



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona



Division of Developmental Disabilities

February 3, 2022

Agenda

- Introduction
- COVID-19 Updates
- American Rescue Plan Act (ARPA) Approval
- Electronic Visit Verification (EVV)
- National Core Indicators
- Residential Services Vendor Call Update
- Residential Service Options
- OIFA Behavioral Health Advocates
- Announcements
- Pledge to Prevent

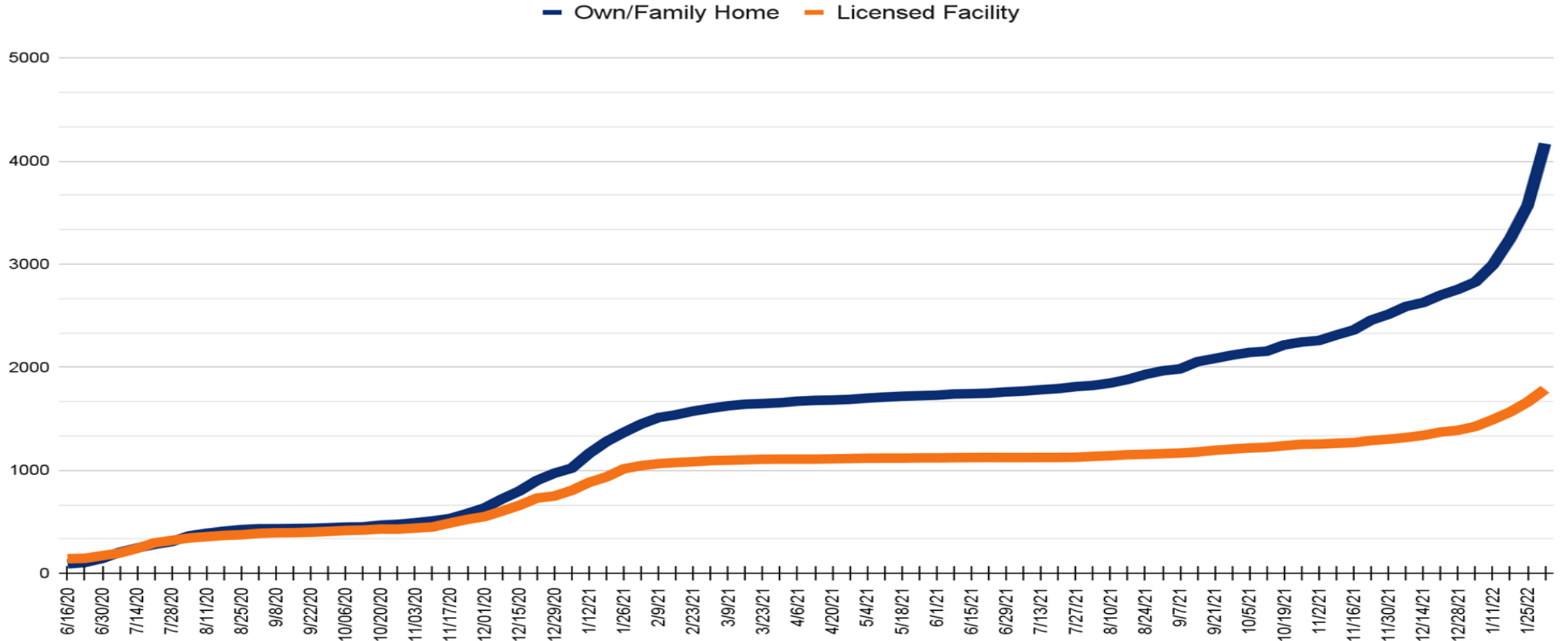
DDD's top priority is the health and safety of our members, their families, and the professionals in our program that support them

The Division of Developmental Disabilities (DDD) is:

- Working with ADHS and CDC guidelines to ensure appropriate measures are in place to allow for the continuation of necessary services
- Monitoring service delivery and availability to ensure service continuation
- Providing regular updates on the DDD COVID-19 Website:
https://bit.ly/DDD_COVID19Actions

