

Agenda

- Residential Service Options
- Announcements

Residential Service Options



Residential Service Options

The Division promotes each member choosing the least restrictive living option that provides the greatest opportunity for self-determination and individual growth.

They include:

- Supported Living
 - Affordable Housing Options
- Licensed Homes
- Institutional Services



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Supported Living

- Homes are rented or owned by members and located in the community
- The member has the financial resources to pay for their living expenses
- The member can make informed decisions with or without support
- The member should have some independence in accessing the community
- DDD can provide teaching support and personal care for members
- The service provider may or may not provide transportation



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Licensed Homes

- Licensed homes are located in local communities.
- Members may arrange visits with family or friends after moving in.
- Members have household responsibilities. They also receive support to work on the goals in their DDD Person-Centered Service Plan.
- Members are responsible for room and board costs. This may be up to 70% of unearned income benefits like Social Security.
- Settings for licensed homes include:
 - Developmental homes
 - Group homes/Behavioral supported group homes
 - Nursing supported group homes



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Developmental Homes

- The member wants a family-like environment and lives with the provider
- The member has sleep patterns that match the household
- The member needs and wants consistency in caregivers
- The member does not typically have significant behavioral support needs
- The homes are licensed by the Department of Economic Security
- No more than 3 members are living in the home
- The licensed provider(s) is responsible for the member's health and safety at all times



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Group Home/Behavioral Supported Group Home

- The member requires an environment that has routine and structure
- The member requires 24-hour awake supervision
- The member generally has more complex needs that cannot be met in a lesser restrictive environment; this may also include behavioral support needs
- The homes are licensed by the Arizona Department of Health Services
- Generally, 3 to 4 members are living in the home, and no more than 6 members
- There are 2 or 3 shifts of staff every 24 hours

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Nursing Supported Group Homes

- The member generally has skilled needs that cannot be met in a lesser restrictive environment
- The member requires a consistent routine
- The member requires 24-hour awake supervision
- The homes are licensed by the Arizona Department of Health Services
- Generally, have no more than 6 members
- There is 24-hour nursing support and supervision



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Assisted Living and Institutional Services

Institutional Services may include:

Assisted Living Services

- For members over the age of 60
- Requires DDD Assistant Director approval

Nursing Facilities

- The DDD Health Plan provides this service
- Member requires skilled care on a 24-hours basis
- Member does not require hospital care or direct daily care from a physician

Intermediate Care Facilities

- Member requires active treatment
- Requires DDD Assistant Director approval

For more information regarding these services, contact your Support Coordinator.

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Resources and Questions

Brochures

- [Residential Service Options Brochure](#)
- [Residential Service Options for Children](#)

Policies

- [1210 - Institutional Services and Settings](#)
- [1230-A - Assisted Living Facilities](#)
- [1230-C - Community Residential Settings and Room and Board](#)

Questions?



Announcements



Listening Session for People Interested In DD Employment Services

DDD is working with the State Employment Leadership Network (SELN)

- We want to learn more about your experience with employment services. It is important to DDD and the SELN to listen to people who get services from DDD.
 - What has been your experience with employment services?
 - Do you have questions or concerns about employment?
 - Are you interested in learning about employment services?
- Tuesday, March 31, 2026 6:00 PM to 7:30 PM
 - [Register to attend via Zoom](#)

National Core Indicators Surveys

- Vital Research LLC (Vital) is the NCI-IDD Surveys vendor for Arizona.
- Vital surveyors are scheduling and conducting In-Person Surveys.
- All Family Surveys were mailed in January and must be returned to Vital by May 31, 2026 either by mail or completed online.
- Responses for all surveys are anonymous.
- Survey results measure member satisfaction with DDD programs and services.
- Participation is optional, but highly encouraged!
- vitalresearch.com/arizona/idd/



Questions?



Thank you

Next Town Hall
Thursday April 2, 2026