



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona



Division of Developmental Disabilities
May 2, 2024

Agenda

- CARES Administration
- Positive Behavior Support Training
- Traveling Out of State
- What You Need to Know When Voting in Arizona, Renaldo Fowler with Disability Rights Arizona
- VoteRiders, Voter ID in Arizona: What You Need to Know and What We Can Do, Dani Duarte with VoteRiders

If you joined late, click the interpretation button at the bottom of your Zoom screen and select English or Spanish to hear the meeting.
Si se unió tarde, haga clic en el botón de interpretación en la parte inferior de su pantalla Zoom y seleccione inglés o español para escuchar la reunión.



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CARES Administration

CARES Administration

- On April 1, 2024, the Office of Individual and Family Affairs (OIFA) got a new name
- To more accurately capture everything OIFA does, the Division rebranded it as the “CARES Administration”
 - **Community**
 - **Advocacy**
 - **Resolution**
 - **Engagement**
 - **Support**

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CARES Administration

- Before rebranding to CARES, the DDD OIFA team supported more than behavioral health, including:
 - Customer Service
 - Community Engagement
 - Affordable Housing
 - General Advocacy
 - Benefits Coordination
- CARES will have an Office of Individual Family Affairs (OIFA) within it
- OIFA Department will still support members who need behavioral health care supports and services

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Positive Behavioral Support Training

Positive Behavioral Support (PBS) Training

- DDD partnered with Raising Special Kids to offer training for family members and caregivers
- Called Positive Behavior Support (PBS) Training
 - Evidence-based and inclusive
 - Promotes empathy and sensitivity
 - Teaches person-centered practices
 - Offers tools to support people with challenging behaviors and improve their quality of life
 - Improves communication with members
 - Builds caregiver confidence to support members with challenging behaviors, therefore supporting stronger relationships

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Positive Behavioral Support (PBS) Training

- Training total = 8 hours
- Offered in English and Spanish
 - Also available in other languages upon request
- No cost to families and caregivers

Learn More: <https://des.az.gov/services/disabilities/developmental-disabilities/current-member-resources/pbs-training>

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Positive Behavioral Support (PBS) Training

- PBS Training will be offered once per month on different days and times
- The next training will be on May 4 & 11, 2024, and the next training is scheduled for June 4, 5 and 6 from 5:00 to 7:45 each evening
- Visit Raising Special Kids, <https://raisingspecialkids.org/events/>, to register for an upcoming PBS training

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Questions



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Traveling Out of State

Temporarily Traveling Out of State

In August 2023, the Division revised its Medical Manual Chapter 1620 D to include information about the requirements, process and exclusions for receiving services while temporarily out of state.

This information is part of Policy 1620 D, Placement and Service Planning for ALTEC Eligible Members, Section B Temporary Out-of-State HCBS services [DDD Medical Policy Manual Chapter 1620-D](#)

Temporarily Traveling Out of State

The Division determines when Home and Community Based Services (HCBS) Out-of-State Services are appropriate for the Member.

These services must be medically necessary and cost effective.

- The Support Coordinator will complete an assessment when services are requested
- The Support Coordinator, provider agency, and the responsible person participate in the assessment
 - The provider agency must approve the Direct Care Worker to work out of state

Temporarily Traveling Out of State

- The Direct Care Worker must follow all requirements for Electronic Visit Verification
- The request, assessment, and approval must happen before the member travels
- The Support Coordinator will send a Notice of Adverse Benefit Determination (NOA) if the request is denied and the responsible person disagrees with the denial. This notice will include the member's appeal rights.

Temporarily Traveling Out of State

There are some exclusions and things to be aware of:

- Licensed Health Aid (LHA) services may not be authorized while a member is traveling out of state. LHA providers are only licensed to practice in the state of Arizona
- If a Member becomes sick while in another state, the DDD Health Plans will pay only for emergency services
- DDD and the DDD Health Plans will not cover services for Members who leave the United States and United States Territories



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Questions?



