

DDD Shout Qualified Vendor and Provider Newsletter - June 2026

Quick Connect Updates

The Division has launched a new Quick Connect (QC) Training that covers the three agency roles (Agency Administrator, Licensing Worker, and Supervisor) and the functions each role is authorized to perform in QC. This training provides hands-on QC learning opportunities and includes a guide with step-by-step instructions and images. Qualified Vendors can register for the Quick Connect (QC) training by emailing the [OLCR Training Unit](#) with the subject line: Quick Connect training and training date. The email must include the participant’s name and email address. The Quick Connect training schedule is outlined in the following table.

DATE	TIME	LOCATION
Tuesday, June 23, 2026	9:00 AM - 1:00 PM	Virtual
Thursday, July 16, 2026	9:00 AM - 1:00 PM	Virtual
Tuesday, August 4, 2026	9:00 AM - 1:00 PM	Virtual
Tuesday, September 8, 2026	9:00 AM - 1:00 PM	Virtual
Tuesday, October 6, 2026	9:00 AM - 1:00 PM	Virtual
Thursday, November 12, 2026	9:00 AM - 1:00 PM	Virtual

[Eden Nowak](#) is DDD’s Quick Connect (QC) Liaison who can assist agencies with QC requests such as password resets, providing access to new staff, updating licensing worker caseloads, and other QC troubleshooting.

Program Review Committee (PRC) Updates

Behavior Plan Data Collection

Data is an essential component of supporting an individual’s behavior plan. Without this information, it is unclear whether the person being supported is making progress or whether the interventions in the behavior plan are working.

Behavior data is the product of measuring and recording behavior, and provides information necessary for monitoring the behavior plan, such as:

- Establishing a baseline of the target behavior(s) to decrease
- Establishing a baseline of the skills an individual can successfully demonstrate
- An objective means of providing information to the individual and planning teams
- Allowing for the comparison of behavior before and after teaching. Data evaluation tells us whether the teaching interventions are effective and should guide decisions about changing a behavior plan.
- Specific dimensions about the behavior:

- When and where behaviors are most likely to occur
- How often, how long, how much
- How intense
- With whom, and as a result of what

When submitting behavior plans to PRC, Qualified Vendors should ensure all initial plans include baseline data. Current approved plans should include 12 months of data for all relevant targeted behaviors.

- Monthly number of occurrences for each target behavior
- Label significant events in the “Notes” column of the data chart (residential changes, employment changes, etc.)
- Label Medication changes in the “Notes” column of the data chart
- Include sleep data (If applicable)

A reminder specific to Article 9 regarding the data in the behavior plans

1. Ensure that accurate data on the learning objective and the target behavior(s) are maintained in the individual’s record.
2. Evaluate, at least monthly, collected data and other relevant information as a measure of the effectiveness of the behavior plan.

Issue Impacting Email Receipt

The PRC has been notified that some emails from external stakeholders are not arriving in the PRC District mailboxes. This has particularly impacted emails sent to the District South accounts, the District North account, and the statewide account. The Division is working to resolve the issues preventing these emails from being properly delivered to the PRC mailbox

In the meantime, the PRC Administration is asking that Qualified Vendors copy the email to the PRC Administrative Assistant for the appropriate district to ensure that your emails are received and processed accordingly.

- District Central - [Wendy Agnello](#)
- District East - [Cyeda Cleveland](#)
- District North - [Camron Neel](#)
- District South - [Esmeralda Chiquete](#)
- District South 2 - [Casandra Chavira](#)
- District West - [Yeraldin Orozco Garcia](#)
- District West 2 - [Camryn Agnello](#)
- District Statewide - [Kaitey Kieren](#)

The PRC Administration apologizes for any inconvenience this is causing to impacted agencies and thanks them for their continued patience and understanding.

The Behavior Support Manual policies can be found in the drop-down menu on the [DDD Policies webpage](#).

Qualified Vendors with questions should contact their [District’s PRC Administrator](#).

Vendor Profile

On May 21, 2026, the Division released an updated [vendor profile page](#) that currently includes two categories used to measure vendors: timeliness of service delivery (after a vendor call is accepted) and group home compliance. This tool presents data on DDD vendors that members and families can use to make choices about who provides their services. As part of the strategic plan, the Division intends to grow this vendor profile page over the years to include additional information about the Division's Qualified Vendors, with the goal of helping inform members and families when they are making decisions about which vendor to choose to provide services.

