



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona



Division of Developmental Disabilities
March 2, 2023

Agenda

- Public Health Emergency (PHE) Flexibilities Unwinding April 1, 2023
- PHE Planned to End in May 2023
- COVID-19 Update
- Parents As Paid Providers for Their Minor Children
- AHCCCS Electronic Visit Verification (EVV)
- Inaugural Volunteerism Community Fair
- First Annual Self-Care for Caregivers Conference
- Announcements
- Megan Akens, DDD Affordable Housing

If you joined late, click the interpretation button at the bottom of your Zoom screen and select English or Spanish to hear the meeting.
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COVID-19 Flexibilities Ending April 1, 2023

- Virtual person-centered service planning meetings returning to in-person
 - If concerned about getting sick, **Ask to Mask**
- Remote learning support ending
- Removing guidance, “Assessing Risk for DDD Members Who Are At Higher Risk for Severe Illness From COVID-19”
- Ending requirement for Qualified Vendors providing group home or developmental home services to hold a place for members who move in with family due to COVID-19 concerns or staffing issues

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Public Health Emergency

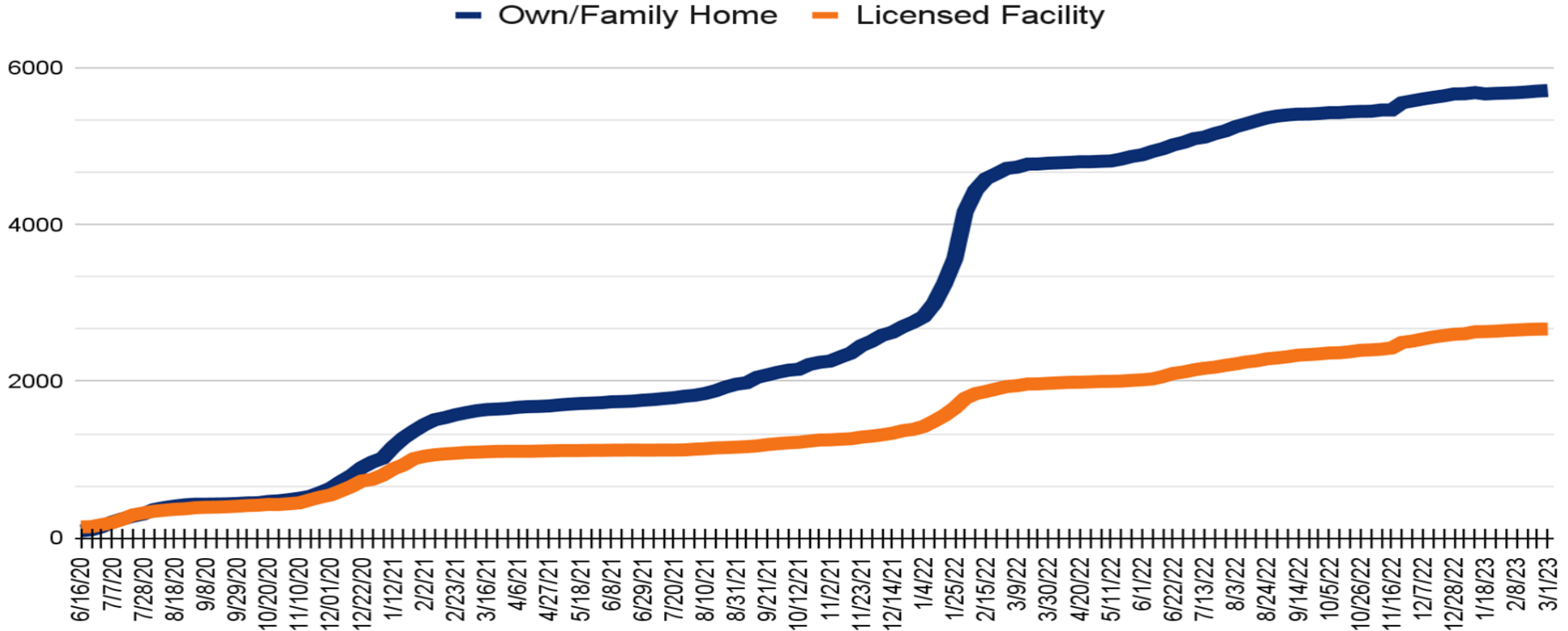
On January 30, 2023, the [federal government announced](#) its intent to end the COVID-19 public health emergency (PHE) on May 11, 2023 which means that service delivery flexibility approved during the PHE will end on or before June 30, 2023.

Please see the Division's [Actions Related to COVID-19 webpage](#) for the status of each flexibility.

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COVID-19 Member Positive Tests

