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2 **963 PEER AND RECOVERY SUPPORT SERVICE PROVISION**  
3 **REQUIREMENTS**

4 EFFECTIVE DATE: **Month Day**, 2024

5 REFERENCES: A.R.S. § 32- 3251, A.R.S. Title 32, Chapter 33, A.R.S. §  
6 36-501, A.R.S. § 32-2061, A.R.S. § 32-2091, A.A.C. R4-6-101, A.A.C.  
7 R9-10-101, AMPM 320-Q, AMPM 963; Attachment A-C, AMPM 965

8 **PURPOSE**

9 This policy sets forth the Division of Developmental Disabilities (Division)  
10 oversight of their Administrative Services Subcontractors (AdSS) provision of  
11 Peer Support Services within AdSS programs, including qualifications,  
12 supervision, continuing education, and training/Credentialing of Peer and  
13 Recovery Support Specialists (PRSS).

14 **DEFINITIONS**

15 1. "Credential" means a written document issued demonstrating  
16 compliance with all qualifications and training requirements in  
17 this policy by a PSETP or by a state.

18 2. "Member" means the same as "Client" as defined in A.R.S. §  
19 36-551.

20 3. "Office of Individual and Family Affairs Alliance" or "OIFA  
21 Alliance" means a collaborative of all OIFAs in Arizona, including  
22 AHCCCS OIFA.

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4. "Peer-And-Recovery Support" means a distinct health care practice involving intentional partnerships to provide social and emotional support, based on shared experiences of living with behavioral health disorders, Substance Use Disorders, or other traumas associated with significant life disruption. This support is coupled with specific, skill-based training, coaching, or assistance to bring about social or personal change at the individual, family, or community level. These services can include a variety of individualized and personal goals, including living preferences, employment or educational goals and development of social networks and interests.
  5. "Peer-And-Recovery Support Specialist" or "PRSS" means an individual trained, Credentialed, and qualified to provide peer/recovery support services within the AHCCCS programs.
  6. "PRSS Continuing Education and Ongoing Learning" means activities of professional development intended to enhance relevant knowledge and build skills within a given practice, these activities involve:
    - a. Acquiring traditional Continuing Education Units (CEUs); or
    - b. Other activities as determined by AHCCCS.

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44 7. "PRSS Credential" means a written document issued to a  
45 qualified individual by operators of an AHCCCS-recognized PRSS  
46 Credentialing program, a PRSS Credential which is necessary for  
47 provision of Medicaid-reimbursed Peer Support Services delivered  
48 by the holder of the Credential under supervision by a Behavioral  
49 Health Technician or Behavioral Health Professional.
- 50 8. "Peer Support Services" means a behavioral health service for  
51 Members who may need more personalized support than natural  
52 supports or community based recovery groups can provide.
- 53 9. "Peer Support Employment Training Program" or "PSETP" means  
54 a training program that is in compliance with requirements in this  
55 policy through which qualified individuals are Credentialed as  
56 PRSS by completing training and passing a competency exam.

57 **POLICY**

58 **PEER SUPPORT SERVICES**

- 59 **A.** The Division shall require the AdSSs to comply with Centers for  
60 Medicare and Medicaid Services (CMS) requirements for delivery of  
61 Peer Support Services as specified in the State Medicaid Director Letter,  
62 SMDL #07-011, to establish training requirements and Credentialing

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64 standards for PRSSs providing Peer Support within AHCCCS programs.
- 65 **B.** The Division shall require the AdSSs to provide services to an  
66 individual, group, or family, that are aimed at assisting in the creation  
67 of skills to promote resiliency and long-term, sustainable recovery.
- 68 **C.** The Division shall require the AdSS to ensure implementation and  
69 compliance of all requirements of the PRSS, including reserving the  
70 right to assess compliance with these requirements.
- 71 **D.** The Division’s OIFA shall participate and collaborate as a member of  
72 the OIFA Alliance on all projects, initiatives and events with  
73 AHCCCS/DCAIR, OIFA.

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Signature of Chief Medical Officer: