental Disabilities (DDD) is:

- Working with ADHS and CDC guidelines to ensure appropriate measures are in place to allow for the continuation of necessary services
- Monitoring service delivery and availability to ensure service continuation
- Providing regular updates on the DDD COVID-19 Website:  
[https://bit.ly/DDD\\_COVID19Actions](https://bit.ly/DDD_COVID19Actions)

# COVID-19 Member Positive Tests

## Member Positive Cases - Own/Family Home & Licensed Facilities

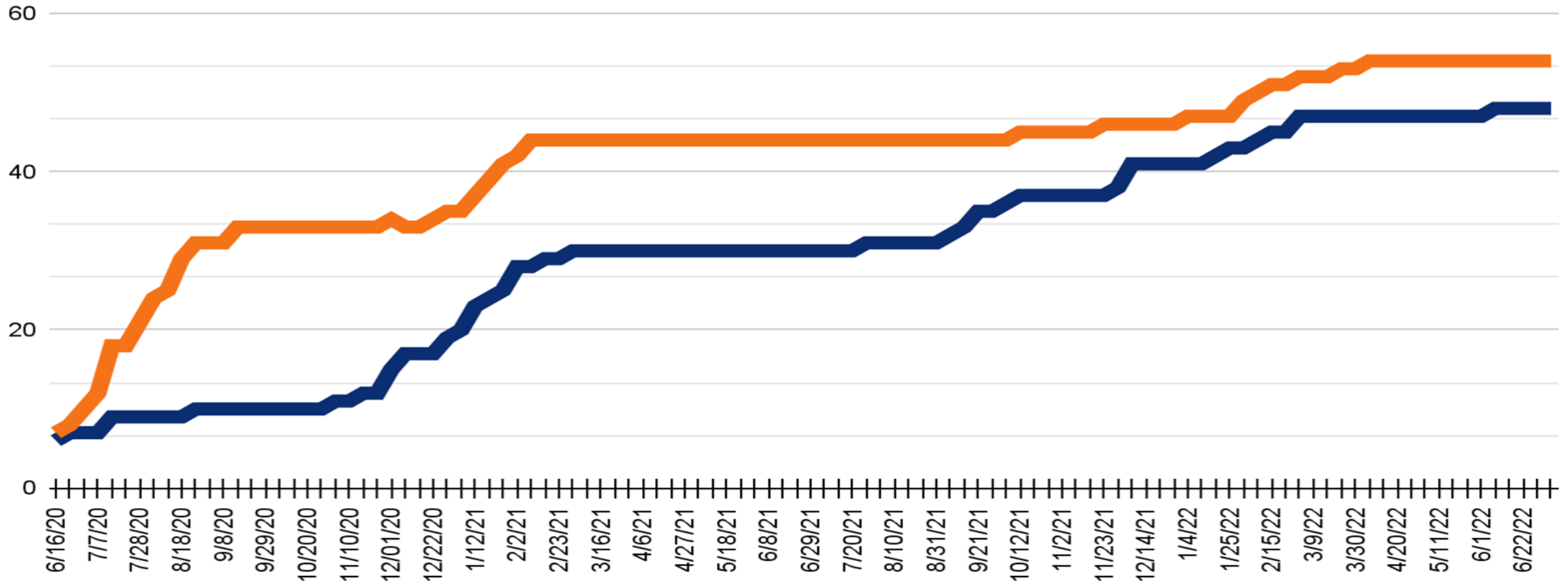




# COVID-19 Member Mortality

## Member Deaths - Own/Family Home & Licensed Facilities

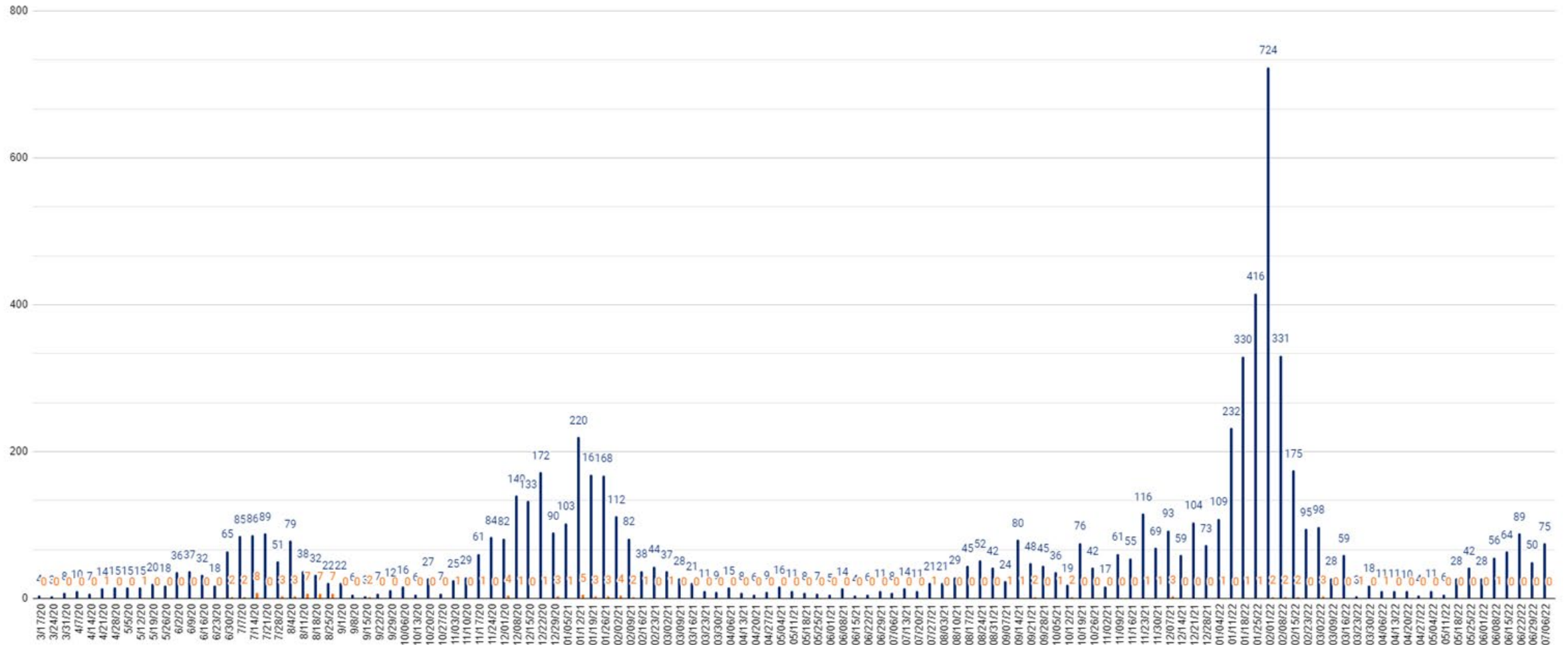
Own/Family Home Deaths Licensed Facility Deaths



# COVID-19 Member Weekly Data

## Member Positive Cases and Deaths Reported Each Week

■ Weekly Number of Cases ■ Weekly Number of Deaths



# Vaccine Updates

## Vaccine Eligibility

### Ages 6 months to <5 years

- Pfizer - 3 doses given as follows, 2nd dose 3-8 weeks after 1st dose and 3rd dose given at least 8 weeks after 2nd dose
- Moderna - 2 doses given 4-8 weeks apart

### Ages >5 years to 17 years

- Pfizer - 2 doses given 3-8 weeks apart
- Moderna - 2 doses given 4-8 weeks apart

### Ages 18 and older

- Pfizer - 2 doses given 3-8 weeks apart
- Moderna - 2 doses given 4-8 weeks apart
- Johnson & Johnson - 1 dose

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# Vaccine Updates

## Booster Shot Guidance

- People **5 years and older** who received the second dose of the **Pfizer** vaccine at least **5** months ago **should** get the booster.
- People **18 years and older** who received the second dose of the **Moderna** vaccine at least **5** months ago should get the booster.
- People **18 years and older** who received the **Johnson & Johnson** vaccine at least **2** months ago **should** get the booster from either Moderna or Pfizer. Second booster of either Pfizer or Moderna is recommended for adults 50 years and older at least 4 months after the 1st booster.

The CDC recommends that after completing the primary series, some moderately or severely immunocompromised people should get an additional primary shot 28 days after their second shot if they received the Pfizer (people age 5 and older) or Moderna (people age 18 and older) vaccine.

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# COVID-19 Updates

The Secretary of Health and Human Services extended the COVID-19 federal public health emergency (PHE) effective April 16, 2022.