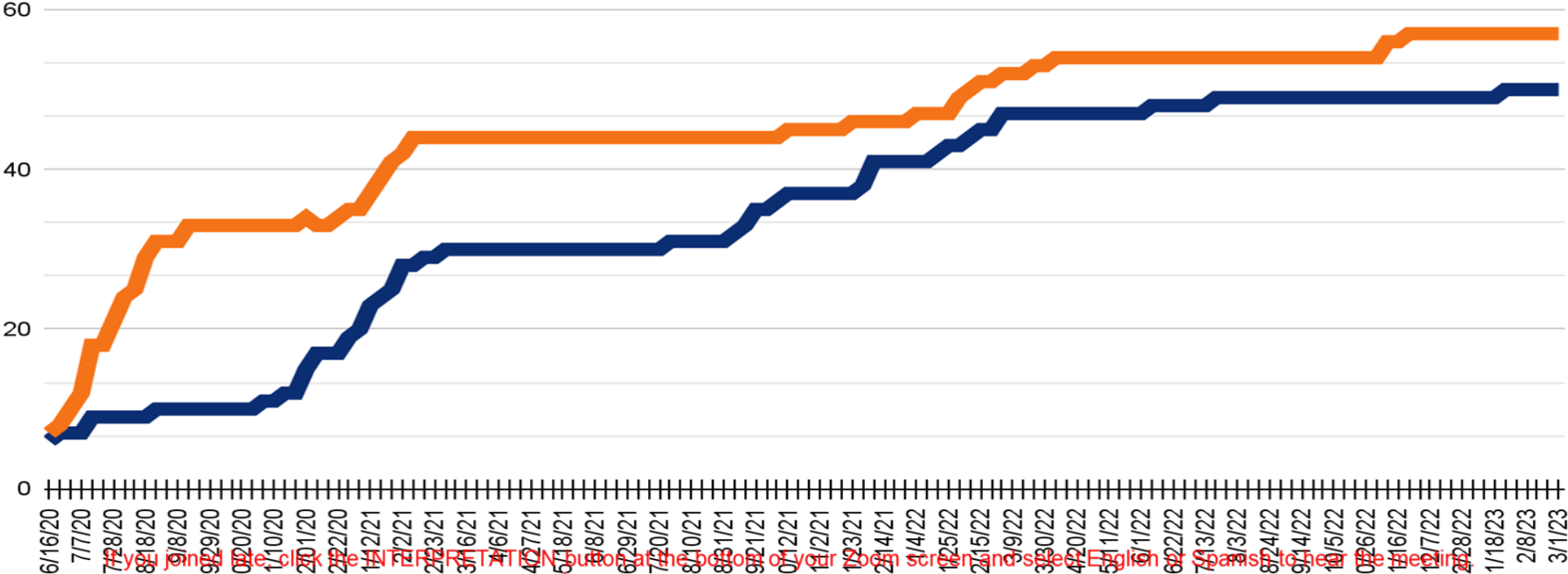
Member Positive Cases - Own/Family Home & Licensed Facilities



COVID-19 Member Mortality

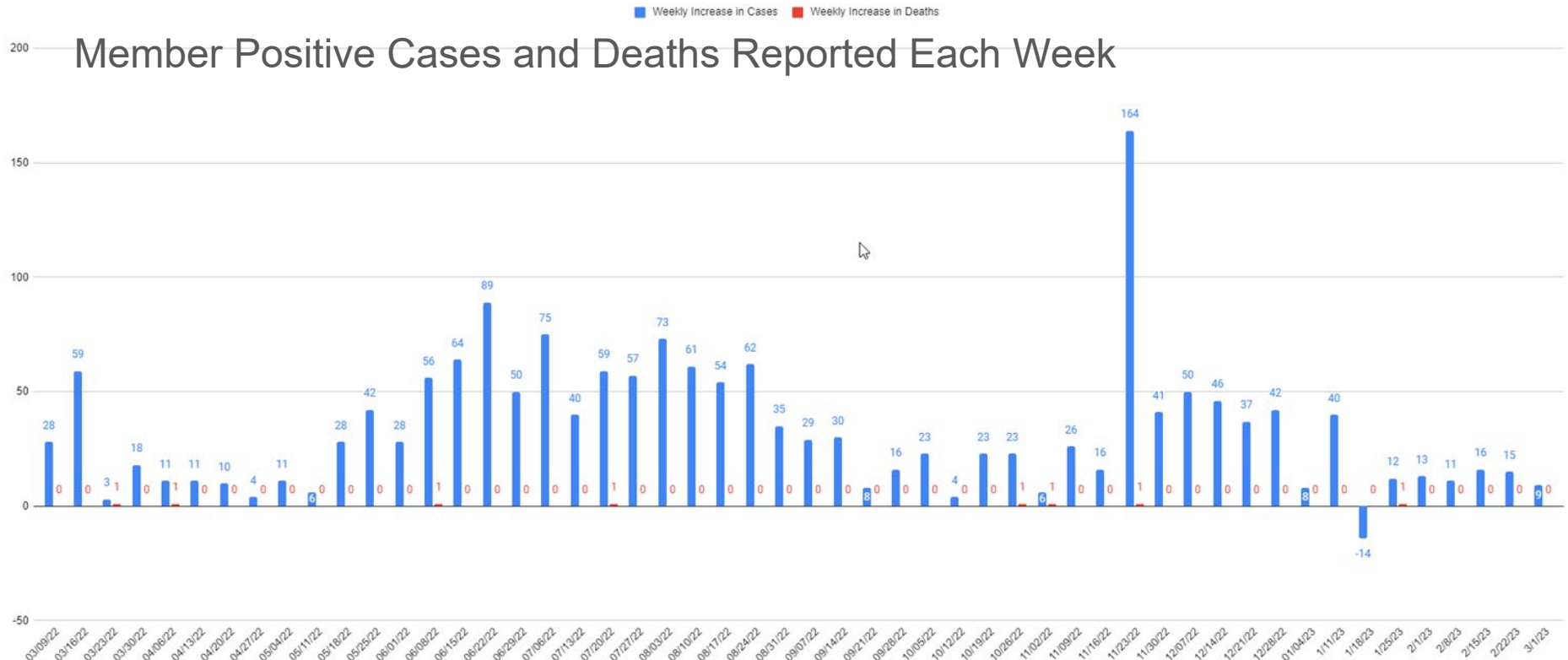
Member Deaths - Own/Family Home & Licensed Facilities