What You Need to Know When Voting in Arizona

Renaldo Fowler

Senior Staff Advocate

Protection and Advocacy for Voting Access (PAVA)

Disability Rights Arizona (DRAZ)

Voting is a Fundamental Right

- **Know Your Rights**
- **Exercise Your Rights**
- **Protect Your Rights**

Protection and Advocacy for Voting Access (PAVA)

- **PAVA** is a program within **Disability Rights Arizona** and was created by the Help America Vote Act (HAVA) in 2002.
- PAVA Works to ensure Full Participation in the Electoral Process for Persons with Disabilities, in Registering to Vote, Casting a Vote and Accessing Polling sites.
- PAVA Works to Ensure your Right to a Private and Independent Vote.

Election Concerns 2024



- **Voter Misinformation/Disinformation**

- Misinformation: False or Inaccurate, especially that which is deliberately intended to deceive.
- Disinformation: false information which is intended to mislead.

- **Voter Intimidation**

- Arizona Secretary of State: Preventing Voter Intimidation.
<https://azsos.gov/elections/about-elections/guidance-voting-location-conduct>

Make a Plan to Vote

<https://accessiblevoting.net/make-a-plan-to-vote>

- Vote Early and Often.
- Voting under Limited Guardianship (Supported Decision-Making).
- Do I have valid Identification (ID)?
- Do I know Where to Vote?



Make a Plan to Vote, cont..

- Will I need a Ride to Vote? (Keep in Mind Election Delays)
- Check Vote Center Waiting Times.
- Trusted Elections Information.
- Research the Candidates and Issues.



Register to Vote

- Select Voter Registration Options (Active Early Voting List).
 - Service Arizona:
<https://servicearizona.com/VoterRegistration/register?execution=e1s1>
- Check Your Voter Registration and Update Prior to the Deadline.



Ways to Vote

- Explore and Select Your Voting Options.
- In Person, by Mail, Curbside, Early Voting.
- Request Accommodation(s) in a Timely Manner Prior to the Election:
Large Print, Brielle Ballot, etc....
- Special Election Boards.



Special Election Boards

- Help Voters Cast a Ballot at Home, in the Hospital or a Location that's Convenient for the Voter.
- May also Request Voter Registration Support.
- Special Election Boards are made up of two members from differing political parties who are trained to support voters in a secure, confidential and accessible manner.
- Contact your County Elections Office for information, eligibility and availability through the Special Elections Board.

Trusted Election Information

- **Arizona Secretary of State office:** <https://azsos.gov/elections>
- **County Recorders:** <https://azsos.gov/elections/about-elections/county-election-officials-contact-information>
- **County Elections Department:** <https://azsos.gov/elections/about-elections/county-election-officials-contact-information>
- **Arizona Citizens Clean Elections Commission:** <https://www.azcleelections.gov/how-to-vote/voters-with-a-disability>
- **United States Elections Assistance Commission:** <https://www.eac.gov/voting-accessibility>

Having Problems on Election Day?

Call DRAZ **Voter Hotline** for Help
6:00 am to 7:00 pm

1-800-927-2260

1-602-274-6287



**Know Your Rights Exercise Your Rights
Protect Your Rights**

Thank You





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Questions?



Voter ID in Arizona:

What You Need to Know + What We Can Do

2024



WE NEED YOU

Partners are key to our success!

- VoteRiders works closely with a **diverse range of partners** to ensure we reach the groups most affected by voter ID laws
- Since 2012, we have worked with **over 1,500 partners** (and counting!) to collectively reach millions of voters
- Our partners serve as **trusted messengers** and deliver crucial ID information and free help to voters through their existing networks and program touch points
- Together, we provide **resources to voters and offer a pathway to getting the documents they need**. These documents allow them to vote, while also assisting with many other aspects of life.



Our Program Areas



Voter ID Education



Voter ID Assistance



Comms and
Digital Campaigns

VOTER ID LAWS

Potential Impact on the 2024 Elections



WE NEED YOU

Barriers to the ballot are growing!

- The **voter ID landscape has changed dramatically** since the last presidential election
- 2021-2023 saw an **unprecedented explosion of voter ID laws**
- Millions of voters could be **directly disenfranchised** because they lack ID. This harm falls unequally on marginalized communities who are already underrepresented in our electorate.
- Complicated and changing ID requirements will worsen **voter confusion**.