COVID-19 Member Positive Tests

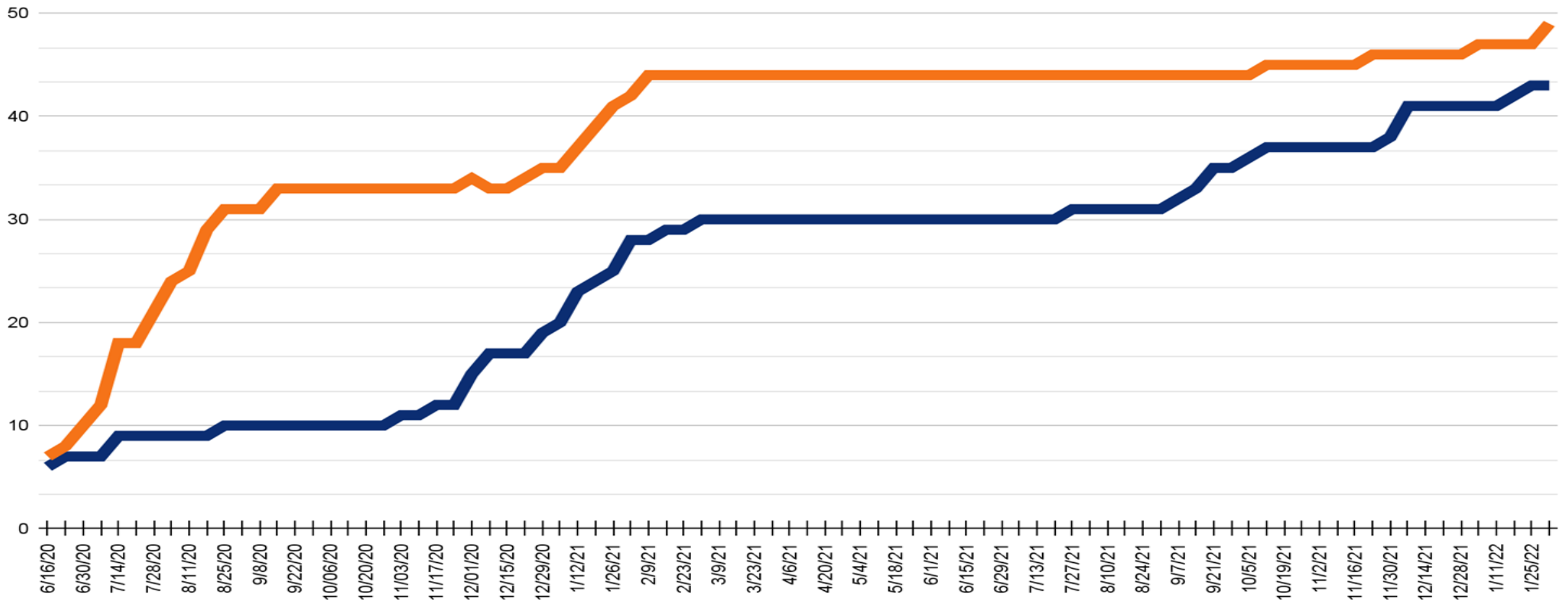
Member Positive Cases - Own/Family Home & Licensed Facilities



