



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

DDD SUPPORT TO QUALIFIED VENDORS SERVING MEMBERS WHO HAVE BEEN CONFIRMED POSITIVE FOR COVID-19

Target Audience - Qualified Vendors and Providers

Transmittal Date - 05/12/2020

As the COVID-19 pandemic continues globally, nationally, and within Arizona, DDD members have not been immune. As of May 11, 2020, DDD is aware of 61 members who have tested positive for COVID-19. DDD is working in close coordination with the DDD Health Plans to provide the necessary clinical care management for affected members. DDD also recognizes that many of the members who have been confirmed positive continue to be served on a daily basis by Qualified Vendors.

DDD released guidance on April 15, 2020, that outlines how Qualified Vendors should report known positive cases to the Division. Subsequent updates have been made to that guidance and the most recent update can be found here, https://des.az.gov/sites/default/files/Qualified_Vendors_Positive_COVID19_Reporting_and_Technical_Assistance.pdf?time=1589327063742.

DDD is here to support you and we will provide you with technical assistance to get through any challenges you may face associated with supporting a positive COVID-19 member. If you find yourself providing services to a member who has been confirmed positive for COVID-19, here are some examples of the support available:

- DDD will be the point of contact for the Qualified Vendor to assist with discharge or other medical follow up as required.
- DDD will provide clinical support if a member's status changes and support is needed.
- DDD will verify the vendor has adequate PPE or assist to identify and provide an emergency short-term supply of PPE, while options are explored for a longer term supply.
- DDD will approve negotiated rates for each member diagnosed as positive for COVID-19 for a period of 30-days. The approval may be extended beyond 30-days depending on the circumstances.

Please review the [Reporting and Technical Assistance Procedure](#) for more information. Please continue to check the [DDD COVID-19 webpage](#) for frequent updates and resources related to COVID-19 and its impact on the DDD community.