FINDINGS: WHO LACKS ID?

14.8%

Voting-age citizens in the United States do not have an unexpired driver's license or state ID with their current name and address on it That is more than 34.5 million people!

FINDINGS: WHO LACKS ID?

Unequal Impact

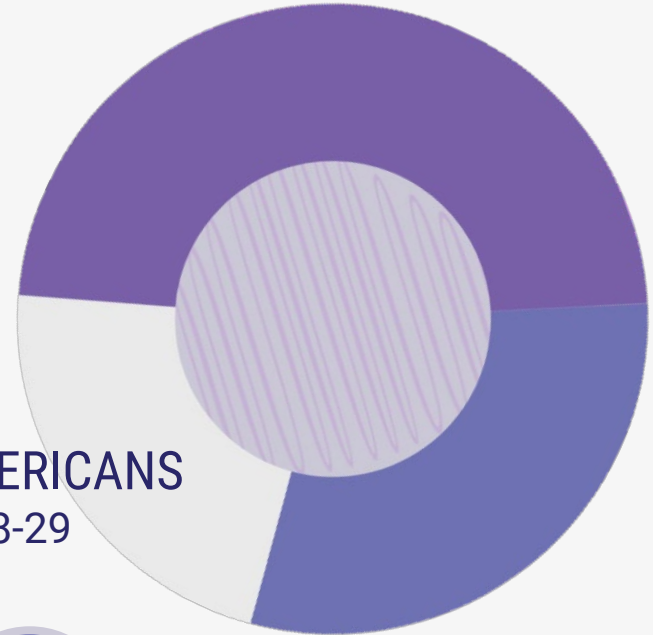
Americans who are **disproportionately less likely to have a current driver's license** include:

- Black Americans
- Latinx Americans
- Americans who do not have a high school diploma or college degree
- Americans with lower annual incomes

Young Black Americans are least likely to have a driver's license with their current name and/or address.

47%

DO NOT HAVE A DRIVER'S LICENSE WITH THEIR CURRENT NAME AND/OR ADDRESS



BLACK AMERICANS
Age 18-29

30%

DO NOT HAVE ANY DRIVER'S LICENSE

The background features a repeating pattern of road barriers. A large purple circle on the left side contains the number 19 in white.

19

FINDINGS: BARRIERS TO ID ACCESS

Respondents without a driver's license who identified bureaucratic or economic factors as the reason they do not have one

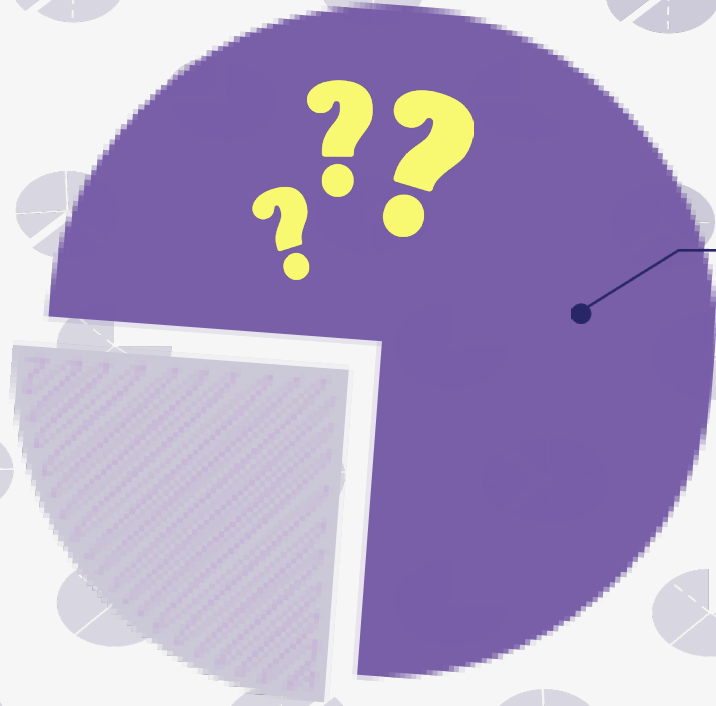
Identified barriers include: cost of getting a license, financial or legal difficulties (like unpaid tickets or fines), lack of time, or lack of underlying documents



FINDINGS: WHO LACKS ID?