COVID-19 Member Mortality

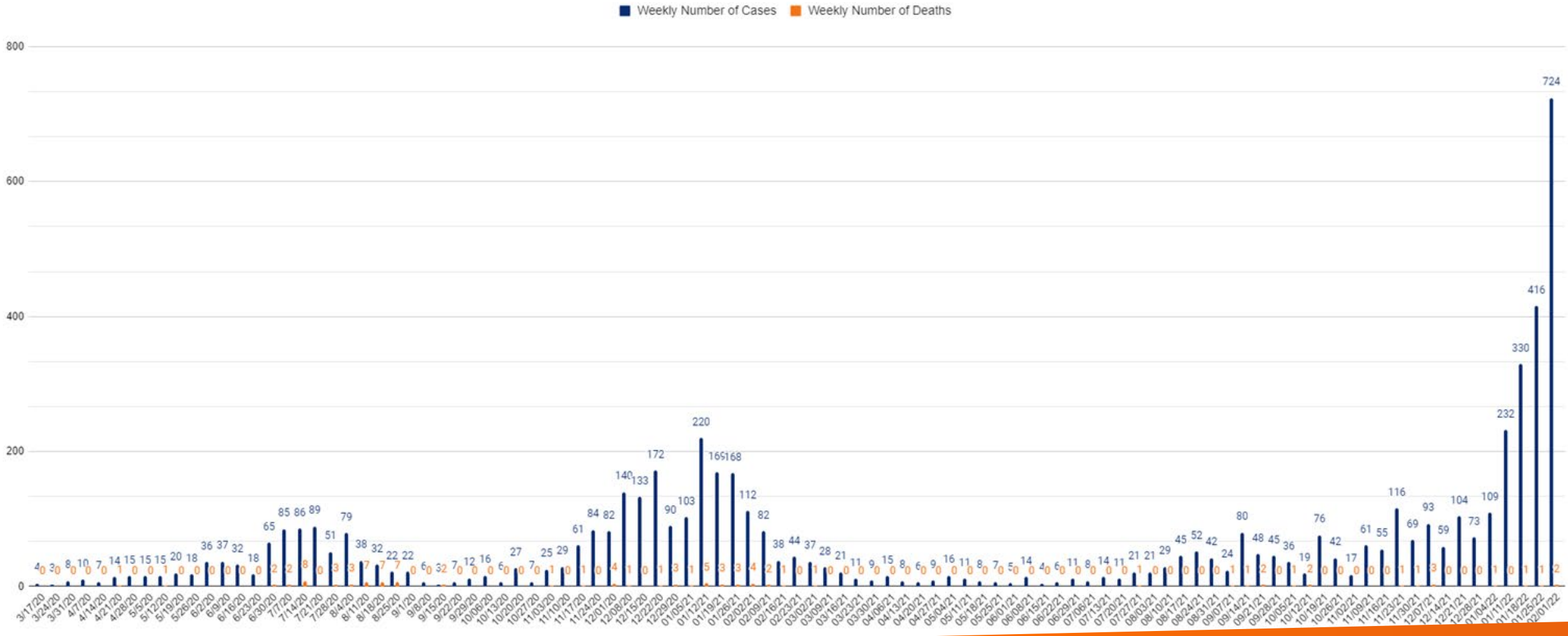
Member Deaths - Own/Family Home & Licensed Facilities

Own/Family Home Deaths Licensed Facility Deaths



COVID-19 Member Weekly Data

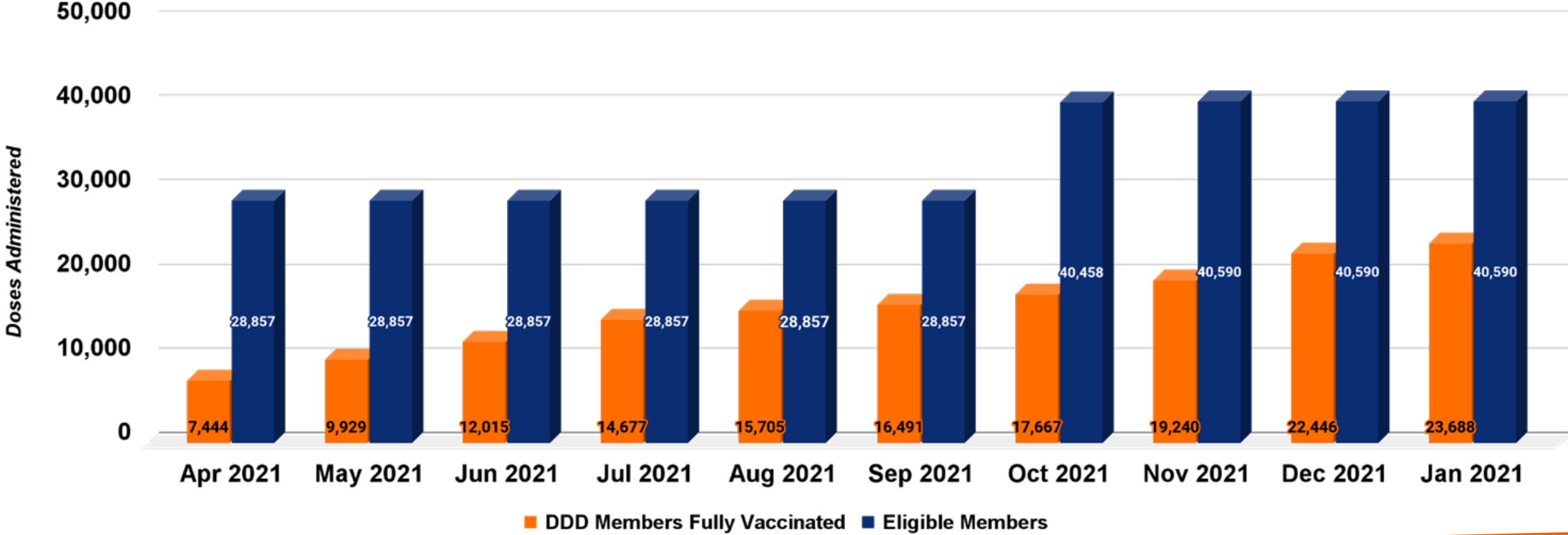
Member Positive Cases and Deaths Reported Each Week



COVID-19 Vaccine

As of February 1, the Department of Health Services reported that 73.0% of eligible Arizonans are vaccinated while 58.4% of eligible DDD members are fully vaccinated.

Vaccination Status Among Eligible Members



COVID-19 Vaccine

Eligibility

- Arizonans 5 years of age and older can receive the Pfizer vaccine.
- Arizonans 18 years of age and older can receive either the Pfizer, Moderna, or Johnson & Johnson vaccine.
- Arizonans who are moderately or severely immunocompromised should get an additional primary dose 28 days after the second dose if they received either the Pfizer or Moderna vaccine.
- You can find a vaccine site:
 - Online at <https://www.azdhs.gov/findvaccine>
 - Call 1-844-542-8201
 - Text your zip code to 438829, for English, or 822862, for Spanish

COVID-19 Vaccine

Booster Shots

The Centers for Disease Control and Prevention (CDC) recommends the following groups should get a booster:

- Arizonans 12 years and older who received the second dose of the Pfizer vaccine at least 5 months ago.
- Arizonans 18 years and older who received the second dose of the Moderna vaccine at least 5 months ago.
- Arizonans 18 years and older who received the Johnson & Johnson vaccine at least 2 months ago.

Individuals 18 years and older are not required to get the same brand they received for their initial vaccine. Either the **Moderna** or **Pfizer** booster will have the desired effect of boosting the individual's immune system against COVID-19.

Individuals aged 12-17 who received the second dose of the Pfizer vaccine at least 5 months ago can only get the Pfizer booster vaccine.

COVID-19 Updates

AHCCCS COVID Flexibilities

- Virtual case management visits for ALTCS members.
 - Members can choose to have an in-person meeting beginning April 1, 2022

Ending At Conclusion of the PHE

- Reimbursement for parents offering direct care to minor children.
- Virtual supervisory visits of Direct Care Workers.
- Home delivered meals.
- Services to support remote learning

COVID-19 Updates

American Rescue Plan Act (ARPA) of 2021

Increased Federal dollar match to support eligible services.

AHCCCS submitted their proposal to CMS on July 12, 2021.

To read the complete AHCCCS ARPA Proposal visit <https://bit.ly/ahcccsarpaplan>

CMS responded to the AHCCCS submission on September 28, 2021, and requested additional information and clarification.

AHCCCS submitted their responses to the CMS questions on October 12, 2021.

COVID-19 Updates

American Rescue Plan Act (ARPA) of 2021

- Strengthening the workforce by stabilizing, professionalizing and training:
 - Direct Support Professionals (DSPs) who go into the home
 - Parents who serve as a caregiver
 - Provider agencies
- Modernizing the HCBS system
 - Strategic infrastructure investments
 - New services to keep people in their own home or community setting

Electronic Visit Verification (EVV)

EVV is a federal requirement.

EVV applies to all providers **including** paid family direct care workers.

The DDD services impacted are:

- Attendant Care
- Homemaker/Housekeeping
- Habilitation Hourly
- Respite *(May be provided by DDD or as a behavioral health benefit by DDD Health Plan sub-contractors)*
- Home Health (Nursing)
- Skills Training and Development *(provided as a behavioral health benefit by DDD Health Plan sub-contractors)*



Electronic Visit Verification (EVV)

- EVV helps AHCCCS and DDD track member's access to care
- The particular EVV System (Sandata or Alternative EVV) is selected by the Vendor
 - Your vendor can help you understand what devices are available and how to use their EVV system and devices
- There are **no exemptions** for EVV, but some flexibilities are available.
- Members or family members **must sign** and verify provider timesheets.

Electronic Visit Verification (EVV)

EVV is covered in AHCCCS [Policy 540 Electronic Visit Verification](#) and Division [Provider Policy Manual Chapter 62 Electronic Visit Verification](#)

AHCCCS has published [Frequently Asked Questions on its website](#) that address a number of topics.

- [General FAQ](#)
- [FAQ for Members with Live-In Caregivers](#)
- [Member Device FAQ](#)
- [Telehealth and EVV FAQ](#)
- [Scheduling FAQ](#)

What is National Core Indicators?

National Core Indicators[®] (NCI[®]) is a collaborative effort between the [National Association of State Directors of Developmental Disabilities Services \(NASDDDS\)](#) and the [Human Services Research Institute \(HSRI\)](#).



**NATIONAL CORE
INDICATORS**

National Core Indicators

- The **In-Person Survey (IPS)** is a face-to-face conversation completed with 400 members who are 18 years of age or older and receiving at least one paid service from the state (in addition to case management).
- The face-to face portion of the IPS is conducted in person or virtually with the person receiving services with a representative from Pilot Parents of Southern Arizona.
- Support Coordinators have been gathering the pre-screening and background information since October for the identified members.

National Core Indicators

- NCI also conducts three family surveys.
 - Child Family Survey
 - Adult Family Survey
 - Adult Family/Guardian Survey
- Families who need assistance completing the survey can contact the DDD Customer Service Center at 1-844-770-9500 option 1.
 - The Customer Service Center will notify the Division's NCI Coordinator so assistance from Pilot Parents of Southern Arizona can be arranged.

National Core Indicators

- The **Staff Stability Survey** is a yearly online survey of provider agencies supporting adults with ID/DD in residential, employment, day services and other in-home or community inclusion programs.
- The survey captures information about wages, benefits, and turnover of the direct care professional workforce, hired by agencies.
- Agencies receive the survey through an email invitation and agencies respond directly into ODESA.

National Core Indicators

Member and family participation is voluntary but important.

- Provides the opportunity to provide anonymous feedback.
- Helps DDD understand how members and families perceive the quality of services we provide.
- Allows DDD to identify opportunities for improvement.

Residential Vendor Call Update

New Residential Services Vendor Call process being implemented March 7, 2022

Goals Include:

- Matching members with Qualified Vendors more efficiently.
- Standardizing the process for all residential services statewide.
- Residential Assessment Profile helps staff assess the need for residential services.

New Literature:

- [Residential Service Options](#) (DDD-2013A or DDD-2013A-S)
- [Residential Services Options Comparison](#) (DDD-1857A or DDD-1857A-S)
- [Residential Service Options for Children](#) (DDD-1694A or DDD-1694A-S)

Residential Service Options

The Division offers residential services for members best served by those services.

They include:

- Individually Designed Living Arrangement/Supported Living
- Licensed Homes

The Division also has affordable housing options that will be discussed later in the presentation.

Residential Service Options

Independent Living

- Individually Designed Living Arrangement/Supported Living
 - Homes rented or owned by members in the community.
 - Provide teaching support and personal care for members.

Residential Service Options

Licensed Homes

- Licensed homes are located in local communities.
- Members may arrange visits with family or friends after moving in.
- Members have household responsibilities. They also receive support to work on the goals in their DDD Person-Centered Service Plan.
- Members are responsible for room and board costs. This may be up to 70% of unearned income and benefits like Social Security.
- Settings for licensed homes include:
 - Developmental homes
 - Group homes and Nursing supported group homes

Residential Service Options

Developmental Homes, Adult or Children

- Provide a family-like atmosphere.
- Other family members may live in the home.
- Ideal for members who need some help with daily care needs and learning, but do not need much support during sleeping hours.
- Provide transportation to day programs, work activities, and events outside the home.
- Most are licensed for one to three members.

Residential Service Options

Group Homes and Nursing Supported Group Homes

- Assessed as part of a member's Person-Centered Service Plan.
- Provide staff who are awake 24-hours a day to meet a member's needs and help them learn skills.
 - Ideal for members who need more assistance with independent skills, including cleaning, hygiene, self-help, behavioral support etc.
 - Most homes are developed for three to four members
- Members living in nursing supported group homes must be approved to receive skilled nursing assistance.

Affordable Housing

- DDD's Affordable Housing Unit works with Public Housing Authorities, the Arizona Department of Housing (ADOH), and the U.S. Department of Housing and Urban Development (HUD) to offer qualified members limited affordable housing opportunities in Maricopa and Pima Counties.
 - 811 Project Rental Assistance (PRA)
 - Coffelt-Lamoreaux Apartment Homes
 - Housing Authority of Maricopa County Mainstream Vouchers
 - Tucson Housing Authority for Non Elderly Disabled Vouchers
- The Division currently maintains waitlists to refer members to these opportunities and referrals are made as opportunities become available.

Affordable Housing

Monthly rent is 30% of the household's combined income.

Members can live by themselves, with family members, live-in caregivers, or with roommates as long as the household members meet the combined income and housing requirements.

Qualified members need to:

- Be eligible for DDD (all options) and Arizona Long Term Care Services (ALTCS) (811 PRA & Coffelt-Lamoreaux)
- Be between the ages of 18-61
- Have a current Individual Support Plan (ISP)
- Meet financial eligibility and Housing and Urban Development (HUD) requirements

If you are interested in learning more about any of these opportunities, contact your Support Coordinator or e-mail DDDHousingGeneralInfo@azdes.gov.

OIFA Behavioral Health Advocates

DDD's OIFA has both an adult and child behavioral health advocate on staff.

Their role is to assist ALTCS members with behavioral health needs.

This includes:

- Advocating to obtain needed behavioral health services
- Assisting members and their families navigate the behavioral health services available through their DDD Health Plan.

Talk to your Support Coordinator if you are having problems getting behavioral health services.

Announcements

- New Dental Director - Dr. Vick Hirani
- Article 21 Public Comment Forum
 - February 10, 2022 from 6:00 p.m. to 8:00 p.m.
 - By Internet: <https://meet.google.com/itv-xdqc-rup>
 - By Phone 1-515-519-5426 PIN: 392 079 258#
- Network Development Project
 - Public comments continue to be reviewed.
 - Division will be reposting for input on Habilitation, Enhanced Behavioral Group Home



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Your Partner For A Stronger Arizona



Questions?

PLEDGE TO PREVENT, INC.