These service flexibilities continue to be available since the Federal PHE has been extended until at least July 16, 2022.

- Parents as Paid Caregivers providing direct care to minor children.
  - AHCCCS has published a [Frequently Asked Questions](#) document.
- Virtual supervisory visits of Direct Care Workers.
- Home delivered meals.
- Services to support remote learning.

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# Therapy Services Daily Limits

- DDD is updating its claims system in order to be compliant with state and federal regulations.
- The new system conforms to the Medicaid National Correct Coding Initiative (NCCI).
- The Medicaid NCCI regulations set daily maximum limits for each service and vary from one service type to another.
- While most of the HCBS services are unchanged, therapy services are the most impacted.

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# Therapy Services Daily Limits

- The daily limit for each therapy service according to the Medicaid NCCI regulations are:
  - Physical Therapy - 6 units of 15 minute increments (equivalent to 1.5 hours)
  - Occupational Therapy - 8 units of 15 minute increments (equivalent to 2 hours)
  - Speech Therapy - 1 unit of untimed service which means it can be any length of time.
    - The Division recognizes some members receive feeding therapy and speech therapy on the same day causing conflicts with the daily limits. The Division is reviewing this scenario and is examining potential solutions.
- The daily limits will be implemented on August 1, 2022 when the WellSky Billing System goes live.

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# Chapter 37-Therapy Services

- The Division posted Provider Policy Manual Chapter 37 Therapy Services June 29, 2022.
- The purpose of this policy is to explain how therapy services are delivered outlines the requirements for Qualified Vendors when providing therapy services to DDD members. It also explains fiscal responsibility for providing habilitative/developmental and rehabilitative/restorative therapy services.

In addition the new policy:

- Outlines how Qualified Vendors deliver Therapy services and adds guidance for:
  - Missed/make-up sessions
  - Telehealth
  - Co-treatment
  - Prior Authorization
  - Clinical Documentation Requirements
  - Discharge Criteria

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# SB 1542 Electronic Monitoring

Signed by Governor Ducey on May 20, 2022

Takes effect 90-days after close of the current Legislative session

Impacted Settings:

- Group homes
- Nursing-supported group homes
- Intermediate care facilities

Service Provider Impact:

- Service providers may install, oversee and monitor electronic monitoring devices in common areas, including hallways, but are not required to do so

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# SB 1542 Electronic Monitoring

## Member/Responsible Person Impact:

- Members who live in the setting may agree to the payment and installation of electronic monitoring devices by the Qualified Vendor, or
- Members who live in the setting may install electronic monitoring devices. A service provider may not prevent member from installing and paying for the cost of electronic monitoring devices.
  - The member/responsible persons who install and pays for the electronic monitoring devices are responsible for the maintenance and repairs of those electronic monitoring devices.
  - The service provider may not access the electronic record of electronic monitoring devices installed pursuant to this subsection unless the member/responsible persons provide access.
- Members and Qualified Vendors may not share in the cost of installing, overseeing and monitoring electronic monitoring devices
- <https://www.azleg.gov/legtext/55leg/2R/laws/0234.htm>

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# Announcements

## 988 Implementation begins Saturday July 16, 2022

- 988 will connect individuals with crisis services, similar to how 911 connects individuals to emergency services.
- The current toll free crisis line will continue to work even after 988 begins.

## Volunteers Needed

- Independent Oversight Committee (1 in each District)
- Program Review Committee (1 in each District)
- Developmental Disabilities Advisory Council (appointed by the Governor)
- Contact the DDD Volunteer coordinator at [dddvolunteers@azdes.gov](mailto:dddvolunteers@azdes.gov) if interested.

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DEPARTMENT OF ECONOMIC SECURITY

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**Questions?**



Beat the heat *and* live



DEPARTMENT OF  
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Division of Developmental Disabilities

# Heat Safety



With our beautiful deserts also come very high summer temperatures and the desire for the coolness of fresh air and of splashing water.

Our young people, especially the smallest ones, are still learning how to respect the desert.

We need to teach them to respect the heat from the sun, and likewise, to respect water.

## **Pregnant women also are at higher risk.**

Exposure to extreme heat has been associated with low birth weight, preterm birth, infant death and congenital cataracts in the eyes of babies.



# Heat Exhaustion

# Heat Stroke

## ACT FAST

- Move to a cooler area
- Loosen clothing
- Sip cool water
- **Seek medical help if symptoms don't improve**

*Dizziness*

*Thirst*

*Heavy Sweating*

*Nausea*

*Weakness*



*Confusion*

*Dizziness*

*Becomes Unconscious*

## ACT FAST

# CALL 911

- Move person to a cooler area
- Loosen clothing and remove extra layers
- Cool with water or ice

*Heat exhaustion can lead to heat stroke.*

*Heat stroke can cause death or permanent disability if emergency treatment is not given.*

It is **NEVER** safe to leave a child, person with a disability or pet in a vehicle, even in the winter. Temperatures rise quickly in a vehicle.

If you have a toddler in your household, lock your empty vehicles, even in your own driveway.

Kids play in cars or wander outside and get into a car and conditions can become fatal within 10 minutes!

**A reported 25 children died in hot cars in 2020.** Deaths routinely are reported as early as April and tragedies continue into December in southern states.



# Heatstroke Deaths of Children in Vehicles

As of May 4, 2022, **907** children has died inside of hot cars since 1998.

All of these deaths could have been prevented.



# Heat Related Deaths ARE Preventable *LOOK BEFORE YOU LOCK*



The temperature in your car can quickly become deadly!

Outside Temperature 80°



Time Elapsed:  
10 Minutes



Time Elapsed:  
20 Minutes



Time Elapsed:  
30 Minutes



Time Elapsed:  
60 Minutes



[weather.gov/heat](https://weather.gov/heat)

# Stay cool!

- Everyone should stay inside, but especially children and older persons. If outside, seek shade.
- Turn on a fan to get the air moving.
- Stay hydrated. Drinking plenty of water is best.
- Seek medical help if symptoms don't improve.

A microscopic image showing a cell membrane at the top, with various organelles and structures visible. The background is a light blue, textured surface. The text "Water Safety" is overlaid in the center.

# Water Safety

# Drowning can happen in your home, backyard and neighborhood

- Among infants under 1 year old, two-thirds of all drownings occur in **bathtubs**. Children younger than one-year-old are more likely to drown at home.
- Most drownings happen in home swimming pools among children ages 1–4.
- More than half of fatal and nonfatal drownings among people 15 years and older occur in natural waters like lakes, rivers, or oceans. Here in Arizona, drownings also occur in canals and irrigation ditches.
- Farm areas also have horse troughs and animal watering ponds that also can lead to drowning.

# **Water safety. Be aware. Look for dangers in advance.**

- More children ages 1–4 die from drowning than any other cause of death except birth defects.
- For children ages 1–14, drowning is the second leading cause of unintentional injury death after motor vehicle crashes.
- Drowning death rates for American Indian or Alaska Native people ages 29 and younger are 2 times higher than the rates for White people.
- In natural water, American Indian or Alaska Native people have the highest drowning death rates, with rates 2.7 times higher than White people.



# Water dangers





# Water dangers



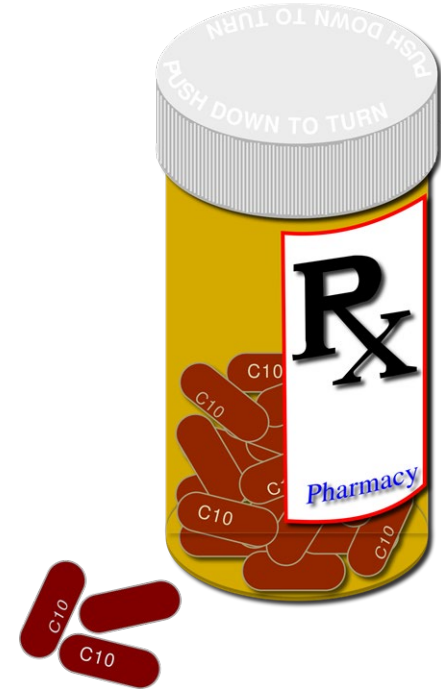
Just one wrong move can lead to drowning.

# For those needing prescription medication or using drugs

Certain medications can increase the risk of drowning, especially psychotropic medications commonly prescribed for depression, anxiety, bipolar disorder, Schizophrenia and other conditions.

Side effects from these medications can be similar to the effects of alcohol: difficulty thinking clearly and decreased motor skills.

Drugs and prescription medications might also increase drowning risk.