2 OUT OF EVERY 10
AMERICANS LIVING
IN VOTER ID STATES

DO NOT HAVE A CURRENT DRIVER'S LICENSE



FINDINGS: VOTER CONFUSION

Widespread Confusion

More than half of the Americans living in states where a photo ID is required to vote in person **do not know their state's voter ID law** and are not aware of the specific type of ID they will need to successfully cast a ballot.

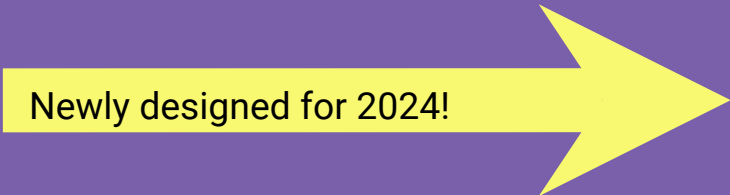
Many Americans living where photo ID isn't required are also confused about their state's voter ID law.

ARIZONA'S VOTER ID LAW

What You Need to Know

Voter ID Info Cards

- Wallet-sized cards highlighting key voter ID info
- All 50 states and DC
- English and Spanish
- Available free for non-profit, non-partisan orgs
- Freely downloadable and printable
- Crucial backup for voters facing misinformed poll workers



Newly designed for 2024!






In Arizona you must show an ID to vote in person

VoteRiders.org/AZ

Updated 01/2024

Arizona requires ID to vote in person.

 **ID must have your name and an address that reasonably matches your voter registration.**

Show 1 photo ID:

Unexpired or show no expiration date.

- AZ driver's license or ID card
- Tribal ID
- ID issued by US, AZ state or local government
- ID issued by AZ public educational institution

Or, show 1 photo ID + 1 non-photo ID:

- Photo ID with an address that does not match your voter registration + a non-photo ID with an address that does match.
- US passport + 1 non-photo ID
- US Military ID + 1 non-photo ID

Or, show 2 non-photo IDs:

Unexpired or show no expiration date.

- Utility bill
- Statement from bank or credit union
- AZ vehicle registration or insurance card
- Tribal ID
- Property tax statement
- Recorder's certificate
- Voter registration card
- ID issued by US, AZ state or local government
- Any mail labeled "official election material"




Don't have ID?

VoteRiders is here to help you for free!

We pay for:

- Documents like a birth certificate or Social Security card
- Ride to the MVD or Social Security office
- Your ID

Contact us for free ID help.

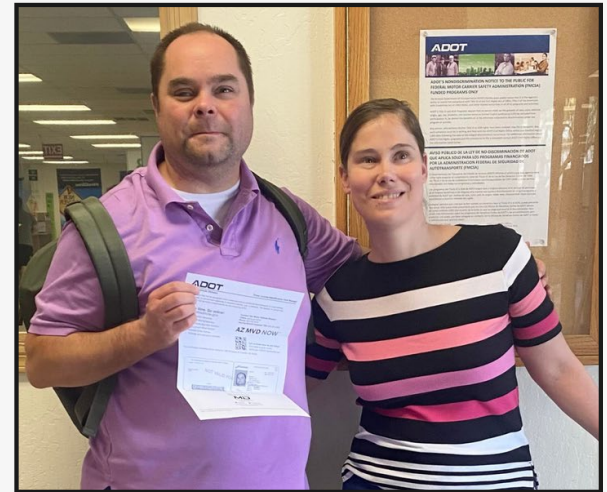
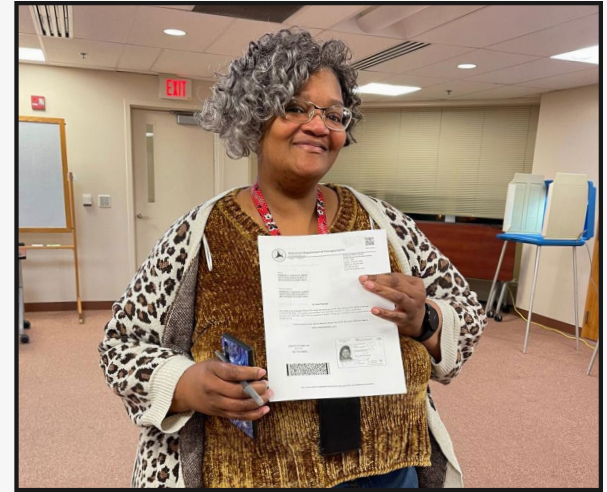
-  VoteRiders.org
-  Helpline@VoteRiders.org
-  Call or text 866-432-8683