TOGETHER WE CAN PREVENT ABUSE, NEGLECT, AND
EXPLOITATION OF INDIVIDUALS WITH
INTELLECTUAL AND DEVELOPMENTAL DISABILITIES



Pledge to Prevent



Gina Judy



Ken Whelan



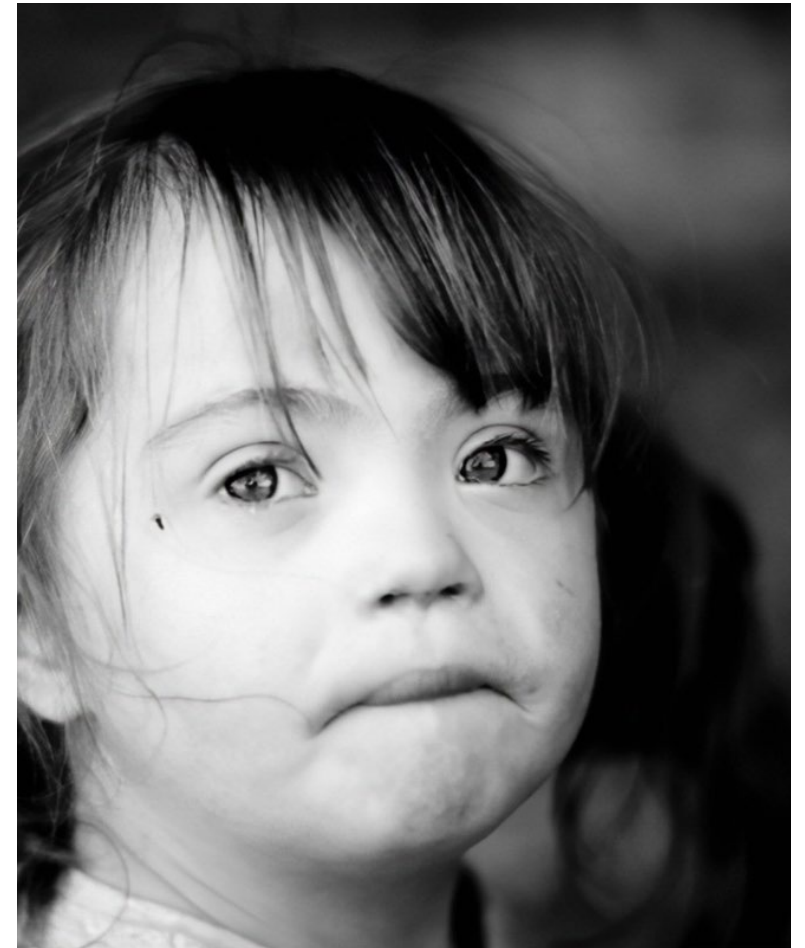
Ann Monahan



PEOPLE WITH I/DD ARE THE VICTIMS OF ABUSE AND IT'S RARELY TALKED ABOUT

Individuals with intellectual and developmental disabilities . . .

- ...are 4-10 times more likely to be abused than their peers without disabilities.
- ... tend to be abused more frequently.
- ... are less likely to access the justice system.
- ... are more likely to remain in abusive situations.
- ... are often afraid others will not believe them if they report.
- ... may have limited communication abilities and/or cognitive disabilities that make reporting difficult.
- ... are more likely to be abused by a caregiver or someone they know - many are repeatedly abused by the same person.



SEXUAL ABUSE AGAINST INDIVIDUALS WITH INTELLECTUAL AND DEVELOPMENTAL DISABILITIES

- More than 90% of people with intellectual and developmental disabilities will experience sexual abuse in their lifetime!
- 49% will experience this abuse at least ten times!
- 97%-99% of abusers are known and trusted by the victim!

49%

of people with intellectual disabilities will experience 10 or more sexual assaults over their lifetime.†

**STOP THE
"HIDDEN
EPIDEMIC"**

of sexual violence against
people with cognitive disabilities

LIVING WITH I/DD IS UNDOUBTEDLY LINKED TO A HIGHER PROBABILITY OF EXPERIENCING VIOLENCE

- We must do what we can to reduce that probability.
- We must work together to promote greater understanding.
- We must do what we can when we can to reduce the risk of victimization of individuals with I/DD.





**PLEDGE TO
PREVENT ...
UNPRECEDENTED
ACTION**

**WHILE REGULATIONS,
TRAINING PROGRAMS
AND POLICIES ARE
CRITICAL TO PREVENT
ABUSE, NEGLECT, AND
EXPLOITATION ...**

**A commitment
from the heart is
essential!
Pledge to Prevent
is dedicated to
reaching the
heart of every
person in the
community.**



RESEARCH SHOWS THAT PLEDGING TO TAKE A CERTAIN ACTION IS 47-70% MORE POWERFUL THAN NOT PLEDGING.

INDIVIDUALS HAVE A NATURAL DESIRE TO KEEP THEIR PROMISE.

- The very nature of a promise begins with the intention to fulfill the promise. Communities where individuals are safe begin with an intention to ensure individuals are safe.
- Pledge to Prevent provides an opportunity for individuals to make a pledge to take action and to be clear of their intention.



PLEDGE TO PREVENT IS A PLEDGE ... A PROMISE.

- The foundation of Pledge to Prevent is a pledge ... a promise.
- Pledge to Prevent is a commitment to work together to prevent the abuse, neglect, and exploitation.
- Pledge to Prevent expands well beyond caregivers and providers. The initiative is designed to broadly reach the community.



PLEDGE TO PREVENT IS ALSO . . .



Pledge to Prevent is a unique way to promote greater understanding and reduce the risk of victimization of individuals with intellectual and developmental disabilities.