Own/Family Home Deaths Licensed Facility Deaths



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COVID-19 Member Weekly Data

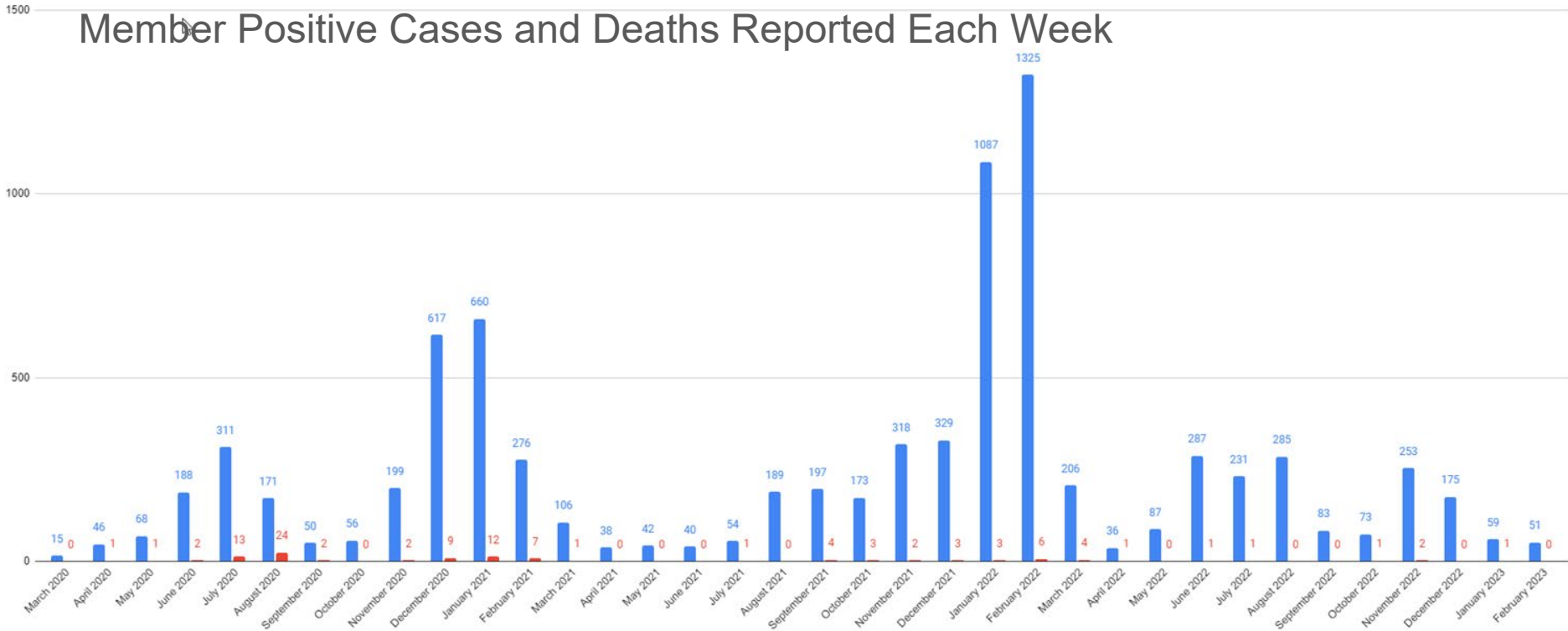


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COVID-19 Member Monthly Data

■ Monthly Increase in Cases ■ Monthly Increase in Deaths

Member Positive Cases and Deaths Reported Each Week



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Parents As Paid Providers for Their Minor Children

- Parents as Paid Providers for their Minor Children is a flexibility approved at the beginning of the COVID-19 PHE
- It continues to be a flexibility available through June 30, 2023 to support members who need a direct support professional to deliver services.
- Division information in English and Spanish about this flexibility is available on the [Actions Related to COVID-19](#) web page

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Parents As Paid Providers for Their Minor Children

- When the federal PHE ends, this flexibility will still be available as outlined in Arizona's American Rescue Plan Act (ARPA) plan submitted by AHCCCS to CMS
- It will be available under ARPA through September 30, 2024
- It will be available with some program changes

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Parents As Paid Providers for Their Minor Children

- **Program changes under ARPA plan**
 - Parents may only provide up to 40 hours of ***total paid care*** per ALTCS member in any given week, even if employed by multiple vendors
 - Any assessed hours more than 40 must be provided by a non-parent direct support professional
 - Each ALTCS member younger than 18 may receive paid care from a parent for up to 40 hours a week
 - When two parents are paid caregivers, they may provide up to 40 hours combined.
 - This includes any communication of services per week
 - AHCCCS [FAQ](#) webpage for more information

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Electronic Visit Verification (EVV)

- EVV is a federal requirement
- EVV applies to all members, Vendors, and providers including paid family direct care workers
- DDD services impacted are:
 - Attendant Care
 - Homemaker/Housekeeping
 - Habilitation Hourly
 - Respite *(May be provided by DDD or as a behavioral health benefit by DDD Health Plan sub-contractors)*
 - Home Health (Nursing)



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Electronic Visit Verification (EVV)

- EVV helps AHCCCS and DDD track member's access to care
- The particular EVV System (Sandata or Alternative EVV) is selected by the Qualified Vendor
 - Your Qualified Vendor can help you understand what devices are available and how to use their EVV system and devices
- **There are no exemptions** for EVV, but some flexibilities are available
- Members or family members **must verify** provider visits using the EVV system

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Electronic Visit Verification (EVV)