How to Get Info Cards

- VoteRiders prints and ships info cards for free to non-profit, non-partisan organizations
- Select Arizona and place an order at **VoteRiders.org/Cards**
- Orders typically take two weeks to process and ship
- We cannot send card orders to P.O. Boxes
- Freely downloadable and printable
- Not a non-profit? You can download card files at **VoteRiders.org/Cards** and print them locally

Voter ID Assistance

- Getting ID costs money and can take a lot of time
- VoteRiders helps voters track down key documents and secure the ID need to cast a ballot that counts
- We cover the cost of vital documents, arrange transportation to ID-issuing offices, and provide pro bono legal assistance if necessary





Volunteer Events

- Virtual and in-person opportunities
- Letter writing, phone banking, and text banking
- Often co-hosted with partners to conduct targeted voter outreach
- Thousands of VoteRiders volunteers working across the country
- Contact voters year-round to offer ID information and assistance

Voter ID Helpline and Chatbot

VoteRiders staff and volunteers assist voters through our bilingual Voter ID Helpline and one-on-one conversations.



Call or text 866-ID-2-VOTE (866-432-8683)



[VoteRiders.org/FreeHelp](https://www.VoteRiders.org/FreeHelp)



Helpline@VoteRiders.org



Chat on Facebook, Instagram, website

Hi! I'm with VoteRiders.
How can I help?

I turned 18 a few days ago and am super excited to vote, the only problem is that I don't have a driver's license and my school ID doesn't have anything like a signature or expiration date.

I'm senior in high school, so I was wondering if you could help me figure out what I could do so I can start voting as soon as I can?

My name is Olivia and I'm happy to help! What state do you live in? Voter ID rules are different in every state.

Voter ID Clinics

- One-on-one assistance for voters
- In person and virtual
- VoteRiders covers all costs associated with the ID process
- Clinics can be schedule on a recurring basis or as a single event
- Virtual ID assistance is available at flexible days and times



How to Refer Voters for ID Assistance

Partners can refer voters to VoteRiders and get a case started through:



Partner referral form:
VoteRiders.org/IDform



VoteRiders.org/FreeHelp



Sharing our Voter ID Info Cards
or Helpline number



Digital Assets on Voter ID

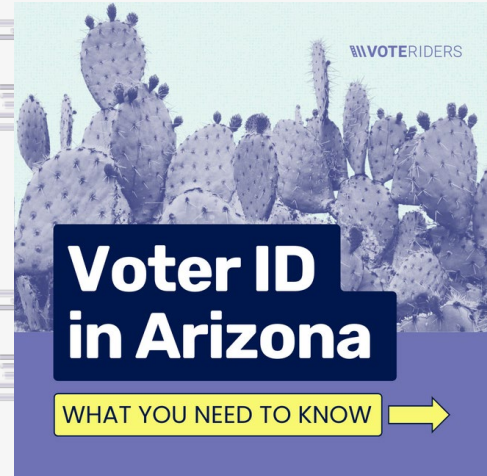
Ready-made sample language to share urgent voter ID information and calls to action via email, newsletters, and social media.

Specialized Resources

Trans and Nonbinary Voters: VoteRiders.org/Pride

Student Voters: VoteRiders.org/Student

Voters with Disabilities: VoteRiders.org/Disability





@VoteRiders



VoteRiders.org/Arizona



Danielle@VoteRiders.org



VOTER RIDERS

QUESTIONS?

Thank you for joining us!



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Questions?



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Thank You