# Prevent Drownings

- Closely supervise all children at all times. Children can drown in buckets, pools, troughs ... nearly anything that holds water.
- Do not ask other children to supervise your children when playing in water. Adults need to monitor safety.
- Teach children about the risks of water. Signs posted near water will not stop most children from getting too close or into water.







- If possible, **teach children to swim and to float.**
- Have children wear flotation devices in water, but do not rely on the devices alone.
- Remove sources of water that could be dangerous, or watch your children outside, especially if your home or a place you visit is near canals, irrigation ditches or ranch-related watering systems for animals.





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**Questions?**





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**DDD Dental Director, Dr. Vick Hirani**



# DDD Dental Director

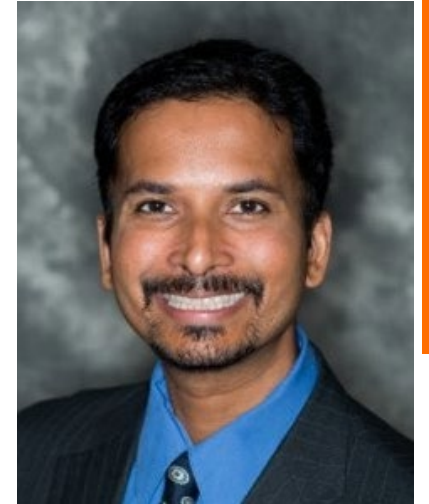
## Dr. Vick Hirani, DMD MBA

Prior to coming onboard with DDD as Dental Director, Dr Hirani served as Associate Clinical Director Dental Utilization Management at Avesis since 2018 providing leadership and support for a multistate team of state dental directors, consultants, and claim processors. The company primarily served the **Medicaid and Medicare population** in multiple states across the country.

Dr. Hirani launched his dental career as a member of the **U.S. Public Health Service** in Parker, AZ where he served the Colorado River Indian Tribes IHS.

This included rotations through the Havasupai IHS Dental Clinic in a single chair facility in their remote village at the bottom of the Grand Canyon.

Since then, he has worked in **public health in both chairside and leadership roles**. He serves part-time as a supervising dentist with the Maricopa County Office of Oral Health, a high-risk school-based prevention program and the Maricopa County Community College dental clinics.



# DDD Dental/Oral Health

- AHCCCS–eligible DDD members **over 21** years of age have an annual dental benefit to be utilized October 1<sup>st</sup>-September 30<sup>th</sup> each year. This maxes out at \$1000/plan year for **emergent** dental needs only.
- +ALTCS members **over 21** have an **additional** annual \$1000 for **comprehensive and prevention** care. There are also exceptions for Transplant Cases, cancer, and other related medical conditions.
- **Under 21 years of age and ICF members there is no such limit for medically necessary dental care, for covered services.**

# DDD Dental/Oral Health

Covered services include, but are not limited to:

## **Emergency Dental Services**

- Treatment for pain, infection, swelling and/or injury
- Extractions

# DDD Dental/Oral Health

Covered services include, but are not limited to:

## Preventive Dental Services

- Comprehensive and periodic examinations
- Oral prophylaxis (cleanings) twice a year
- Fluoride treatments

# DDD Dental/Oral Health

Covered services include, but are not limited to:

## Therapeutic Dental Services

When medically necessary & cost effective (subject to Prior Authorization)

- Periodontal/Gum procedures
- Crowns/Caps
- Endodontic services/Root canals
- Restorations/ Fillings
- Removable dental prosthetics/ Partials/ Dentures
- Orthodontic/Braces services

# DDD Dental/Oral Health

## United Healthcare Community Plan Dentists who serve DDD population:

<https://www.uhccommunityplan.com/az/medicaid/developmentally-disabled>

The screenshot displays the United Healthcare Community Plan website. The main content area is titled "Developmental Disabilities Program" and includes a "Find providers and coverage for this plan." section with several options: "Find a Provider" (Search for doctors, hospitals and specialists), "View Drug List" (Find medications this plan), "Find a Provider" (Learn more about our Behavioral Health Services), "Find a Pharmacy" (Find a pharmacy near you), and "Find a Dentist" (Find a dentist near you). A sidebar on the right, titled "Find A Dentist", provides instructions on how to search for a dental provider and lists several PDF documents related to dental services for children and adults, including "UHC Newborn Oral Health Video" and "Sedation Services Available".