- January 1, 2023 was the hard claims edit implementation deadline
 - This is for dates of service after January 1, 2023
- Claims submitted for services provided on or after January 1, 2023, requiring EVV compliance will not be reimbursable if they do not comply with EVV policy
 - [AHCCCS Medical Policy Manual Chapter 540](#)
 - [Division Provider Policy Manual Chapter 62](#)

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EVV Policy- Attachments/ Forms

- Four (4) AHCCCS documents are associated with policies that members and families can review and familiarize themselves with, as they may be utilized based on their situation
 - [Attachment A, Electronic Visit Verification Designee Attestation](#)
 - [Attachment B, Paper Timesheet Attestation](#)
 - [Attachment C, AHCCCS Electronic Visit Verification Paper Timesheet](#)
 - [Attachment D, EVV Member Contingency Back-Up Plan](#)
- DDD Specific Back-Up plan available in the Document Center for use with members who use Independent Providers
- Also available as DES forms in [document library](#) for vendor use in English and Spanish
 - Vendors can use either AHCCCS forms or DDD forms

EVV Designees Attestation

- AHCCCS policy requires a second level of verification by the member, guardian or a designee
- The person doing the verification cannot be the paid caregiver
- The policy does allow a member to identify a designee and also accommodates for some designees who are minors and scenarios whereby there is simply no one to verify through documentation on the Designee Attestation.

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EVV Designees Attestation



AHCCCS MEDICAL POLICY MANUAL
POLICY 540, ATTACHMENT A – ELECTRONIC VISIT
VERIFICATION DESIGNEE ATTESTATION

ELECTRONIC VISIT VERIFICATION (EVV) – DESIGNEE ATTESTATION

I may not be able to or I don't want to approve my DCW's time using an EVV device or website. I want another person to do this for me. I know that I can change my mind at any time by telling my provider. This person can only approve my DCW's time and cannot help me make decisions about my healthcare.

MEMBER/HEALTHCARE DECISION MAKER NAME

DATE

MEMBER/HEALTHCARE DECISION MAKER SIGNATURE

MEMBER ID

I am asking _____ to be my designee.
(Print Name of Designee)

DESIGNEE ATTESTATION

My signature below means I agree to act as a designee to verify the DCW's time when the person above doesn't want to or is unable to sign for themselves. As a designee, at the time of service or within 14 days on the website, I will:

- verify the service provided
- approve the DCW's time

I agree that the process to verify the DCW's time has been explained to me and that I understand the role given to me. I am at least 12 years of age or older.

DESIGNEE'S PRINTED NAME

DATE



AHCCCS MEDICAL POLICY MANUAL
POLICY 540, ATTACHMENT A – ELECTRONIC VISIT
VERIFICATION DESIGNEE ATTESTATION

DESIGNEE EXCEPTION REQUEST (TO BE COMPLETED BY THE TREATMENT OR PLANNING TEAM):

The treatment or planning team has discussed the appropriateness of the member's designee and have agreed that an exception should be allowed to have a designee under the age of 12, per AMPM Policy 540. (Please provide details below to explain the member's situation and need for a designee exception)

Click or tap here to enter text.

NO AVAILABLE DESIGNEE (to be completed and kept on file with provider):

Due to the member's unique circumstances, there will be no designee and no one else available to verify the DCW's time on an ongoing basis and the member is unable to verify service delivery. Explain the circumstances requiring an exception to verification:

Click or tap here to enter text.

MEMBER/HEALTH CARE DECISION MAKER NAME

DATE

MEMBER/HEALTH CARE DECISION MAKER SIGNATURE

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Paper Timesheets

- There are no exemptions for EVV, but AHCCCS offers some flexibilities such as continued use of paper timesheets with a fixed FVV (FOB) device for those members that meet certain criteria including:
 - Limited to no connectivity
 - Use of device would cause adverse health effects/symptoms
 - Moral or religious grounds
 - Live-in caregivers
 - Witness or domestic violence protections

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Paper Timesheets

- Must use a Fixed Verification device (FVV) in the home
- Provider must put the code generated by the FVV on the timesheet
- Vendor enters the timesheet into EVV system using the FVV code
- Services must start and stop in home, but member can go into the community and receive services during the visit (e.g. go grocery shopping, pick up medications etc.)
- Qualified Vendor must review paper timesheets attestation annually to ensure the member meets the requirement and must keep the attestation on file

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Paper Timesheets- Attestation



ELECTRONIC VISIT VERIFICATION– PAPER TIMESHEET ATTESTATION

I talked with my provider about Electronic Visit Verification (EVV) devices and how my DCW can use those devices to record their time. I want my DCW to use a paper timesheet with a device that only documents the date and the time they started and ended the service because:

1. The DCW and I live in places with:
 - No phone in the home
 - No cell phone service
 - No internet service
2. If I use an electronic device it would make me sick, nervous, or scared.
3. My religious beliefs will not let me use an electronic device.
4. My DCW lives with me.
5. I can get services from my caregiver whenever I want because my caregiver is always around to help me when I need it.
6. My address must be kept secret for my health and safety.