Pledge to Prevent is an extension of the recommendations from Governor Doug Ducey's Task Force on the Prevention of Abuse and Neglect of individuals with intellectual and developmental disabilities.

Pledge to Prevent is different than other programs because it focuses on a promise . . . It's an opportunity for individuals to sign a promise and pledge to report suspected abuse and neglect.

Pledge to Prevent fills in gaps and enhances AZ DES DDD policies and training,

PLEDGE TO PREVENT MUCH MORE THAN A PROMISE

■ Pledge to Prevent believes that individuals with intellectual and developmental disabilities can benefit from learning skills to reduce their risk of victimization – and we can all benefit from learning ways to help create environments and support practices that identify, respond, and prevent abuse.



IT'S OUR PINKY SWEAR . . .

IT'S OUR SCOUTS HONOR . . .

IT'S OUR PLEDGE . . . IT'S OUR PROMISE.



Pledge to Prevent

WE NEED YOUR
SUPPORT
TO ADVANCE THIS
INITIATIVE

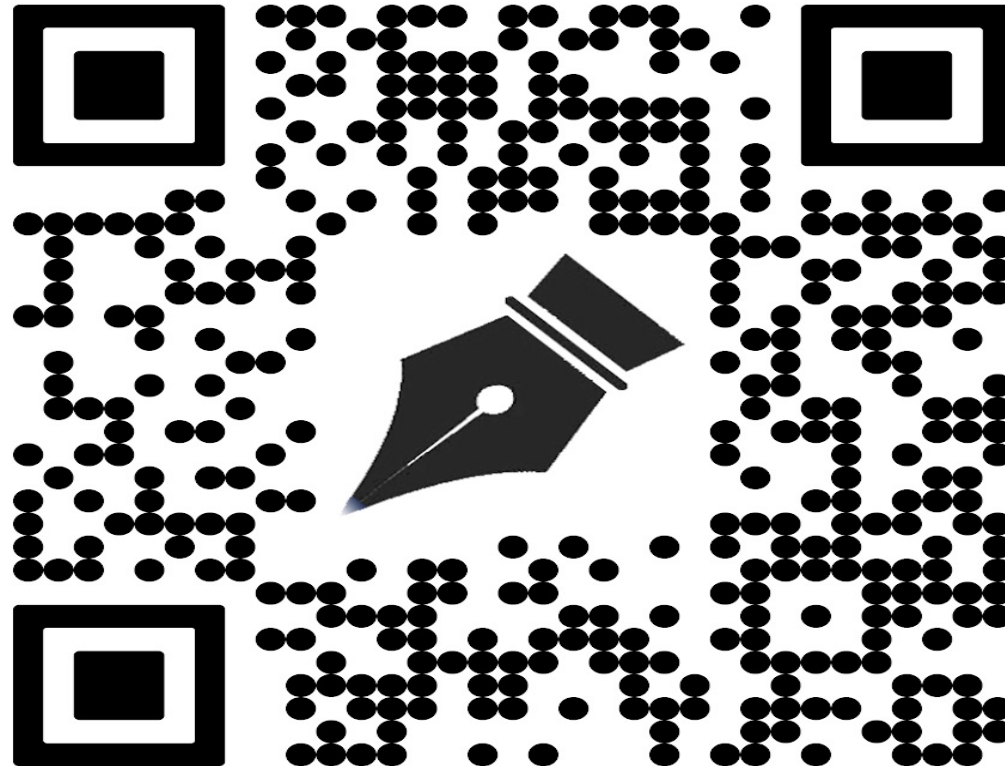


THE PLEDGE

- I understand that there are individuals, like elderly persons and persons with intellectual and developmental disabilities, living in my community that are at not always able to protect themselves.
- I understand that it takes a commitment from everyone in a community to eliminate abuse, neglect, and exploitation of individuals.
- I hereby pledge my promise to help prevent abuse, neglect, and exploitation of individuals at risk of victimization.

■ Name: _____ Email: _____

SCAN THE PLEDGE TO PREVENT QUICK RESPONSE CODE



THANK YOU FOR THE OPPORTUNITY TO PRESENT PLEDGE TO PREVENT

Together we can eliminate abuse, neglect, and exploitation of individuals with intellectual and developmental disabilities.

www.pledgetoprevent.com



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