



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona



Division of Developmental Disabilities
April 4, 2024

Agenda

- CARES Administration
- Positive Behavior Support Training
- Parents as Paid Caregivers Program: Jakenna Lebsock, Assistant Director with AHCCCS Division of Healthcare Management, and Dara Johnson, Program Administrator with the Division of Healthcare Management

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CARES Administration

CARES Administration

- On April 1, 2024, the Office of Individual and Family Affairs (OIFA) got a new name
- To more accurately capture everything OIFA does, the Division rebranded it as the “CARES Administration”
 - **Community**
 - **Advocacy**
 - **Resolution**
 - **Engagement**
 - **Support**

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CARES Administration

- Before rebranding to CARES, the DDD OIFA team supported more than behavioral health, including:
 - Customer Service
 - Community Engagement
 - Affordable Housing
 - General Advocacy
 - Benefits Coordination
- CARES will have an Office of Individual Family Affairs (OIFA) within it
- OIFA Department will still support members who need behavioral health care supports and services

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Positive Behavioral Support Training

Positive Behavioral Support (PBS) Training

- DDD partnered with Raising Special Kids to offer training for family members and caregivers
- Called Positive Behavior Support (PBS) Training
 - Evidence-based and inclusive
 - Promotes empathy and sensitivity
 - Teaches person-centered practices
 - Offers tools to support people with challenging behaviors and improve their quality of life
 - Improves communication with members
 - Builds caregiver confidence to support members with challenging behaviors, therefore supporting stronger relationships

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Positive Behavioral Support (PBS) Training

- Training total = 8 hours
- Offered in English and Spanish
 - Also available in other languages upon request
- No cost to families and caregivers

Learn More: <https://des.az.gov/services/disabilities/developmental-disabilities/current-member-resources/pbs-training>

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Positive Behavioral Support (PBS) Training

- PBS Training will be offered once per month on different days and times
- The next training will be on April 11 & 12, 2024, the registration is full and the next training is scheduled for May 4 & 11, 2024
- Visit Raising Special Kids, <https://raisingspecialkids.org/events/>, to register for an upcoming PBS training

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Questions?



Parents as Paid Caregiver: New Waiver Authority

Presentation for DDD Town Hall (April 4, 2024)

Parents as Paid Caregivers

- In February 2024, CMS approved AHCCCS' request to allow parents to receive payment for “extraordinary” attendant care and/ habilitation services approved under the 1115 demonstration waiver.
 - **Legally responsible parent:** Parents who have formal physical and/or legal custody of their minor child including guardians of minor children.
 - **Extraordinary Care:** *Care that exceeds the range of activities that a spouse of a beneficiary or legally responsible parent of a minor child would ordinarily perform in the household on behalf of the recipient spouse or minor child, if he/she did not have a disability or chronic illness, and which are necessary to assure the health and welfare of the beneficiary, and avoid institutionalization.*

	Current State	Future State
General Information	Agency websites	<ul style="list-style-type: none"> ● Agency websites (<i>updated</i>) ● Joint agency communication plans and tools
Assessment	HCBS Needs Tool	HCBS Needs Tool (<i>revised</i>) + Decision Tree + Extraordinary Care Assessment
Employment	<ul style="list-style-type: none"> ● Employed/Contracted by an agency ● Meet competency requirements <ul style="list-style-type: none"> ○ Article 9 ○ DCW Training ● Comply with EVV 	No change

	Current State	Future State
Hourly Limitation	<ul style="list-style-type: none"> Based upon medical necessity 16 hour maximum (within a 24 hour period) - per parent 	<ul style="list-style-type: none"> Based upon medical necessity 16 hour maximum (within a 24 hour period) - per parent Phased approach to 40 hour limitation of payment per child <i>(child can receive more authorized services)</i>
Person Centered Service Plan	Maintain 90-Day in-person visits	Maintain 90-Day in-person visits + habilitation peer integration goal + family member needs assessment
Supervisory Visits	Quarterly supervisory visits by provider agency	Quarterly supervisory visits by provider agency + family paid caregiver needs assessment

	Current State	Future State
Workforce Planning	<ul style="list-style-type: none">● Agency workforce development plan● Begin transition planning for an alternate caregiver(s) in partnership with the provider agency, including contingency plans	Develop and update member-specific workforce development plans that inform the agency's broader workforce development plan

Implementation Plans

- Implementation workgroup comprised of member, family member, provider agency, health plan and AHCCCS representatives
 - AHCCCS and DDD will be working together very closely on planning and implementation due to volume of DDD members engaged
- Tool and policy development/updates*
 - HCBS Needs Tool and Extraordinary Care Assessment
 - Service Model Decision Tree
 - Supervisory Visits
 - Workforce Development Planning
 - Family Support Service
- Case Manager Training

*Opportunities for public comment

Family Support Service

- **Purpose:** Directed toward restoration, enhancement, or maintenance of the family functioning to increase the family's ability to effectively interact and care for the member in the home and community
- **Scope:** May involve activities such as assisting the family to learn skills related to adjustment to the member's disability or aging process or significant life events or transitions, enhancing and improving the health and well-being of the member and family unit, navigating the healthcare system, self-advocacy, development of natural supports and community support systems, participating in the PCSP development, and implementation of individual and family goals and long-term life planning.
- **Workforce Requirements:** 1) Lived experience in supporting family member enrolled in ALTCS 2) Demonstrate competencies

AHCCCS/DDD Partnership

- DES/DDD Lead
 - Finalize interim attendant care policies informed by public comments
 - Train, monitor and oversee Support Coordinator consistent application of:
 - Interim policy guidance
 - Education regarding the option
 - Active participation in implementation workgroup
- AHCCCS Lead
 - Facilitate implementation plan and workgroup
 - Develop communication strategies and plans
 - Provide insight on federal regulations and CMS expectations

Parents as Paid Caregivers Resources

- [AHCCCS webpage](#)
 - Waiver request
 - CMS Approval Letter
 - Frequently Asked Questions (FAQs) - *under revision*

Questions?

Thank You.