*MEMBER/HEALTH CARE DECISION
MAKER NAME*

DATE

*MEMBER/HEALTH CARE DECISION
MAKER SIGNATURE*

MEMBER ID

PROVIDER REPRESENTATIVE NAME

DATE

*PROVIDER REPRESENTATIVE
SIGNATURE*



PROVIDER TALKING POINTS

The purpose of this form is to assist and document the conversation between the provider agency and the member about the member's electronic visit verification options and their decision to utilize a paper timesheet. Below are helpful talking points to assist in the conversation:

1. The provider shall explain the EVV device options available to the member. EVV device options will vary depending on the EVV system the provider utilizes.
2. Per AMPM Policy 540, paper timesheets may be allowable under the following circumstances:
 - a. Individuals for whom both the DCW and the member live in geographic areas with limited intermittent or no landline, cell, and internet service,
 - b. Individuals for whom the use of electronic devices would cause adverse physical or behavioral health side effects/symptoms,
 - c. Individuals electing not to use other visit verification modalities on the basis of moral or religious grounds, and
 - d. Individuals with a live-in caregiver or caregiver accessible on-site 24 hours and for whom the use of other visit verification modalities would be burdensome.
 - e. Individuals who need to have their address and location information protected for a documented safety concern (i.e. witness protection or domestic violence victim).
3. This attestation shall be reviewed at least annually to ensure the member's circumstance and EVV device decision has not changed. The member can make a change to begin using a different EVV device at any time without waiting for the annual review.

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Back Up Planning

- Vendors now responsible for Backup planning with members; must review at least annually and must maintain on file
- For members using the Independent Provider program, the Support Coordinator is responsible to complete the backup planning.
 - See [DDD Medical Manual Placement and Service Planning for ALTCS Eligible Members 1620-D page 6](#)



MEMBER NAME _____

AHCCCS ID # _____

DATE OF PLAN _____

	SERVICES PROVIDED	FREQUENCY	PREFERENCE LEVEL
1.			
2.			
3.			

MEMBER SERVICE PREFERENCE LEVEL – Based on member’s choice for how quickly a replacement caregiver will be needed if the scheduled caregiver becomes unavailable. Members must be informed that they have the right to request a back-up caregiver within two hours if they choose. Place Preference Level letter (A, B, C, etc.) on the corresponding service Preference Level line:

A	Must be rescheduled within two hours of originally scheduled start time.
B	Must be rescheduled within 24 hours of originally scheduled start time.
C	Must be rescheduled within 48 hours of originally scheduled start time.
D	Will be performed at the next scheduled visit.

MEMBER HAS BEEN ADVISED THAT S/HE MAY CHANGE THE MEMBER SERVICE PREFERENCE LEVEL AND ALSO HIS/HER BACK-UP PLAN, AS INDICATED BELOW, AT ANY TIME, INCLUDING AT THE TIME THE CAREGIVER IS LATE OR DOES NOT SHOW UP*

*Agency Representative Printed Name and
Signature*

Date

If my caregiver does not show up to provide services as scheduled, in the case of a life-threatening emergency, I will contact 9-1-1; otherwise, my back-up plan is as follows:

	BACK-UP PLAN	NAME	PHONE NUMBER
Step 1	I will contact my provider agency. My provider agency will answer my call or get back to me in 15 minutes.		
Step 2	If my provider agency doesn’t respond in 15 minutes, I will contact Sandata EVV at Sandata Customer Care at 855-928-1140.		
Step 3	I will call my non-paid caregiver to provide the service I need.		

After Hours EVV Support

For All DD enrolled members, if your provider agency is unable to fulfill your back up plan please call the Sandata Customer Service Center at 1-855-928-1140.

Approval Process to Receive Services Out-of-State

EVV captures Geo location for the beginning and ending of an EVV visit. The Division has an review and approval process for paid services out of the state which requires a team discussion, including the Qualified Vendor Agency.

Services out of state not approved in advance by DDD are not covered.

Services are not covered outside of the United States.

Contact your Support Coordinator if you have questions about this process.

Division EVV Website

DDD has published an [EVV specific web page](#).

Includes [FAQ](#) and [Google Form](#) to submit questions related to EVV.

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Inaugural Volunteerism Community Fair

- Saturday, Feb. 25, 2023 - 44 local nonprofit organizations came together at the Ability 360 Conference Center to promote their volunteer opportunities to the community
- More than 700 participants during the three-hour event
- Featured performer Jenny Lynn Project (JLP vocalist), Cardinals Cheerleaders, Sonoran Desert Entertainment DJ music, and Wok This Way Food Truck
- Successfully recruited volunteers



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First Annual Self-Care for Caregivers Conference

SAVE THE DATE!

- DDD hosting its FIRST Self-Care for Caregivers Conference
Tuesday, April 25, 2023
 - WHO: for parents or family members who are caregivers of individuals with developmental disabilities who register to attend
 - WHAT: a free event to help caregivers learn ways to care for themselves while caring for others
 - WHERE: Desert Willow Conference Center at 4340 E Cotton Center Blvd., Phoenix, AZ 85040
- More information and registration to come soon; contact DDDOIFA@azdes.gov with any questions

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Update Your Contact Information with AHCCCS

- If you or your family member receive a request for information from AHCCCS, please respond right away
 - AHCCCS is updating its systems. Your quick response will ensure AHCCCS can keep contacting you for important information in the future
 - Please work with your Support Coordinator to ensure AHCCCS has your contact information
 - If you don't know the name of your Support Coordinator, contact DDD Customer Service and they can assist you: 1-844-770-9500 ext. 1 (TTY/TDD 711) or DDDCustomerServiceCenter@azdes.gov. Thank you for your cooperation.

The Affordable Connectivity Program

- The Federal Communications Commission has launched the [Affordable Connectivity Program \(ACP\)](#)
- Helps ensure low-income households can afford the Internet connections needed for work, school, health care and more
- The ACP provides a discount per month toward Internet service for eligible households
- [Information about eligibility](#) and a [link to apply](#) are available online



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona



Questions?