Join the Behavioral Health Administration Virtual Lunch and Learn Event

The Division of Developmental Disabilities is hosting monthly Lunch and Learn Sessions.

Next Session

- Date: Wednesday, June 17, 2026, from 12:00 p.m. to 1:00 p.m.
- Topic: Aging With Autism: Changes in Behavior and Development of Comorbid Medical Conditions
- Presenter: Elizabeth L. Leonard, PhD, Neurocognitive Associates
 - Dr. Leonard is a neuropsychologist, Faculty Fellow in the Center for Law, Science & Innovation at ASU College of Law, and an Assistant Professor of Psychiatry at Creighton University School of Medicine. Dr. Leonard's interests involve the assessment of autism and other neurodevelopmental disorders and the interface between law and medicine in persons with A/IDD.
- [Register in advance](#)

This presentation focuses on changes in the behavioral phenotype of autism with maturation and development of comorbid medical conditions in adulthood. Attendees will learn about research suggesting that autistic persons have a shortened lifespan and the need for practitioners to address competent care to avoid health disparities.

At the conclusion of this lecture, participants will be able to:

- State two changes in the behavioral phenotype of autism that occur with maturation
- Identify two factors that may contribute to early death in persons with autism
- Classify at least two differences in the medical/psychological needs of persons with autism that are dependent upon cognitive function
- Identify at least two factors that will help bridge the gap in inequities in health care in persons on the autism spectrum

Independent Provider Agreements Ending June 30, 2026

On March 3, 2026, the Division notified Qualified Vendors that the Independent Provider Agreements (IPA), which are a part of the Independent Provider (IP) Program, will not be extended and will expire on June 30, 2026. IPs are contracted to provide one or more of the following services: Attendant Care, Habilitation-Hourly, Supported Living-Hourly, Homemaker, or Respite. These IPs will be available for employment or subcontracting with a Qualified Vendor agency.

All Independent Providers (IP) were notified on February 27, 2026. The Division is helping Members receiving services from an IP identify a Qualified Vendor for the IP to be employed by or subcontracted with, should they decide to continue providing services. The Division is transferring the Member's approved service authorization(s) to the Qualified Vendor selected by the Member, if the Member wishes to continue receiving services from the IP. In addition, the Division is assisting interested IPs who are not currently providing services to a Member in identifying a Qualified Vendor to become employed or subcontracted by.

IPs have:

- A Class 1 Fingerprint Clearance Card,
- Article 9,
- CPR,
- First Aid, and
- Criminal History Self-Disclosure.

IPs transitioning to a Qualified Vendor to provide Attendant Care and/or Homemaker services should already have and can provide prospective employers/subcontractors copies of their training and other requirements for employment; however, they will need to pass the Direct Care Worker Training and Testing Program Competency Test as outlined in [Division Policy Manual, Chapter 1240-A Attendant Care and Homemaker \(Direct Care Services\)](#).

Report Fraud, Waste, Abuse and Misconduct

Report to DDD:

- Call DDD at 1-877-822-5799
- Send an email to dddfwa@azdes.gov
- Send a letter to DES/DDD
- Attn: Corporate Compliance Unit
1789 W Jefferson St.
Mail Drop 2HA1
Phoenix, AZ 85007
- Complete this [online form](#).

Report to AHCCCS

- Provider Fraud
 - In Arizona: 602-417-4045
 - Outside Arizona: 1-888-ITS-NOT-OK (1-888-487-6686)
- Report Member Fraud:
 - In Arizona: 602-417-4193
 - Outside Arizona: 1-888-ITS-NOT-OK (1-888-487-6686)
- If you have questions about AHCCCS fraud, abuse of the program, or abuse of a member, email the AHCCCS Office of Inspector General (OIG) at AHCCCSFraud@azahcccs.gov.

Equal Opportunity Employer / Program • Auxiliary aids and services are available upon request to individuals with disabilities • To request this document in alternative format or for further information about this policy, contact the Division of Developmental Disabilities Customer Service Center at 1-844-770-9500; TTY/TDD Services: 7-1-1 • Disponible en español en línea o en la oficina local