UnitedHealthcare  
Community Plan

Site Language: English (en) For Members

Find Plans State Information

Home > Arizona Health Plans > Arizona

### Developmental Disa

Medicaid

Our Arizona Developmental Disabilities Program off epilepsy, cerebral palsy or other cognitive disabilities. More information on eligibility and enrollment can be

### Developmental Disabilities Program

Find providers and coverage for this plan.

- Find a Provider > Search for doctors, hospitals and specialists.
- View Drug List > Find medications this plan
- Find a Provider > Learn more about our Behavioral Health Services.
- Find a Pharmacy > Find a pharmacy near you.
- Find a Dentist > Find a dentist near you.

### Find A Dentist

To search for a dental provider, click on the link below, then click on "Dentist Locator," and then choose the name of your health plan.

[Search for a dental provider](#)

### UHC Newborn Oral Health Video

[English](#) | [Spanish](#)

### Sedation Services Available

- [Developmental Disabilities - Child](#) PDF 92.98KB - Last Updated: 10/27/2021
- [Developmental Disabilities - Adult](#) PDF 48.80KB - Last Updated: 10/27/2021

### Prevention & General Dentistry

- [Developmental Disabilities - Child](#) PDF 194.06KB - Last Updated: 10/27/2021
- [Developmental Disabilities - Adult](#) PDF 217.99KB - Last Updated: 10/27/2021

# DDD Dental/Oral Health

Mercy Care Plan Dentists who serve DDD population:

<https://dentaquest.com/find-a-dentist-gov/>

The screenshot shows the top of the DentaQuest website. On the left is the DentaQuest logo. To its right is a search bar with the text "Español" and "Search for:" followed by a "Search" button. Below the logo and search bar is a dark blue navigation bar with white text for "MEMBERS", "DENTISTS", "CLIENTS", "BROKERS", "NEWS & UPDATES", and "ORAL HEALTH RESOURCES".

This screenshot shows the "Find a Dentist" page. At the top, it says "Home » Find a Dentist". The main heading is "Find a Dentist". Below the heading, it says "As a participating member, you have access to oral health specialists who provide services covered by your plan." There are five blue links with right-pointing chevrons: "Alabama", "Arizona", "Colorado", "Connecticut", and "Delaware".

This screenshot shows a "Welcome" page. At the top left is the DentaQuest logo and a search icon. The text "Home" is in the top left, and "LOCATION" is in the top right. The main heading is "Welcome, What are you searching for today?". Below this are three white boxes with icons and text: "Dentists by name" (with a person icon), "Dentists by Specialty" (with a stethoscope icon), and "Office or Facility by Name" (with a location pin icon).

This screenshot shows search results for "pediatric" dentists within 25 miles of Phoenix, AZ 85007 for Mercy Care DDD. The text says "1-10 of 419 results for 'pediatric' within 25 miles of Phoenix, AZ 85007 for Mercy Care DDD". Below this is a map of Phoenix with several blue location pins numbered 1 through 5. To the right of the map is a profile card for "Canada, Jennifer E, DMD". The profile card includes a person icon, the name "Canada, Jennifer E, DMD", the office name "Wild West Childrens Dentistry Pediatric Dentistry", and the address "521 W Thomas Rd, Phoenix, AZ 85007". There is also a "Compare" button.



# DDD Dental/Oral Health

If you have exhausted your dental benefits or seeking additional resources:

<https://www.findhelp.org/health/dental-care--peoria-az?postal=85383>

Map Satellite

own Cave Creek

Surprise Peoria Genale Scottsdale Phoenix Goodyear Gila River

60 303 101 202

Google Keyboard shortcuts Map Data Terms of Use

Notice out-of-date information or see a program you work for? Click **Suggest**

**MORE INFO** ▼

★ SAVE

➦ SHARE

☰ NOTES

✎ SUGGEST

➔ **NEXT STEPS**

**Family Dental Services**  
by Adelante Healthcare

Adelante Healthcare's Family Dental Services include the full range of general dental care for children and adults, allowing families to get the professional dental care they...

📍 Main Services: dental care

👤 Serving: all ages, individuals, families, low-income, uninsured, underinsured

**Next Steps:**  
Call 877-809-5092.

📍 10.91 miles (serves your local area)  
15351 West Bell Road, Surprise, AZ 85374

🕒 Open Now : 7:00 AM - 7:00 PM MST ▼



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