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona



DDD Affordable Housing

Megan Akens

DDD Affordable Housing

Agenda:

- Introduction of the OIFA Team
- Why Affordable Housing is Needed
- Opportunities
- Referrals
- Coordinated Entry

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DDD Affordable Housing Staff

Heather McColey

Housing Project Coordinator

Cell: (480) 881-4628

heathermccoley@azdes.gov

Megan Akens

Affordable Housing Supervisor

Cell: (480) 341-2008

makens@azdes.gov

Glaucia Linguanotto

Housing Administrative Assistant II

Cell: (602) 469-6841

glinguanotto@azdes.gov

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Office of Individual & Family Affairs: Services

- Tribal Community Engagement
- Department of Child Safety/Foster Care
- Justice Reach-In
- Community Engagement
- Independent Oversight Committee Liaison
- Affordable Housing
- Customer Service Center/Provider Relations
- Communications/Public Information
- Advocacy
- Benefits Coordination
- Bachelors or Masters of Social Work Internship



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What We Do

Manage	Manage the waitlists for DDD Affordable Housing
Network	Build relationships to identify other innovative housing opportunities for DDD members
Report	Track and report data to AHCCCS and ADOH (who then reports to Department of Housing and Urban Development)
Act	Act as a liaison to properties, SC, and Arizona Department of Housing
Provide	Provide resources to SCs for families in need of housing help and send announcements of waitlists open to the public

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Affordable Housing In Arizona

#18

Arizona



View State Map

SELECT STATE:

Select a state...

State Facts

MINIMUM WAGE	\$12.80
2-BEDROOM HOUSING WAGE	\$23.44
NUMBER OF RENTER HOUSEHOLDS	916,254
NUMBER OF RENTER HOUSEHOLDS BELOW 30% AMI	193,961
PERCENT OF RENTER HOUSEHOLDS BELOW 30% AMI	21%
NUMBER OF RENTER HOUSEHOLDS BELOW 50% AMI	317,014
PERCENT OF RENTER HOUSEHOLDS BELOW 50% AMI	35%

Affordable Rent for Low Income Households

Minimum Wage Worker



Household at 30% of Area Median Income



Household at 50% of Area Median Income



Fair Market Rent

1-Bedroom Fair Market Rent



2-Bedroom Fair Market Rent



Working at minimum wage

\$12.80/hr

Each week you have to work

60 HOURS

To afford a modest 1 bedroom rental home at Fair Market Rent

DOWNLOAD STATE REPORT



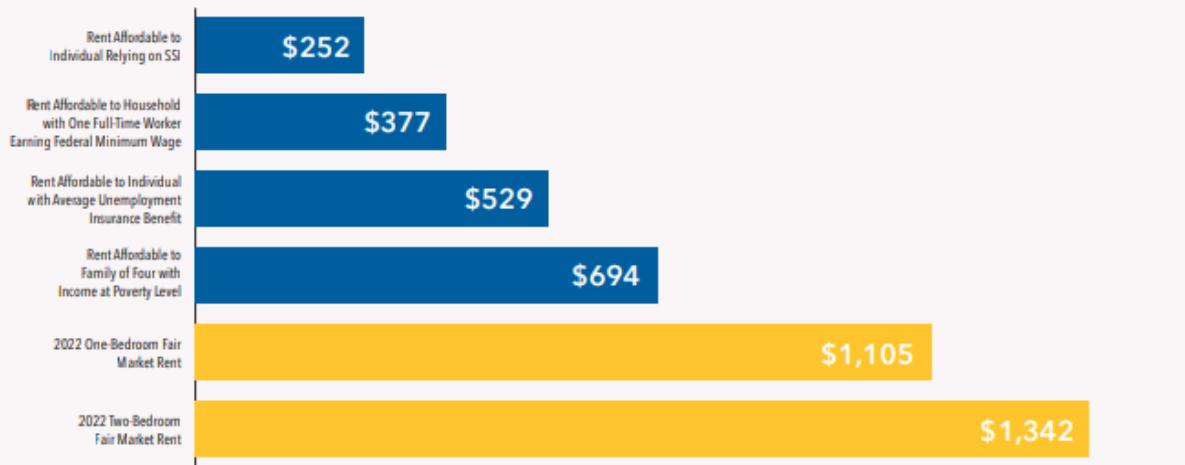
CONNECT TO NETWORK
Arizona



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National Average of Affordable Housing

FIGURE 1: RENTS ARE OUT OF REACH



Source: NLIHC calculation of weighted-average HUD Fair Market Rent. Affordable rents based on income and benefits data from BLS QCEW, 2020 adjusted to 2022 dollars; U.S. Department of Labor, Employment and Training Administration, March 2022; and Social Security Administration, 2022 maximum federal SSI benefit for individual.



THE 2022 NATIONAL HOUSING WAGE IS \$25.82 PER HOUR FOR A MODEST TWO-BEDROOM RENTAL HOME AND \$21.25 PER HOUR FOR A MODEST ONE-BEDROOM RENTAL HOME.

<https://nlihc.org/oor>

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DDD Affordable Housing Partnerships

811 Project Rental Assistance (811 PRA)



Coffelt-Lamoreaux Apartment Homes



Mainstream Vouchers



Non-Elderly Disabled



For each of these opportunities, members pay 30% of their total household income for rent. Each DDD opportunity provides preference to our DDD members, which means the Division refers the members directly to the opportunity instead of a public waitlist.

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DDD Affordable Housing Eligibility

Household Size	Coffelt-Lamoreaux	811 PRA Phoenix	811 PRA Tucson	811 PRA Camp Verde	Tucson Vouchers	Tucson Vouchers*
1	\$30,950	\$18,550	\$16,100	\$15,000	\$16,100	\$26,850
2	\$35,350	\$21,200	\$18,400	\$18,310	\$18,400	\$30,700
3	\$39,750	\$23,850	\$23,030	\$23,030	\$23,030	\$34,550
4	\$44,150	\$27,750	\$27,750	\$27,750	\$27,750	\$38,350
5	\$47,700	\$32,470	\$32,470	\$32,470	\$32,470	\$41,450
*The Housing Authority has a limited amount of vouchers at this income level.						
HUD Income Limits effective 4/18/22 Income Limits HUD USER						

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DDD Affordable Housing Eligibility

Referral Process /Eligibility Requirements						
Household Size	Coffelt Lamoreaux	811 PRA Phoenix	811 PRA Tucson	811 PRA Camp Verde	Tucson Vouchers	Tucson Vouchers*
ALTCS Eligible	Yes	Yes	Yes	Yes	Not Required	Not Required
Member aged 18-61	Yes	Yes	Yes	Yes	Yes	Yes
SC Referral	Yes	Yes	Yes	Yes	Yes	Yes
Current Planning Document	Yes	Yes	Yes	Yes	Yes	Yes
Refer using this google form .	Yes	Yes	Yes	Yes	Yes	Yes

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For All DDD Affordable Housing

When applying for affordable housing every household member will need to provide their:

- Birth Certificate
- Government Issued ID
- Social Security Card- (or declare non-citizen status)
- Proof of Income and Assets

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For All DDD Affordable Housing

The household is also responsible for:

- First Month Rent
- Security and Pet Deposit (vary by property)
- Initiating and Paying for Monthly Utilities (Electric, Phone, Cable)
- Furnishing Unit
- Re-certifying Income Each Year
- Reporting Increases or Decreases in Income or Household Size

For the voucher program Only:

- The member must also pay application fees to apartment complexes and request inspection from the Housing Authority.

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The team and the SC supervisor must be in agreement with the referral and the member should have independent living goals identified in their planning document. The only barrier to living in the community should be affordability, and members should be successful in their current setting.

Household Members

Who can
someone
live with?

Members can live on their own, with a live-in aide (paid or unpaid), with friends, or with family. The combined income of all adult residents must meet the financial eligibility requirements as well as the housing requirements (e.g., background and credit checks). All tenants age 18 and over complete their own application and sign the lease.

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Live-In Caregivers

Live-In Caregivers

- Income is not counted toward total household income.
- No rights to the unit if member leaves unit, caregiver must leave too.
- HUD's definition is someone who wouldn't otherwise live in the unit other than to provide care for the resident.

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811 Project Rental Assistance Grant

Partnership with ADOH, AHCCCS, and ADHS

FY13 \$2.94 Million

55 Units over 5 years

Renewal up to 20 years

FY19 \$3,000,499

-approximately 50 units over 5 years

-Renewal up to 20 years

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811 Project Rental Assistance (811 PRA)

How units are identified and leased

1. Notice of Funding Availability (NOFA) from ADOH
 2. Properties respond to NOFA
 3. DDD and ADOH review and tour properties
 4. Rental Agreement Contracts (RACs) are established with ADOH and HUD
 5. Properties inform DDD of available vacancies.
 6. DDD refers members to the property
- Property geographic location is a direct result of responses received
 - Requested new grant focus on areas outside of Phoenix and Tucson

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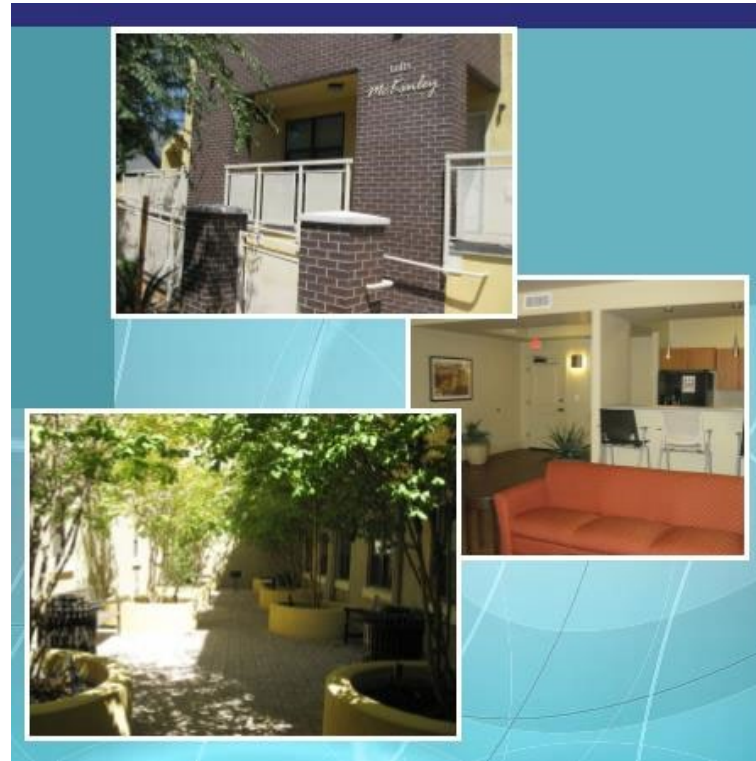
Potential New Properties

- **West Phoenix**
- **Bullhead City**
- **Globe**
- **Camp Verde**

Current Properties

- **Phoenix (North, South and Central)**
- **Tucson**

811 PRA Property

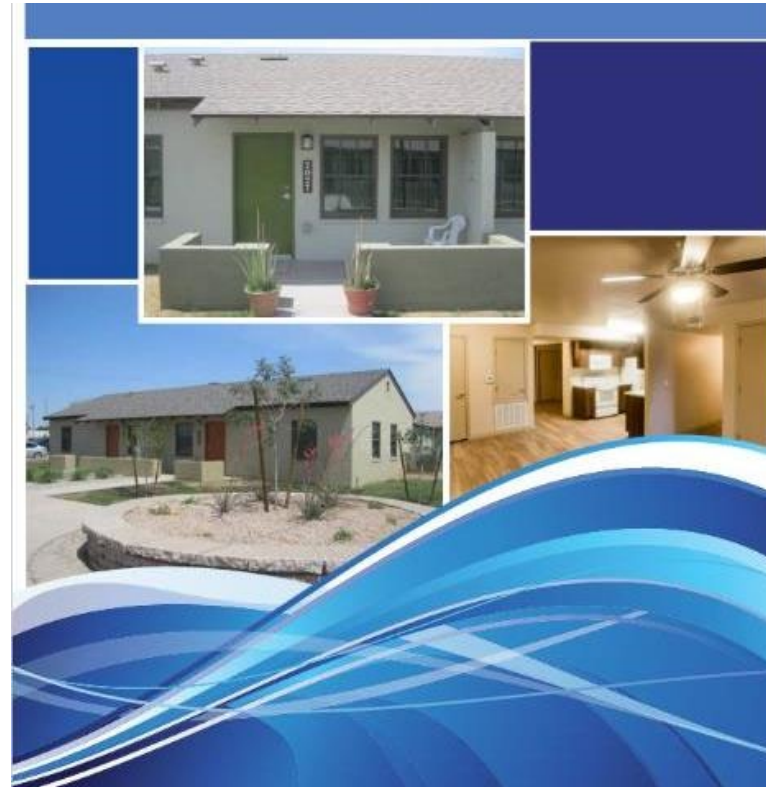


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DDD Affordable Housing Opportunities

Coffelt-Lamoreaux Apartment Homes

- 30 Units- (27 Provided as leverage/match for FY13 811 PRA and 3 additional units in 2019)
- Meet every two weeks with this company to troubleshoot member issues



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Mainstream Voucher Program

HAMC received 45 Mainstream Vouchers in September of 2018

11 of 45 HAMC vouchers are set aside for DDD referrals.

- In the summer of 2020, additional HAMC vouchers were made available for shared use by community partners-
- **This is a closed waitlist until funding becomes available (expected summer of 2023)**

Mainstream Vouchers Assist

- Non-Elderly with Disabilities transitioning from Institutional/Segregated Setting
- Serious Risk of Institutionalization
- Homeless/At Risk

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Tucson Non-Elderly Disabled Vouchers

Non Elderly Disabled Vouchers (NED)

Vouchers are set aside for up to 9 DDD referrals

Voucher application DIFFERENT than HAMC

[Tucson Voucher Application-](#)

do not complete without Housing Coordinator Assistance

Briefing process

Unit Search

Extensions-only two 30 day extensions allowed

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Member Success

Hayley and her father both require care, leaving Mom to care for both of them.

Before being referred to our program, this family was living in their car for months, and being homeless, did not have the documentation needed to apply for housing assistance

“When we stepped through the door of their apartment after signing their lease and receiving keys, there were a lot of tears, and lot of hugs. Mom was crying, and ...we’ve been waiting for this miracle for so many years.”

TG Housing Coordinator



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Member Success Stories by Lyn Riley

“The excitement of Blue’s new home is contagious. Zamora ticks off a list of attributes: “It’s huge. It’s really beautiful. It’s bright. The neighborhood is nice and very well maintained.” Another plus is having a clean slate on which to design your home to fit your personality.”



“Blue receives habilitation services from Leticia Salieda, a caregiver with DDD contracted provider Sonora Sky Community Services. The habilitation services help to improve Blue’s cooking, money and community safety skills. According to Zamora, “Leticia is a great help.”

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Affordable Housing Wait List

Number of People on DDD Waitlist by Bedroom Size

1 Bedroom	66
2 Bedroom	39
3 Bedroom	12
4 Bedroom	4
Total Currently Waiting	121

**Over 600 Total referrals since the
program began**

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Overall Cost Savings

- From 2017 to January 2023 the Division has saved in service costs by members making progressive moves into the community.
- This includes 11 members that made progressive moves.



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Coordinated Entry

If a member or family is homeless it is important they go through coordinated entry <https://www.azhousingcoalition.org/needhelp.html> to get on the public waitlist and be entered into the Homeless Management Information System (HMIS). Going through coordinated entry also allows individuals to access the Emergency Solutions Grant (ESG) funds, for things like utility assistance and eviction prevention dollars.

Please also have members/families utilize [2-1-1](#) to identify available resources in their local community.

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Additional Housing Resources

[U.S. Department of Housing and Urban Development \(HUD\)](#)

[Arizona Department of Housing \(ADOH\)](#)

[Housing Authority of Maricopa County \(HAMC\)](#)

[Affordable Housing Online](#)

[Go Section 8](#)

[SocialServe.com](#)

[Find Help Phoenix](#)

[211 Arizona](#)

[Arizona Housing Coalition](#)

[Southwest Fair Housing Council](#)

[Family Housing Resources](#)

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DEPARTMENT OF ECONOMIC SECURITY

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Questions?



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Thank You